

milCloud® 2.0

Business Portal-

Mission Partner User Guide

Business Portal Overview



January 13, 2021

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Business Portal Overview



Business Portal Overview

Business Portal Overview



The Business Portal provides customers information on milCloud® 2.0 offerings and allows for secure customer ordering and funding.

This overview will cover the sections found within the Business Portal.

It is recommended that the milCloud® 2.0 Business Portal be accessed via the latest public release of Google Chrome or Mozilla Firefox.

Users must be on NIPRNet to access the milCloud® 2.0 Business Portal.

The screenshot shows the milCloud 2.0 Business Portal homepage. At the top, there is a green banner with a weekly maintenance notice. Below it is a purple header bar with the milCloud 2.0 logo and navigation links for About, Service Catalog, My Tools, Reports, Documentation, Contact Us, Create Account Portfolio, and Mission Partner. The main content area has a dark background with a cloudy texture. A central callout box asks for help with services, listing Migration Services, milCloud 2.0 Pricing Sheets, and milCloud 2.0 Plus, with Getting Started and Create An Estimate Now buttons. Below this is a message about using the latest browser. The next section, "milCloud 2.0 Business Portal News", features five cards: "News 5" (Featured), "News 4" (Featured), "Newly Designed Portal" (Featured), "Testing" (Featured), and "Credit Card Payment". Each news item has a small image and a brief description.

Business Portal Overview



1 Getting Started

The **Getting Started** button is located under the milCloud® 2.0 introduction on the Business Portal homepage.

Selecting the button will lead you to the **Service Catalog** where you will find the three steps to create and fund your milCloud® 2.0 account.

2 Create an Estimate Now

The **Create an Estimate Now** button is also located in the center of the Business Portal homepage. Selecting the button will lead you to the milCloud® 2.0 Cloud Services Calculator.

• milCloud® 2.0 Weekly Maintenance
Weekly Maintenance Window for milCloud® 2.0 Infrastructure is Wednesday 8pm - 9pm Eastern & Saturday 8pm - 3am Eastern. These maintenance windows apply to the Provisioning Portal and IaaS. ASI notifications will be sent out as necessary. Weekly Maintenance window for the milCloud® Business Portal is Wednesday 4pm - 6pm Eastern. For additional information or concerns, please contact milcloudsupport@gdit.com.

Business Portal

Connects commercial cloud service offerings to Department of Defense (DoD) networks, in a private deployment model to provide DISA mission partners the latest cloud technology at competitive prices without compromising security or performance.

About milCloud® 2.0 ▾ Service Catalog ▾ My Tools ▾ Reports ▾ Documentation Contact Us Create Account Portfolio Mission Partner

Need help with milCloud® 2.0 services?

Learn more about milCloud® 2.0 Premium Services

Migration Services milCloud® 2.0 Pricing Sheets milCloud® 2.0 Plus

1 Getting Started 2 Create An Estimate Now

For the best experience, milCloud® 2.0 recommends using the Latest Public Release Version of Google Chrome or Mozilla Firefox.

milCloud® 2.0 Business Portal News

News 5 ★ Featured
I'm not wearing hockey pads. I'll be standing where I belong. Between you and the people of Gotham, it

News 4 ★ Featured
I'm not wearing hockey pads. I'll be standing where I belong. Between you and the people of Gotham, it

Newly Designed Portal

Welcome to our newly designed milCloud® 2.0 portal. Click here for the user guide

Testing

This is a test of a new item that will be displayed in the news section on the homepage.

Credit Card Payment

You can now use your government credit card to fund your account for milCloud® 2.0 services

High IOP Data Migr

Business Portal Overview



The top of the Business Portal homepage features a notification section.

The notification section is identified with a bright background that runs the length of the windowpane. The Weekly Maintenance notification can be found in this area.

This notification may change to reflect upcoming changes or any known issues that may affect the customer access.

milCloud® 2.0 Weekly Maintenance
Weekly Maintenance Window for milCloud® 2.0 infrastructure is Wednesday 6pm - 9pm Eastern & Saturday 9pm - 3am Eastern. These maintenance windows apply to the Provisioning Portal and IaaS. ASI notifications will be sent out as necessary. Weekly Maintenance window for the milCloud® Business Portal is Wednesday 4pm - 6pm Eastern. For additional information or concerns, please contact milcloudsupport@gdt.com.

Business Portal
Connects commercial cloud service offerings to Department of Defense (DoD) networks, in a private deployment model to provide DISA mission partners the latest cloud technology at competitive prices without compromising security or performance.

Need help with milCloud® 2.0 services?
Learn more about milCloud® 2.0 Premium Services
[Migration Services](#) [milCloud® 2.0 Pricing Sheets](#) [milCloud® 2.0 Plus](#)
[Getting Started](#) [Create An Estimate Now](#)

For the best experience, milCloud® 2.0 recommends using the Latest Public Release Version of Google Chrome or Mozilla Firefox.

milCloud® 2.0 Business Portal News

- News 5**
★ Featured
I'm not wearing hockey pads. I'll be standing where I belong. Between you and the people of Gotham. It's me.
[Read More](#)
- News 4**
★ Featured
I'm not wearing hockey pads. I'll be standing where I belong. Between you and the people of Gotham. It's me.
[Read More](#)
- Newly Designed Portal**
Welcome to our newly designed milCloud® 2.0 portal. Click [here](#) for the user guide.
- Testing**
★ Featured
This is a test of a new item that will be displayed in the news section on the homepage.
- Credit Card Payment**
You can now use your government credit card to fund your account for milCloud® 2.0 services.
[High IOP Data Migrator](#)

Business Portal Overview



You can learn more about milCloud® 2.0 offerings including its premium services and news by scrolling to the center and bottom of the homepage.

The milCloud® 2.0 News carousel highlights new products and announcements. You can navigate the news by selecting the three dots located under the news boxes or by waiting for them to scroll automatically.

The screenshot shows the milCloud 2.0 Business Portal homepage. At the top, there is a navigation bar with links: About milCloud 2.0, Service Catalog, My Tools, Reports, Documentation, Contact Us, Create Account Portfolio, and Mission Partner. Below the navigation bar is a banner with the text "About milCloud 2.0". The main content area features a news carousel with five items:

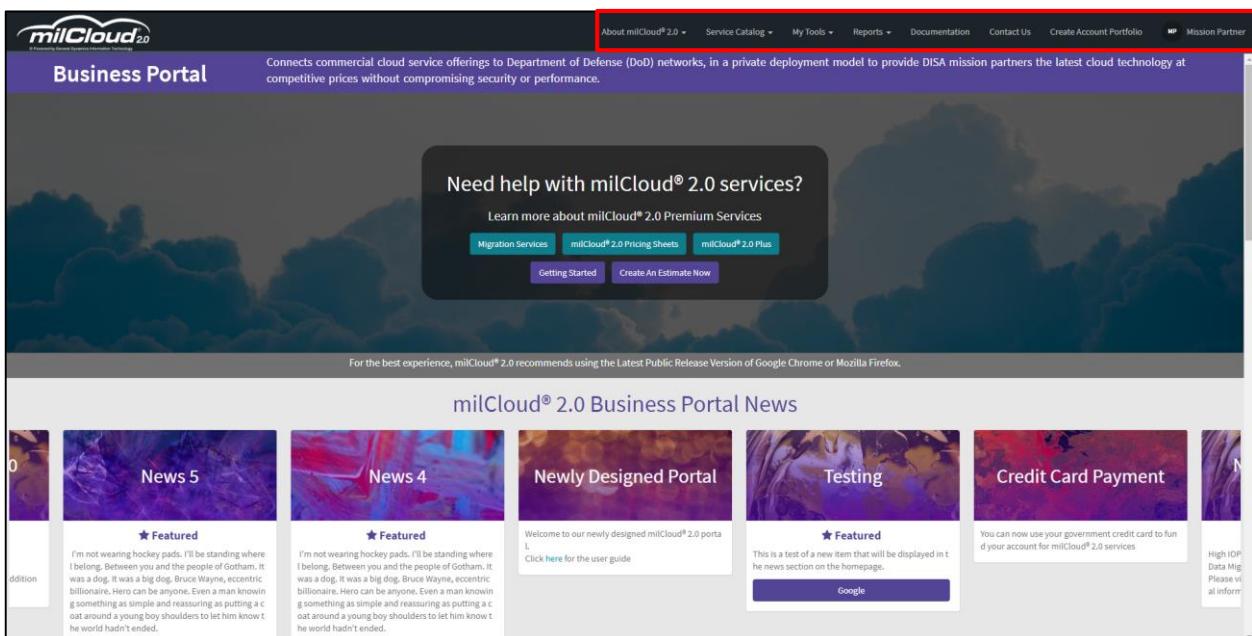
- News 5**: A featured news item about Bruce Wayne.
- News 4**: A featured news item about Bruce Wayne.
- Newly Designed Portal**: A message welcoming users to the newly designed portal.
- Testing**: A featured news item about testing.
- Credit Card Payment**: A message about using government credit cards.

Below the news carousel, there is a section titled "milCloud® 2.0 Business Portal" with the subtitle "Secure, Easy-to-Use, and Affordable Cloud Services for the DoD". This section includes three highlighted features:

- INHERITED SECURITY CONTROLS**: Describes how the system, network, and boundary designs, as well as technology and supporting tools, have been developed and deployed specifically to meet the FedRAMP HIGH and DOD PA I&S baselines of security control requirements. Mission Partners benefit from more than 50 inherited security controls towards FedRAMP authorizations and approvals.
- CONVENIENT SELF SERVICE**: Describes how the user-friendly portal allows authorized government administrators to select and allocate tailored environments that make infrastructure management simple, "point and click" and you have an environment accredited for use and a scalable data center at your fingertips.
- "PAY-AS-YOU-GO" MODEL**: Describes how mission partners benefit from a metered billing system that provides finer billing units - monthly or hourly usage rates are available and customers only pay for assets when they are in a billable state, providing mission partners with maximum value when managing their cloud services budgets.

Business Portal Overview

The Business Portal has a navigation menu located at the top of every page. This allows for easy access to all sections of the Business Portal, regardless of what page you are currently on.



Business Portal Overview



- 1** What is milCloud® 2.0
Benefits, Features, Architecture, Disaster Overview, and Types of COOP
- 2** Transition Planning
Consulting, Migration & Engineering, and Professional Services
- 3** Infrastructure Services
Features, IaaS Compute, Data Storage, Security, and Additional Services
- 4** Service Level Agreement
Infrastructure service level agreement (SLA) and Key Performance Parameters (KPP)
- 5** Getting Started
Five (5) steps for getting started, Mission Partner checklist, and milCloud® 2.0 Terms and Conditions
- 6** Funding Details
How to pay for milCloud® 2.0 Services and common funding questions

The screenshot shows the milCloud 2.0 Business Portal homepage. At the top, there's a navigation bar with links like 'Service Catalog', 'My Tools', 'Reports', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. Below the navigation is a banner with the text: 'Connects commercial cloud service offerings at competitive prices without compromising security or mission performance' and 'milCloud 2.0 is a private deployment model to provide DISA mission partners the latest cloud technology at competitive prices without compromising security or mission performance'. A callout box from the 'About milCloud 2.0' dropdown menu highlights the following six items:

- 1** What is milCloud® 2.0?
- 2** Transition Planning
- 3** Infrastructure Services
- 4** Service Level Agreement
- 5** Getting Started
- 6** Funding Details

The main content area features a section titled 'milCloud® 2.0 Business Portal News' with several news items. One news item is highlighted as 'Featured' with the title 'Newly Designed Portal'. Another news item is 'Testing' and another is 'Credit Card Payment'. There are also sections for 'High IP Data Migration' and 'Data Privacy'. At the bottom of the page, there's a footer with links to 'Google' and 'Facebook'.

Business Portal Overview



1 Service Catalog Console

The Service Catalog identifies all services offered by milCloud® 2.0 such as Infrastructure as a Service (IaaS), Migration services, and Management tools.

It also outlines the three steps to order and fund your account.

Note: The Service Catalog Console is also accessible by selecting the **Getting Started** button on the homepage.

2 Initiate Funded Services

Initiate technical support subscriptions and consulting packages.

