

Ana Claudia Vignola

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EDUCATION

Estácio de Sá University, Florianópolis, Santa Catarina, Brazil

- In progress Bachelor in Information Systems.

Jul 2017

Luiz Bertoli School of Basic Education, Taió, Santa Catarina, Brazil

- High school completed.

Feb 2009 – Dec 2011

WORK EXPERIENCE

BADESC: Santa Catarina Development Agency S. A., Florianópolis, Santa Catarina, Brazil

- Internship Apr 2015 – Apr 2017 / Feb 2018 – Current
 - Tech support, maintenance of IT equipment, installation and configuration of IT equipment and software, documentation of help desk system, network and IT equipment management, front-end/WEB development.

Rede Frete Fácil, Florianópolis, Santa Catarina, Brazil

- Internship Jun 2017 – Nov 2017
 - Support on product development web platform and application using the languages Java, Android, HTML and CSS, queries in database Postgresql, tech support, project management aid.

Tech Masters, Apple Authorized Service Center, Florianópolis, Santa Catarina, Brazil

- Technical Support Clerk Jan 2015 – Feb 2015
 - Customer support in person or by telephone, help desk system management, sales, device problems troubleshooting, system update.

Secretariat of Regional Development of the State of Santa Catarina, Taió, Santa Catarina, Brazil

- Teacher Mar 2014 – Dec 2014
 - Location: CEJA - Center for Youth and Adults.
 - Teach and assist students and teachers in the area of computer science, control the entry and exit of books, supervision of the classes in the computer room and library.

Electoral Registry, Taió, Santa Catarina, Brazil

- Urn Electronics Technology Aug 2014 – Oct 2014 / Sep 2012 – Oct 2012
 - Organize and prepare materials, electronic ballot boxes for Election Day, train voters and presidents of election sessions, technical support on Election Day.

Taió City Hall, Taió, Santa Catarina, Brazil

- Internship Feb 2011 – Jul 2014
 - User support in every city and its entities, such as: health, schools, children's education centers, among others. Maintenance of IT equipment, installation and configuration of IT equipment and software. Assistant in the administrative area, communication and attendance to the public.

COURSES

- **Web Design: Build Sites with PHP, HTML, CSS and JavaScript**

LANGUAGES

- **English:** Basic.
- **Portuguese:** Native.

SKILLS

- **Applications:** Android Studio, Eclipse, Git, NetBeans, Office pack, Visual Studio(IDE), Visual Studio Code.
- **Databases:** MySQL, PostgreSQL.
- **Miscellaneous:** CSS, HTML, Maintenance and configuration of IT equipment, Network.
- **Operating Systems:** Linux, Microsoft Windows, OSX.
- **Programming Languages:** C/C++, Java, JavaScript, PHP.

ADDITIONAL INFORMATION

- **GitHub:** anacvignola
- **Linkedin:** anacvignola