

Healthcare Made Better with PRUShield

Listening. Understanding. Delivering.

PRUShield

Your options to comprehensive coverage without compromising medical care



PRUShield

Healthcare Made Better.

Why do you need additional medical coverage?

When the unexpected happens, there is no doubt that you should be focusing on your recovery instead of worrying about your medical bills. Seeking treatment can cause a financial strain if you are not prepared for unexpected medical expenses, especially with rising healthcare costs.

With Singapore being one of the fastest ageing populations in the world and more are living to 100⁺, we are committed to support Singaporeans in living well longer by providing comprehensive medical coverage.

How can PRUShield help?

Medical treatment costs can depend on several factors including the medical condition and the type of hospital you choose.

MediShield Life, our national health insurance plan for Singaporeans and Permanent Residents, provides basic medical coverage by offsetting a part of your medical expenses.

Prudential's suite of **PRU**Shield* and supplementary plans complement MediShield Life by providing you with a more comprehensive medical coverage with options that suit your budget and healthcare needs – helping you to focus on your recovery by easing your financial burden.

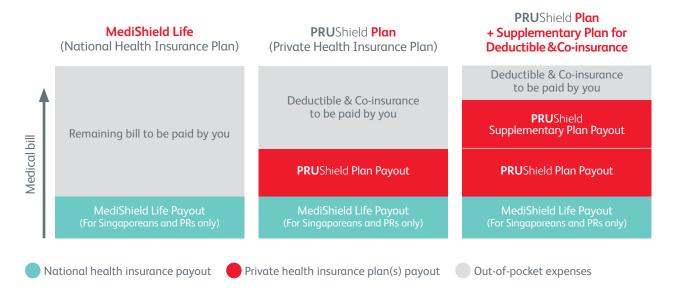


Diagram above is for illustrative purposes only. Please note that pro-ration will apply for Private Hospital Bill or Restructured Hospital Class A/B1 Ward bill under MediShield Life, which is sized for Class B2/C bills.

Deductible: The amount you need to pay before any PRUShield benefits are paid out.

Co-insurance: A percentage of the claimable amount you need to co-pay or share after you have paid for the Deductible.

⁺ Source: Prudential's Ready for 100 White Paper

^{*} If the life assured is a Singaporean or Permanent Resident of Singapore, **PRU**Shield is available as an Integrated Shield Plan made up of MediShield Life provided by the Central Provident Fund Board and additional private insurance provided by Prudential.

Benefits of PRUShield

We've got you covered



High annual coverage of up to \$\$1.2 million for medical treatment



Refresh your annual coverage#



Lifetime guaranteed renewability of plan



Pre-hospitalisation coverage for up to 180 days and post-hospitalisation coverage for up to 365 days

We let you take your pick



Wide choice of private and restructured hospitals, ward classes and doctors



Complement your main plan with a supplementary plan to limit your out-of-pocket expenses to \$\$3,000 per policy year⁺

We go the extra mile



No medical underwriting for any new plan purchase at significant life events



Emergency medical treatment outside Singapore and planned overseas medical treatments

Public Service Officers or staff of Selected Companies enjoy 10 % off*
PRUShield Premier and PRUShield Plus premiums^ for the first year

[#] Applicable when Life Assured has exceeded the Policy Year Limit and is hospitalised for a different medical condition within the same Policy Year.

The Policy Year Limit will be refreshed only once in the same Policy Year.

⁺ Out-of-pocket expenses is capped at S\$3,000 per policy year if you seek treatment from **PRU**Panel Connect specialists at panel hospitals or day surgery centres.

^{*} Please check with your Financial Consultant for eligibility for this promotion.

Refers to Prudential's portion of the Integrated Shield Plan (IP) premium. Not applicable on **PRU**Extra supplementary plan (if any).

A little extra goes a long way

You can also enjoy the flexibility to add supplementary plans for more coverage so that you have the option to choose between private and restructured hospitals.

