

ENTERPRISE INDIVIDUAL MOBILE REGISTRATION FORM



Please write in capital letters and tick (✓) where applicable.

A. TYPE OF SEGMENT

☐ Corporate ☐ SME

B. FOR EXISTING CUSTOMER

ACCOUNT DETAILS

Customer Name: _____

Account No.: _____

Existing Mobile No.: [] [] [] [] - [] [] [] [] [] [] [] [] [] []

D. INDIVIDUAL DETAILS

*Required

Nationality: ☐ Malaysian ☐ Non-Malaysian

Full Name as in NRIC/Passport*: _____

NRIC No.*: [] [] [] [] [] [] [] [] [] [] - [] [] [] [] [] [] [] []

Old IC/Passport No.*: []

C. FOR NEW CUSTOMER

DOCUMENTS REQUIRED

☐ Photocopy of NRIC (both sides) or Passport (non-Malaysian)

☐ Staff ID Tag or Salary Slip

Date of Birth (DD/MM/YYYY): [] [] [] [] - [] [] [] [] - [] [] [] [] [] [] [] []

Contact No. (Mobile)* (can be reached no.): []

Contact No. (Office/Home)* (can be reached no.): []

E-mail at Work*: _____

E. BILLING & DELIVERY DETAILS

*Required

Billing Address*: _____

Postcode*: [] [] [] [] [] []

City*: _____

State*: _____

Office Delivery Address*: _____

Postcode*: [] [] [] [] [] []

City*: _____

State*: _____

DELIVERY AUTHORISATION FOR 3RD PARTY COLLECTION

☐ I, undersigned, hereby authorise _____ (Name), [] (NRIC/Passport No.), [] (Mobile Contact No.), [] (Fixed Contact No.), to collect my/our mobile device(s) overleaf, and accompany SIM Card(s) (where applicable), on my/our behalf. I am aware that risk will be passed to the authorised person designated to collect the device and SIM Card herein and absolve Maxis from any and all liability upon collection.

F. TRANSFER OF OWNERSHIP

I hereby agree to transfer my SIM and Mobile number(s) [] to the authorised signatory hereto.

Name: _____

NRIC/Passport No.: []

Date (DD/MM/YY): _____

NOTE:

Must attach a photocopy of Transferor's NRIC front and back in the same page.

Transferor's Signature

G. DEVICE REDEMPTION ON-THE-SPOT DETAILS

APPROVED BY (MAXIS/DEALER)

Registration Verified and Approved by:

Name: _____
NRIC No.: []

Date (DD/MM/YY): _____

Remarks: _____

DEVICE ISSUE BY:

Kindly attach itemised DO:

Name: _____
NRIC No.: []

Date (DD/MM/YY): _____

Remarks: _____

ACKNOWLEDGED RECEIPT:

Name: _____
NRIC No.: []

Date (DD/MM/YY): _____

Remarks: _____

ENTERPRISE INDIVIDUAL MOBILE REGISTRATION FORM



H. SERVICE PACKAGE

	LINE 1	LINE 2	LINE 3	LINE 4	LINE 5
1	MOBILE NUMBER				
2	TYPE OF SERVICE* (NEW/PRE-TO-POST/PORT-IN/RENEWAL/CONVERSION)				
3	RATE PLAN				
4	DATA PACKAGE/ADDITIONAL DATA				
5	CONTRACT TERM (MONTHS)	<input type="checkbox"/> Voice <input type="checkbox"/> Data _____	<input type="checkbox"/> Voice <input type="checkbox"/> Data _____	<input type="checkbox"/> Voice <input type="checkbox"/> Data _____	<input type="checkbox"/> Voice <input type="checkbox"/> Data _____
6	DEVICE MODEL				
7	ADD-ON-SERVICES				
8	ITEMISED BILLING	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
9	INTERNATIONAL ROAMING	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
10	CREDIT LIMIT (TO MAINTAIN CURRENT CREDIT LIMIT)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
11	OTHERS:				
12	FOR PORT-IN				
	DONOR (EXISTING OPERATOR)				
	DONOR ACCOUNT NO.				
	COMPANY'S BRN/DONOR NRIC				
13	PAYMENT (RM)				
	REGISTRATION/RATE PLAN ADVANCE PAYMENT				
	REGISTRATION DEPOSIT				
	DEVICE ADVANCE PAYMENT				
	DEVICE TOP UP				
	OTHERS:				

* ☐ I agree to terminate existing contract for the respective line(s) registered above (if any) and be liable for the early contract termination charges which is applicable.

