

Storing and Retrieving Data

Homework 1 Report

Group Z

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S&R Instruments

Storage and Retrieving Instruments is a small company founded in November 2019 which specializes in the online retail of several musical instruments. Without any local retail stores and only one warehouse situated in Coimbra, the company operates exclusively on an online front, selling all types of instruments, from percussion to strings. S&R Instruments has a fairly wide shipping range, covering Portugal and its regional territories and Spain.

The purchasing process is the same as every other online store. The customer orders products on the website, makes the payment, and the item is shipped to the chosen address. After receiving the purchased item, the customer has the option to rate it on the website, in a scale from 1 to 5 stars, and can change their rating at any time, in case there of a problem with the item, or if the item is better than the initial expectation.