The screenshot shows the milCloud 2.0 Business Portal homepage. At the top, there's a navigation bar with links for My Tools, Reports, Documentation, Contact Us, Create Account Portfolio, and Mission Partner. A dropdown menu is open over the Service Catalog and Initiate Funded Services buttons, which are highlighted with red circles containing the numbers 1 and 2 respectively. Below this, a large central box contains text about help with milCloud 2.0 services, including links for Migration Services, milCloud 2.0 Pricing Sheets, and milCloud 2.0 Plus, along with Getting Started and Create An Estimate Now buttons. Further down, there are sections for milCloud 2.0 Business Portal News, including news items like 'News 5', 'News 4', 'Newly Designed Portal', 'Testing', and 'Credit Card Payment'. Each news item has a 'Featured' badge and a brief description.

Business Portal Overview



1 My Accounts

Create and manage all milCloud® 2.0 accounts

2 My Requests

View all open and closed account portfolio requests

Note: If you have any open requests, you will see the total number of open requests in a red circle indicated by the red arrow.

3 Burndown Dashboard

View Infrastructure budget expenditures (burndown) and rate of burndown

4 Calculator

Create an estimate for milCloud® 2.0 services

Business Portal Overview



1 Reports

Review technical support subscription (monthly usage) report

2 Documentation

View all milCloud® 2.0 Business Portal user guides, how-to documents, Frequently Asked Questions (FAQs), Fact Sheets, and Standard Operating Procedures (SOPs)

3 Contact Us

View Service Desk phone number and e-mail, as well as Sales Team e-mail

4 Create Account Portfolio

Start the ordering process by creating an account portfolio

Connects commercial cloud service offerings to Department of Defense (DoD) networks, in a private deployment model to provide DISA mission partners the latest cloud technology at competitive prices without compromising security or performance.

Need help with milCloud® 2.0 services?

Learn more about milCloud® 2.0 Premium Services

Migration Services milCloud® 2.0 Pricing Sheets milCloud® 2.0 Plus

Getting Started Create an Estimate Now

For the best experience, milCloud® 2.0 recommends using the Latest Public Release Version of Google Chrome or Mozilla Firefox.

milCloud® 2.0 Business Portal News

News 5 **News 4** **Newly Designed Portal** **Testing** **Credit Card Payment**

Featured

I'm not wearing hockey pads. I'll be standing where I belong. Between you and the people of Gotham, it was a dog. It was a big dog. Bruce Wayne, eccentric billionaire, Hero can be anyone. Even a man knowing something as simple and reassuring as putting a coat around a young boy shoulders to let him know t he world hadn't ended.

Featured

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Welcome to our newly designed milCloud® 2.0 portal. Click here for the user guide.

Featured

This is a test of a new item that will be displayed in the news section on the homepage.

Google

You can now use your government credit card to fund your account for milCloud® 2.0 services

High IOP Data Mig Please vi al inform

Business Portal Overview



1 [User Name]

Your username as it appears in the Business Portal

2 Profile

Update your e-mail address, phone number, location, and create user preferences

3 Logout

Log out of your milCloud® 2.0 Business Portal session

Connects commercial cloud service offerings to Department of Defense (DoD) networks, in a private deployment model to provide DISA mission partners the latest competitive prices without compromising security or performance.

Need help with milCloud® 2.0 services?

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Migration Services milCloud® 2.0 Pricing Sheets milCloud® 2.0 Plus

Getting Started Create An Estimate Now

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milCloud® 2.0 Business Portal News

News 5 **News 4** **Newly Designed Portal** **Testing** **Credit Card Payment**

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Google

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High IP Data Mig Please vi al inform

Service Catalog

Service Catalog



To access the Service Catalog, select **Service Catalog → Service Catalog Console** in the top navigation bar.

The Service Catalog identifies all services offered by milCloud® 2.0.

You can learn more about the services offered by selecting the appropriate links located under the **IaaS Services, Migration Services, Additional Services, and Consulting & Engineering Services** headings.

You can also use the **Get Started** button to start the ordering process.

The screenshot displays the milCloud 2.0 Service Catalog Console. At the top, the navigation bar includes links for 'About milCloud 2.0', 'Service Catalog' (which is currently selected and has a red arrow pointing to it), 'My Tools', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. The 'Service Catalog' dropdown menu shows options like 'Service Catalog Console' and 'Initiate Funded Services'. The main content area features three main sections: 'milCloud 2.0 | Service Catalog' (describing how to get started with services), 'milCloud 2.0 | Funding Process' (with four steps: Step 1 'Create Account Portfolio', Step 2 'Generate Estimate(s)', Step 3 'Add Funds', and Step 4 'Initiate Funded Services'), and 'milCloud 2.0 | Services' (listing categories like IaaS Services, Migration Services, Additional Services, and Consulting & Engineering Services, each with a 'Learn More' button).

Service Catalog



As new offerings become available for milCloud® 2.0, the Service Catalog will be updated to reflect the new offerings.

milCloud 2.0 Storage

Data Storage

milCloud® 2.0 provides an agile, secure, and cost effective environment that can rapidly respond to changing mission needs. Determination of what hardware to store data upon should be made based upon the value of the data and the needs of the applications.

High Input/Output Operations Per Second (IOPS) Solid State Drive (SSD) Storage options are now available in milCloud® 2.0. They offer data to the system that is significantly faster than the current Tier 1 Standard storage offering. These High IOPS SSD storage solutions should be used for components of your applications where storage performance is a critical element of the overall application. The various milCloud® 2.0 storage solutions can be used within the same application, providing the Mission Partner the flexibility to select the storage solution that best fits their specific application component, system, and mission needs.

High IOPS SSD-10K	High IOPS SSD-5K	Tier 1 Block Storage
500 IOPS		
Tier 2 Archive Storage	Object/Web Storage	On Demand Backup and Restore
120 IOPS	Coming Soon	Coming Soon

milCloud 2.0 Virtual Machines

IaaS Compute

The following compute sizes are all available on NIPR. Visit the milCloud® 2.0 Calculator to estimate the cost of your IaaS needs.

Standard 1vCPU Instances	Standard 2vCPU Instances	Standard 4vCPU Instances	Standard 8vCPU Instances
1 vCPU 2 GB RAM	4 vCPU 2 GB RAM	8 vCPU 2 GB RAM	
2 vCPU 4 GB RAM	4 vCPU 4 GB RAM	8 vCPU 4 GB RAM	
2 vCPU 8 GB RAM	4 vCPU 8 GB RAM	8 vCPU 8 GB RAM	
2 vCPU 16 GB RAM	4 vCPU 16 GB RAM	8 vCPU 16 GB RAM	
2 vCPU 32 GB RAM	4 vCPU 32 GB RAM	8 vCPU 32 GB RAM	
2 vCPU 64 GB RAM	4 vCPU 64 GB RAM	8 vCPU 64 GB RAM	
2 vCPU 128 GB RAM	4 vCPU 128 GB RAM	8 vCPU 128 GB RAM	
2 vCPU 256 GB RAM	4 vCPU 256 GB RAM	8 vCPU 256 GB RAM	

Include 75GB of operating system storage

ported VM

Processor processors running at 2.6GHz), 256 GB RAM, maximum of 4 up to 16 TB of storage space per VM.

ms Available

Windows Server 2012, 2016, Windows 10 or Linux 6.x, 7.x

Systems Supported

For more information on Migration Services, please contact mC2team@gdt.com.

milCloud 2.0 Migration Services

milCloud® 2.0 currently offers a single Migration & Engineering Service, called the Migration Rehost Bundle. In the future milCloud® 2.0 plans to offer additional Migration Services, including a Revise Bundle, Rebuild Bundle, and a Replace Bundle. The Migration Rehost Bundle consists of the activities that are necessary to migrate your system from its existing environment into the milCloud® 2.0 environment. These activities include Technical Analysis and Migration Planning, Virtual to Virtual (V2V) Machine Conversion, System Migration (including target Network Creation, VM Creation, App/Data Transfer, and Component Testing), Accreditation Support, and Quality Assurance tests.

The price for the Migration Rehost Bundle depends on the number of servers (physical and/or virtual) to be migrated, and on the system complexity. The complexity (defined as Basic/Bronze, Medium/Silver, and Complex/Gold) is calculated from the system information provided. Specifically, complexity is impacted by Operating System variances, DB/Application licensing requirements, network configuration, special security needs, and machine sizing. Specific pricing for the Migration Rehost Bundle is still being determined.

Migration & Engineering Services Definitions:

- REHOST - Change Hardware Only. Don't touch Code: Convert HyperVisor VM to KVM (Currently Available)
- REVISE - Modify Application Code/Architecture to access IaaS's services (Future Offering)
- REBUILD - New Re-Write of Application for Cloud (Discard Code & Re-architect (Future Offering))
- REPLACE - Discard GOIs & Replace with COTS; SaaS or Customized 3rd Party Application (Future Offering)

Getting Started



Getting started with the milCloud® 2.0 ordering process is easy and only requires three (3) main steps:

- Creating an Account Portfolio
- Creating an Estimate
- Funding the Account

To get started, select the **Getting Started** button on the homepage.

You can also get started by selecting the **Create Account Portfolio** link in the navigation bar or navigate to **My Tools→ My Account → Add New Account Portfolio**.

The screenshot shows the milCloud 2.0 Business Portal homepage. At the top center, there is a callout box with the text "Need help with milCloud® 2.0 services?" and three buttons: "Learn more about milCloud® 2.0 Premium Services", "Migration Services", and "milCloud® 2.0 FAQs". Below this, a large red box and arrow highlight the "Getting Started" button. The main content area features a "Featured" section with a purple background and text about connecting people. To the right, there are three tabs: "Service Catalog", "My Tools", and "Documentation". A red arrow points from the "Getting Started" button on the homepage to the "Service Catalog" tab on the right.

milCloud® 2.0 | Service Catalog

milCloud® 2.0 Service Catalog provides detailed information about how a Mission Partner gets started with milCloud® 2.0 services. From creating accounts, creating an estimate, funding the services and initiating the services. In addition our catalog provide a central location to get detailed information about the services that we offer and services that are coming soon.

Get Started | User Guide | Contact Us

milCloud® 2.0 | Funding Process

Step 1 Create Account Portfolio	Step 2 Generate Estimate(s)	Step 3 Fund Your Account	Step 4 Initiate Funded Services
Step 1 Create Account Portfolio	Step 2 Generate Estimate(s)	Step 3 Fund Your Account	Step 4 Initiate Funded Services

milCloud® 2.0 | Services

All Services	IaaS Services	Migration Services	Additional Services	Consulting & Engineering Services
Virtual Machines	Storage	Dedicated Host	ITSM Managed Platform	

Account Portfolio Overview



Account Portfolio Overview

Account Portfolio Overview



The Business Portal Account Portfolio contains your Organization's accounts within milCloud® 2.0.

The Account Portfolio allows you to quickly view pertinent information such as services ordered, balance, and period of performance.

You can easily access the requests associated with the account, as well as view all estimates linked to it.

You can also associate Points of Contact to the Account Portfolio to ensure the appropriate Stakeholders are involved with and have access to the milCloud® 2.0 Funding information associated with your organization's accounts portfolio.

The screenshot displays three separate account portfolio pages within the milCloud 2.0 interface:

- MIL-342703 Data Migration Appliance:** This portfolio is currently assigned to a Customer Account Representative (CAR). It shows a single service entry: MIL-342651 (Rehost, srdflo, \$5,101.71 balance, 2019-02-20 - 2019-02-20 period). Action buttons include +Add Funds, Renew, and a link icon.
- MP00001571 CORE MARINE CORPS - HEADQUARTERS BATTALION:** This portfolio is also assigned to a CAR. It lists two services: MIL-342651 (Rehost, srdflo, \$5,101.71 balance, 2019-02-20 - 2019-02-20 period) and MIL-342650 (IaaS (VM/Storage), wserty, -\$1,534.74 balance, 2019-02-20 - 2019-02-20 period). Action buttons include +Add Funds, Renew, and a link icon. A prominent orange "Fund New Account" button is located at the bottom right.
- Joy to the world AIR FORCE - AIR EDUCATION AND TRAINING COMMAND:** This portfolio is currently in a draft status and has no assigned CAR. It displays a message: "This Account Portfolio is currently in 'Draft' status awaiting to be assigned a Customer Account Representative (CAR). When the CAR is assigned to this portfolio, they will be able to manage it." Action buttons include +Add Funds, Renew, and a link icon.

Account Portfolio: Create Account



Account Portfolio: Create Account

Account Portfolio: Create Account



The first step as a new Mission Partner user in the Business Portal is to create an account portfolio.

Step 1. Select the **Create Account Portfolio link in the top ribbon bar.**

You can also access the account portfolio creation page by navigating to **My Tools → My Accounts** in the top ribbon bar and selecting the **Add New Account Portfolio** button.

