|  |  |  |
| --- | --- | --- |
| Actor | Actor’s goal | Use case Name |
| Customer | To search available cars that fit search criteria | Search cars |
| Customer | View a car | View car |
| Customer | Select a car to rent | Select car |
| QBEI insurance | Provide insurance for the car | Provide insurance |
| External Credit Card System | Handle payments for the booking process | Handles payments |
| Admin staff | Upload and update information about cars whilst being logged in | Upload details about cars |
| Managers | Generate weekly reports on cars rented that week whilst logged in | Generate weekly reports |

3.

Use case Name: Booking

Brief Description: To facilitate the booking of a car to a customer

Initiating actor: Customer

Actor’s goal: To find a suitable car and book it

Participating actors: QBei Insurance, External credit card system

Flow of events:

1. The **customer** searches the booking system for a car that suits their requirements
2. The **customer** selects a car to book
3. The **customer** enters in additional information about their age, licence number etc
4. The **customer** chooses whether or not to add insurance. If they pick to, **Qbei insurance** adds insurance on the car
5. The **customer** adds payment details
6. The payment is handled by an **external Credit card system**
7. A confirmation email is sent out.