

PARSHVANATH CHARITABLE TRUST'S

**A.P SHAH INSTITUTE OF TECHNOLOGY**

Kasarvadavli, Ghodbunder Road, Thane-400615

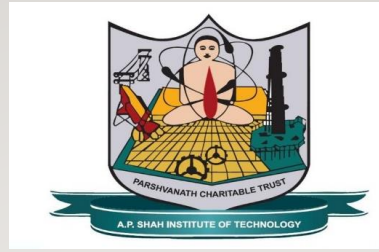
**GROUP NO. 05**



Mini Project 

BRANCH: **INFORMATION TECHNOLOGY**

DIV: A {BATCH: S.E}



{ACADEMIC YEAR 2021-22}

# GRIEVANCE HANDLING SYSTEM

S.E – I.T Engineering

## Group Members:

- VISHNUKANT MULE      20104065
- AVINASH ANDHALE      20104138
- PRATHAMESH NAIK      20104061
- JEMIN BHANUSHALI      20104109

Under the Guidance of

**Prof. Nahid Shaikh**



# 1. Introduction

- A Grievance handling system is online software that stores the whole information about the grievance that helps the user as well as administrator to handle the grievance process.
- This typically takes the form of a internal procedure for complaints, followed by consideration and management response and feedback.
- Our Grievance Handling system is for the students to share their views or problems they are facing regarding any management e.g. LIBRARY, SPORTS, COURCES, etc.



## PROBLEM STATEMENTS:

- We have identified that most of the student are falling to put up their issue/doubt they are facing?

## SOLUTION PROPOSED

➡ So we have made a system where every student can have their grievance freely and they will get their answer or solution to their problems.

## 2. Objectives:

1. To make easy platform for students where they don't have to ask anything again and again to some if they have fail to understand any course, project related information.
2. To save time, so they can convert it in making project and doing course with full focus.
3. To provide secure environment to data.



### 3. Scope:

The scopes of the study are as follows.

- This study deals with the analysis of the effectiveness of the grievance handling system of the college.
- It also identifies the student opinion towards the existing grievance handling system in the college.

The effectiveness of the present grievance handling system will be analyzed and suitable measures to improve the same may be suggested





## 4. Features /Functionality:

- You can see the added grievance time and date.
- Instant and safest way to add your problems any time without any worries.

### **PROJECT OUTCOMES:**

- ❖ *User can log in through there id and password.*
- ❖ *User can check their grievance status.*
- ❖ *User can check the time between question asks and answered.*



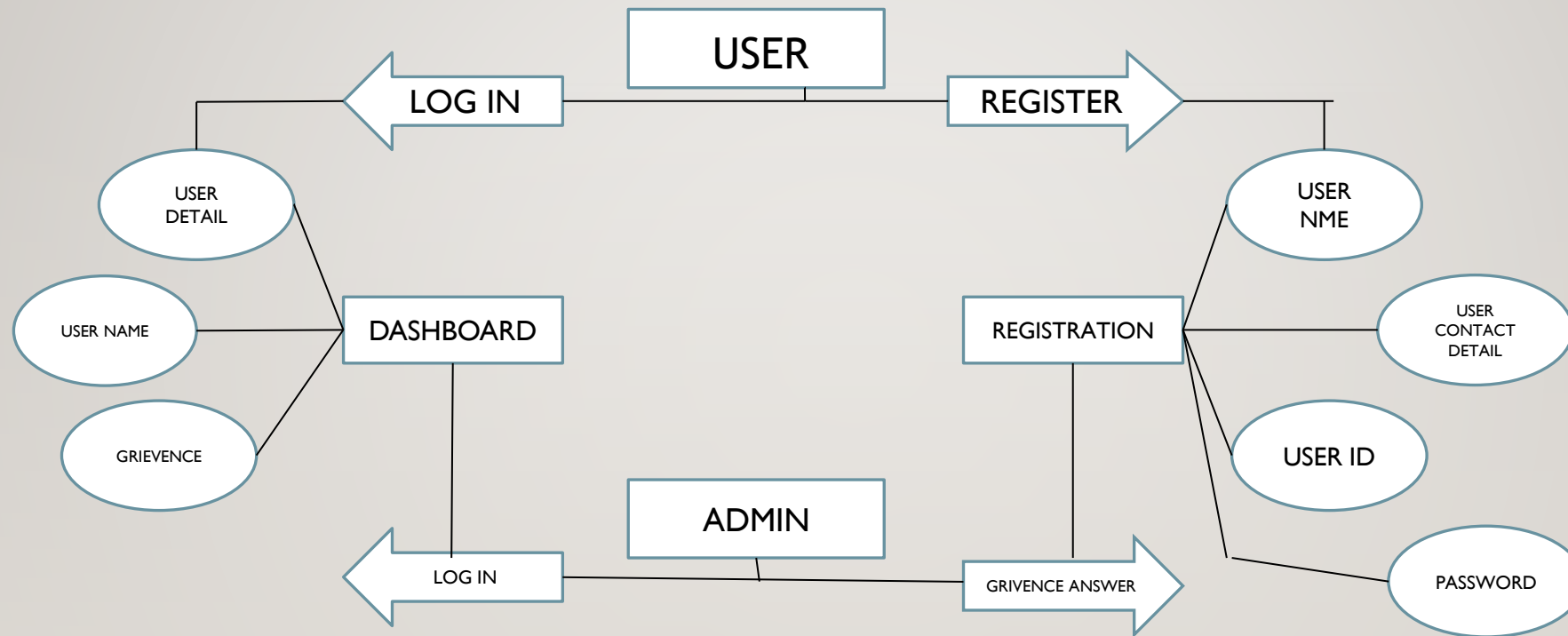
# 5. Technology Stack

**Frontend**: JAVA FX & SCENE-BUILDER

**Backend**: MYSQL & WAMP-SERVER



## 6. Block Diagram:



....THANK YOU....