



Churn Analysis



Customer at Risk
7043

of Teck Tickets
2955

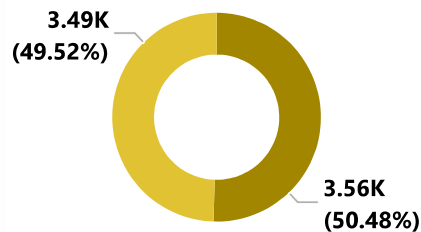
of Admin Tickets
3632

Monthly Charges
456.12K

Yearly Charges
16.06M

Demographics

Male Vs Female

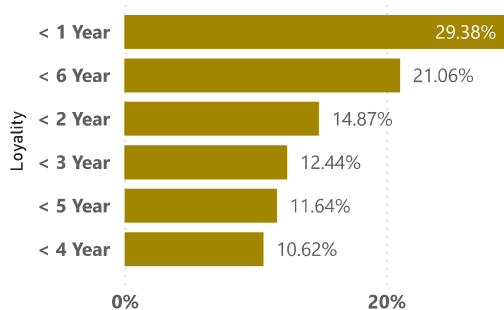


25%
% SeniorCi...

36%
% Partner

17.44%
% of Depe...

Subscription Time

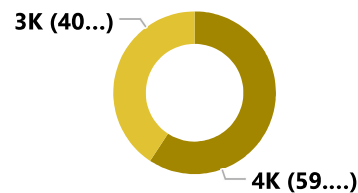


Customer Account Information

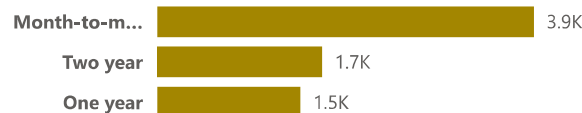
Payment Method



Paperless Billing



Type of Contract



Service Customers Signed Up for

90.90%
Phone Service

43.55%
Streaming TV

43.77%
Streaming Movie

29.16%
Device Protection

27.98%
Online Backup

16.59%
Tech Support

15.78%
Online Security

64.76
Average of MonthlyChar...

2,283.30
Average of TotalCharges

● Fiber optic ● DSL ● No

