

Ana Marcela Núñez

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Relocating to Ottawa in April 2018

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## PROFESSIONAL SUMMARY

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- More than 3 years of project and product management experience handling multiple simultaneous projects, expertise using with PM tools such as Jira/Confluence, GitHub and Trello as well as prototyping tools such as Sketch, Figma, Zeplin, InVision and MarvelApp to facilitate meeting team goals.
- Lead software development projects from the initial stages of requirement gathering, meeting with stakeholders, staffing, hiring, development planning, through to testing and deployment.
- Energized by meeting the challenges of working alongside startups and young companies
- 4+ years of Agile Software development with a focus in SCRUM

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## WORK EXPERIENCE

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**Engineering/ Product Manager**  
*PartnerHero*

Apr 2016 – Present

- Product Manager of [Sidekick](#), a peer reviewing tool that brings revenue to PartnerHero
- Selected, assembled, and managed a remote engineering team of 11 developers on 8 simultaneous projects
- Provided demos for users on a weekly basis and hosted feedback sessions with them to improve the products. Met with stakeholders and gathered requirements
- Owned the overall system design, UI, and architecture of all the products developed by the team
- Sponsored projects that improved the company's operations productivity by automating processes such as payroll, End of Day productivity reports and career calibration
- Managed technical documentation, project planning, quality assurance, hiring, staffing and scheduling of resources

**Project Manager**  
*San Services*

Oct 2015 – Apr 2016

- Launched the redesigned version of the second most visited website of [Sandals](#) resort with a new infrastructure and re-vamped security on the 4 months planned for the project with a team of 2 developers while handling several other projects
- Led teams offshore (India, Bahamas, U.S.A, Canada & Honduras) composed of 35+ developers on a variety of simultaneous projects for Sandals, Beaches and Grand Pineapple resorts
- Prepared, implemented and managed Project Plans, QA Plans and Development/QA schedules
- Managed resource and equipment requirements for multiple projects, oversaw all reports and documentation
- Ensured quality processes, tools, and practices were implemented to meet objectives
- Analyzed project progress and communicated project status to upper management

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## WORK EXPERIENCE (CONTINUED)

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### Quality Analyst/ IT Manager

Jan 2015 – Apr 2016

*PartnerHero*

- Tested, planned, and executed end-to-end pre-deployment regression testing for websites and mobile platforms
- Wrote production validation test cases for the new software team and performed functional, regression, deployment, and integration testing
- Collaborated with product managers and development team to identify and resolve issues, coordinate system requirements, and create project timelines
- Proactively and effectively managed day-to-day IT support requests and resolution workflow for technical operations issues
- Troubleshoot network systems and recommended improvements to infrastructure
- Created the basis for the testing plan that became the company standard

### Software Developer

Sep 2013 – Jan 2015

*Grupo Leitz*

- Wrote code to specification in order to build two public-facing web-based applications for a variety of clients
- Developed application prototypes and participated in client meetings
- Worked with a team of IT professionals to develop proprietary, secure, and web-accessible database

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## EDUCATION

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### Bachelor of Science in Computer Science

2015

Universidad Tecnológica Centroamericana

*Equivalent to a Bachelor's in Computer Science, as determined by World Education Services, Toronto, ON*