Creating a Date Table with DAX

dax

First, let's create a custom date table that will serve as the foundation for all time-based analysis:

```
Date =
ADDCOLUMNS (
   CALENDAR (DATE (2018, 1, 1), DATE (2026, 12, 31)),
    "DateKey", FORMAT([Date], "YYYYMMDD"),
    "Year", YEAR([Date]),
    "Quarter", "Q" & FORMAT(QUARTER([Date]), "0"),
    "Month Number", MONTH([Date]),
    "Month", FORMAT([Date], "MMMM"),
    "Month Short", FORMAT([Date], "MMM"),
    "Month Year", FORMAT([Date], "MMM YYYY"),
    "Week Number", WEEKNUM([Date]),
    "Week Day Number", WEEKDAY([Date]),
    "Day Name", FORMAT([Date], "DDDD"),
    "Day Short", FORMAT([Date], "DDD"),
    "Is Weekend", IF(WEEKDAY([Date],2) > 5, TRUE(), FALSE()),
    "Is Current Month", IF(AND(YEAR([Date]) = YEAR(TODAY()), MONTH([Date]) = MONTH(TODAY())), TRUE(),
    "Is Current Year", IF(YEAR([Date]) = YEAR(TODAY()), TRUE(), FALSE()),
    "YTD", IF(AND([Date] <= TODAY(), YEAR([Date]) = YEAR(TODAY())), TRUE(), FALSE()),
    "MTD", IF(AND([Date] <= TODAY(), YEAR([Date]) = YEAR(TODAY()), MONTH([Date]) = MONTH(TODAY())),
TRUE(), FALSE()),
    "QTD", IF(AND([Date] <= TODAY(), YEAR([Date]) = YEAR(TODAY()), QUARTER([Date]) = QUARTER(TODAY())),
TRUE(), FALSE()),
    "Day of Month", DAY([Date]),
    "Day of Year", DATEDIFF(DATE(YEAR([Date]),1,1), [Date], DAY) + 1
```

Core Business Metrics

Membership Metrics

```
dax
// Total Members
Total Members = COUNTROWS (MEMBERS)
// Active Members (has active subscription)
Active Members =
CALCULATE (
   COUNTROWS (MEMBERS),
    FILTER (
       SUBSCRIPTION,
        SUBSCRIPTION[status] = "Active"
// Monthly Active Members (checked in within last 30 days)
Monthly Active Members =
CALCULATE (
    DISTINCTCOUNT(CHECKIN[member id]),
    FILTER (
        CHECKIN[check in date] >= TODAY() - 30
// Inactive Members
Inactive Members = [Total Members] - [Active Members]
// New Members (joined in current month)
New Members MTD =
CALCULATE (
    COUNTROWS (MEMBERS),
    FILTER (
       MEMBERS,
        AND (
```

```
MONTH(MEMBERS[join date]) = MONTH(TODAY()),
            YEAR(MEMBERS[join date]) = YEAR(TODAY())
// New Members (joined in current year)
New Members YTD =
CALCULATE (
   COUNTROWS (MEMBERS),
    FILTER (
        MEMBERS,
        AND (
            MEMBERS[join_date] >= DATE(YEAR(TODAY()), 1, 1),
            MEMBERS[join date] <= TODAY()</pre>
Churn Metrics
// Member Churn Count (Members who cancelled in selected period)
Member Churn Count =
CALCULATE (
    COUNTROWS (SUBSCRIPTION),
    FILTER (
        SUBSCRIPTION,
        AND (
            SUBSCRIPTION[status] = "Cancelled",
            SUBSCRIPTION[end_date] >= MIN(Date[Date]),
            SUBSCRIPTION[end date] <= MAX(Date[Date])</pre>
// Member Churn Rate
Member Churn Rate =
DIVIDE (
    [Member Churn Count],
    [Total Members],
// Monthly Churn Rate
Monthly Churn Rate =
VAR ChurnedThisMonth =
    CALCULATE (
        COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            AND (
                SUBSCRIPTION[status] = "Cancelled",
                MONTH(SUBSCRIPTION[end_date]) = MONTH(TODAY()),
                YEAR(SUBSCRIPTION[end date]) = YEAR(TODAY())
VAR ActiveStartOfMonth =
    CALCULATE (
        COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[status] = "Active" ||
             (SUBSCRIPTION[status] = "Cancelled" &&
             MONTH(SUBSCRIPTION[end_date]) = MONTH(TODAY()) &&
             YEAR(SUBSCRIPTION[end date]) = YEAR(TODAY()))
        ) ,
        LASTDATE (EOMONTH (TODAY (), -1))
RETURN
    DIVIDE(ChurnedThisMonth, ActiveStartOfMonth, 0)
```

