Anand Patil

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# Professional Summary

Experienced QA and DevOps Governance Manager with over 20 years of IT experience, including 7+ years in Quality Assurance (QA) and 9 years in DevOps. Proven expertise in leading QA teams, implementing test strategies, ensuring product quality, and collaborating with cross-functional teams to deliver high-quality software solutions. Adept at managing large-scale testing projects, driving process improvements, and ensuring compliance with industry standards. Strong focus on automation testing, governance frameworks, and stakeholder management.

# Key Competencies

- Quality Assurance Leadership

- Test Strategy & Planning

- Automation Testing (Selenium, JUnit, TestNG)

- Manual Testing & Functional Testing

- Agile & DevOps Integration in QA

- Governance & Compliance in QA Processes

- Stakeholder Management & Client Engagement

- Team Leadership & Mentoring

- Shift & Resource Management

- Process Improvement & Metrics Reporting

# Technical Skills

- Testing Tools: Selenium, JUnit, TestNG, Postman

- Automation Frameworks: Hybrid Framework, Data-Driven, Keyword-Driven

- Bug Tracking Tools: Jira, Bugzilla

- CI/CD Tools: Jenkins, Git, Maven

- Version Control: Git, GitHub

- Languages: Java (for automation), SQL

- Cloud Platforms: AWS

- Monitoring Tools: AWS CloudWatch

- Configuration Management: Ansible, Terraform (for Infrastructure Testing)

- Operating Systems: Windows, Linux

# Professional Experience

## Coforge

Role: QA Governance Manager (Part of DevOps & QA Practice)  
Client: TriNet  
Duration: Oct 2023 – March 2025  
Location: Hyderabad  
Team Size: 28

- Oversaw QA governance processes across multiple domains: AD, ADA, DPE, Release Engineering.

- Managed end-to-end testing activities, including test planning, execution, and defect management.

- Ensured zero escalations during the project tenure and maintained P2 issues below 2 in QA-related deliveries.

- Hired and mentored the QA team, focusing on automation testing capabilities and best practices.

- Implemented automation testing using Selenium WebDriver and integrated with Jenkins CI/CD pipelines.

- Delivered timely quality reports and metrics dashboards for stakeholders through Jira and ServiceNow data.

- Drove continuous process improvements that enhanced testing efficiency and reduced defect leakage.

- Handled shift management and resource allocation for 24/7 QA operations.

## Coforge

Role: Senior QA Consultant  
Client: Arcolab  
Duration: June 2022 – Sept 2023  
Location: Bangalore

- Led QA initiatives for AWS-based applications ensuring thorough functional and regression testing.

- Developed and maintained automation test scripts using Selenium and TestNG.

- Worked closely with DevOps teams to implement quality gates in CI/CD pipelines.

- Conducted API testing using Postman and automated API validations.

- Managed bug tracking and resolution process in Jira, collaborating with development teams for quick fixes.

- Trained junior QA engineers in automation and manual testing best practices.

## Capgemini

Role: QA Lead  
Client: NBC Universal  
Duration: Aug 2016 – Apr 2022  
Location: Bangalore

- Managed QA testing teams for web-based and enterprise applications.

- Planned and executed manual test cases covering functional, system, and regression testing.

- Introduced automation testing frameworks reducing manual effort by 40%.

- Acted as single point of contact for testing deliverables and coordinated with multiple teams globally.

- Monitored testing progress and ensured defect tracking and closure within timelines.

- Ensured compliance with QA standards and governance frameworks.

# Certifications

- ISTQB Certified Tester

- AWS Solutions Architect – Associate

- Certified Kubernetes Administrator (CKA)

- HashiCorp Certified: Terraform Associate

- PMP (In Progress)

# Education

- BTech - Computer Science & Engineering: Rural Engineering College, Bhalki (BKIT), VTU Belgaum

- 12th: Karnataka Science PU College, Bidar

- 10th: Guru Nanak Public School, Bidar

# Declaration

I hereby declare that the information provided above is true to the best of my knowledge.

Place: Hyderabad  
Anand Patil