| Plan | PRU Shield Premier | | PRU Shi | eld Plus ^ | |
|--|--|---|--|--|-------------------------------------|
| Supplementary Plan | PRU Extra Premier CoPay | PRU Extra Preferred CoPay | PRU Extra Premier Lite CoPay | PRU Extra Plus CoPay | PRU Extra Plus Lite CoPay |
| Hospital / Ward Types | All Singapore Private and Restructured Hospitals | All Singapore Private and Restructured Hospitals under Prudential listings* | All Singapore Private and Restructured Hospitals | All Singapore Restructured Hospitals (up to Class A Ward) | |
| PRUShield's Deductible ⁺ Amount (Per Policy Year) | Covers 95% of de you pay the r | deductible amount (subject to a maximum of \$1,750 per policy year), you pay the deductible amount (subject to a deductible amount, you pay the remaining 5% | | Covers 50% of deductible amount (subject to a maximum of \$1,750 per policy year), you pay the remaining 50% | |
| PRUShield's Co-insurance ⁺⁺ : 10% | Covers 50% of co-insurance amount, you pay the remaining 50% | | | | |
| Stop-Loss** (Per Policy Year) | S\$3,000 for Panel providers* | | | | |
| Subject To Claims- Based Pricing (CBP) | Yes No | | | | |
| PRUPanel Connect Exclusive Value- Added Services | Yes No | | | | |
| Cost of Premiums for aged 30 | S\$515# | S\$361 [#] | S\$249 | S\$225 | S\$135 |
| Premiums Compared to PRUExtra Premier CoPay for aged 30 | - | ₩ 30% | ↓ 52% | ↓ 56% | ↓ 74 % |
| Eligibility | Singapore Citizen, Singapore PR, Foreigner## | | | | |

- * Prudential listings refer to both Panel and Non-panel providers. For more information, please refer to our website.

 Panel Providers include:
 - PRUPanel Connect Private Hospital Specialists and;
 - all Restructured Hospitals and Treatment Centres.

Non-panel Providers are Private Hospitals and Private Treatment Centres listed under Non-panel on our <u>website</u>. They also include non participating private specialists operating in Private Hospitals listed under Panel Providers on our website.

We reserve the right to change this Panel or Non-panel list from time to time.

- Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- ⁺⁺ Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- ** Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of S\$3,000 per policy year if your hospital confinement is with one of the panel providers*. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount.
- Pro-ration applies if you go to a private hospital.
- * Premiums shown are with 20% PRUWell Reward.
- *** Foreigner with eligible valid passes such as Personalised Employment Pass, Employment Pass, S Pass, Student Pass, Entre Pass, Long-Term Visit Pass and Dependant's Pass

PRUPanel Connect

At Prudential, it is our goal to continually enhance our services to serve you better. With **PRU**Panel Connect, you can gain seamless access to quality healthcare and value-added services.

PRUPanel Connect is a Healthcare Instituition-led panel programme that offers greater convenience to policyholders with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay supplementary plan. You can enjoy a suite of healthcare value-added services including appointment bookings, cashless transactions, concierge services and more at our participating hospitals and specialists[^].

How to enjoy Panel Claim



Appointment Booking

Book an appointment at selected **PRU**Panel Connect hospitals and specialists through our website www.prudential.com.sq/ppc or our hotline at 1800 333 0333.



Enhanced Letter of Guarantee (LOG)

Enjoy a higher LOG amount and a cashless* experience when you get treatment from participating specialists at **PRU**Panel Connect Private Hospitals.



Pre-Authorisation Letter

If you are not eligible for LOG, you may still apply for Pre-Authorisation under the **PRU**Panel Connect programme. Please visit the Business Office/Centre for further details.



Concierge Service

Visit our concierge desk at PRUPanel Connect Private Hospitals for value-added services and assistance on any PRUShield related enquiries, including PRUShield Recovery.



Transport#

Receive a complimentary taxi voucher or a hospital parking coupon from the **PRU**Panel Connect concierge desk at private panel hospitals.



Preferential Health Screening Rates

Enjoy special rates for health screening and vaccination at the comfort of your home or a nearby clinic. Review your results through teleconsultation using the Pulse by Prudential app. Subsequent referral to our **PRU**Panel Connect specialists should your health screening results require specialist follow-up. For more information please visit www.prudential.com.sg/ppc-screening.



Other Benefits

Receive discounts for selected products or services from **PRU**Panel Connect Private Hospitals.

[^] For the full list of participating **PRU**Panel Connect hospitals and specialists and value-added services provided, please refer to www.prudential.com.sg/ppc.

^{*} Terms & conditions apply. Please refer to www.prudential.com.sg/ppc

^{*} For in-patient and day surgery cases only.

Rewarding you for staying healthy

Claims-based pricing for **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay Supplementary Plan

With claims-based pricing, you will start off at the Standard Level Premium, the lowest of your age band. You will enjoy the **PRU**Well Reward, a 20% savings on your Standard Level Premium when your policy is incepted with no exclusions.

