

# TYLER DURDEN

## Computer Technician

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Margonda Raya Street, Depok, Jawa Barat

### EDUCATION

**Bachelor of Computer Science**  
Gadjah Mada University

2019 - 2023

### EXPERTISE

- Management Skills
- Critical Thinking
- Communication Skills
- Teamwork

### LANGUAGE

- Bahasa Indonesia
- English

### PROFILE

Experienced Computer Technician with 2 years of hands-on experience in hardware and software troubleshooting, system maintenance, and technical support. Proven ability to reduce system downtime, communicate complex technical issues clearly, and work effectively under pressure. Proficient in Windows and Linux systems, networking, and data recovery.

### WORK EXPERIENCE

**Computer Technician University of Indonesia (UI)**

2023 - 2025

- Reduced system downtime by 30% through efficient troubleshooting and preventive maintenance.
- Installed, configured, and maintained computer hardware and software.
- Provided technical support and training to staff and students.
- Diagnosed and resolved network and system issues.
- Handled various computer brands and peripherals with accuracy and care.

### TECHNICAL SKILLS

- Operating Systems: Windows, Linux
- Networking: TCP/IP, LAN/WAN, network troubleshooting
- Software: System diagnostic tools, antivirus, data recovery tools
- Hardware: PC assembly, repair, and maintenance
- Communication: Clear explanation of technical issues to non-technical users