

Anandha Krishnan S

Engineering Director

SUMMARY

Engineering Leader with over 18 years of experience in driving technology, innovation, strategy and product delivery. I have successfully developed and launched key initiatives for improving operational efficiencies, customer experience and revenue growth.

I lead a diverse and geographically dispersed team of software engineers and staff engineers to deliver end-to-end solutions for applications, cross channel initiatives and new product development.

I'm passionate about building and mentoring a team that thrives on delivering results, innovate solutions and to create a diverse and inclusive work environment where employees feel empowered to do their best work.

WORK EXPERIENCE

American Express, Bangalore, India

Engineering Director

09/2022 – Present

- Leading platform engineering teams by improving developer experience and productivity by providing self-service capabilities with increased efficiency.
- Build, mentored and lead a team of 30+ engineers to complete various milestones on platform engineering capability.
- Design and developed a no code platform to create webpages on the go which increased the efficiency by 40%
- Introduced Editor for creating / updating content across multiple journeys and saved more than 50% capacity of engineers and making the MSEs work easier.
- Lead and developed a devkit - module generator which is used to uplift application from one version of OneApp to another with the increased efficiency of 60%.
- Optimized the application performance and increased the conversion rate by 30%.

Neustar, Bangalore, India

Engineering Manager

04/2021 – 09/2022

- Managed four scrum teams and delivered 6 digital products
- Responsible for end-end development life cycle of web and mobile apps
- Developed competence development planner for engineers across the org which results in improved product development and increased productivity by 25%.
- Cross trained engineers on different cloud-based application which increased productivity and exceeded performance goals by 18%.

PREVIOUS EXPERIENCE


Technical Architect, Freshworks Inc, Chennai, India

12/2018 – 03/2021

Technical Lead, Verizon, Chennai, India

06/2016 – 12/2018

CONTACT

 KR Puram, Bangalore

 +91 9942281142

 anandajith@gmail.com

 [linkedin.com/in/anandecce](https://www.linkedin.com/in/anandecce)

SKILLS

Leadership Skills:

- Mentoring
- Team Building
- Program / People Management
- Strategic Planning
- Budget Planning
- Critical Thinking
- Problem Solving
- Analytical Decision Making
- Change Management
- Vendor Management
- Time Management
- Delegation
- Adaptability
- Tech Savviness
- Influencing
- Empathy
- Cross functional

Technical Skills:

Front-end Technologies:

- JavaScript, Typescript
- React JS, Angular, Ember JS
- HTML, CSS, SCSS, Bootstrap
- Micro frontend, Tailwind CSS

Backend Technologies:

- Java, Spring boot, RoR, Python, Pyspark, PHP, CodeIgniter, Magento, WordPress
- Node JS, Express JS, Next JS
- Microservices, Bigdata, Hadoop, Scala, BigQuery, Redis

Database

- Postgres, MySQL, MongoDB, Elastic search DB, Cassandra,
- Oracle, Couchbase, Singlestore
- Firebase, Hive

Mobile Technologies

- Kotlin, Swift, SwiftUI, Xcode,
- Ionic, React Native, Flutter

Cloud Technologies

- AWS, GCP, Azure

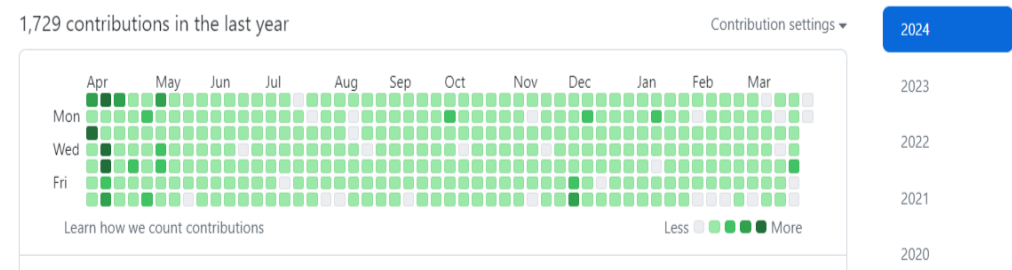
DevOps Technologies

- Jenkins, Kubernetes, Docker

RESPONSIBILITY

- Influence, coach, and be a servant leader to multiple teams ensuring efficient transformation program delivery across all markets.
- Drive the execution of multiple business plans and projects by identifying customer and operational needs; develop and communicate business plans and priorities.
- Oversee the design and development of new products and services
- Ensure business needs are being met by evaluating the ongoing effectiveness of current plans, programs, and initiatives.
- Partner with business and product stakeholders to solve challenging business problems and identify trends and opportunities.
- Define and evaluate key performance metrics for major initiatives.
- Collaborating with architecture, engineering, portfolio, and product teams to gather and process information from various sources.
- Work effectively cross-functionally and communicating data and insights to leadership team.
- Provide supervision and development opportunities for associates by selecting and training; mentoring; assigning duties; building a team-based work environment.
- Develop and manage comprehensive technical and application roadmaps, ensuring alignment with business objectives and IT strategy.
- Plan, manage, and execute system upgrades, ensuring minimal disruption to business operations.
- Identify and implement cost-saving measures
- Monitor industry trends and developments and recommend changes to engineering processes
- Conduct impact assessments for application upgrades, identifying potential risks and devising mitigation strategies.
- Coordinate testing activities to validate system functionality post-upgrade and provide training and support to end-users.
- Drive automation efforts to streamline processes and reduce manual intervention in application testing.
- Manage the full development lifecycle of projects, from idea and planning through execution, code reviews, monitoring, and closing.

GITHUB CONTRIBUTIONS SNAPSHOT



TOOLS & SOFTWARE

- Jira, Bitbucket, Rally
- GitHub, GitLab, Copilot
- VSCode, Atom, Figma
- Source tree, IntelliJ, Tower
- Splunk, ELF, Grafana, Newrelic
- Dynatrace, Cornerstone

EDUCATION

Bachelor of Engineering
SNS College of Technology
Coimbatore, India
2007

CERTIFICATION

- Harvard Leadership
- Certified Scrum Master
- Service Now IT Leadership
- Certified Associate in Project Management (CAPM)
- Lean Six Sigma Black Belt
- AWS Certified Solution Architect
- Cisco Cybersecurity

HONORS & AWARDS

- Received Blue rewards from the EVP of Engineering at AMEX for the year 2023.
- Received Contributor Coins as a token of appreciation for the open-source contribution for the year 2022 and 2023
- Leading open source contributor across AMEX globally for the year 2023 with 600 open source contributions
- Awarded as the best leader by Neustar for the year 2022.
- Awarded as the best team player by Freshworks for the year 2020
- Couple of spotlight awards from Verizon during 2016-2018
- Four times of Appreciate Excellence awards from Nokia during 2011-2015.