Your premium level will be determined by any previous claims you made during the review period. As long as no claims are made on your supplementary plan, you will continue to enjoy the **PRU**Well Reward on your Standard Level Premium at your next policy renewal.

In the face of an ageing population, increasing longevity and healthcare costs, our claims-based pricing approach ensures premiums remain affordable in the long run. For customers aged 55* and above, the increase in premiums is capped at **1.5x**.





Age 55* and above:



^{*} Based on age next birthday, at policy renewal.

How claims-based pricing works

| | Claim amount during | Movement on premium levels (at the next policy renewal) | | |
|--|----------------------------|---|----------------------------------|--|
| Source of claim | the Review Period | PRU Extra Premier CoPay | PRU Extra Preferred CoPay | |
| Private Hospitals under | S\$1,000 and below | Remains on the same level | | |
| Panel Providers* only | Above S\$1,000 | ↑ 1 level (limit at level 5) | | |
| Private Hospitals under Non-panel Providers* | S\$1,000 and below | Remains on the same level | | |
| | Above S\$1,000 to S\$5,000 | ↑ 2 levels (limit at level 5) | | |
| | Above S\$5,000 | ↑ 4 levels (limit at level 5) | | |
| Private Hospitals not under Panel Providers and Non-panel Providers* | S\$1,000 and below | Same movement on premium levels as Non-panel Providers | Expenses not reimbursable | |
| | Above S\$1,000 to S\$5,000 | | | |
| | Above S\$5,000 | | | |
| Restructured Hospitals* only | Any amount | ↓ 1 level (limit at standard) | | |
| No claim | Nil | ↓ 1 level (limit at standard) | | |

^{*} Panel Providers include:

- PRUPanel Connect Private Hospital Specialists and
- all Restructured Hospitals and Treatment Centres.

Non-panel Providers are Private Hospitals and private medical institutions listed under Non-panel on our <u>website</u>. They also include non-participating private specialists operating in Private Hospitals listed under Panel Providers.

We reserve the right to change this Panel or Non-panel list from time to time.

Note:

Should there be occurrences of Private Hospitals and Restructured Hospital claims within the same review period, only the claims under Private Hospitals will be added together to calculate the premium level. If there is a claim from a Private Hospital or private medical institution that is not under our Panel Providers, and it is made within the same review period as a Panel Provider, the premium level will be based on the Private Hospital or private medical institution that is not under our Panel Providers' premium level to determine the movement on premium level at policy renewal.

Here's an example of how PRUShield protects you



John is a 30-year-old Singaporean who underwent a surgery and was hospitalised for 10 days.

With **PRU**Shield and **PRU**Extra, John only had to pay a portion of the total bill, depending on which plans he had.

Restructured hospital coverage in **Class A** ward with **PRU**Shield Plus



Restructured Hospital Class A Ward

Total Bill S\$20,000

If he had PRUShield Plus at a premium of \$\$0.84/day (including MediShield Life premium)

PRUShield Plus + MediShield Life cover \$\$14,850

John pays **\$\$5,150** [Deductible (\$\$3,500) + Co-insurance (\$\$1,650)]

If he had PRUExtra Plus CoPay at a premium of \$\$0.62/day (not subject to CBP)

PRUShield Plus + MediShield Life cover \$\$14,850
PRUExtra Plus CoPay covers \$\$4,150
(95 % of Deductible and 50 % of Co-insurance)
= [Deductible (\$\$3,325) + Co-insurance (\$\$825)

John pays **\$\$1,000**

This amount will be added towards the annual limit on out-of-pocket expenses.

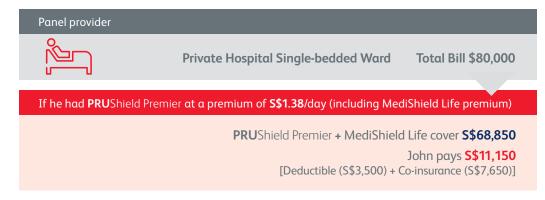
If he had PRUExtra Plus Lite CoPay at a premium of \$\$0.37/day (not subject to CBP)

PRUShield Plus + MediShield Life cover \$\$14,850
PRUExtra Plus Lite CoPay covers \$\$2,575 (not subject to CBP)
(50% of Deductible and 50% of Co-insurance)
= [Deductible (\$\$1,750) + Co-insurance (\$\$825)

