## **Ana-Louise Trinidad**

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| Bay Area, CA |

I contribute my passion and User Experience skills to nonprofits and organizations for just causes as well as family-owned, small businesses. I desire to use technology to provide solutions for marginalized communities.

### **Technical Skills**

**UX/UI Design Tools:** User Research, User Interviews, Problem Spotting, Critical Thinking, Site Maps, Affinity Diagrams, Storytelling, Empathy Development, Usability Testing, Visual Design

**Technical:** Figma, Notion, Trello, HTML, CSS, GitHub, Bootstrap, Visual Studio Code, Atom

## **Work Experience**

# Front-End Designer Intern SereneX LLC - Cognitive Behavior Research for Healthcare

August 2023 - Present

- Collaborate with the design team to create visually appealing and user-friendly designs for web and mobile applications.
- Assist in the development of wireframes, prototypes, and mockups.
- Support the design team in implementing design changes and improvements based on feedback and user testing.
- Contribute to the creation and maintenance of design assets, style guides, and other design-related documentation.
- Stay up-to-date with design trends, industry best practices, and emerging technologies.
- Participate in design discussions, brainstorming sessions, and team meetings.

## **Projects**

**Filipino Advocates for Justice** | Outreach Worker, UX Designer, Wordpress Front-End Developer

<u>Filipino Advocates for Justice</u> is a grassroots non-profit organization that aims to engage Filipinos in Alameda county in social and economic justice. The goal of this project was to redesign FAJ's website with a focus on improving the user task flow of finding mental health resources..

 Skills | Technologies Used: User Experience Design (UI/UX), Site Maps, Information Architecture, User Interviews, Usability Testing, Survey Creation, Stakeholder Interviews. Teamwork Collaboration

#### San Jose Strong App | User Researcher & UX Designer

- User Researcher:
  - Creation of Internal Database User Survey, Usability Testing Plan, Script, and Questions
- Web Dev Committee roles:
  - Assigned a portion of the website building-process using Webflow
  - Developing parts of the website from referencing High-Fidelity prototypes from the web designer
- App Dev Committee roles:
  - Contribute in making improvements to the app by usability testing

#### **Kin games Gaming Cafe** | Digital Marketing Coordinator

The aim of this project was to rebrand and revamp a small-business' website as they re-opened in the Summer of 2023.

 Skills | Technologies Used: User Research (Interviews + Surveys) and Analysis, formation of research objectives & research plan, User Interviews, User Persona, Heuristic Evaluation, Competitive Analysis, User Experience Design (UX-UI), Usability Testing

## Volunteer

## **Literacy Alliance**

August 2023 - Present

## **Wordpress Front-End Developer**

 Implementing the completed High-Fidelity Wireframes by the volunteer UX
 Designers to Literacy Alliance's website on Wordpress while collaborating with the Back-End Developer

## **Education**

Front-End Engineer Certificate CodeAcademy

July 2023 - Present

Building Mobile Apps with HTML5 Certificate *Ed2Go* | *Mission College Santa Clara* 

August 2023 - Present

Certificate in UX/UI Design *University of California, Berkeley Extension* 

April 2023

Bachelor of Arts in General Biology San Francisco State University

May 2018