
PROFESSIONAL SUMMARY

- More than 3 years of project and product management experience handling multiple simultaneous projects, expertise using with PM tools as well as prototyping tools to facilitate meeting team goals.
- Lead software development projects from the initial stages of requirement gathering, meeting with stakeholders, staffing, hiring, development planning, through to testing and deployment.
- Energized by meeting the challenges of working alongside startups and young companies
- 4+ years of Agile Software development with a focus in SCRUM

WORK EXPERIENCE

Engineering/ Product Manager

Apr 2016 – Mar 2018

PartnerHero

- Product Manager of [Sidekick](#), a peer reviewing tool that brings revenue to PartnerHero. Analyzed the skillset needed for the project and selected team members based on their area of expertise.
- Selected, assembled, and managed a remote engineering team of 11 developers on 8 simultaneous projects.
- Led and planned the development and deployment of Compass, an internal career calibration tool with a 410.18% ROI (Return of Investment).
- Provided demos and feedback sessions, conducted user experience (UX) research that resulted in changing workflows or adding new features to fulfill the needs of the end users.
- Owned the overall system design, UI, and architecture of all the products developed by the team.
- Met with stakeholders in order to curate lists of requirements based on their objectives and prioritize new features to implement.
- Analyzed existing applications, identified and documented new functionality to automate manual processes.
- Managed technical documentation, project planning, quality assurance, hiring, staffing and scheduling of resources.

Project Manager

Oct 2015 – Apr 2016

San Services

- Launched [SSG](#) with a new infrastructure and re-vamped security in the 4 months planned for the project with a team of 2 developers while handling several other projects. SSG represents a large number of stakeholders and a large client base with over 50,000 users.
- Led teams offshore (India, Bahamas, U.S.A, Canada & Honduras) composed of 35+ developers on a variety of simultaneous projects for [Sandals](#), [Beaches](#) and [Grand Pineapple](#) resorts.
- Prepared, implemented and managed Project Plans, QA Plans and Development/QA schedules.
- Managed resource and equipment requirements for multiple projects, oversaw all reports and documentation.
- Ensured quality processes, tools, and practices were implemented to meet objectives.
- Analyzed project progress and ensured effectively meeting deadlines.

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WORK EXPERIENCE (CONTINUED)

Quality Analyst/ IT Manager

Jan 2015 – Apr 2016

PartnerHero

- Tested, planned, and executed end-to-end pre-deployment regression testing for websites and mobile platforms.
- Wrote production validation test cases for the new software team and performed functional, regression, deployment, and integration testing.
- Collaborated with product managers and development team to identify and resolve issues, coordinate system requirements, and create project timelines.
- Proactively and effectively managed day-to-day IT support requests and resolution workflow for technical operations issues.
- Troubleshoot network systems and recommended improvements to infrastructure.
- Created the basis for the testing plan that became the company standard.
- Implemented a disaster recovery plan to ensure business continuity by analyzing all the potential risks, such as: natural disasters, theft and political instability.

Software Developer

Sep 2013 – Jan 2015

Grupo Leitz

- Designed, developed and implemented FGC, which has a significant corporate scope because it protects the [British American Tobacco](#) from theft and waste of over 30% of their manufacturing volumes of cigarettes.
- Wrote code to specification in order to build two public-facing web-based applications for a variety of clients.
- Developed application prototypes and participated in client meetings.
- Worked with a team of IT professionals to develop proprietary, secure, and web-accessible database.

EDUCATION

Bachelor of Science in Computer Science

2015

Universidad Tecnológica Centroamericana

Equivalent to a Bachelor's in Computer Science, as determined by World Education Services, Toronto, ON