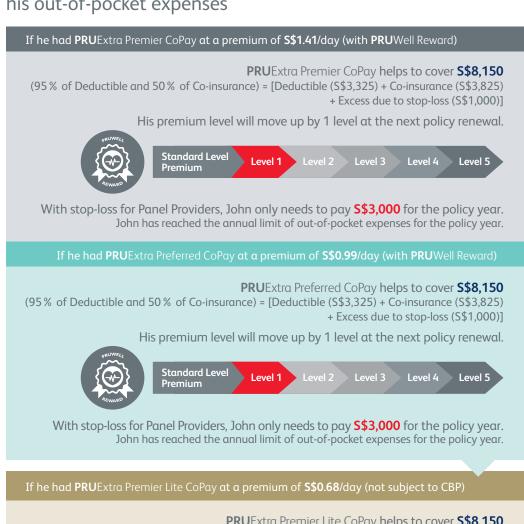
John pays **\$\$2,575**

This amount will be added towards the annual limit on out-of-pocket expenses.

Private Hospital coverage with PRUShield Premier



He can choose a supplementary plan to add on to save on his out-of-pocket expenses



PRUExtra Premier Lite CoPay helps to cover \$\$8,150 (not subject to CBP)

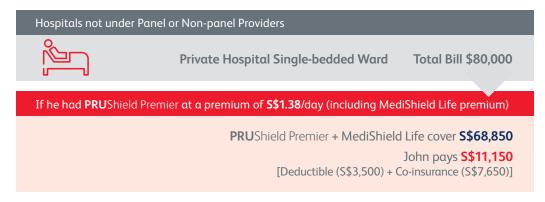
(50 % of Deductible and 50 % of Co-insurance) = [Deductible (\$\$1,750) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$2,575)]

His premium amount will remain the same.

With stop-loss for Panel Providers, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

Private Hospital coverage with PRUShield Premier



He can choose a supplementary plan to add on to save on his out-of-pocket expenses



How can you keep your premiums affordable?

Rising medical costs and claims have resulted in the increase of Integrated Shield Plan premiums in recent years. Here are some ways to manage your premiums:



File for claim under your company's group insurance or other individual plans (if any)



Seek treatment at Panel Providers to limit premium level movement*



Seek treatment at Restructured Hospitals to move down one premium level*

* Premium level downgrade will be reflected during policy renewal at the next policy year



Benefits Schedule for PRUShield Premier (Private Hospitals) and PRUShield Plus (Restructured Hospitals)

Benefits of PRUShield Premier **and PRU**Shield Plus
If **PRU**Extra is also purchased, the benefit limit in the benefit schedule is applicable to both **PRU**Shield and **PRU**Extra.

| Plan | | PRU Shield Premier | PRU Shield Plus |
|---|---------------------------------------|--|---|
| Benefits | | Singapore Private Hospital | Singapore Restructured Hospital (Class A Ward) |
| Inpatient and Day Surgery Bene | | | |
| Daily Ward and Treatment Charg | ges | | |
| Normal Ward | | | |
| Intensive Care Unit Ward | | | |
| Miscellaneous Hospital Services | | | |
| Daily Inpatient Physician Visit | | As Ch | narged |
| Community Hospital - Rehabilitative - Sub-acute | | | |
| Accidental Inpatient Dental Treat | tment | | |
| Psychiatric (including Pre- and Po | st-hospitalisation expenses incurred) | S\$8,000 per Policy Year | \$7,000 per Policy Year |
| Surgical Benefits (including Day | Surgery) | | |
| Surgical Procedure (per treatment) |) | | |
| - Table 1 (less complex procedure | 25) | | |
| - Table 2 | Under MediShield Life, | | |
| - Table 3 | benefits are classified | | |
| - Table 4 | according to their level of | | |
| - Table 5 | complexity, which increases | A. Cl | agrand |
| - Table 6 | from Table 1A to Table 7C. | AS CI | narged |
| - Table 7 (more complex procedur | es) J | | |
| Organ Transplant Benefit | | | |
| Stem Cell Transplant Treatment | | | |
| Implants | | | |
| Radiosurgery | | | |
| Living Organ Donor Transplant E | Benefits | | |
| Life assured is the organ donor | | \$\$60,000 per Policy Year | S\$40,000 per Policy Year |
| Life assured is the organ recipient | | 5400,000 per rolley rear | 54-0,000 per rolley rear |
| Overseas Medical Treatment | | | |
| Emergency Medical Treatment ou Planned Overseas Medical Treatm | | As Charged (paying the lower of the overseas charges or in accordance with Singapore Private Hospital's charges) | As Charged (paying the lower of the overseas charges or in accordance with Singapore Restructured Hospital's charges |
| Pre- & Post-Hospitalisation Bene | fits | | |
| incurred 180 days preceding confine | | As Charged | |
| Post-Hospitalisation Follow-up Treatments and Diagnostic / Laboratory Services incurred within 365 days after confinement or day surgery Post-Hospitalisation Hyperbaric Oxygen Therapy incurred within | | 715 charged | |
| 365 days after confinement or da Outpatient Hospital Benefits | | S\$10,000 per Policy Year | S\$5,000 per Policy Year |
| Outpatient Cancer Treatment | | | |
| Radiotherapy - External (except Hemi-body) | | | |
| - Brachytherapy - Hemi-body - Stereotactic | | As Charged | |
| Chemotherapy | | | |
| Immunotherapy | | | |
| Outpatient Kidney Failure Treat | ment | | |
| Kidney Dialysis | F 4 | | |
| Erythropoietin for Chronic Kidney Failure | | As Charged | |
| Immunosuppressants for Organ | Iransplant | | , |
| Long-term Parenteral Nutrition | | | |
| Other Benefits | | **** | D.II. V |
| Inpatient and Outpatient Proton E | | | er Policy Year |
| Cell Tissue and Gene Therapy Trea | itment | | er Policy Year |
| Final Expense Provision | lated Commission | S\$5,000 | S\$3,000 |
| Serious Pregnancy and Delivery-related Complications | | As Ch | narged |

