

I'm a **UX Product Designer** with more than **7 years of working experience** building bridges between business, technology, and human.

- I've helped startups and product-driven companies to build 7+ mobile apps, 10+ web applications, and 25+ websites.
- I believe in design practice that is data-informed and driven by empathy.
- I'm passionate about balancing complex business requirements, and user needs through a user-centered design process.

## Work History

Product Designer at Curogram From APR 2022 to AUG 2022.

Curogram is a communications tool for medical offices.

- Effectively communicate research findings, conceptual ideas, detailed design, and design rationale both verbally and visually
- Develop diagrams, wireframes, visual mockups, click-through, and prototypes.
- Develop and maintain a **Design System** for all platforms and help the team to work more efficiently and consistently.

Product Design Manager at Truck Lagbe Limited From MAY 2021 to MAY 2022.

Truck Lagbe is the largest and pioneer in truck & pickup rental service provider.

- I led the most talented team of 5+ designers and designed functional and useable products for the current **2M+ & future billion** users through the **mobile**, **web**, and **B2B apps**.
- I worked collaboratively with cross-functional teams, including Tech, Business, Marketing, and other groups.
- Conceived, planned, and drove the development of high-end, our products-TLOwner App, TLShipper App, TLAdmin Panel, TLBusiness Portal, TLFleet Management (PAAS).
- Designed and evaluated a centralized **Design System** and maintained consistency and continuity, **saving around 25%** of designers' and developers' **productive time**.

# Sr. Product Designer at ShareTrip Inc. From SEP 2018 to APR 2021.

- ShareTrip is the country's first and pioneer online travel aggregator (OTA).
- I have designed a functional and delightful experience through mobile apps, web apps, and B2C & B2B apps for 1.2M+ & future billion users.
- Assembled informative insights from research and interviews. Made strategic decisions using rapid testing and design thinking approach, **improved usability by about 54%**.
- Collaborated & coordinated with CEO, engineers, and other stakeholders to define UX problems, improve user engagement, and generate about 56% growth in active users in 4 months.
- Created a seamless and intuitive booking experience through the platform with about 86% success rate.
- Facilitated the design team in developing and maintaining the design system, implementing the design process to increase team productivity by around 25%.

UX Consultant (part-time) at JoBike From JAN 2019 to From JUN 2019.

Jobike is an on-demand bicycle-sharing service. I worked on the **Jobike user app, JoPoint App, and JoAdmin Panel**.

- I redesigned & automate the support system and enhanced the bicycle battery efficiency by 30%.
- I redesigned and improved the Jo-Credit recharge process and redefined the offline recharge process.

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- **Portfolio**
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#### Certifications & Education

## Google UX

Google Career Certificates (Coursera) 2020 - 21

## **Design Thinking for Innovation**

Darden School of Business (Coursera) 2020 - 21

## Conducting Usability Testing

IDF 2020 - 21

# **Human-Centered Design**

UCSan Diego (Coursera) 2019 - 20

#### Gamification

University of Pennsylvania (Coursera) 2020 - 21

Ul Design

· Design System

· Design Audit

Design

Micro Interactions

Documentation
• Design Hand-off

#### BBS, Business Studies

National University, Bangladesh 2005 - 09

+ More

# Skills

# **UX Research**

- User Interview
- Competitor Analysis
   Hight fidelity Design
- Contextual Inquiry
- Persona
- Storyboarding
- Scenario
- Information architecture
- User Journey Map
- Sketches
- Wireframing
- Rapid Prototyping
- Heuristic Evaluation
- Usability Testing

## + More

# Tools

- Figma
- Adobe XD
- FigJam
- Adobe Creative Suit
- Balsamiq
- Zeplin
- Miro
- Notion

## + More

## Work Interest

- Augmented Reality (AR) Virtual Reality (VR)
- Design for Al-Driven Tech
- User Survey Data Analysis.