

Anjaly Davis

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PROFESSIONAL SUMMARY

A versatile, performance-driven and detail-oriented Computer Science student who is proactive with a proven history of going above and beyond to contribute to team objectives. A strong passion for assisting people and working in a fast-paced environment with an excel at configuring and maintaining hardware and software. Possess great technological expertise, communication skills and ability to perform well in a team. Seeking a role to grow my knowledge and learn from experienced team members while drawing on my comprehension in the field of IT and Computer Science.

EMPLOYMENT HISTORY

Attraction Host at Mission: SPACE® Attraction, Walt Disney World. Future World, Epcot®, FL (Sep. 2020 – Present)

- Ensure proper safety practices by screening for height requirements, monitoring queue lines, and running operation safety checks as well as making sure Guests know the difference between both attraction's intensity.
- Collaborate with multiple lines of business to provide exceptional Guest Service Recovery as needed
- Perform multiple tests and balances of the ride safety features before handing over for operations
- Cooperate with engineers to troubleshooting the ride and understand the sequence of events that gives the best possible experience
- Effectively run our high-tech Mission Control/Tower for the attraction to monitor the ride performance

Senior Laundry Specialist, Walt Disney World. Orlando, FL (Sep. 2019 – Apr. 2020)

- Acted as the conduit between Management, Customers, and Frontline cast for costume and specialty laundry processing facilities
- Utilize MS Office, SAP and other internal platforms to track, analyze and report on performance and sales data
- Performed general office duties including answering multi-line phones, routing telephone calls, interacting with vendors and professional services personnel to receive orders

Website Developer - MEDISMART (Project), Naipunnya Institute. Koratty, Kerala, India (Jun. 2015 – May. 2016)

- Created user-friendly Hospital Management System to access health information and schedule appointments
- Utilized programming capabilities in PHP, MySQL, JavaScript and other libraries to build an efficient management system
- Worked closely with hospital staff to make optimized corporate website
- Used various technologies including Bootstrap framework to make website faster and easier. Developed, coded and updated site using Dreamweaver 8.0 to improve code coverage up to 80%; also, created site layout and user interface using HTML, HTML5 and CSS practices
- Hands-on experience using UNIX and Apache web servers

EDUCATION

- Bachelor of Science, Information Technology (**Disney Aspire**), Present - **University of Central Florida**, Orlando, FL
 - Honored with The National Society of Leadership and Success Certificate (selected for NSLS)
- Associate of Arts, General Studies, Dec. 2019 - **Valencia West Campus**, Orlando, FL (Dean's list)
- Bachelor of Science, Computer Science, Apr. 2016 - **Naipunnya Institute of Management and Information**, Koratty, Kerala, India

SKILLS

- Software best practices (Microsoft Windows and Office, ERP systems, Linux)
- Programming Languages (Java, PHP, HTML/HTML5, C/C++, SQL)
- Website Development
- Bilingual: English and Malayalam
- Teamwork and Interpersonal skill