

# Ana Claudia Vignola

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## EDUCATION

**Estácio de Sá University**, Florianópolis, Santa Catarina, Brazil

- In progress Bachelor in Information Systems.

Jul 2017

**Luiz Bertoli School of Basic Education**, Taió, Santa Catarina, Brazil

- High school completed.

Feb 2009 – Dec 2011

## WORK EXPERIENCE

**BADESC: Santa Catarina Development Agency S. A.**, Florianópolis, Santa Catarina, Brazil

- Internship Apr 2015 – Apr 2017 / Feb 2018 – Current
  - Tech support, maintenance of IT equipment, installation and configuration of IT equipment and software, documentation of help desk system, network and IT equipment management, front-end/WEB development.

**Easy Freight Network**, Florianópolis, Santa Catarina, Brazil

- Internship Jun 2017 – Nov 2017
  - Web platform and mobile application development using Java, Android, HTML and CSS languages, queries in the Postgresql database, technical support, project management assistance.

**Tech Masters, Apple Authorized Service Center**, Florianópolis, Santa Catarina, Brazil

- Technical Support Clerk Jan 2015 – Feb 2015
  - Customer support in person or by telephone, help desk system management, sales, device problems troubleshooting, system update.

**Secretariat of Regional Development of the State of Santa Catarina**, Taió, Santa Catarina, Brazil

- Teacher Mar 2014 – Dec 2014
  - Location: CEJA - Center for Youth and Adults.
  - Teach and assist students and teachers in the area of computer science, control the entry and exit of books, supervision of the classes in the computer room and library.

**Electoral Registry**, Taió, Santa Catarina, Brazil

- Urn Electronics Technology Aug 2014 – Oct 2014 / Sep 2012 – Oct 2012
  - Organize and prepare materials, electronic ballot boxes for Election Day, train voters and presidents of election sessions, technical support on Election Day.

**Taió City Hall**, Taió, Santa Catarina, Brazil

- Internship Feb 2011 – Jul 2014
  - User support in every city and its entities, such as: health, schools, children's education centers, among others. Maintenance of IT equipment, installation and configuration of IT equipment and software. Assistant in the administrative area, communication and attendance to the public.

## COURSES

- **Web Design: Building Sites with PHP, HTML, CSS and JavaScript**

## LANGUAGES

- **English:** Basic.
- **Portuguese:** Native.

## SKILLS

- **Applications:** Android Studio, Eclipse, Git, NetBeans, Office pack, Visual Studio(IDE), Visual Studio Code.
- **Databases:** MySQL, PostgreSQL.
- **Miscellaneous:** CSS, HTML, Maintenance and configuration of IT equipment, Network.
- **Operating Systems:** Linux, Microsoft Windows, OSX.
- **Programming Languages:** C/C++, Java, JavaScript, PHP.

## ADDITIONAL INFORMATION

- **GitHub:** anacvignola
- **Linkedin:** anacvignola