Benefits of PRUShield Premier and PRUShield Plus (cont'd)

If PRUExtra is also purchased, the benefit limit in the benefit schedule is applicable to both PRUShield and PRUExtra.

| Plan | PRU Shield Premier | PRU Shield Plus |
|---|--|--|
| Benefits | Singapore Private Hospital | Singapore Restructured Hospita (Class A Ward) |
| Other Benefits | | |
| Congenital Abnormalities of the life assured - First diagnosed or symptoms first appear within 24 months from the Cover Start Date or reinstatement date (if any), whichever is later | S\$20,000 per Policy Year | S\$15,000 per Policy Year |
| - First diagnosed or symptoms first appear after 24 months from the Cover Start Date or reinstatement date (if any), whichever is later | As Charged | |
| Congenital Abnormalities of a female life assured's biological child - First diagnosed or symptoms first appear within 24 months from the date of birth of the child | S\$20,000 per lifetime (limited to S\$5,000 per child) S\$16,000 per lifetime (limited to S\$4,000 per ch | |
| Short Stay Ward (including Pre- and Post-hospitalisation expenses incurred in a Short Stay Ward in a Singapore Restructured Hospital) | As C | harged |
| Future Insurance Option at Life Events | S\$100,000 sur | n assured per life |
| Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma | S\$25,000 per Policy Year | |
| Deductible^ per Policy Year | | |
| Restructured / Community Hospital C Ward | S\$ ⁻ | 1,500 |
| Restructured / Community Hospital B2/B2+ Ward | S\$2 | 2,000 |
| Restructured / Community Hospital B1 Ward | S\$3 | 2,500 |
| Restructured / Community Hospital A Ward | S\$: | 3,500 |
| Private Hospital / Private Community Hospital | S\$: | 3,500 |
| Day Surgery – Subsidised | S\$ | 1,500 |
| Day Surgery – Non-Subsidised | S\$2,000 | |
| Short Stay Ward – Subsidised | S\$ [*] | 1,500 |
| Short Stay Ward – Non-Subsidised | S\$2 | 2,000 |
| Co-insurance [†] | 10 % | 10% |
| Pro-Ration | | |
| Restructured / Community Hospital C Ward | | |
| Restructured / Community Hospital B2/B2+ Ward | | NA |
| Restructured / Community Hospital B1 Ward | | |
| Restructured / Community Hospital A Ward | | |
| Private Hospital / Private Community Hospital | NA | 65 % |
| Day Surgery – Subsidised | | NA |
| Day Surgery – Non-Subsidised | | |
| Day Surgery – Private Hospital | NA | 65 % |
| Short Stay Ward – Subsidised | | |
| Short Stay Ward – Non-Subsidised | NA | |
| Outpatient Treatment – Subsidised | | |
| Outpatient Treatment – Non-Subsidised | | |
| Outpatient Treatment – Private | NA | 65 % |
| Limits of Cover | | ****** |
| Policy Year Limit | S\$1,200,000 | S\$600,000 |
| Lifetime Limit | Unlimited | |
| Refresh Benefit (resets the Policy Year Limit when it is reached) | S\$1,200,000 S\$600,000 | |
| Age Limits | Singaporeans/PR Foreigners | |
| Maximum Entry Age | | 75 |
| Maximum Renewal Age | Lifetime | |

^{*} We will pay for a planned hospitalisation or surgical (including day surgery) treatment incurred by the life assured/patient at an overseas hospital subject to the life assured/patient having referrals from an approved Medisave-accredited institution/referral centre in Singapore. The overseas hospital must have an approved working arrangement with the Medisave-accredited institution/referral centre in Singapore.

