**NSSF 2035**

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| **Stakeholder** | **Expectation** | **Definition of success (2035)** |
| Member | 1. Decent return | * 2 percentage points above 10-year average inflation * NPS of 90% |
| 1. Timely safety net  * Unemployment – if I lost my means of earning…? * Health (Insurance) – if I fell ill today…? * Invalidity benefit |
| 1. One stop financial wellness center  * Advisory and Solutions |
| Employers | 1. Affordable business solutions | * Compliance rate of 70% * NPS of 90% |
| 1. Convenient business solutions (One stop center)  * Tax filing * Business registration * Contributions * Association subscriptions/Licenses |
| Government | 1. Support government development agenda  * Infrastructure * Job creation | * Savings to GDP ratio of 20% |
| 1. Increase gross national savings |
| Staff | 1. Career fulfilment | * Staff engagement score of 95% * Staff wellness score of 95% |
| 1. Meaningful work |
| 1. Staff wellness  * Health * Financial |