

### Cx\_walkin\_adherence

```
print("-- Connecting to Wavetec/Vendor QMS")
```

```
conn_str = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=192.168.192.4;'  
    r'DATABASE=eqreport_Archival;'  
    r'UID=qms;'  
    r'PWD=Wavetec@123456!;' )  
connection = pyodbc.connect(conn_str)
```

### Cx\_oceana

```
engine =  
create_engine('mysql+mysqlconnector://quality:Gr@nted!@bison.nssfug.org:3306/cx_metrics')  
url = 'https://192.168.195.74/AvayaAnalytics/servlet/AnalyticsWeb'
```

### Cx\_channels

```
wavetec_con = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=dolphin;'  
    r'UID=qms;'  
    r'PWD=Wavetec@123456!;' )  
  
# CONNECT TO SERVICE QUALITY TOOL  
  
print("-- Connecting to QS Tool for NPS Computation")  
conn = pg.connect(  
    host="servicequalitytool",  
    database="eval_2",  
    user="eval_2",  
    password="eval_2",  
    port="5400")
```

```
ivr_con = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=bat;  
    r'DATABASE=AVAYA;  
    r'UID=powerbi;  
    r'PWD=Avaya@18();'  
)
```

```
crm_cxn = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=192.168.192.4;  
    r'DATABASE=NSSF_MSCRM;  
    r'UID=quality;  
    r'PWD=Gr@nted!;  
)
```

### CRM\_usage

```
engine =  
create_engine('mysql+mysqlconnector://pmugenyi:Gr@nted!@bison.nssfug.org:3306/qms')
```

```
conn_str = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=192.168.192.107;  
    r'DATABASE=eqreport;  
    r'UID=quality;  
    r'PWD=Gr@nted!;  
)
```

```
conn_str_1 = (  
    r'DRIVER={SQL Server};'  
    r'SERVER=192.168.192.4;  
    r'DATABASE=eqreport_Archival;  
    r'UID=qms;
```

```
        r'PWD=Wavetec@123456!;'
    )
    conn_str_2 = (
        r'DRIVER={SQL Server};'
        r'SERVER=192.168.192.4;'
        r'DATABASE=eqreport;'
        r'UID=qms;'
        r'PWD=Wavetec@123456!;'
    )
```

```
# engine =
create_engine('mysql+mysqlconnector://miduser:M!dT3rmP@55@bison.nssfug.org:3306/192:168:1
92:176')
```