1

My Accounts

Account Portfolio Summary

+ Add New Account Portfolio

Account #	Services Ordered	BAN	Balance	Period of Performance	Add Funds	Renew	Dashboard	Archv Attach(s)
MIL-342681	IaaS (VM/Storage)	REH000	\$6,983.97	2019-03-05 - 2020-03-03	+ Add Funds	Renew	ML	0
MIL-342612	IaaS (VM/Storage)	NEWBTN	\$52,564.65	2019-02-11 - 2020-02-10	+ Add Funds	Renew	ML	0
MIL-342656	IaaS (VM/Storage)	TEST94	\$4,166.83	2020-02-22 - 2021-02-21	+ Add Funds	Renew	ML	0
MIL-342677	IaaS (VM/Storage)	CORE03	\$9,628.51	2019-02-05 - 2020-02-03	+ Add Funds	Renew	ML	0
MIL-342656	IaaS (VM/Storage)	pqowls	\$6,311.10	2019-02-21 - 2020-02-20	+ Add Funds	Renew	ML	0
MIL-342673	IaaS (VM/Storage)	Test12	\$9,628.51	2019-02-05 - 2020-02-03	+ Add Funds	Renew	ML	0
MIL-342691	Data Migration Appliance	MICRO1	\$39,600.00	2019-03-19 - 2020-03-18	+ Add Funds	Renew	ML	0
MIL-342589	IaaS (VM/Storage)	CORE01	\$52,132.41	2019-01-31 - 2019-01-31	+ Add Funds	Renew	ML	0
MIL-342680	Rehost	REH002	\$5,101.71	2019-03-05 - 2020-03-03	+ Add Funds	Renew	ML	0
MIL-342592	IaaS (VM/Storage)	CORE05	\$115.02	2019-02-02 - 2020-01-31	+ Add Funds	Renew	ML	0

Account Portfolio: Create Account

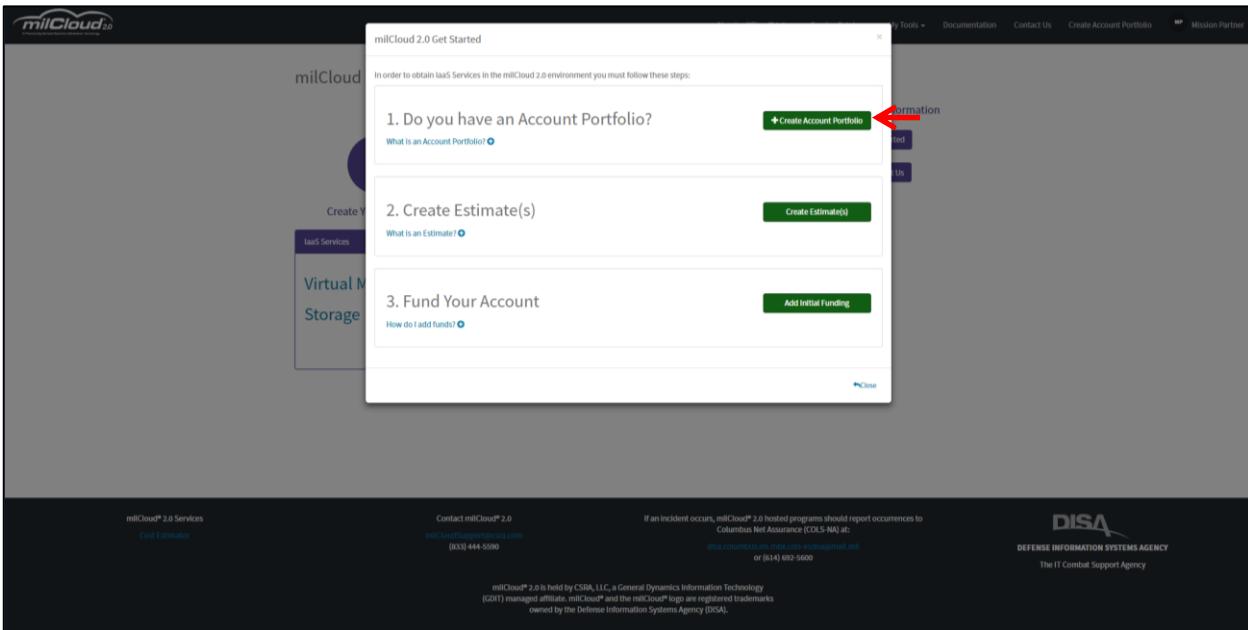


Additionally, you can access the account portfolio creation page by navigating to the Service Catalog Console.

From the homepage, select the **Getting Started** button.

From any page within the Business Portal, navigate to **Service Catalog → Service Catalog Console** in the top ribbon bar.

In the Service Catalog Console, select the **Get Started** button on the right and select **Create Account Portfolio** in the pop-up window.



Account Portfolio: Create Account



To create an Account Portfolio, all required fields must be completed in each tab.

Each tab has a colored icon to the right. The green checkmark annotates a complete section. A red exclamation mark annotates an incomplete section.

Step 2. Select the **Account Manager tab to the right of the highlighted **Welcome** tab.**

The screenshot shows the 'New Account Portfolio Request' form. At the top, there's a navigation bar with links like 'Home', 'About milCloud® 2.0', 'Service Catalog', 'My Tools', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. Below the navigation is a breadcrumb trail: 'Home > New Account Portfolio Request'. The main content area has tabs: 'Welcome' (highlighted with a red circle and '2'), 'Account Manager' (with a red circle and an exclamation mark), 'Organization' (with a red circle and an exclamation mark), and 'Additional POCs' (with a red circle and an exclamation mark). There's a 'Save / Submit' button. To the right of the tabs is a 'Welcome to milCloud® 2.0!' message and a diagram showing four interconnected icons: a bar chart, a credit card, a cloud, and a document. At the bottom of the page, there's footer information about milCloud 2.0 services, contact details, and DISA information.

Account Portfolio: Create Account



Your contact information will auto-populate in the **Account Manager** tab.

Step 3. Select the Edit Contact Information button.

Step 4. Verify or input your email address and business phone number. Select the Save button when complete.

NOTE: If you need to save your progress during the request process, see **Save Portfolio Request** section of this briefing.

The screenshot shows the milCloud 2.0 interface for creating a new account portfolio. The main page has a navigation bar with links like Home, New Account Portfolio, About milCloud 2.0, Service Catalog, My Tools, Reports, Documentation, Contact Us, Create Account Portfolio, and Mission Partner. Below the navigation is a sub-navigation for 'milCloud 2.0 Account Portfolio Request' with tabs for Welcome, Account Manager (which is selected), Organization, Additional POCs, and Save / Submit. The 'Account Manager' section contains fields for First name (Mission), Last name (Partner), Email address (missionpartner@test.com), and Business phone. There is also a checkbox for 'Check this box if you are an existing DISA customer'. A red circle labeled '3' points to the 'Edit Contact Information' button, which is highlighted with a red box. A modal dialog titled 'Edit Profile' is open over the main form, containing the same contact information fields. A red circle labeled '4' points to the 'Save' button at the bottom right of the modal, which is also highlighted with a red box. The modal also includes a 'Cancel' button and a note that some fields are required.

Account Portfolio: Create Account



If you are an existing DISA customer, you can easily input your Application Name and BAN so your assigned CAR can easily access that information.

Select the checkbox next to **Check this box if you are an existing DISA customer** to reveal the applicable fields.

Input your **Application Name** and **BAN** and select the **Edit Contact Information** button.

The screenshot shows a web-based application interface for creating a new account portfolio. At the top, there's a navigation bar with links like 'Home', 'About milCloud® 2.0', 'Service Catalog', 'My Tools', 'Reports', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. Below the navigation, a breadcrumb trail says 'Home > New Account Portfolio'. The main content area has a title 'milCloud® 2.0 Account Portfolio Request' and tabs for 'Welcome', 'Account Manager', 'Organization', 'Additional POCs', and 'Save / Submit'. The 'Account Manager' tab is currently selected. It contains fields for 'First name' (with 'Mission' entered), 'Last name' (with 'Partner' entered), 'Email address' ('missionpartner@test.com'), and 'Business phone'. Below these fields is a checkbox labeled 'Check this box if you are an existing DISA customer', which has a red arrow pointing to it from the left. Underneath this checkbox are fields for 'Enter Application Name' (marked as required) and 'BAN' (also marked as required). At the bottom of the form is a blue 'Edit Contact Information' button.

Account Portfolio: Create Account



The **DoD Service/Branch** and **Agency/Organization** fields are pre-loaded in a drop down menu.

All other Organization fields are free text.

Step 5. Select the **Organization** tab.

Step 6. Complete all required Organization fields.

Your **Program Name** should be the same as the **System Name** from your DITPR (SNAP, PPSM, etc.) registration.

The screenshot shows the 'milCloud 2.0 Account Portfolio Request' page. At the top, there are tabs: 'Welcome', 'Account Manager' (which is green), 'Organization' (which has a red circle with the number '5' above it and a red arrow pointing to it), 'Additional POCs' (with a red exclamation mark), and 'Save / Submit'. Below the tabs, there are several input fields for organization information. The first field, 'DOD Service/Branch', is a dropdown menu with 'Required' indicated by a red asterisk. The second field, 'Agency/Organization', is a dropdown menu with 'Sub-Service' and 'Required' indicated by a red asterisk. The third field, 'Sub-Service', is a dropdown menu with 'Required' indicated by a red asterisk. The fourth field, 'Sub-Service Description', is a text input field with 'Required' indicated by a red asterisk. The fifth field, 'Organization Country', is a dropdown menu with 'United States' selected. The sixth field, 'Organization Street Address', is a text input field with 'Required' indicated by a red asterisk. The seventh field, 'OOONUS Organization Street Address', is a text input field. The eighth field, 'Organization City', is a text input field.

Account Portfolio: Create Account



Step 7. Select the **Additional POCs** tab.

Step 8. Use the dropdown menus to select the additional Points of Contact (POCs).

All POCs must log into the milCloud® 2.0 Business Portal to establish their profile in order for their names to appear in the dropdown menu.

If your POC does not currently have a Business Portal profile, you can save the portfolio request and return to it when all POCs have logged into the Portal.

The screenshot shows the 'milCloud® 2.0 Account Portfolio Request' page. At the top, there are tabs: 'Welcome', 'Account Manager', 'Organization', 'Additional POCs' (which is highlighted with a red circle containing the number 7), and 'Save / Submit'. Below the tabs, there is a section titled 'Points of Contact' with three dropdown menus: 'Project Manager' (highlighted with a red circle containing the number 8), 'Funding Manager', and 'Technical POC'. Each dropdown has a red asterisk next to the word 'Required'. At the bottom of the page, there are links for 'milCloud® 2.0 Services' (Cost Estimator), 'Contact milCloud® 2.0' (with phone number 833 444 5590), and 'If an incident occurs, milCloud® 2.0 hosted programs should report occurrences to Columbus Net Assurance (COLS-NA) at' (with email disa.columbus.eis.mta.colc.end@gmail.com and phone 614 692 5600). The page also includes the DISA milCloud 2.0 logo and the text 'The IT Combat Support Agency'.

Account Portfolio: Create Account



Step 9. Select the Save/Submit tab.

All information is pre-populated from the **Account Manager**, **Organization**, and **Additional POCs** tabs.

Step 10. Verify all information is correct and select the Submit button.

The screenshot shows the 'milCloud 2.0 Account Portfolio Request' form. A red circle with the number 9 is positioned above the 'Save / Submit' button, which is highlighted with a red arrow pointing down to it. A red circle with the number 10 is positioned to the right of the 'Submit' button, which is also highlighted with a red arrow pointing to it. A tooltip box is visible near the bottom right of the 'Save' and 'Submit' buttons, containing the text: 'Submitting the request will create the new portfolio as well as initiate the process of assigning a CAR. Once a portfolio is assigned funding can be added.'

Role	Name	Email	Phone
Project Manager			
Funding Manager			
Technical POC			

Below the table, there are two buttons: 'Save' and 'Submit'. A red arrow points to the 'Submit' button. A red circle with the number 10 is placed to the right of the 'Submit' button.

At the bottom of the page, there are footer links for 'milCloud 2.0 Services', 'Contact milCloud 2.0', 'If an incident occurs...', and 'DISA'.

Account Portfolio: Create Account



A confirmation page will appear when you successfully submit the form.

The **Next Steps** are outlined on the confirmation page. You will also receive an e-mail with the same steps identified.