I. DECLARATION

By signing below, I/we hereby declare that: (a) I/we wish to subscribe for the aforesaid Service(s) provided by Maxis Broadband Sdn Bhd (MBSB) as set out in this registration form and any amendments may be made hereto; (b) the above information provided is true and valid; (c) I/we have read and agree to the Terms and Conditions set out herein, the General Terms and the Terms and Conditions as applicable for the Services subscribed herein made available on the website at <http://www.maxis.com.my/business/tnc> including the Addendums, rate plans as applicable and any amendments made thereto from time to time; (d) I/we hereby consent to the collection and processing of my/our personal Information/personal data in accordance with the Maxis Privacy Statement as set out in MBSB's website at <http://www.maxis.com.my/pdpa> and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service. (In respect of corporate/business/non-individual customers): I/We further unconditionally and irrevocably undertake to obtain consent of our employees, representative(s) and/or signatories for the collection and processing of their Personal Information/Data in accordance with the Maxis Privacy Statement and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service.

Name: _____

NRIC/Passport No.: _____

Date (DD/MM/YY): _____

Applicant's Signature

For individual applicant unable to furnish with Company ID tag (Co.'s HR Manager/Authorised Signatory to complete the following)

I/We acknowledge that the above mentioned customer is employed by our organisation/company/by a registered contractor of organisation/company (to be completed if applicant is unable to furnish Company ID tag)

Name: _____

Designation: _____

Date (DD/MM/YY): _____

Company's Stamp

HR Manager/Authorised Signature

J. FOR OFFICE USE ONLY

Master Account ID: _____

Parent Account ID: _____

Parent Company Name: _____

Account No.: _____

Account Category: _____

Market Code: _____

Collection Code: _____

Account Manager: _____

Dealer/Retail Source Code: _____

Promotion/Offer: _____

Case No.: _____

Date of Activation (DD/MM/YY): _____

Dealer Company Stamp

SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) (“SUMMARY”)

Your Agreement with Maxis comprises the General Terms and Conditions (“General Terms”), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy (“Agreement”). These are all located on our official website at www.maxis.com.my/tnc/business and www.maxis.com.my/pdpa. Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

YOUR PERSONAL INFORMATION

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at www.maxis.com.my/pdpa. Call us at 1800 82 1123 or 74922123 or e-mail us at customercare@maxis.com.my if you need a copy.

YOUR OBLIGATIONS WHEN YOU USE THE SERVICE(S):

- You must:
- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
 - promptly pay Charges in full without deduction and protect Our Equipment;
 - not disclose your Log-On Details to others;
 - not use the Service(s):-
 - a) to send spam, unsolicited messages (including SMS’ and emails), and messages against public interest;
 - b) for re-sale unless permitted by Maxis;
 - c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
 - d) for any activity which is likely to cause Network congestion.

THE SERVICE(S) WE SUPPLY, OUR LIABILITY AND WHAT YOU CAN EXPECT OF US:

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at maxis.com.my/network. Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

CHANGE OF SERVICE PLAN

Request for a change of Service plan is based on our approval and at your cost.

GOOD AND SERVICES TAX (“GST”) PROVISIONS

We will provide you with a tax invoice if GST is applicable.

WHEN WE CAN SUSPEND OR TERMINATE YOUR SERVICE(S):

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment, Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

WHAT WE CAN DO IN RELATION TO THE SERVICE(S):

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis’ official website.

COMPLAINTS

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.