# Resume

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#### **OBJECTIVE:**

• To make my mark in the field of competitive world where I can contribute my skills and ideas effectively for the development of the organization

➤ Education Qualification : B.TECH(Electronics and Communication Engineering)

➤ Work experience : 3.6 years.

Designation : System Engineer

➤ Work Experience : Tech Mahindra ( Jan 2018 to Till now).

## **PROFESSIONAL SUMMARY**

Having total experience 3.6, and relevant experience 3.6 years of experience in Windows, VMware and IT infrastructure as well as good command in the areas of IT Operations, Solutions, administering, installing & maintaining the Servers.

I have experience in Monitoring, installation, configuration and administration of Windows and ESX operating system. I worked in a process oriented environment, with defined SLA's and escalation matrix.

In Tech Mahindra, we are supporting more than 1000+ servers.

## **TECHNICAL SKILLS**

- Windows administration
- VMware administration
- ❖ Installing and configuring Windows server 2003, 2008 and 2008R2 and 2012
- ❖ Installing, configuring and administrating FTP and Internet Information Service
- ❖ Active Directory service 2003, 2008, 2008 R2 and 2012
- DNS, DHCP

## **WORK EXPERIENCE**

## From Jan 2018 To Till Now.

Company / Organization: Tech Mahindra.
Position: System Engineer

Role: Windows and VMware Administrator

Team Size: 18

#### **Responsibilities:**

#### Roles as Windows Administrator:-

- ❖ Give support to 1000+ servers remotely.
- ❖ Installing and configuring Windows server 2003, 2008 ,2008R2 and 2012
- OS In place upgrade, cutover activities
- Installing and Configuring a DHCP Server (Migration, managing scopes and reservation)
- Installing and Configuring a DNS server
- Install and configure IIS on Windows Server
- Install and configure FTP on Windows Server
- ❖ SSL Certificate Installation/ Enroll Procedure
- Configuring and managing RAID controller
- Configuration and troubleshooting on Windows Cluster Service
- ❖ Installation and configuration of Remote desktop /Terminal service role
- ❖ Build /Decommissioning of VMs and Physical Servers.
- Troubleshooting server inaccessibility issues
- Troubleshooting on OS related issues.
- Trouble shooting the server down, CPU,C drive and Memory utilization alerts
- Increase/decrease system resource size (CPU,disk,memory ) based on client request
- ❖ Disk management operations and Event viewer analysis
- ❖ Active Directory : Reset, unlock & create/delete the user from Active directory
- ❖ Good understanding on active directory FSMO role
- Share Drive Creation and its access requests
- Working on server performance issue
- Creating schedule tasks
- Coordinating with vendors Dell, CISCO (for hardware alerts )and Microsoft, Vmware (OS related issue)
- ❖ Patching preparation, scheduling and implementation.
- ❖ Handing all type of Severity incidents and service requests

### Roles as VMware Administrator:-

- Worked on different VMware products like VMware workstation, VMware Converter and ESXi servers
- Good understanding of ESXi server architecture( host based product, bare meal product)
- Creation of VMs and installing different guest windows OS
- Creation of templates from VMs and deploy /convert VMs from templates
- VM Right Size requests (increase the Disk, CPU & Memory size on virtual machines)
- Creating cloning, snapshots of Virtual machine
- VMtools upgrade and VM hardware upgrade
- ❖ Working on Migration concepts like Vmotion, Storage migration
- Data storage addition/deletion to the esxi nodes
- ❖ Working on Datastore space balancing requests
- Vcenter installation and upgrade
- Update manager installation /configuration
- ❖ Creating and managing VM Ware cluster. Enabling HA and DRS features in a cluster
- **ESXi** Installation on different types hardware's
- \* ESXi Upgrade (manual / through update manager ) and patching
- Storage LUN cleanup
- ❖ Esxi standard switch creation and allow VLANs on it
- ❖ Manage the ESXi hosts (add/remove/migrate) via distributed switch
- ❖ Troubleshooting on ESXi host and VMs unreachable issues
- ❖ Physical to Virtual and Virtual to Virtual conversion through VMConverter tool

#### **Personal**

Nationality Indian
Age 27 years
Sex Male
Marital status Single

Languages Known Telugu, English, Hindi, Tamil

## **Declaration**

I hereby declare that all the above information regarding myself is correct and that I will provide any Document regarding the same on demand.

Yours faithfully (D ANAND)