At this stage, an Operation Center Finance (OCF) will assign a Customer Account Representative (CAR) to your account and your account will be established.

Select **My Requests** button to view all Account Portfolio Requests.

Your Account Portfolio Request REQ0011051 has been submitted successfully

Home > New Account Portfolio

milCloud® 2.0 Mission Partner Account Request - Submitted

Request **REQ0011051** was created for you.

Thank you for your submission. We look forward to working with you.

Next Steps

1. A Customer Account Representative (CAR) will be assigned to your portfolio.
2. In the "My Tools" menu, select My Accounts to view your account portfolio summary.
3. When you are ready to fund your account, select "Add Initial Funding". Proceed through the funding process.

My Requests

milCloud® 2.0 Services
Cost Estimator

Contact milCloud® 2.0
milCloudSupport@csra.com
(833) 444-5590

If an incident occurs, milCloud® 2.0 hosted programs should report occurrences to Columbus Net Assurance (COLS-NA) at:
disa.columbus.eis.mbx.cols-esdra@mail.mil
or (614) 692-5600

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DISA
DEFENSE INFORMATION SYSTEMS AGENCY
The IT Combat Support Agency

Account Portfolio: Create Account



Once your account portfolio request has been processed, a CAR will be assigned.

Once a CAR has been assigned, you will see the CAR's name at the top of your Account Portfolio Summary in the **My Accounts** page.

If you have any questions about your account, you may contact your CAR at any time.

The screenshot shows the 'Account Portfolio Summary' page from the milCloud 2.0 interface. At the top right, there is a red box highlighting the text 'CAR Assigned' next to 'CAR User'. Below this, the page displays a table of accounts with columns for Account #, Services Ordered, BAN, Balance, Period of Performance, Add Funds, Renew, Dashboard, and Archv Attach(s). The table lists several entries, including IaaS VM/Storage, Rehost, and Data Migration Appliance accounts.

Account #	Services Ordered	BAN	Balance	Period of Performance	Add Funds	Renew	Dashboard	Archv Attach(s)
MIL-342681	IaaS (VM/Storage)	REH000	\$6,983.97	2019-03-05 - 2020-03-03	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342612	IaaS (VM/Storage)	NEWBTN	\$52,564.65	2019-02-11 - 2020-02-10	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342656	IaaS (VM/Storage)	TEST94	\$4,166.83	2020-02-22 - 2021-02-21	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342677	IaaS (VM/Storage)	CORE03	\$9,628.51	2019-02-05 - 2020-02-03	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342656	IaaS (VM/Storage)	pqowts	\$6,311.10	2019-02-21 - 2020-02-20	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342673	IaaS (VM/Storage)	Test12	\$9,628.51	2019-02-05 - 2020-02-03	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342691	Data Migration Appliance	MICRO1	\$39,600.00	2019-03-19 - 2020-03-18	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342589	IaaS (VM/Storage)	CORE01	\$52,132.41	2019-01-31 - 2019-01-31	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342680	Rehost	REHO02	\$5,101.71	2019-03-05 - 2020-03-03	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>
MIL-342592	IaaS (VM/Storage)	CORE05	\$115.02	2019-02-02 - 2020-01-31	<button>+ Add Funds</button>	<button>Renew</button>	<button>...</button>	<button>⋮</button>

Account Portfolio: View Request



Account Portfolio: View Request

Account Portfolio: View Request



To view your requests, navigate to **My Tools → My Requests** from the top navigation bar.

All open requests are shown by default.

You can also see the current stage the request is at under the **Stage** header.

To view closed requests, select the **Closed** tab.

To view the details of a particular request, select the **i** icon under the **Details** header.

The screenshot shows the 'My Requests' section of the milCloud 2.0 interface. At the top right, a dropdown menu is open under 'My Tools' with the option 'My Requests' highlighted. A red arrow points to this selection. The main area displays a table of requests with the following columns: Number, Account Portfolio #, Program, MIL-Account, Item, Stage, Opened By, Date Requested, Last Updated, and Details. Each row represents a request with specific details like 'Initial Funding' or 'Attach MIPR (Rejected)'. The 'Details' column contains an 'i' icon, which is the target of another red arrow, indicating where to click to view more information about a specific request.

Number	Account Portfolio #	Program	MIL-Account	Item	Stage	Opened By	Date Requested	Last Updated	Details
RITM0011983	MP00001784	KJ		Initial Funding	Attach MIPR	Mission Partner	2019-07-18	2019-08-23	Attach Funding Document
RITM0011974	MP00001771	KJ TestBed Army	MIL-342774	Renewal	FMLO Approval	Mission Partner	2019-08-23	2019-08-30	i o
RITM0011982	MP00001784	KJ		Initial Funding	Attach MIPR (Rejected)	Mission Partner	2019-07-18	2019-08-23	Attach Funding Document
RITM0011971	MP00001771	KJ TestBed Army		Initial Funding	FMLO Approval	Mission Partner	2019-08-23	2019-08-30	i o
RITM0011986	MP00001784	KJ		Rehost Request	request_approved	GDT Sales	2019-08-07	2019-08-07	i o
RITM0011983	MP00001784	KJ		Rehost Request	request_approved	GDT Sales	2019-08-15	2019-08-15	i o
RITM0011982	MP00001784	KJ		Rehost Request	request_approved	GDT Sales	2019-08-07	2019-08-07	i o
RITM0011987	MP00001784	KJ		Rehost Request	request_approved	Migration Member	2019-08-27	2019-08-27	i o
RITM0011984	MP00001771	KJ TestBed Army		Data Migration Appliance	request_approved	Migration Member	2019-08-27	2019-08-27	i o
RITM0011778	MP00001784	KJ		Data Migration Appliance	request_approved	RAJEEV PARAMATHIMUNI	2019-08-01	2019-08-16	i o

Account Portfolio: Save Request



Account Portfolio: Save Request

Account Portfolio: Save Request



You have the option to **Save** your progress at any point during the Account Portfolio creation process.

- Step 1. Select the **Save/Submit** tab.
- Step 2. Select the **Save** button.

The screenshot shows the 'milCloud® 2.0 Account Portfolio Request' page. At the top, there is a purple header bar with the 'Save / Submit' button highlighted by a red circle labeled '1'. Below the header, there are sections for 'Account Manager' and 'Organization' with various input fields. In the 'Points of Contact' section, there is a table with three rows: 'Project Manager' (AARON HARDING), 'Funding Manager' (Abdus Bhuiyan), and 'Technical POC' (ALAN LEWIS). A tooltip over the 'Save' button in the bottom right corner of the form area states: 'Saved Request is not being submitted but Saved to be edited and submitted at a later time.' Red arrows labeled '2' point from the 'Save' button and the 'Save' tooltip to the corresponding steps in the adjacent text box.

Account Portfolio: Recover



Account Portfolio: Recover

Account Portfolio: Recover



Step 1. Select the **Create Account Portfolio** button to return to the **Account Portfolio Request** form.

You can also return to saved request form from any of the other locations where a request can be initiated.

When you return to **Account Portfolio Request** form, you will see a red notification under the Welcome message.

Step 2. Select the **Recover Saved Request** button.

The screenshot shows the 'milCloud® 2.0 Account Portfolio Request' page. At the top, there are tabs for 'Welcome', 'Account Manager', 'Organization', 'Additional POCs', and 'Save / Submit'. Below the tabs, a 'Welcome to milCloud® 2.0!' message is displayed, along with a diagram illustrating account portfolio components. A red box highlights the 'Recover Saved Request' button at the bottom of the main content area. A red arrow labeled '2' points to this button. A red circle labeled '1' points to the 'Create Account Portfolio' button in the top navigation bar.

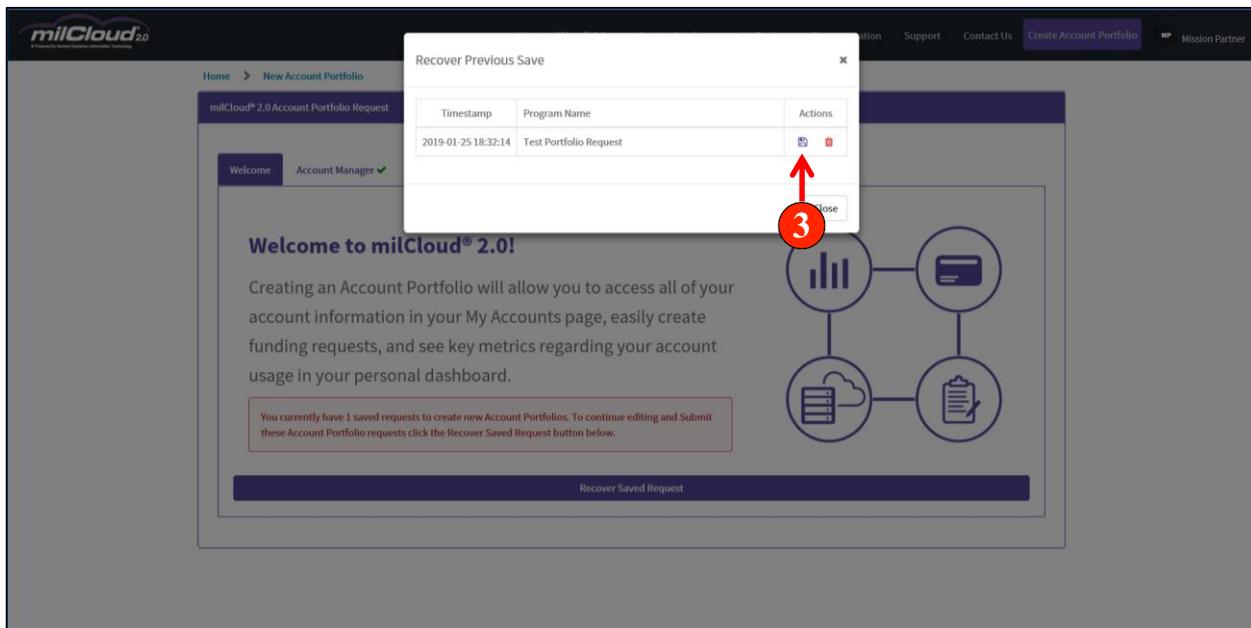
Account Portfolio: Recover



All previously saved Account Portfolio Requests will be listed in the pop-up menu.

Step 3. Select the purple disk icon to recover the request form.

To delete a portfolio request, select the red trash can icon.



Account Portfolio: Recover



The details from the recovered Account Portfolio Request form will auto-populate.

The Welcome window will still be visible.

Step 4. Select the Save/Submit tab to see where you left off.

The screenshot shows the milCloud 2.0 interface for creating a new account portfolio. At the top, there's a navigation bar with links like 'About milCloud® 2.0', 'Service Catalog', 'My Tools', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. Below the navigation is a sub-navigation bar with tabs: 'Welcome' (which is highlighted), 'Account Manager', 'Organization', 'Additional POCs', and 'Save / Submit'. A red circle with the number '4' is drawn around the 'Save / Submit' tab. The main content area has a heading 'Welcome to milCloud® 2.0!' and text explaining that creating an account portfolio allows access to account information, creates funding requests, and provides key metrics. It also mentions saved requests. To the right, there's a diagram showing four interconnected icons: a bar chart, a credit card, a cloud, and a clipboard. At the bottom of the main content area is a purple button labeled 'Recover Saved Request'.

Account Portfolio: Update Name



Account Portfolio: Update Name

Account Portfolio: Update Name



You may update your portfolio names at any time in the **My Accounts** page.