Please note: To confirm the countries and respective hospitals where treatment would be allowed for, please contact an approved Medisave-accredited institution/referral centre in Singapore.

[^] Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.

[†] Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

Complete your PRUShield Premier cover with a little extra

Enjoy more comprehensive coverage at Private Hospitals when you complement your **PRU**Shield Premier plan with **PRU**Extra Premier CoPay, **PRU**Extra Preferred CoPay or **PRU**Extra Premier Lite CoPay.

| Plan | PRU Extra Premier CoPay | PRU Extra Preferred CoPay | PRU Extra Premier Lite CoPay |
|--|--|---|---|
| Hospital / Ward Types | All Singapore Private Hospitals | Singapore Private Hospitals under our Panel or Non-panel Providers** | All Singapore Private Hospitals |
| PRUShield's Deductible* Amount (per Policy Year) | Covers 95% of deductible amount, you pay the remaining 5% | | Covers 50% of deductible amount (subject to a maximum of \$\$1,750 per policy year), you pay the remaining 50% |
| PRUShield's Co-insurance**: 10% | Covers 50% | % of co-insurance amount, you pay the re | emaining 50% |
| Stop-Loss+ (Per Policy Year) | | S\$3,000 for Panel Providers** | |
| Claims-Based Pricing Approach | Applies | | NA |
| Outpatient Psychiatric Treatment [^] (Postpartum) | S\$800 per Policy Year | | |
| Autism Test [^] | S\$800 per lifetime | S\$800 per lifetime | |
| Recurrent Miscarriage [^] (Cost of Investigation) | S\$800 per lifetime | | |
| Accident & Emergency Ambulance Fee [^] | | | |
| Immediate Family Member's Accommodation with Child [^] | S\$80 per day | | |
| Post-Hospitalisation Follow-up TCM [^] | S\$6,000 per Policy Year | NA | |
| Emergency Outpatient Treatment due to an Accident^ | \$\$3,000 per Policy Year | | |
| Special Appliances and Prosthesis [^] | S\$3,000 per Policy Year | | |
| Disability Waiver Benefit | Waives 36 months of future premiums# if the life assured is diagnosed to be Totally and Permanently Disabled before age 70 | | NA |

- * Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and PRUShield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- ** Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- * Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of **\$\$3,000** per policy year if your hospital confinement is with one of the panel providers**. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount.
- Panel Providers include: <u>PRUPanel Connect</u> Private Hospital Specialists and all Restructured Hospitals and Treatment Centres.

 Non-panel Providers are Private Hospitals and private medical institutions listed under Non-panel on our <u>website</u>. They also include non-participating private specialists operating in Private Hospitals listed under Panel Providers on our website.

 We reserve the right to change this Panel or Non-panel list from time to time.
- ^ You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.
- * Only waives the premiums for PRUExtra Premier CoPay or PRUExtra Preferred CoPay Rider. The premiums for PRUShield Premier continue to be payable.

Complete your PRUShield Plus cover with a little extra (Cont'd)

Enjoy more comprehensive coverage at Restructured Hospitals when you complement your **PRU**Shield Plus plan with **PRU**Extra Plus CoPay or **PRU**Extra Plus Lite CoPay

