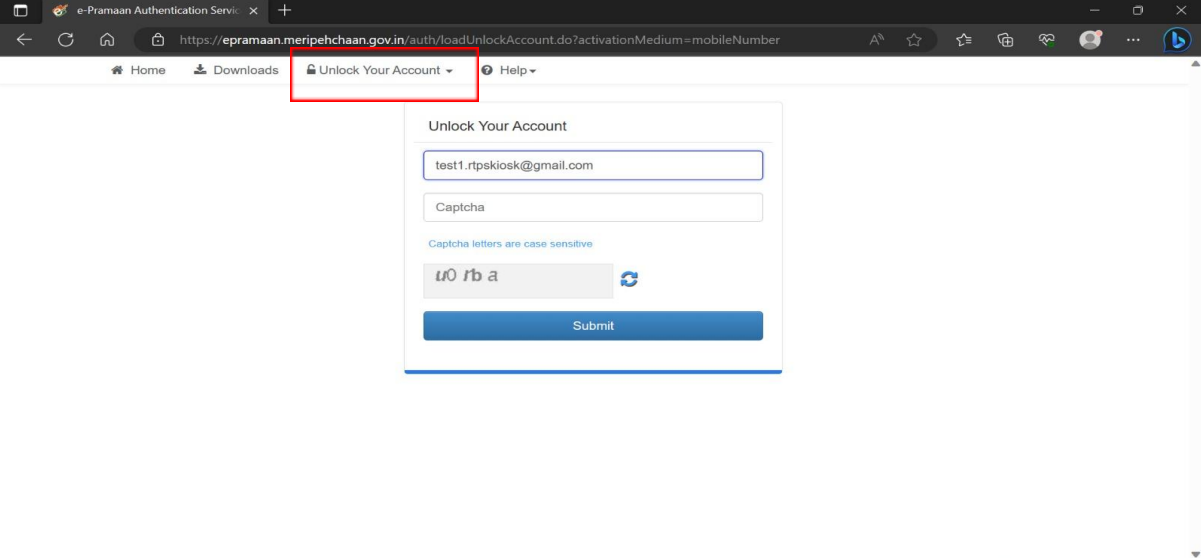


HOW TO UNLOCK E-PRAMAAN ACCOUNT

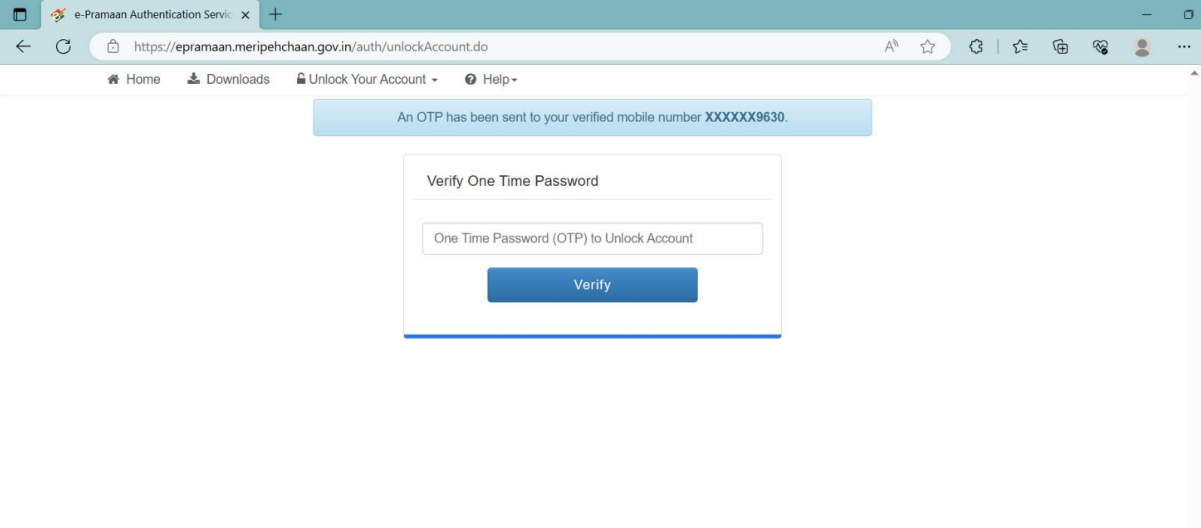
STEPS:

1. Click on **UNLOCK YOUR ACCOUNT**
2. Enter your PFC ID (which was used in login/registration) and the CAPTCHA and press **SUBMIT**.



The screenshot shows a web browser window with the URL <https://epramaan.meripchaa.gov.in/auth/loadUnlockAccount.do?activationMedium=mobileNumber>. The page title is "e-Pramaan Authentication Service". The main heading is "Unlock Your Account". Below the heading, there is a text input field containing "test1.rtpskiosk@gmail.com", a "Captcha" input field, and a captcha image showing the letters "u0 r b a". A blue "Submit" button is at the bottom of the form. A red box highlights the "Unlock Your Account" link in the top navigation bar.

3. You will receive an OTP in your E-Pramaan registered mobile number. Please enter the **OTP** received on your Registered Mobile number and click on **Verify** button.



The screenshot shows the same web browser window, but the page has changed to "Verify One Time Password". A blue notification banner at the top states: "An OTP has been sent to your verified mobile number XXXXXX9630." Below the banner, there is a text input field labeled "One Time Password (OTP) to Unlock Account" and a blue "Verify" button.

4. After Verifying your E-Pramaan account will be unlocked.