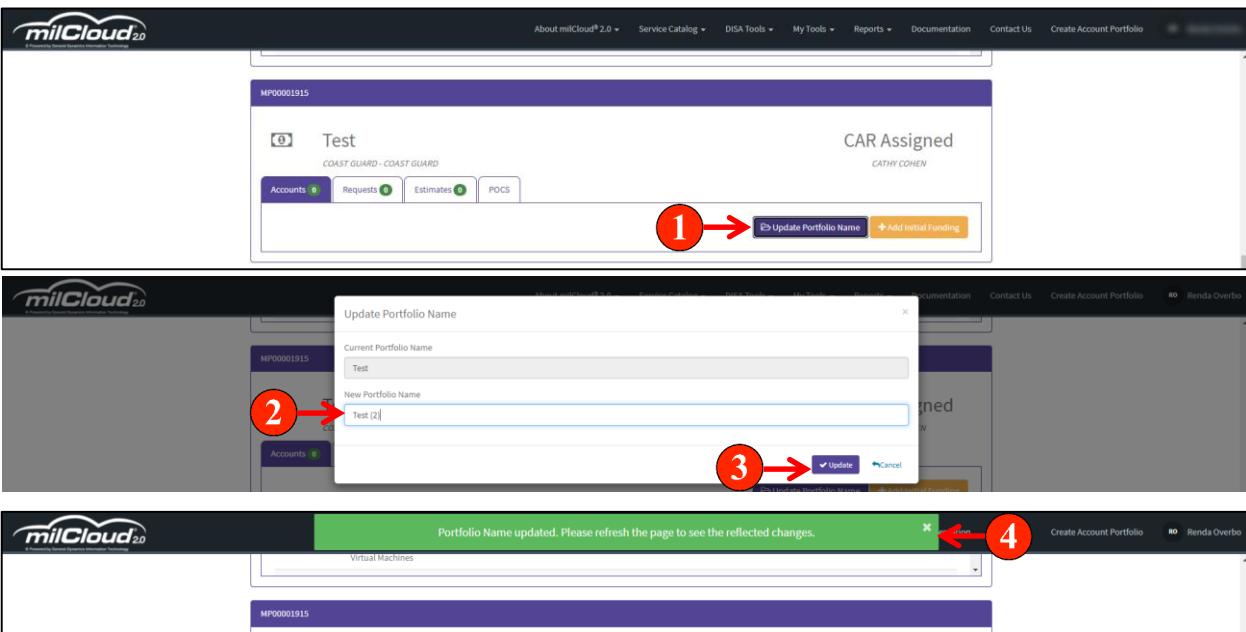
Step 1. Select the **Update Portfolio Name** button.

Step 2. Input your desired portfolio name in the **New Portfolio Name** field.

Step 3. Select the **Update** button.

A green banner will appear at the top of the screen with directions to refresh the page.

Step 4. Refresh the web browser to see the updated portfolio name.



My Requests



My Requests

My Requests



To view your requests, navigate to **My Tools → My Requests** from the top navigation bar.

You can view the current stage each account portfolio is at in the **Stage** column.

You can view more details about the account, to include estimates, attached MIPRS, POCs, and comments by selecting the **i** icon in the **Details** column.

You can also attach a MIPR or pay with a government credit card by selecting the red button or credit card icon in the **Details** column.

The screenshot shows the 'My Requests' section of the milCloud 2.0 interface. At the top, there's a navigation bar with links like 'About milCloud® 2.0', 'Service Catalog', 'My Tools', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. A red arrow points to the 'My Tools' dropdown menu, which is open to show options: 'My Accounts', 'My Requests' (highlighted with a blue background), 'My Dashboard', and 'Calculator'. Below the navigation is a search bar labeled 'Search:'. The main area is titled 'My Requests' and contains a table with the following columns: Number, Account Portfolio #, Program, MIL-Account, Item, Stage, Opened By, Date Requested, Last Updated, and Details. There are five rows of data in the table:

Number	Account Portfolio #	Program	MIL-Account	Item	Stage	Opened By	Date Requested	Last Updated	Details
RITM [REDACTED]	MPI [REDACTED]	[REDACTED]	MIL-[REDACTED]	Technical Support Subscription	Support Engaged	[REDACTED]	2020-05-04	2020-05-04	<i> [REDACTED]</i>
RITM [REDACTED]	MPI [REDACTED]	[REDACTED]	MIL-[REDACTED]	Renewal	CAR Approval	[REDACTED]	2020-05-04	2020-05-04	<i> [REDACTED]</i>
RITM [REDACTED]	MPI [REDACTED]	[REDACTED]	[REDACTED]	Initial Funding	CAR Approval	[REDACTED]	2020-04-29	2020-04-29	<i> [REDACTED]</i>
RITM [REDACTED]	MPO [REDACTED]	[REDACTED]	[REDACTED]	Initial Funding	CAR Approval	[REDACTED]	2020-04-29	2020-04-29	<i> [REDACTED]</i>
RITM [REDACTED]	MPI [REDACTED]	[REDACTED]	[REDACTED]	Initial Funding	! Attach MIPR	[REDACTED]	2020-04-29	2020-04-29	Attach Funding Document

At the bottom of the table, there's a note 'Showing 1 to 10 of 55 entries' and a navigation bar with buttons for 'First', 'Previous', '1', '2', '3', '4', '5', '6', 'Next', and 'Last'.

Edit POCs

Edit POCs

Edit POCs



You may edit the POCs associated with your account in the **My Accounts** page.

Step 1. Navigate to **My Tools** → **My Accounts**.

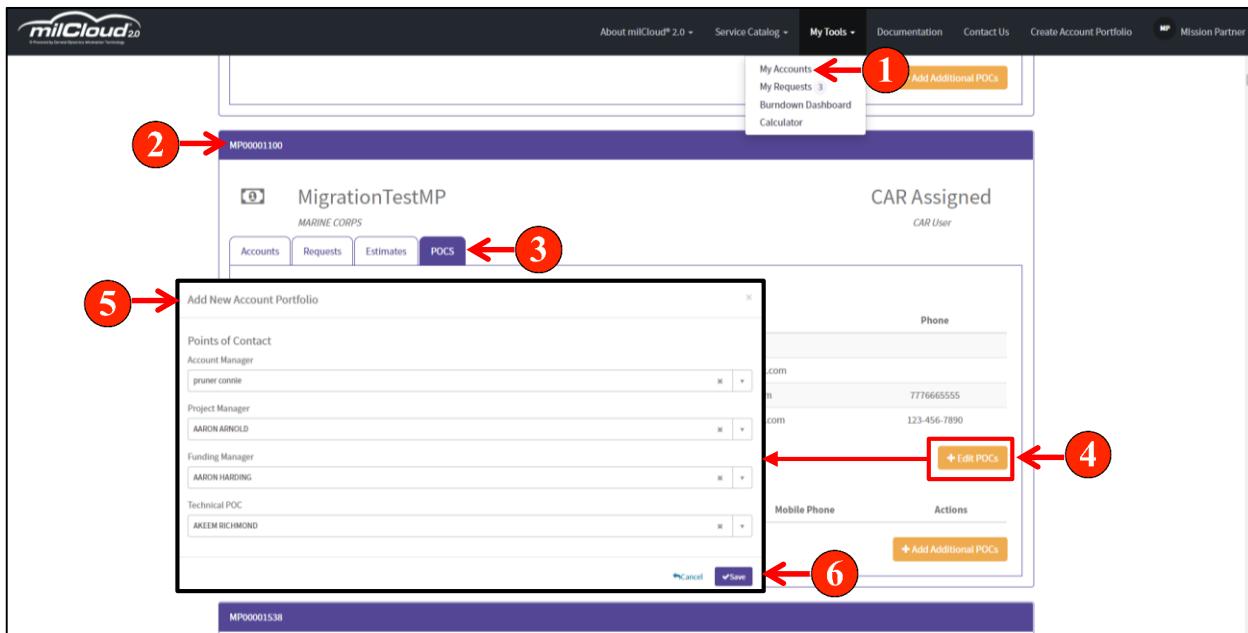
Step 2. Locate the account you wish to edit the POCs.

Step 3. Select the **POCs** tab.

Step 4. Select the **Edit POCs** button

Step 5. Edit POCs as needed.

Step 6. Select the **Save** button.



Outage Notification List

Outage Notification List



On top of your POC list, you will want to build your outage notification list. The outage notification list will be used to send out milCloud® ASIs and/or MSMs. It is vital that this list is updated to ensure all those affected or impacted by a system change or update are notified in a timely manner prior to the change or update being implemented.

Step 1. Navigate to **My Tools** → **My Accounts**.

Step 2. Locate the account you wish to edit and select the blue team icon in the **Options** column.

The screenshot shows the milCloud 2.0 interface. At the top, there's a navigation bar with links like 'About milCloud® 2.0', 'Service Catalog', 'My Tools', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. A red arrow labeled '1' points to the 'My Tools' dropdown menu, which is open to show 'My Accounts', 'My Requests', 'My Dashboard', and 'Calculator'. Below the navigation is a section titled 'Account Portfolio Summary' with a sub-section 'CAR Assigned'. This section includes tabs for 'Accounts', 'Requests', 'Estimated', and 'POCs'. There's a search bar and a table with columns for 'Account #', 'Services Ordered', 'BAN', 'Balance', 'Period of Performance', and 'Options'. The table lists several accounts, each with a unique ID, service type, BAN, balance, performance period, and a row of buttons for 'Add Funds', 'Renew', 'Archive', and 'More...'. One specific row is highlighted with a blue selection bar, and its 'Options' column contains a blue icon with a white 'T' (the blue team icon), which is circled with a red arrow labeled '2'.

Outage Notification List



Step 3. Complete all fields for the POC you wish to add.

If “Other” is selected as the **Role**, a free text field will appear where you can manually input a role for the POC.

Double check all details, especially the email address.

Step 4. Select the **Add** button.

The screenshot shows the milCloud 2.0 interface with the "Outage Notification List - MIL-342977" dialog box open. The dialog box contains fields for First Name, Last Name, Phone, Email, and Role. A red circle with the number "3" points to the "Role" dropdown menu which is set to "Other". A red circle with the number "4" points to the green "+Add" button at the bottom right of the dialog box. The background shows the "Account Portfolio Summary" page with various navigation links and a user profile.

Outage Notification List - MIL-342977

Please enter all contacts that should be notified with Authorized Service Interruption (ASI) Notices and Outage Alerts

First Name Last Name Phone
Email Role

Role: Other

+Add

Outage Notification List



Once added, you will be able to see all individuals at the bottom of the Outage Notification List.

To edit a contact, select the pencil icon.

To delete a contact, select the trashcan icon.

A screenshot of the milCloud 2.0 web application showing the "Outage Notification List - MIL-342977" page. The interface has a header with the milCloud logo and navigation links like "About milCloud 2.0", "Service Catalog", "My Tools", "Documentation", "Contact Us", "Create Account Portfolio", and "Mission Partner". Below the header is a sub-header "Account Portfolio Summary". The main content area is titled "Outage Notification List - MIL-342977". A message box says "Please enter all contacts that should be notified with Authorized Service Interruption (ASI) Notices and Outage Alerts". There are input fields for First Name, Last Name, Phone, Email, and Role. Below these fields is a table with columns "First Name", "Last Name", "Phone Number", "Email", and "Role". A single row is shown: "John" in First Name, "Smith" in Last Name, "5555551234" in Phone Number, "john.smith@mail.mil" in Email, and "Darth Vader" in Role. To the right of the table are two icons: a pencil (for edit) and a trashcan (for delete), both enclosed in a red box. At the bottom are "Close" and "+ Add" buttons. A footer bar at the bottom of the page shows the ID "MP00001920".

First Name	Last Name	Phone Number	Email	Role
John	Smith	5555551234	john.smith@mail.mil	Darth Vader

Burndown Dashboard



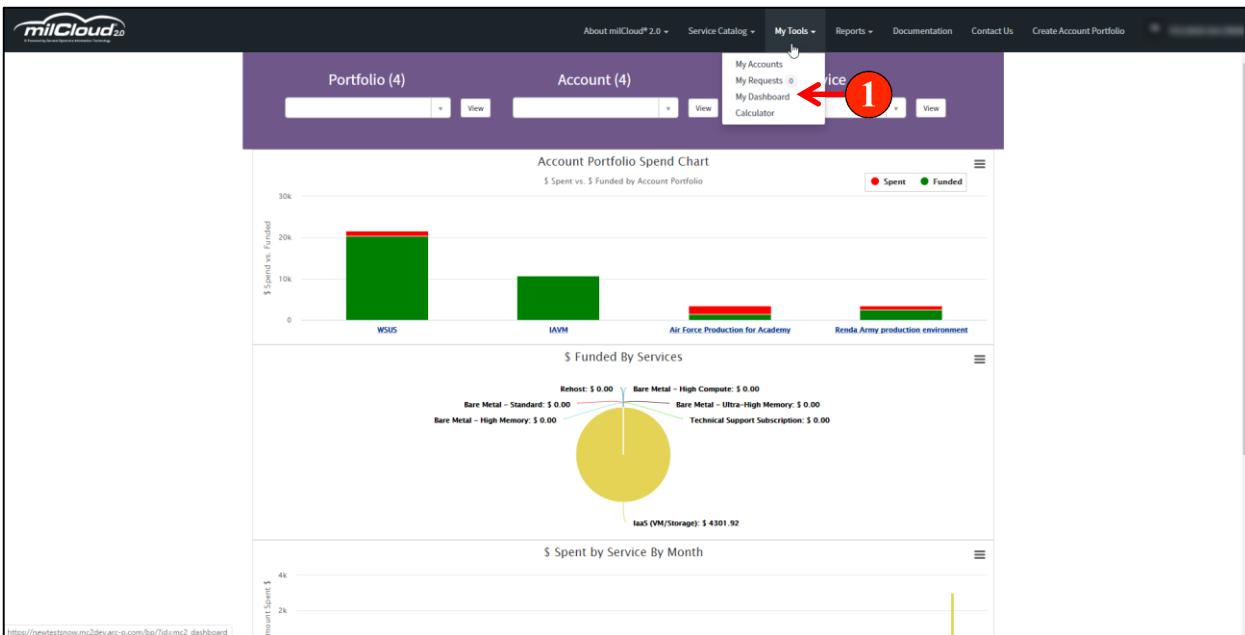
Burndown Dashboard

Burndown Dashboard



You may view your account funding activity and infrastructure budget expenditures (Burndown) at any time via your Burndown dashboard located on the Business Portal.