| Plan | PRU Extra Plus CoPay | PRU Extra Plus Lite CoPay | |
|---|--|--|--|
| Hospital/Ward Types | Singapore Restructured Hospital (Class A Ward) | Singapore Restructured Hospital (Class A Ward) | |
| PRUShield's Deductible [~] Amount (per Policy Year) | Covers 95% of deductible amount, you pay the remaining 5% | Covers 50% of deductible amount (subject to a maximum of S\$1,750 per policy year), you pay the remaining 50% | |
| PRUShield's Co-insurance*: 10% | Covers 50% of co-insurance amount, you pay the remaining 50% | Covers 50% of co-insurance amount, you pay the remaining 50% | |
| Stop-Loss ⁺ (Per Policy Year) | \$\$3,000 for Panel Providers ^{++^} | \$\$3,000 for Panel Providers ^{++^} | |
| Outpatient Psychiatric Treatment^ (Postpartum) | \$\$600 per Policy Year | NA | |
| Autism Test^ | S\$600 per lifetime | | |
| Recurrent Miscarriage^ (Cost of Investigation) | S\$600 per lifetime | | |
| Accident & Emergency Ambulance Fee^ | S\$150 per injury or illness | S\$150 per injury or illness | |
| Immediate Family Member's Accommodation with Child^ | S\$60 per day | | |
| Post-Hospitalisation Follow-up Traditional Chinese Medicine (TCM) Treatment by a Registered TCM Practitioner in a Singapore Hospital, Community Hospital or approved TCM medical institution incurred within 365 days after confinement or day surgery^ | S\$3,000 per Policy Year | NA | |
| Emergency Outpatient Treatment due to an Accident^ | S\$2,000 per Policy Year | | |
| Special Appliances and Prosthesis | S\$2,000 per Policy Year | | |

Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.

- PRUPanel Connect Private Hospital Specialists and
- all Restructured Hospitals and Treatment Centres.

Non-panel Providers are Private Hospitals and private medical institutions listed under Non-panel on our <u>website</u>. They also include non-participating private specialists operating in Private Hospitals listed under Panel Providers on our website.

We reserve the right to change this Panel or Non-panel list from time to time.

You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.

^{*} Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of S\$3,000 per policy year if your hospital confinement is with one of the panel providers⁺⁺. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount. If your PRUShield Plus plan and/or PRUExtra Plus CoPay/PRUExtra Plus Lite CoPay is subject to pro-ration then the out-of-pocket expenses paid due to the pro-ration will not add towards the annual stop-loss amount.

^{**} Panel Providers include:



Benefits of PRUShield Standard Plan

| Plan | PRUShield Standard Plan | |
|---|---|--|
| Benefits | Singapore Restructured Hospital (Class B1 Ward) | |
| Inpatient and Day Surgery Benefits | | |
| Daily Ward and Treatment Charges | | |
| Normal Ward | S\$2,250 per day* | |
| Intensive Care Unit Ward | S\$6,850 per day* | |
| Psychiatric | S\$680 per day (up to 60 days per Policy Year) | |
| Community Hospital (Rehabilitative) | S\$760 per day | |
| Community Hospital (Sub-acute) | S\$960 per day | |
| Inpatient Palliative Care Service (General) | S\$560 per day | |
| Inpatient Palliative Care Service (Specialised) | S\$760 per day | |
| Surgical Benefits (including Day Surgery) | 24.22 23. | |
| Surgical Procedure (Per Treatment) | | |
| - Table 1A | S\$590 | |
| - Table 1B | S\$1,050 | |
| - Table 1C | S\$1,050 | |
| - Table 2A | S\$1,800 | |
| - Table 2B | \$\$1,800 \$\$2,300 | |
| - Table 2C | | |
| | S\$2,370 | |
| - Table 3A | S\$3,290 | |
| - Table 3B | S\$4,240 | |
| - Table 3C | S\$4,760 | |
| - Table 4A | S\$5,970 | |
| - Table 4B | S\$8,220 | |
| - Table 4C | S\$8,220 | |
| - Table 5A | S\$8,920 | |
| - Table 5B | S\$9,750 | |
| - Table 5C | S\$11,030 | |
| - Table 6A | S\$15,910 | |
| - Table 6B | S\$15,910 | |
| - Table 6C | S\$17,300 | |
| - Table 7A | S\$21,840 | |
| - Table 7B | S\$21,840 | |
| - Table 7C | S\$21,840 | |
| Implants | S\$9,800 per treatment | |
| Radiosurgery | S\$31,300 per treatment course | |
| Outpatient Cancer Treatment | | |
| Radiotherapy | | |
| - External (except Hemi-body) | S\$880 per treatment | |
| - Brachytherapy | S\$1,100 per treatment | |
| - Hemi-Body | S\$2,510 per treatment | |
| - Stereotactic | S\$6,210 per treatment | |
| Chemotherapy | S\$5,200 per Calendar Month | |
| Outpatient Kidney Failure Treatment | | |
| Kidney Dialysis | S\$3,740 per Calendar Month | |
| Erythropoietin for Chronic Kidney Failure | S\$450 per Calendar Month | |
| Outpatient Hospital Benefits | | |
| Immunosuppressants for Organ Transplant | S\$1,480 per Calendar Month | |
| Long-term Parenteral Nutrition | S\$3,980 per Calendar Month | |

