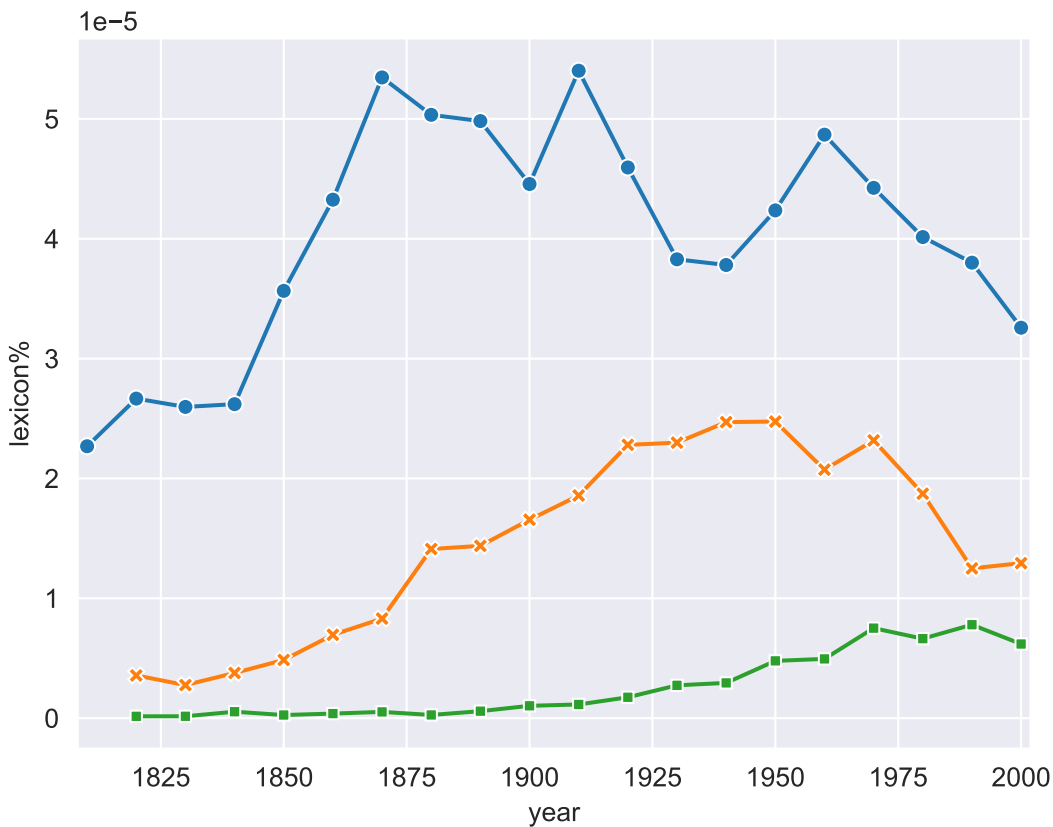failure