Step 1. Select **My Tools** → **My Dashboard**.



Burndown Dashboard



You can also access the dashboard via the **My Accounts** page.

Select the graph icon under the **Dashboard** heading next to the appropriate account.

The screenshot shows the milCloud 2.0 interface with two account cards displayed. The top card is for 'IAVM' (Account # MP00001488) and the bottom card is for 'WSUS' (Account # MP00001486). Both cards have a purple header bar with the account name, a small profile icon, and the text 'DEFENSE INFORMATION SYSTEMS AGENCY (DISA)' and 'CAR Assigned'. Below the header is a navigation bar with tabs: 'Accounts' (green), 'Requests' (blue), 'Estimates' (orange), and 'POCs' (grey). The main content area shows account details: Account #, Services Ordered, BAN, Balance, Period of Performance, Add Funds, Renew, Dashboard, Archv Attach(s), and Options. The 'Dashboard' button has a red arrow pointing to its icon. At the bottom of each card is a 'Fund New Account' button.

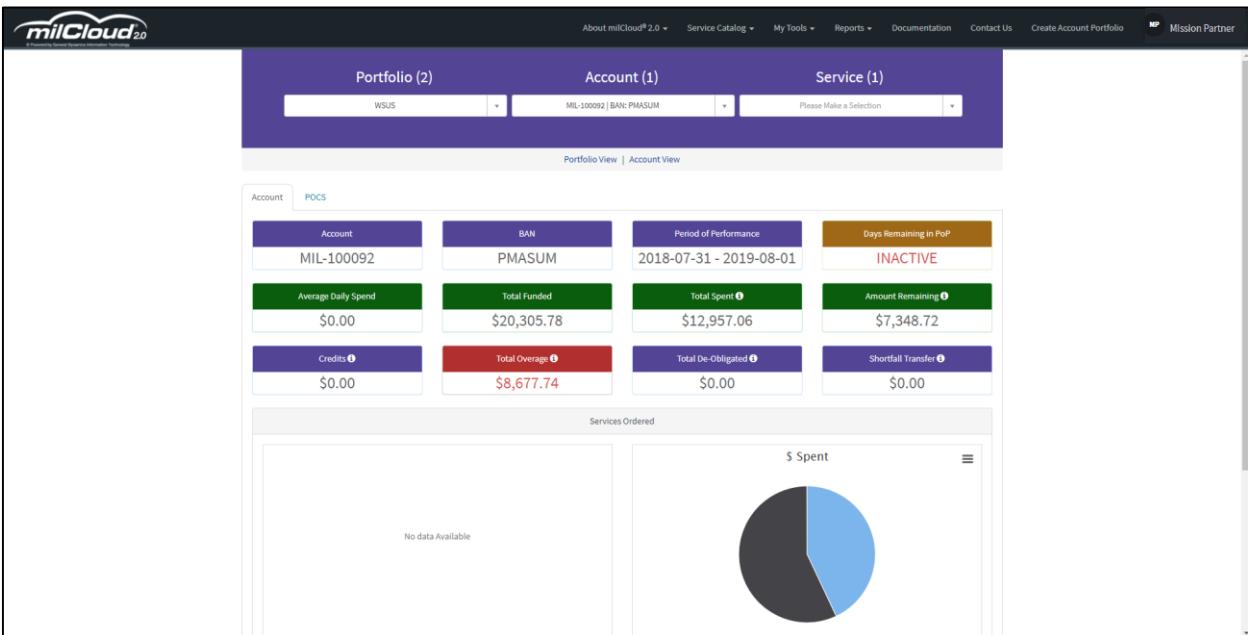
Burndown Dashboard



At a glance, you will be able to view the spending chart for all your account portfolios, the amount spent by service, and the amount spent by service by month.

To view the exact amount spent, hover over the appropriate section.

You can also select various views such as the Portfolio View, Account View, and Service View.



Burndown Dashboard



You can view more details about each individual account and the services provided in the Dashboard.

Step 2. Select the appropriate Portfolio.

Step 3. Select the appropriate Account.

Step 4. Select the appropriate Services ordered.

The screenshot shows the milCloud 2.0 Burndown Dashboard. At the top, there are three dropdown menus: "Portfolio (2)" containing "WSUS" (circled with red number 2), "Account (1)" containing "MIL-100092 | BAN: PMASUM" (circled with red number 3), and "Service (1)" containing "Please Make a Selection" (circled with red number 4). Below these are sections for "Account" and "POCS". The "Account" section displays "MIL-100092" and "PMASUM". The "POCS" section displays "Period of Performance: 2018-07-31 - 2019-08-01" and "Days Remaining in PoP: INACTIVE". There are also four green boxes showing financial data: Average Daily Spend (\$0.00), Total Funded (\$20,305.78), Total Spent (\$12,957.06), and Amount Remaining (\$7,348.72). The "Credits" box shows \$0.00, and the "Total Overage" box shows \$8,677.74. The "Total De-Obligated" and "Shortfall Transfer" boxes both show \$0.00. Below this is a section titled "Services Ordered" with a message "No data Available". To the right is a pie chart titled "\$ Spent" which is mostly blue with a small grey slice.

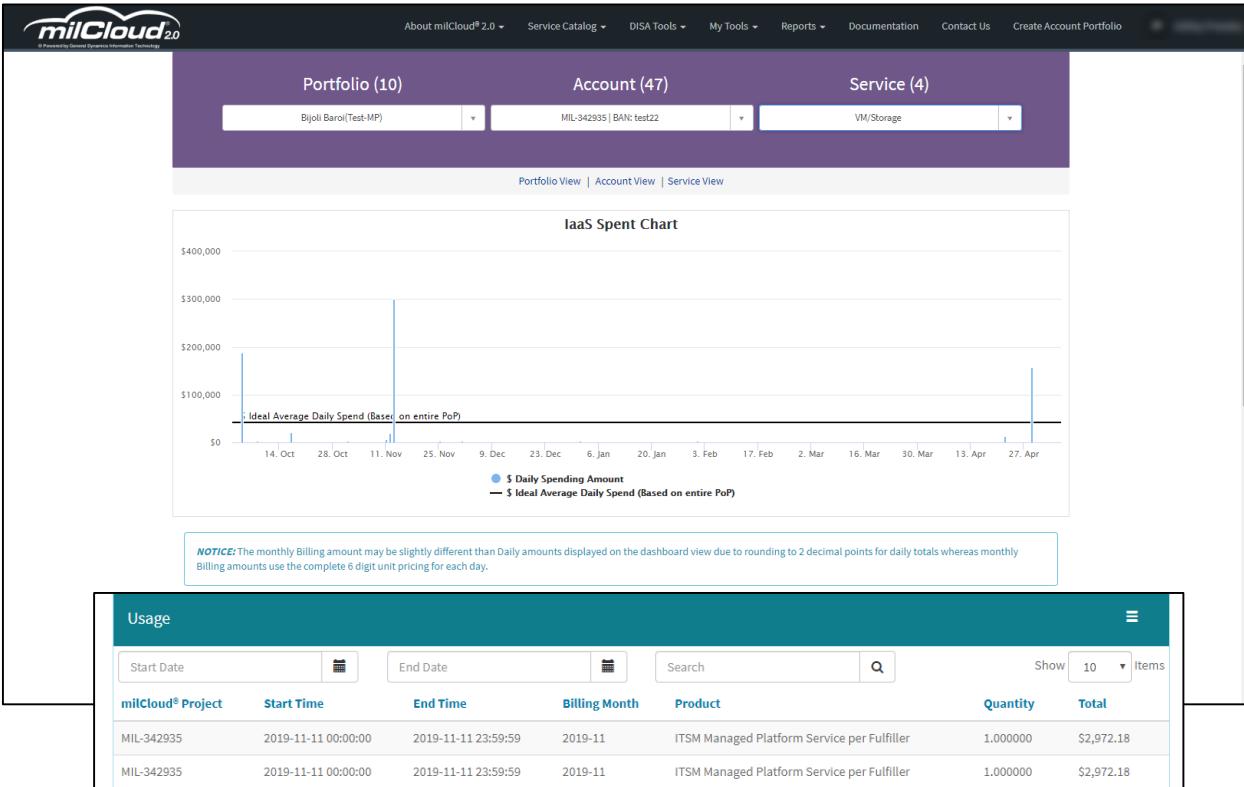
Dashboard: VM/Storage



The VM/Storage dashboard view has two parts:

- IaaS Spent Chart
- Usage table

The **Usage** table identifies the MIL#, start and end times, billing month, product, quantity, and total.



Dashboard: Dedicated Host



The Dedicated Host dashboard identifies the following:

- Product Name
- Location
- Serial #
- Asset Tag #
- Date Delivered
- Renewal Date
- Status
- Storage (by type)
- Total Storage

The screenshot shows the milCloud 2.0 Dedicated Host dashboard. At the top, there are three main sections: "Portfolio (10)", "Account (47)", and "Service (4)". Below these are three dropdown menus: "Bijoli Baroi/Test-MP", "MIL-342935 | BAN: test22", and "Dedicated Host". At the bottom of this header are links for "Portfolio View", "Account View", and "Service View".

Product Name	Location	Serial #	Asset Tag #	Delivered	Renewal Date	Status
Standard - CPU - Unmanaged	Both	1	1	2019-10-04	2020-10-03	Initial
Ultra High Memory - CPU - Unmanaged	Montgomery	1	1	2019-10-04	2020-10-03	Initial
High Compute - CPU - Unmanaged	Montgomery	1	1	2019-10-04	2020-10-03	Initial
High Memory - CPU - Unmanaged	Unknown	1	1	2019-10-04	2020-10-03	Initial
High Compute - CPU - Unmanaged	Oklahoma	2	2	2019-10-04	2020-10-03	Initial
High Compute - CPU - Unmanaged	Montgomery	1	1	2019-10-17	2020-10-16	Initial

Storage					Total Storage
Object Storage - 0GB	SSD 5K Storage - 0GB	SSD 10K Storage - 0GB	Tier 1 Storage - 0GB	Tier 2 Storage - 0GB	50 GB
Object Storage - 0GB	SSD 5K Storage - 0GB	SSD 10K Storage - 0GB	Tier 1 Storage - 50.0GB	Tier 2 Storage - 0GB	

At the bottom of the dashboard, there is footer text: "001-222-WWW-0000 USN: 212-312-0000", "disa.gd.it.services@mil.mil", "disa.columbus.eis.mbx.cols-esdn@mil.mil or (614) 692-5600", "The IT Combat Support Agency", and "TOC 55".

Dashboard: TSS



The Technical Support Subscription (TSS) dashboard identifies the following in each respective tab:

Billed

- Subscription Package
- Billing Month
- Month Used
- Quantity
- Amount

Purchased

- Package
- Number of Months
- Start Date
- Primary POC
- Secondary POC

Usage

- Package
- Date Used
- Hours Used
- Comments

The screenshot shows the milCloud 2.0 dashboard with the TSS tab selected. The top navigation bar includes links for About milCloud® 2.0, Service Catalog, DISA Tools, My Tools, Reports, Documentation, Contact Us, and Create Account Portfolio. The main content area is divided into three sections: Portfolio (10), Account (47), and Service (2). Below these are three tabs: Billed, Purchased, and Usage. The Billed tab displays a table for the account MIL-342903, showing a Silver Technical Support Subscription - Monthly package for 1 unit at \$2,772.86. The Purchased tab displays a table for the same account, listing the package, number of months, start date, primary POC, and secondary POC. The Usage tab displays a table for the account MIL-342903, showing the package, date used, hours used, and comments.

