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SSL VPN Client
Installation Guide

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Application Level
(Select one) :

☐ Public ☒ Internal ☐ Confidential ☐ Others (Please state)

Note:

Document History

IT Document Template				
Version No.	Date	Author	Page	Description
1.0	2015/11/11	Huynh Van Phuc	All	Create document
1.1	2017/03/16	Huynh Van Phuc	4	Update guide for Sophos VPN
1.2	2017/06/21	Huynh Van Phuc	6	Update guide optimization
1.3	2018/11/14	Huynh Van Phuc	5	Update guide for password format

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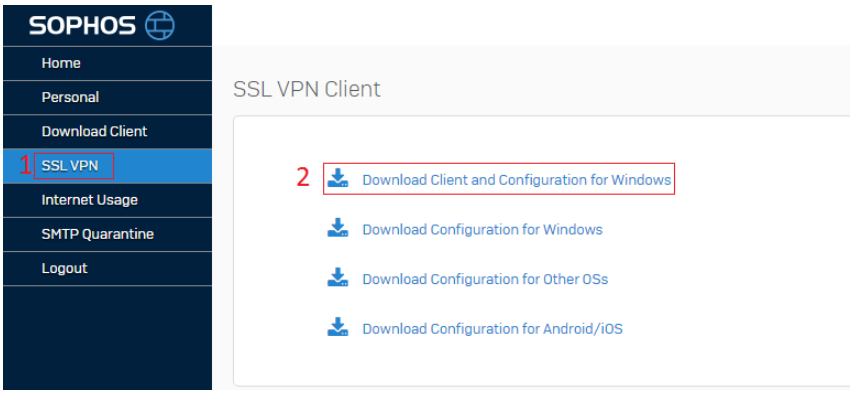
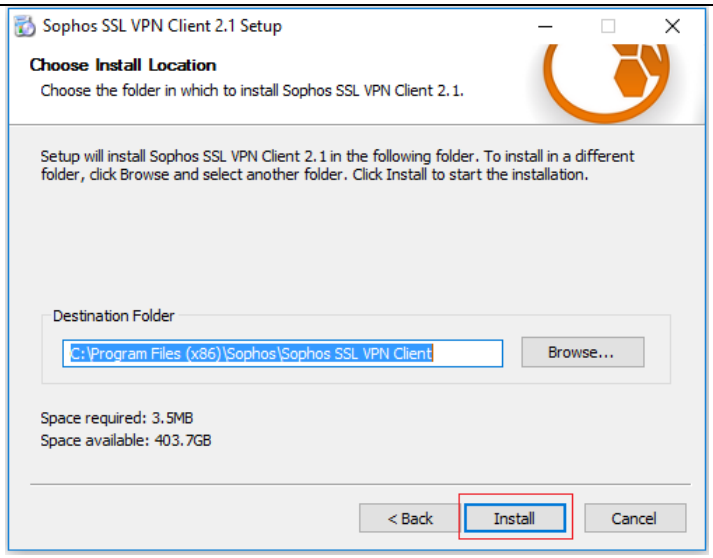
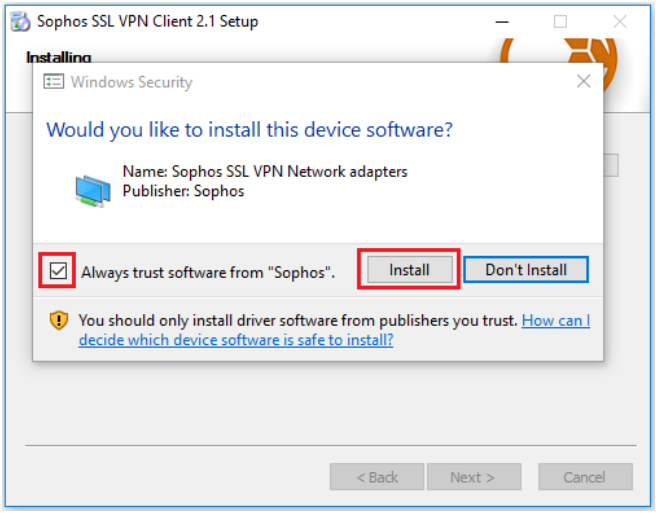
1 Introduction

For many security reasons, Swiss Post Solutions Vietnam private internal network and services (emails, helpdesk, VoIP phone, chat…) cannot be accessed from outside of its premises. However, for travel employees and IT specialists, remote access to these services for customer communication & IT support are essential. For these reasons, the IT department has provided secure VPN connection for those who require and are authorized by their managers as per ISMS policy. The next section of this document explains how to set up VPN connection to Swiss Post Solutions Vietnam internal network on Windows computers.

2 VPN Connection Installation Steps

Step	Install Step	Action
1	Download VPN software & configuration	- Open your Web browser, enter the link below when you are accessing internet from outside SPS Vietnam premises: https://vpn.spsvietnam.vn:8443 and login with your **username/password**. - Click on "Download Client and Configuration for Windows" to download installer and configuration. 
2	Install Cyberoam SSL Client	- Right click the downloaded file and choose "Run as Administrator" to install VPN Client. - Click Install to continue the installation.

		 - In Windows Security pop-up, check on “Always trust software from Sophos” and click Install.  - After the installation finished, you can see a small Sophos SSL VPN Client on the task bar tray (red status) - Right click on the Sophos SSL VPN Client icon and choose “Connect”. You need to enter your RSA OTP credential on new windows to using SSL VPN. - Password format: RSA Pin + Token Number (e.g. your RSA pin is 1234 and token number is 741852 -> **Password: 1234741852**)
4	Verify installation	- Verify if your connection has been established successfully. If it has a green bar and the “Connected” status. - If your icon shows otherwise, please uninstall the SSL VPN program from your computer and start over from step 1. - If problem persists, please contact IT Helpdesk on internal

		extension number 222 or email helpdesk@spsvietnam.vn
5	SSL VPN Optimization	- Edit file C:\Program Files (x86)\Sophos\Sophos SSL VPN Client\config\<username>_ssl_vpn_config.ovpn with notepad - Remove all remote hosts at the end of file auth-user-pass cipher AES-128-CBC auth SHA256 comp-lzo no route-delay 4 verb 3 reneg-sec 0 remote 207.176.85.86 8443 remote 172.16.2.1 8443 remote 172.25.131.49 8443 remote 101.53.14.13 8443 remote 10.10.23.150 8443 remote 10.255.0.1 8443 remote 10.10.126.1 8443 - Copy and paste the text below at the end of file. remote 101.53.14.13 8443 remote 207.176.85.86 8443 - Save <username>_ssl_vpn_config.ovpn and test SSL VPN service