

Ana Marcela Núñez

Phone: +504 98147635 | Email: nunezanamarcela@gmail.com

LinkedIn: <https://www.linkedin.com/in/anamarcelanunez/>

Relocating to Ottawa in April 2018

PROFESSIONAL SUMMARY

- 3+ years of project and product management experience handling multiple simultaneous projects
- 4+ years of experience of software development including requirement gathering, meeting with stakeholders, staffing, hiring, development planning, testing and deployment
- 3+ years of experience working alongside startups and young companies
- 4+ years of Agile Software development with a focus in SCRUM
- 4+ years of expertise with PM tools such as Jira/Confluence, Asana, GitHub, Basecamp and Trello

WORK EXPERIENCE

Engineering Manager

Apr 2016 – Present

PartnerHero

- Product Manager of [Sidekick](#), a peer reviewing tool that brings revenue to PartnerHero
- Selected, assembled, and managed a remote engineering team on several projects
- Participated in the overall system design, UI, and architecture of all the products developed by the team
- Met with stakeholders and gathered requirements
- Sponsored projects that improved the company's operations productivity by automating processes such as payroll, End of Day productivity reports and career calibration
- Managed technical documentation, project planning, quality assurance, hiring, staffing and scheduling of resources
- Adapted software industry standards such as Agile Methods and Test-Driven Development
- Provided demos for Beta partners and hosted feedback sessions with them to improve the product

Project Manager

Oct 2015 – Apr 2016

San Services

- Launched the redesigned version of the second most visited website of a resort chain with a new infrastructure and re-vamped security on schedule while handling several other projects
- Led teams offshore (India, Bahamas, U.S.A, Canada & Honduras) on a variety of projects for the hospitality industry
- Prepared, implemented and managed Project Plans, QA Plans and Development/QA schedules
- Managed resource and equipment requirements for multiple projects, oversaw all reports and documentation
- Ensured quality processes, tools, and practices were implemented to meet objectives
- Analyzed project progress and communicated project status to upper management
- Managed relationships with subcontractors

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WORK EXPERIENCE (CONTINUED)

Part Time Quality Analyst

Oct 2015 – Apr 2016

PartnerHero

- Tested, planned, and executed end-to-end pre-deployment regression testing for websites and mobile platforms
- Wrote production validation test cases for the new software team and performed functional, regression, deployment, and integration testing
- Collaborated with product managers and development team to identify and resolve issues, coordinate system requirements, and create project timelines

Quality Analyst/ IT Manager

Jan 2015 – Oct 2015

PartnerHero

This position entailed the same responsibilities as the above, as well as the following:

- Proactively and effectively managed day-to-day IT support requests and resolution workflow for technical operations issues
- Troubleshoot network systems and recommended improvements to infrastructure
- Created the basis for the testing plan that became the company standard

Software Developer

Sep 2013 – Jan 2015

Grupo Leitz

- Wrote code to specification in order to build two public-facing web-based applications for a variety of clients
- Developed application prototypes and participated in client meetings
- Worked with a team of IT professionals to develop proprietary, secure, and web-accessible database

EDUCATION

Bachelor of Science in Computer Science

2015

Universidad Tecnologica Centroamericana

Equivalent to a Bachelor's in Computer Science, as determined by World Education Services, Toronto, ON