Account - MIL-342903					
Subscription Package	Billing Month	Month Used	Quantity	Amount	
Silver Technical Support Subscription - Monthly	2019-10	2019-10	1	\$2,772.86	

Account - MIL-342903				
Package	Number of Months	Start Date	Primary POC	Secondary POC

Account - MIL-342903			
Package	Date Used	Hours Used	Comments
(hrs)	2019-09-12	2	test

Dashboard: ITSM



The ITSM Managed Platform dashboard identifies the following:

- Service
- Purchased Date
- Renewal Date
- Total Ordered

The screenshot shows the milCloud 2.0 interface with a dark header bar containing navigation links: About milCloud® 2.0, Service Catalog, DISA Tools, My Tools, Reports, Documentation, Contact Us, and Create Account Portfolio. Below the header is a purple navigation bar with three tabs: Portfolio (10), Account (47), and Service (4). Under the Portfolio tab, there are three dropdown menus: Bijoli Baroi[Test-MP], MIL-342935 | BAN: test22, and ITSM/ITOM. At the bottom of the purple bar are links for Portfolio View, Account View, and Service View.

The main content area contains two tables. The top table, titled "ITSM DATA" and labeled "MIL-342935", lists 12 rows of service data. The columns are Service, Purchased Date, Renewal Date, and Total Ordered. The bottom table, titled "ITOM DATA" and labeled "MIL-342935", lists 1 row of service data. The columns are Service, Purchased Date, Renewal Date, and Total Ordered.

ITSM DATA				MIL-342935
Service	Purchased Date	Renewal Date	Total Ordered	
ITSM Managed Platform Service			1	
ITSM Managed Platform Service			3	
ITSM Managed Platform Service			3	
ITSM Managed Platform Service	2019-11-12	2020-11-12	100	
ITSM Managed Platform Service	2019-11-11	2020-11-10	1000	
ITSM Managed Platform Service	2019-11-11	2020-11-10	1000	
ITSM Managed Platform Service	2019-11-12	2020-11-11	3	
ITSM Managed Platform Service	2019-11-12	2020-11-11	3	
ITSM Managed Platform Service Renewal	2020-04-29	2020-05-06	3	
ITSM Managed Platform Service Renewal	2020-04-29	2021-01-29	50	
ITSM Managed Platform Service Renewal	2020-04-22	2020-04-21	5	

ITOM DATA				MIL-342935
Service	Purchased Date	Renewal Date	Total Ordered	
IT Operations Management			1	

Dashboard: Data Migration



The Data Migration Appliance (DMA) dashboard identifies the following in their respective categories:

DMA Data

- Order Date
- Total Ordered
- Total Delivered
- Support End Date

DMA Shipping Info

- Shipping POC
- Shipping Location
- Actual Delivery date
- Serial #
- Asset Tag #
- Asset State

DMA Shipping Costs

- Shipping Date
- Billing Month
- Shipping Amount

The screenshot shows the milCloud 2.0 interface with a navigation bar at the top. Below the navigation, there are three main sections: "Portfolio (10)", "Account (1)", and "Service (1)". Under "Portfolio (10)", there is a dropdown menu set to "My program". Below the sections, there are three tables:

- Data Migration Appliance Data** (MIL-342690):

Order Date	Total Ordered	Total Delivered	Support End Date
2019-03-18			2021-02-06
- Data Migration Appliance Shipping Info** (MIL-342690):

Shipping POC	Shipping Location	Actual Delivery Date	Serial #	Asset Tag #	Asset State
- Data Migration Appliance Shipping Costs** (MIL-342690):

Shipping Date	Billing Month	Shipping Amount

At the bottom of the dashboard, a footer note states: "milCloud® and the milCloud® logo are registered trademarks owned by the Defense Information Systems Agency (DISA)."

Dashboard: Consulting Packages



The Consulting Packages dashboard identifies the following in their respective categories:

Billed (Weekly Remote)

- milCloud® Project
- Date Performed
- Billing Month
- Product
- Quantity
- Total

Billed (Monthly Remote)

- milCloud® Project
- Date Performed
- Billing Month
- Product
- Quantity
- Total

The screenshot shows the milCloud 2.0 interface with a navigation bar at the top. Below the navigation, there are three main categories: Portfolio (10), Account (47), and Service (2). The main content area is divided into two sections: "Weekly Remote" and "Monthly Remote".

Weekly Remote:

milCloud® Project	Date Performed	Billing Month	Product	Quantity	Total
MIL-342917	2019-11-07	2019-11	Weekly Consulting Package - Week	1.000000	\$6,932.14
MIL-342917	2019-11-07	2019-11	Weekly Consulting Package - Week	1.000000	\$6,932.14

Monthly Remote:

milCloud® Project	Date Performed	Billing Month	Product	Quantity	Total
MIL-342917	2019-11-08	2019-11	Monthly Consulting Package - Month	1.000000	\$30,501.42

Dashboard: Consulting Packages



Purchased (Weekly Remote)

- Package
- Number of Weeks
- Start Month
- Start Year
- Primary POC
- Secondary POC

Purchased (Monthly Remote)

- Package
- Number of Months
- Start Month
- Start Year
- Primary POC
- Secondary POC

The screenshot shows the milCloud 2.0 dashboard interface. At the top, there's a navigation bar with links for About milCloud® 2.0, Service Catalog, DISA Tools, My Tools, Reports, Documentation, Contact Us, and Create Account Portfolio. Below the navigation bar, there are three main sections: Portfolio (10), Account (47), and Service (2). The Account section is currently selected and displays a search bar with the value 'Bijoli Baroi/Test-MP' and a dropdown menu showing 'MIL-342917 | BAN: test11'. A filter dropdown is set to 'Consulting Package'. Below the search bar, there are links for Portfolio View, Account View, and Service View.

Weekly Remote

Account - MIL-342917					
Package	Number of Weeks	Start Month	Start Year	Primary POC	Secondary POC
Weekly Remote	2 Weeks	11	2019	Brent Phillips	Brent Phillips
Weekly Remote	2 Weeks	11	2019	Brent Phillips	Brent Phillips

Monthly Remote

Account - MIL-342917					
Package	Number of Months	Start Month	Start Year	Primary POC	Secondary POC
Monthly Remote	1 Months	11	2019	Brent Phillips	Brent Phillips

Dashboard: Consulting Packages



Usage (Weekly Remote)

- Package
- Date Used
- Billing Month
- Amount Worked
- Used (Aggregate)
- Weeks Remaining (Aggregate)
- Comments

Usage (Monthly Remote)

- RITM
- Package
- Date Used
- Billing Month
- Amount Worked
- Used (Aggregate)
- Months Remaining (Aggregate)
- Comments

The screenshot shows the milCloud 2.0 interface with a purple header bar containing links for Portfolio (10), Account (47), and Service (2). Below the header are three search bars: Bijoli Baroi(Test-MP), MIL-342917 | BAN: test11, and Consulting Package.

Weekly Remote

Account - MIL-342917						
Package	Date Used	Billing Month	Amount Worked	Used (Aggregate)	Weeks Remaining (Aggregate)	Comments
Weekly Remote	2019-11-02	2019-11	1	2.0	0.0	test
Weekly Remote	2019-11-07	2019-11	1	2.0	0.0	test

Monthly Remote

Account - MIL-342917							
RITM	Package	Date Used	Billing Month	Amount Worked	Used (Aggregate)	Months Remaining (Aggregate)	Comments
RITM0012544	Monthly Remote	2019-11-06	2019-11	1	1.0	0.0	test

Dashboard: Rehost



The Rehost dashboard identifies the following:

- Start Date
- Estimated End Date
- Total Servers to Migrate
- Total Migrated
- Remaining
- Completion Date

The screenshot shows the milCloud 2.0 interface with a navigation bar at the top. Below the navigation, there are three main sections: 'Portfolio (10)', 'Account (47)', and 'Service (1)'. The 'Service (1)' section is highlighted and contains a dropdown menu with 'Rehost' selected. Below this, a sub-section titled 'Rehost Data' displays a table with the following information:

MIL-342913	Rehost Data				
Start Date	Estimated End Date	Total Servers to Migrate	Total Migrated	Remaining	Completion Date
2019-11-13	2019-12-07	3	3	0	2020-04-09

At the bottom of the dashboard, there are footer links for DISA Global Service Desk, Contact milCloud 2.0 Service Desk, and information about reporting cyber incidents to Columbus Net Assurance.

Burndown Dashboard



You also have the option to view the burndown dashboard with the **Account View**.

Select the **Account View** link.

From here, you can choose to view your Account, the POCs listed in your selected account, and other transactions related to your selected account.

A screenshot of the milCloud 2.0 Account View dashboard. At the top, there are three tabs: "Portfolio (2)", "Account (1)", and "Service (1)". Below these tabs, dropdown menus show "WSUS" for Portfolio, "MIL-100092 | BAN: PMASUM" for Account, and "Please Make a Selection" for Service. A red arrow points to the "Account View" link located just below the tabs. Under the tabs, there are four main sections: "Account" (selected), "POCs", "BAN", and "Days Remaining in PoP". The "Account" section displays information for MIL-100092, including Average Daily Spend (\$0.00), Total Funded (\$20,305.78), Total Spent (\$12,957.06), Amount Remaining (\$7,348.72), Credits (\$0.00), Total Overage (\$8,677.74), Total De-Obligated (\$0.00), and Shortfall Transfer (\$0.00). The "BAN" section shows the Period of Performance as 2018-07-31 - 2019-08-01. The "Days Remaining in PoP" section indicates the status as INACTIVE. Below these sections, there is a chart titled "\$ Spent" showing a pie chart with two segments: a dark grey segment and a light blue segment. A note below the chart says "No data Available".

Category	MIL-100092	BAN	Period of Performance	Status
Average Daily Spend	\$0.00	\$20,305.78	2018-07-31 - 2019-08-01	INACTIVE
Total Funded	\$0.00	\$20,305.78		
Total Spent	\$12,957.06	\$12,957.06		
Amount Remaining	\$7,348.72	\$7,348.72		
Credits	\$0.00	\$0.00		
Total Overage	\$8,677.74	\$8,677.74		
Total De-Obligated	\$0.00	\$0.00		
Shortfall Transfer	\$0.00	\$0.00		

MP Reports

MP Reports



milCloud® 2.0 users have the ability to view multiple reports.

Select Reports → MP Reports.

At a minimum, all MPs will see a Portfolio Account Report.

This report can be exported via CSV and/or Excel by selected the **Download** button.

milCloud® 2.0 users have the ability to view multiple reports.

Select Reports → MP Reports.

At a minimum, all MPs will see a Portfolio Account Report.

This report can be exported via CSV and/or Excel by selected the **Download** button.

The screenshot shows the milCloud 2.0 interface with the "Portfolio Account Report" page. A red arrow points to the "MP Reports" dropdown menu in the top navigation bar, which is currently expanded to show "Portfolio Account Report" and "Legacy Application Migration - DCMA". The main content area displays a table of portfolio data with columns for Portfolio, MIL#, BAN, Services Initiated, Services Funded, Total Funded, Total Spent, Total Remaining, POP Start, POP End, and Total Overage. The table lists various entries such as Air & Space Expeditionary Forces (AEF) Online - Dev, Air & Space Expeditionary Forces (AEF) Online - Dev, Air & Space Expeditionary Forces (AEF) Online - Dev, etc. At the bottom of the table, it says "Showing 1 to 10 of 45 entries" and includes a navigation bar with buttons for First, Previous, Next, Last, and page numbers 1, 2, 3, 4, 5.

