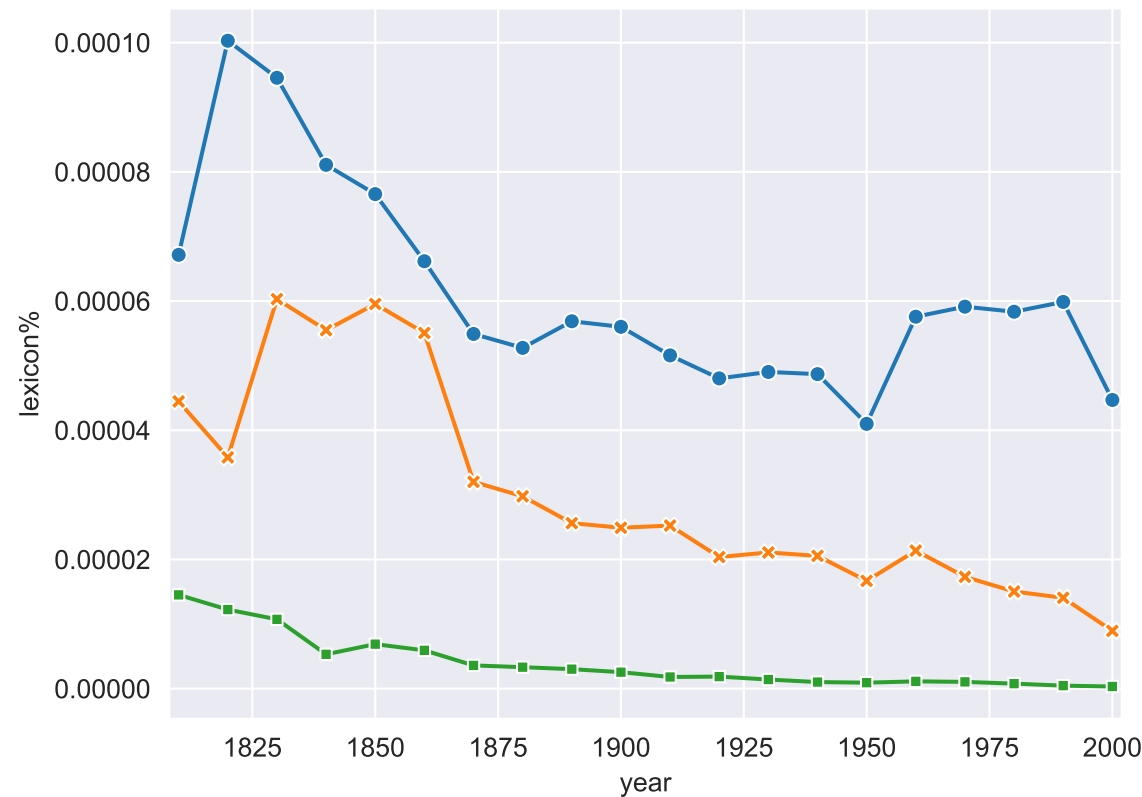institution