**CONTACT**

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**SKILLS**

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**LeadershipSkills***:*

* Mentoring
* Team Building
* Program / People Management
* Strategic Planning
* Budget Planning
* Critical Thinking
* Problem Solving
* Analytical Decision Making
* Change Management
* Vendor Management
* Time Management
* Delegation
* Adaptability
* Tech Savviness
* Influencing
* Empathy
* Cross functional

**Technical Skills:**

Front-end Technologies*:*

* JavaScript, Typescript
* React JS, Angular, Ember JS
* HTML, CSS, SCSS, Bootstrap
* Micro frontend, Tailwind CSS

Backend Technologies*:*

* Java, Spring boot, RoR, Python, Pyspark, PHP, CodeIgniter, Magento, WordPress
* Node JS, Express JS, Next JS
* Microservices, Bigdata, Hadoop, Scala, BigQuery, Redis

Database

* Postgres, MySQL, MongoDB, Elastic search DB, Cassandra,
* Oracle, Couchbase, Singlestore
* Firebase, Hive

Mobile Technologies

. Kotlin, Swift, SwiftUI, Xcode,

. Ionic, React Native, Flutter

Cloud Technologies

* AWS, GCP, Azure

DevOps Technologies

* Jenkins, Kubernetes, Docker

Anandha Krishnan S

Engineering Director

**SUMMARY**

Engineering Leader with over 18 years of experience in driving technology,

innovation, strategy and product delivery. I have successfully developed and launched

key initiatives for improving operational efficiencies, customer experience and

revenue growth.

I lead a diverse and geographically dispersed team of software

engineers and staff engineers to deliver end-to-end solutions for applications, cross

channel initiatives and new product development.

I’m passionate about building and mentoring a team that thrives on delivering results,

innovate solutions and to create a diverse and inclusive work environment where

employees feel empowered to do their best work.

**WORK EXPERIENCE**

**American Express,** Bangalore, India

Engineering Director 09/2022 – Present

* Leading platform engineering teams by improving developer experience and productivity by providing self-service capabilities with increased efficiency.
* Build, mentored and lead a team of 30+ engineers to complete various milestones on platform engineering capability.
* Design and developed a no code platform to create webpages on the go which increased the efficiency by 40%
* Introduced Editor for creating / updating content across multiple journeys and saved more than 50% capacity of engineers and making the MSEs work easier.
* Lead and developed a devkit - module generator which is used to uplift application from one version of OneApp to another with the increased efficiency of 60%.
* Optimized the application performance and increased the conversion rate by 30%.

**Neustar,** Bangalore, India

Engineering Manager 04/2021 – 09/2022

* Managed four scrum teams and delivered 6 digital products
* Responsible for end-end development life cycle of web and mobile apps
* Developed competence development planner for engineers across the org which results in improved product development and increased productivity by 25%.
* Cross trained engineers on different cloud-based application which increased productivity and exceeded performance goals by 18%.

**PREVIOUS EXPERIENCE**

**Technical Architect,** Freshworks Inc, Chennai, India 12/2018 – 03/2021

**Technical Lead,** Verizon, Chennai, India 06/2016 – 12/2018

**Sr Application Developer,** Nokia, Chennai, India 06/2011 – 05/2016

**Application Developer,** Yantra Solutions Inc 09/2007 – 06/2011

**TOOLS & SOFTWARE**

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* Jira, Bitbucket, Rally
* GitHub, GitLab, Copilot
* VSCode, Atom, Figma
* Source tree, IntelliJ, Tower
* Splunk, ELF, Grafana, Newrelic
* Dynatrace, Cornerstone

**EDUCATION**

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Bachelor of Engineering

SNS College of Technology

Coimbatore, India

2007

**CERTIFICATION**

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* Harvard Leadership
* Certified Scrum Master
* Service Now IT Leadership
* Certified Associate in Project Management (CAPM)
* Lean Six Sigma Black Belt
* AWS Certified Solution Architect
* Cisco Cybersecurity

**HONORS & AWARDS**

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* Received Blue rewards from the EVP of Engineering at AMEX for

the year 2023.

* Received Contributor Coins as

a token of appreciation for the open-source contribution for the year 2022 and 2023

* Leading open source contributor across AMEX globally for the

year 2023 with 600 open source contributions

* Awarded as the best leader

by Neustar for the year 2022.

* Awarded as the best team player

by Freshworks for the year 2020

* Couple of spotlight awards from Verizon during 2016-2018
* Four times of Appreciate Excellence awards from Nokia during 2011-2015.

**RESPONSIBILITY**

* Influence, coach, and be a servant leader to multiple teams ensuring efficient

transformation program delivery across all markets.

* Drive the execution of multiple business plans and projects by identifying

customer and operational needs; develop and communicate business plans

and priorities.

* Oversee the design and development of new products and services
* Ensure business needs are being met by evaluating the ongoing effectiveness

of current plans, programs, and initiatives.

* Partner with business and product stakeholders to solve challenging business

problems and identify trends and opportunities.

* Define and evaluate key performance metrics for major initiatives.
* Collaborating with architecture, engineering, portfolio, and product teams to

gather and process information from various sources.

* Work effectively cross-functionally and communicating data and insights to

leadership team.

* Provide supervision and development opportunities for associates by selecting

and training; mentoring; assigning duties; building a team-based work

environment.

* Develop and manage comprehensive technical and application roadmaps,

ensuring alignment with business objectives and IT strategy.

* Plan, manage, and execute system upgrades, ensuring minimal

disruption to business operations.

* Identify and implement cost-saving measures
* Monitor industry trends and developments and recommend changes to

engineering processes

* Conduct impact assessments for application upgrades, identifying potential

risks and devising mitigation strategies.

* Coordinate testing activities to validate system functionality post-upgrade and

provide training and support to end-users.

* Drive automation efforts to streamline processes and reduce manual

intervention in application testing.

* Manage the full development lifecycle of projects, from idea and planning

through execution, code reviews, monitoring, and closing.

**GITHUB CONTRIBUTIONS SNAPSHOT**