Portfolio	MIL#	BAN	Services Initiated	Services Funded	Total Funded	Total Spent	Total Remaining	POP Start	POP End	Total Overage
Air & Space Expeditionary Forces (AEF) Online - Dev	MIL-100176	MC2AE1	N/A	Rehost, Data Migration Appliance	0	0	0.00	2019-08-31	2020-09-01	0
Air & Space Expeditionary Forces (AEF) Online - Dev	MIL-100189	MC2AF1	N/A	Travel Cost, Consulting Package, Data Migration Appliance	0	0	0.00	2019-09-15	2020-09-16	0
Air & Space Expeditionary Forces (AEF) Online - Dev	MIL-100168	MC2AEF	Storage, Virtual Machines	Virtual Machines, Storage, Technical Support Subscription	0	0	0.00	2019-08-15	2019-09-01	0
Air & Space Expeditionary Forces (AEF) Online - Dev	MIL-100168	APPMC1	Storage, Virtual Machines	Virtual Machines, Technical Support Subscription, Storage	0	192.78	-12095.63	2019-08-31	2020-09-01	0
Air & Space Expeditionary Forces - AEF Online	MIL-100270	APPMC2	Storage, Virtual Machines	Technical Support Subscription, Storage, Virtual Machines	0	268.50	-20674.55	2019-08-31	2020-09-01	0
Air & Space Expeditionary Forces - AEF Online	MIL-100170	MC2APP	Storage, Virtual Machines	Virtual Machines, Storage	0	0	0.00	2019-08-15	2019-09-01	0
Baro-B testing Plus account	MIL-100264	test33	N/A	AWS	1603.98	0	1603.98	2020-09-20	2021-09-22	0
Baro-B testing Plus account	MIL-100254	Test88	Virtual Machines	Virtual Machines	7061.37	0	7061.37	2020-08-23	2020-10-01	0
Baro-B testing Plus account	MIL-100263	dhtest	Dedicated Host	AWS, Bare Metal - High Memory, Bare Metal - Ultra-High Memory, Bare Metal - High Memory	19301147.15	84110.60	18453452.51	2020-09-18	2021-09-23	0
Baro-B testing Plus account	MIL-100254	test77	N/A	AWS	18846	0	18846.00	2020-09-30	2021-09-22	0

Showing 1 to 10 of 45 entries

Suspend/Terminate Services



Suspend/Terminate Services

Suspend/Terminate Services



milCloud® 2.0 users have the option of suspending or terminating their milCloud® 2.0 accounts in the Business Portal.

DEFINITIONS

Suspending an account will stop all VMs. Storage will continue to be charged unless it is removed. This allows data to be retrieved if needed during the 30-day period.

Termination will occur automatically after 30 days.

Terminating account will immediately remove all VMs and storage. Data will not be retrievable.

The screenshot displays three separate windows from the milCloud 2.0 Business Portal:

- Force Protection (USAF):** Shows a summary for NAVY - OTHER (undefined). It includes tabs for Accounts (1), Requests (0), Estimates (0), and POCS. Buttons for Update Portfolio Name and Add Initial Funding are at the bottom.
- SOMSAT:** Shows a summary for DEFENSE INFORMATION SYSTEMS AGENCY (DISA) - DEFENSE INFORMATION SYSTEMS AGENCY (DISA). It includes tabs for Accounts (1), Requests (0), Estimates (0), and POCS. Buttons for Download and Show 5 rows are visible. A search bar is at the top right. A table lists one entry: MIL-100210, Storage, Virtual Machines, NTSS02, \$14,727.69, 2019-09-30 - 2020-09-30. Actions like Add Funds, Renew, Dashboard, Archiv, Attach(s), and Options are shown for each row.
- Another Account Screen:** Shows a summary for CATHY COHEN. It includes tabs for Accounts (1), Requests (0), Estimates (0), and POCS. Buttons for Update Portfolio Name and Add Initial Funding are at the bottom.

Suspend/Terminate Services



Step 1. Navigate to **My Tools** → **My Accounts**.

Step 2. Locate the account you wish to terminate.

Step 3. Select the **More..** link located in the **Options** column.

The screenshot shows the milCloud 2.0 web application interface. At the top, there is a navigation bar with links for 'About milCloud® 2.0', 'Service Catalog', 'My Tools' (which is currently selected), 'Reports', 'Documentation', 'Contact Us', 'Create Account Portfolio', and 'Mission Partner'. A red circle with the number '1' points to the 'My Tools' menu item. Below the navigation bar, there are two account cards. The top card is for 'Force Protection (USAF)' with account ID MP00001884, assigned to 'CATHY COHEN'. The bottom card is for 'SOMSAT' with account ID MP00001873, assigned to 'CODY DOYLE'. Both cards have tabs for 'Accounts', 'Requests', 'Estimates', and 'POCS'. Under the 'Accounts' tab, there is a table with columns: Account #, Services Ordered, BAN, Balance, Period of Performance, Add Funds, Renew, Dashboard, Archv, Attach(s), and Options. For the SOMSAT account, there is one entry: MIL-100210, Storage, Virtual Machines, NTSS02, \$-14,727.69, 2019-09-30 - 2020-09-30. The 'Options' column for this entry contains a red circle with the number '2' pointing to it. At the bottom right of the table, there is a red circle with the number '3' pointing to the 'More...' link.

Suspend/Terminate Services



Step 4. Select the **Actions** tab.

Step 5. Select whether you wish to suspend your account for 30 days or terminate immediately.

Step 6. Input all required information.

Step 7. Select the **Yes** button.

The screenshot shows the milCloud 2.0 interface for managing account portfolios. On the left, the 'Account Portfolio' page lists various accounts under the 'CORE MARINE CORPS' category. A specific account, 'MP0000157', is selected. A red arrow labeled '5' points to the 'Actions' tab in the top navigation bar. A red box highlights the 'Actions' tab.

A modal window titled 'Request Account Termination' is open. It contains the following steps:

- Step 4:** The 'Actions' tab is highlighted with a red arrow labeled '4'.
- Step 5:** A radio button is selected for 'Do you wish to Suspend this Account for 30 days?'. A red circle labeled '5' is placed over this radio button.
- Step 6:** A red box highlights the 'Name' field, which is marked as required (* Required).
- Step 7:** A red arrow labeled '7' points to the 'Yes' button at the bottom of the modal window.

The modal also includes fields for 'Phone', 'Email', and a checkbox for 'I consent to a 30-Day Suspension of this Account, however Storage will continue to be charged unless I remove my storage. I am able to retrieve data during this time. At the end of the 30 days, my account will automatically be terminated.' A red circle labeled '6' is placed over the 'Email' field.

Suspend/Terminate Services



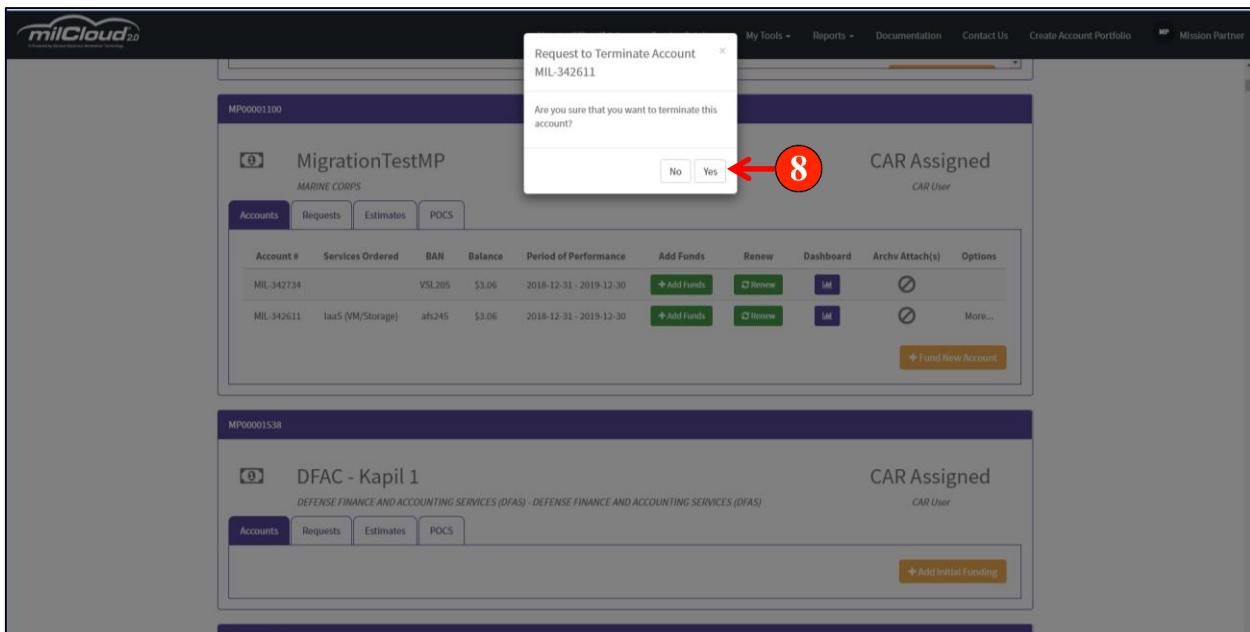
A confirmation to either terminate or suspend the account will pop up.

Step 8. Select the **Yes** button.

After selecting **Yes**, you will see a green confirmation message at the top of the **My Accounts** page.

If you choose to suspend services, you will receive an email 7 days before the account(s) will be terminated.

You will also receive an email once the termination is complete.



FAQs and Documentation



FAQs and Documentation

FAQs and Documentation



For further information, frequently asked questions, documentation related to the milCloud® 2.0 Business Portal, please see the **Documentation** section.

Select the **Documentation** link in the top navigation bar.

The screenshot shows the milCloud 2.0 Documentation page. At the top, there is a navigation bar with links for About milCloud 2.0, Service Catalog, Documentation (which is highlighted with a red arrow), Contact Us, Create Account Portfolio, and Mission Partner. Below the navigation bar, there is a search bar and a 'Most Viewed Articles' section. The 'Categories' sidebar on the left includes links for Fact Sheets (3), FAQ (15), SOPs (6), and User Guides (3). The 'Most Viewed Articles' section lists several documents with their view counts:

- milCloud® 2.0 Terms & Conditions (9 Views)
- milCloud® 2.0 Portal - Provisioning Guide (8 Views)
- milCloud® 2.0 Portal - Creating Estimates and Ordering Guide (5 Views)
- milCloud® 2.0 Quick Start Guide (3 Views)
- FAQ 11 - milCloud® 2.0 Network FAQ (1 View)

At the bottom of the page, there are sections for milCloud® 2.0 Services (Cost Estimator), Contact milCloud® 2.0 (Email: milCloudSupport@csra.com, Phone: (833) 444-5599), and a note about reporting incidents to Columbus Net Assurance (CNS-N) at disa.columbus.es.mba.cns-edns@mail.mil or (614) 692-5600. The page also includes the DISA logo and the text "DEFENSE INFORMATION SYSTEMS AGENCY The IT Combat Support Agency".

Additional User Guides



All milCloud® 2.0 Business Portal User Guides can be found in the **Documentation** section of the Business Portal. All guides and their respective table of contents are outlined on this page.

OVERVIEW

- Business Portal Overview
- Service Catalog
- Account Portfolio Overview
- Account Portfolio: Create Account
- Account Portfolio: View Request
- Account Portfolio: Save Request
- Account Portfolio: Recover
- Account Portfolio: Update Name
- My Requests
- Edit POCs
- Outage Notification List
- Burndown Dashboard
- MP Reports
- Suspend/Terminate Services
- FAQs and Documentation

INITIATE FUNDED SERVICES

- Initiate Funded Services Overview
- Technical Support
- Consulting Packages
- Dedicated Host
- Exadata
- Backup as a Service (BUaaS)
- Data Migration Appliance
- IaaS (VM/Storage)
- ITSM
- Rehost Services

CALCULATOR

- Calculator Overview
- Create an Estimate
- Load an Estimate
- Delete an Estimate
- Edit an Estimate
- Move Estimate Between Account Portfolios

ACCOUNT FUNDING

- Funding Accounts
- Add Initial Funding
- Add Funds
- Renewal
- Funding Rehost
- Edit Funding Request
- Pay.Gov Instructions

milCloud® 2.0 Support
email: milCloudsupport@gdit.com



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milCloud® 2.0 Business Portal – Mission Partner User Guide - Overview	Number	mC2-GU-0200-001-20190223-5.8
	Type	GU
	Effective Date	2/27/2019

Version	Document Date	Change Author	Affected Pages	Description of Change
5.0	9/9/2020	Connie Pruner	Multiple	Confirmed content for sprint 50
5.1	9/23/2020	Connie Pruner	Multiple	Confirmed content for sprint 51
5.2	10/7/2020	Connie Pruner	Multiple	Confirmed content for sprint 52
5.3	10/21/2020	Connie Pruner	Multiple	Confirmed content for sprint 53
5.4	11/4/2020	Connie Pruner	Multiple	Confirmed content for sprint 54
5.5	11/18/2020	Connie Pruner	Multiple	Updated content for sprint 55
5.6	12/2/2020	Connie Pruner	Multiple	Confirmed content for sprint 56
5.7	12/16/2020	Connie Pruner	Multiple	Confirmed content for sprint 57
5.8	1/13/2020	Connie Pruner	Multiple	Updated content for sprint 58