

## Ana Marcela Núñez

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### PROFESSIONAL SUMMARY

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- More than 3 years of project and product management experience handling multiple simultaneous projects, expertise using with PM tools as well as prototyping tools to facilitate meeting team goals.
- Lead software development projects from the initial stages of requirement gathering, meeting with stakeholders, staffing, hiring, development planning, through to testing and deployment.
- Energized by meeting the challenges of working alongside startups and young companies
- 4+ years of Agile Software development with a focus in SCRUM

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### WORK EXPERIENCE

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#### **Engineering/ Product Manager** *PartnerHero*

Apr 2016 – Mar 2018

- Product Manager of [Sidekick](#), a peer reviewing tool that brings revenue to PartnerHero.
- Selected, assembled, and managed a remote engineering team of 11 developers on 8 simultaneous projects.
- Led and planned the development of Compass, an internal career calibration tool with a 410.18% ROI (Return of Investment).
- Provided demos for users on a weekly basis and hosted feedback sessions with them to improve the products.
- Owned the overall system design, UI, and architecture of all the products developed by the team.
- Met with stakeholders in order to curate lists of requirements based on their objectives and prioritize new features to implement.
- Sponsored projects that improved the company's operations productivity by automating processes such as payroll, End of Day productivity reports and career calibration.
- Managed technical documentation, project planning, quality assurance, hiring, staffing and scheduling of resources.

#### **Project Manager** *San Services*

Oct 2015 – Apr 2016

- Launched the redesigned version of the second most visited website of [Sandals](#) resort with a new infrastructure and re-vamped security in the 4 months planned for the project with a team of 2 developers while handling several other projects.
- Led teams offshore (India, Bahamas, U.S.A, Canada & Honduras) composed of 35+ developers on a variety of simultaneous projects for Sandals, Beaches and Grand Pineapple resorts.
- Prepared, implemented and managed Project Plans, QA Plans and Development/QA schedules.
- Managed resource and equipment requirements for multiple projects, oversaw all reports and documentation.
- Ensured quality processes, tools, and practices were implemented to meet objectives.
- Analyzed project progress and communicated project status to upper management.

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## WORK EXPERIENCE (CONTINUED)

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### Quality Analyst/ IT Manager

Jan 2015 – Apr 2016

*PartnerHero*

- Tested, planned, and executed end-to-end pre-deployment regression testing for websites and mobile platforms.
- Wrote production validation test cases for the new software team and performed functional, regression, deployment, and integration testing.
- Collaborated with product managers and development team to identify and resolve issues, coordinate system requirements, and create project timelines.
- Proactively and effectively managed day-to-day IT support requests and resolution workflow for technical operations issues.
- Troubleshoot network systems and recommended improvements to infrastructure.
- Created the basis for the testing plan that became the company standard.

### Software Developer

Sep 2013 – Jan 2015

*Grupo Leitz*

- Designed, developed and implemented an application that reduces waste, and keeps track of the number of processed boxes of cigarettes in the Trinidad & Tobago factory of [British American Tobacco](#).
- Wrote code to specification in order to build two public-facing web-based applications for a variety of clients.
- Developed application prototypes and participated in client meetings.
- Worked with a team of IT professionals to develop proprietary, secure, and web-accessible database.

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## EDUCATION

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### Bachelor of Science in Computer Science

2015

Universidad Tecnológica Centroamericana

*Equivalent to a Bachelor's in Computer Science, as determined by World Education Services, Toronto, ON*