

Ana Fernandez Zarate

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[anafernandezzarate/](#)



SKILLS

Teamwork

Able to deal with conflict and under pressure

Imaginative thinking

Advanced technological skills

Adaptability

Positive education

LANGUAGES

Spanish - Native

English - Proficiency in written and spoken

ADDITIONAL INFORMATION

Driving license - B

Extensive volunteer experience

Availability for geographic mobility and change of residence

Do not hesitate to ask for my references

EDUCATION

Master's Degree in Teacher Training for Compulsory Secondary School and Baccalaureate, Vocational Training and Language Teaching, with specialization in Educational Orientation / Counselor (previously Certificate of Pedagogical Aptitude) - San Pablo CEU University, Madrid, 2020. (90 ECTS, 2250 hours) GPA: 8,71.

Master's Degree in Educational Psychology - Complutense University of Madrid, 2019. (60 ECTS, 1500 hours) GPA: 8,06.

Bachelor's Degree in Psychology, with specialization in Educational Psychology - Complutense University of Madrid, 2017. (240 ECTS, 6000 hours) GPA: 7.50.

WORK EXPERIENCE SUMMARY

Customer care specialist, academic career guidance and internship management - Implika, Madrid, Spain. January 2021 - actually. Providing telephone, email and face-to-face assistance, administrative management, excellent attention to incidents. Best manager 2021.

Psychologist for children with Special Educational Needs and their families - Learn About You, Spain. January 2020 to January 2021. Expert in ASD, ADHD, behavioral disorders, Tourette's and other difficulties. Working with families and supporting incidents.

Educator in project "Intercultural Classroom" - Senara Foundation, Enfance Project - January 2019 to December 2019. Responsible for the classroom with children and young people at risk of social exclusion and with Special Educational Needs, from 6 to 15 years old.

Camp Manager - KIDSCO S.L. - 2 years (summer, easter and december holidays). English-language urban camps.

Educational Counselor, Intensive University internships - **4 years. Complutense University of Madrid.**

Psychopedagogical support at home, freelance - 2012 to 2018. Educational support classes: english, spanish, educational programming, parenting school.

Teacher in summer camps - 8 years. Several companies, Spain. With kids from 1 to 18 years old.