Benefits of PRUShield Standard Plan (cont'd)

| Plan | PRUShield Standard Plan | | |
|---|--|-------------------------------|--|
| Benefits | Singapore Restructured Hospital (Class B1 Ward) | | |
| Other Benefits | | | |
| Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma | S\$14,040 per treatment | | |
| Serious Pregnancy and Delivery-related Complications | Covered under existing inpatient limits | | |
| Deductible per Policy Year^ | 80 years old and below (age next birthday) 81 years old and abov (age next birthday) | | |
| Restructured Hospital / Community Hospital C Ward | S\$1,500 | S\$2,000 | |
| Restructured Hospital / Community Hospital B2/B2+ Ward | S\$2,000 | S\$3,000 | |
| Restructured Hospital / Community Hospital B1 Ward | | | |
| Restructured Hospital / Community Hospital A Ward | S\$2,500 | S\$3,000 | |
| Private Hospital / Private Community Hospital | | | |
| Day Surgery – Subsidised | S\$1,500 | S\$2,000 | |
| Day Surgery – Non-Subsidised | S\$2,000 | S\$3,000 | |
| Short Stay Ward – Subsidised | S\$1,500 | S\$2,000 | |
| Short Stay Ward – Non-Subsidised | S\$2,000 | S\$3,000 | |
| Co-Insurance+ | 10% | | |
| Pro-Ration | Singapore Citizens | Singapore Permanent Residents | |
| Private Hospital / Private Community Hospital / Private Inpatient Palliative Care Service | 50 % | | |
| Restructured Hospital / Community Hospital / Inpatient Palliative Care Service A Ward | 80% | | |
| Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B1 Ward | NA | 90% | |
| Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B2/B2+ / C Ward | NA | | |
| Short Stay Ward (Subsidised / Non-subsidised) | | | |
| Day Surgery (Subsidised / Non-subsidised) | | | |
| Day Surgery (Private) | 65 % | | |
| Outpatient Treatment (Subsidised / Non-subsidised) | NA NA | | |
| Outpatient Treatment (Private) | 65 % | | |
| Limits of Cover | | | |
| Policy Year Limit | S\$200,000 | | |
| Lifetime Limit | Unlimited | | |
| A 14 6 | | | |
| Age Limits | | | |
| Age Limits Maximum Entry Age | N | IA | |

 $^{^{\}ast}$ Limits are higher by \$300 for the first two days of inpatient stay

[^] Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield Standard Plan benefits are payable.

 $^{^{\}scriptscriptstyle +}$ Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

For information on PRUShield and PRUExtra premiums for Singaporeans, Permanent Residents of Singapore and Foreigners, please visit www.prudential.com.sg/PRUShield

For more information, speak to your Prudential Financial Consultant. Call us at **1800 333 0333** today.

www.prudential.com.sg

*Terms & conditions apply. Please refer to www.prudential.com.sg/PRUShield for more details.

Important Notes:

PRUShield is a yearly renewable plan. Prudential guarantees lifetime coverage for PRUShield and PRUExtra.

PRUExtra premiums cannot be paid by MediSave.

We reserve the right to vary the policy benefits, features, conditions, and/or name at any time by giving 30 days' written notice to the policyowner before doing so.

Premiums are not guaranteed and may be adjusted based on future claims experience. Prudential reserves the right to vary premiums at any time by giving 30 days' written notice to the policyowner before doing so. Premium rates will be based on age next birthday (for 1st premium) on cover start date and each policy anniversary date (for renewable premium).

You are recommended to read the product summary and seek advice from a qualified Prudential Financial Consultant for a financial analysis before purchasing a policy suitable to meet your needs. Buying health insurance products that are not suitable for you may impact your ability to finance your future healthcare needs.

This brochure is for reference only and is not a contract of insurance. Please refer to the exact terms and conditions, specific details and exclusions applicable to this insurance product in the policy documents that can be obtained from your Prudential Financial Consultant.

This brochure is for distribution in Singapore only and shall not be construed as an offer to sell or solicitation to buy or provision of any insurance product outside Singapore. In case of discrepancy between the English and Mandarin versions of this brochure, the English version shall prevail.

These policies are protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the GIA/LIA or SDIC websites (www.gia.org.sg or www.lia.org.sg or www.sdic.org.sg).

Information is correct as at 1 April 2022.

This advertisement has not been reviewed by the Monetary Authority of Singapore.

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