Anand Patil

Senior Software System Engineer (ATSE Ops) at Sabre Corporation

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Summary

- More than 8 years of experience in Linux System Administration.
- Holds a Full time Master's Degree in Computer Application.
- Holds a Full time Bachelor's Degree in Information Technology.
- Strong project Management Skills.
- Completed PMP training from Grey Campus.
- Experience in Vendor Management.
- Experience in composing IT policies and Security policy.
- Strong written and oral communication.
- Strong problem solving skills.
- Demonstrated ability to work in multi-cultural environment.
- Excellent Team Player and inter personal skills.
- Motivated by challenging projects.
- Highly committed.
- Quick Learner and always keen to learn new technologies.
- Always brings new ideas to table.
- Experienced in handling a team.
- Awarded Employee of the quarter award 3 times.

Specialties

-Linux/Unix Administration
-Database Administration (Versant, Oracle and MySql)
-Networking
-Ethical Hacking
-People Management
-Amazon Cloud
-Bash/Python Scripting
-People Management
-Monitoring tools – Nagios & Zabbix
-Puppet, Chef and Ansible

Experience

Senior Software System Engineer (ATSE Ops) at Sabre Corporation

March 2015 - Present

- Senior member of operations team for the most complex environment in Airline Industry.
- Supporting around 60 critical airline applications.
- Responsible for production uptime of more than 2000 servers, team escalations and training.
- Maintain system stability and reduce impact on customers.
- Coordinate high priority technical projects between U.S, Poland and India IT teams.
- Creating production change request and performing the changes in Production environment.
- Responsible for supporting versant database.

Senior Automation Consultant at Idea Device Technologies

March 2014 - December 2014 (10 months)

- Working as Senior Member of Technical Staff in implementation team.
- Writing scripts (bash/python/Perl/PowerShell) to automate different tasks.
- Managing automation for clients like NSE, NSDL, Wipro, TCS, NPCI and ANZ.
- Performing POC and Demos for new customers.
- Performing Devops tasks.
- Worked on Mongo DB, AS400, BMC Remedy, SDN.

Team Lead IT Linux at Finicity

April 2013 - March 2014 (1 year)

- Reported directly to the CIO of the company
- Lead multiple teams: Linux Admin, IT NOC, and IT Helpdesk.
- Linux Admin Team Profile: Release new builds to production environment, Optimize the production environment, Troubleshoot most complex problems, Implement IT projects.
- IT NOC Team Profile: Monitor and manage the entire company's Production infrastructure which is based on mostly open source technologies. The infrastructure hosted multiple product sites of the company. i.e. (mvelopes.com, money4lifecoaching.com, money4lifecenter.com)
- IT Helpdesk Team Profile: Provide support to company employees and manage the company's IT infrastructure spread across three offices. Two of the office are located in USA and once office in India
- Maintain teams by recruiting, selecting, orienting, and training employees, developing personal growth opportunities.
- Provide technical help to the team in ongoing projects and drive them towards completion
- Carry out regular management activities like reporting, maintaining IT operation Dashboard, Monitoring the SLA of multiple services.

- Maintains team's effectiveness and efficiency by defining, delivering, and supporting strategic plans for managing and optimizing IT infrastructure.

- Proposing new ideas which are beneficial for the company during Management meetings
- Define team objectives for each quarter
- Create an environment oriented to trust, open communication, creative thinking, and cohesive team effort.
- Maintain quality service by establishing and enforcing organization standards.
- Forecasting, evaluation, negotiation and purchase of IT assets

Linux System Administrator at Finicity

January 2009 - April 2013 (4 years 4 months)
- Responsible for production uptime, team escalations and training.
- Maintain system stability and reduce impact on customers.
- Coordinate high priority technical projects between U.S. and India IT teams.
- Monitoring 100+ servers through Nagios and Munin.
- Adding new server to Nagios and Munin monitoring system.
- Jboss and Ofbiz application server administration.
- DNS administration.
- Performing application releases on Production, Staging and QA servers.
- Reviewing Release Plans created by developers.
- Network Administration of India and US Office.
- Backup Administration.
- Technical Documentation.
- Keep website PCI DSS compliant using McAfee.
- Website administration

Linux Desktop Engineer at Prefect Systems

June 2008 - January 2009 (8 months)
- Responsible for installing and upgrading Linux systems based on client's requirement.
- Data backup and recovery.
- Hardware maintenance.
- Network setup.

Languages
- English
- Hindi
- Marathi

Projects

Virtualization – Finicity
Virtualize all the physical servers with KVM

Joomla Upgrade – Finicity
Upgrade Joomla, PHP on Webservers and migrate Webserver from OpenSuse to Ubuntu.

Nagios and Munin Monitoring
Adding servers to Nagios and Munin Monitoring.

Migration of Web Load Balancer
Migration of Web Load Balancer from Barracuda Hardware load balancer to HA Proxy.

Creation of LDAP server for centralized authentication
Creation of a SAMBA server with LDAP authentication.

Working office infrastructure migration
Migration of working office infrastructure from one location to another which included server room migration.

Creation production infrastructure in Amazon Cloud
Creation production infrastructure in Amazon Cloud for Disaster Recovery.

Adding MD1000 storage to an existing MD3000 Oracle storage.
Adding MD1000 storage to an existing MD3000 Oracle storage.

Oracle migration from 10g to 11g
Migrated Oracle from 10g to 11g along with hardware upgrade of current database server which also included storage Dell MD3220i setup.

Setup Zabbix Monitoring
Setup Monitoring for around 2000 servers in Zabbix

Insourcing of Versant DBA from HP to Sabre.
Single handedly worked toward the insourcing of Versant without any hiccups.

Skills & Expertise

- Nagios
- Red Hat Linux
- DNS
- Linux System Administrator
- Apache
- Shell Scripting
- Munin
- VMware
- DHCP
- Samba
- LDAP
- Tomcat
- AS400 Administration
- Load Balancing
- Oracle RAC
- Linux KVM QEMU
- OpenVPN
- OpenVZ
- OpenSSH
- LDAP Administration
- JBoss Application Server
- MySQL
- Puppet
- cf-engine
- Penetration Testing
- Ethical Hacker
- Amazon Web Services (AWS) Amazon EC2
- Python
- BMC Remedy
- MongoDB
- SQL
- Unix
- Ansible
- Versant

Education

University of Mumbai

Master of Computer Applications (M.C.A.), Computers, 2004 – 2008

University of Mumbai

Bachelor of Science (BSc), Information Technology, 2001 - 2004

Publications

MongoDB: The Most Popular NoSQL Database

Magazine name – Open source for you
Date - March 15, 2014

Awards

Employee of the Quarter award – 2016Q2 – **Sabre**
Employee of the Quarter award – 2010Q1 – **Finicity**
Employee of the Quarter award – 2010Q2 – **Finicity**

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