Lifetime Value Metrics

```
dax
// Average Member Tenure (in months)
Average Member Tenure =
VAR CurrentMembers =
    CALCULATETABLE (
        SUMMARIZE (
            MEMBERS,
            MEMBERS[member_id],
            "Tenure", DATEDIFF(MEMBERS[join date], TODAY(), MONTH)
        ) ,
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[status] = "Active"
RETURN
    AVERAGEX(CurrentMembers, [Tenure])
// Average Monthly Revenue per Member
Avg Monthly Revenue per Member =
DIVIDE (
    CALCULATE (
        SUM(REVENUE[total_revenue]),
        DATESINPERIOD(Date[Date], TODAY(), -30, DAY)
    [Active Members],
    0
// Member Lifetime Value
Member Lifetime Value =
[Avg Monthly Revenue per Member] *
[Average Member Tenure] *
(1 - [Monthly Churn Rate])
Revenue Metrics
dax
// Total Revenue
Total Revenue = SUM(REVENUE[total revenue])
// Subscription Revenue
Subscription Revenue = SUM(REVENUE[subscription revenue])
// Other Revenue
Other Revenue = SUM(REVENUE[other_revenue])
// PT Revenue (Personal Training Revenue)
PT Revenue =
CALCULATE (
    SUM(REVENUE[other revenue]),
    FILTER (
        REVENUE,
        REVENUE[revenue_type] = "PT"
// Revenue per PT Hour
Revenue per PT Hour =
DIVIDE (
    [PT Revenue],
    CALCULATE (
        SUM(TRAINER[worked_hours]),
        FILTER (
            TRAINER,
            TRAINER[activity type] = "PT"
    ) ,
```

```
// Revenue per Gym
Revenue per Gym =
DIVIDE (
    [Total Revenue],
    DISTINCTCOUNT(GYM[gym_id])
// Revenue YoY Growth
Revenue YoY Growth =
VAR CurrentYearRev =
    CALCULATE (
        [Total Revenue],
        FILTER (
            ALL (Date),
            Date[Year] = YEAR(TODAY())
VAR PrevYearRev =
    CALCULATE (
       [Total Revenue],
        FILTER(
            ALL (Date),
            Date[Year] = YEAR(TODAY()) - 1
RETURN
    DIVIDE(CurrentYearRev - PrevYearRev, PrevYearRev, 0)
// MTD Revenue
MTD Revenue =
CALCULATE (
    [Total Revenue],
    FILTER (
       ALL (Date),
        AND (
            Date[Year] = YEAR(TODAY()),
            Date[Month Number] = MONTH(TODAY()),
            Date[Day of Month] <= DAY(TODAY())</pre>
// QTD Revenue
QTD Revenue =
CALCULATE (
    [Total Revenue],
    FILTER (
       ALL(Date),
       Date[QTD] = TRUE()
// Rolling 3-Month Revenue
Rolling 3-Month Revenue =
CALCULATE (
    [Total Revenue],
    DATESINPERIOD(Date[Date], TODAY(), -3, MONTH)
Conversion Funnel Metrics
dax
// Total Leads
Total Leads = COUNTROWS (LEADS)
// Contacted Leads
Contacted Leads =
CALCULATE (
   COUNTROWS (LEADS),
   LEADS[status] = "Contacted"
```

```
// Converted Leads
Converted Leads =
CALCULATE (
    COUNTROWS (LEADS),
    LEADS[status] = "Converted"
// Lost Leads
Lost Leads =
CALCULATE (
   COUNTROWS (LEADS),
   LEADS[status] = "Lost"
// Conversion Rate
Conversion Rate =
DIVIDE (
   [Converted Leads],
    [Total Leads],
// Average Conversion Time (days)
Avg Conversion Time =
AVERAGEX (
   FILTER (
       LEADS,
       AND (
            LEADS[status] = "Converted",
            NOT(ISBLANK(LEADS[conversion_date]))
    DATEDIFF(LEADS[lead_date], LEADS[conversion_date], DAY)
Trainer Performance Metrics
dax
// Total Trainer Hours
Total Trainer Hours =
SUMX (
    DATEDIFF(TRAINER[punch_in], TRAINER[punch_out], HOUR)
// PT Session Hours
PT Session Hours =
CALCULATE (
    [Total Trainer Hours],
    FILTER (
       TRAINER,
       TRAINER[activity_type] = "PT"
// Trainer Idle Hours
Trainer Idle Hours =
CALCIILATE (
    [Total Trainer Hours],
    FILTER (
        TRAINER,
        TRAINER[activity_type] = "Idle"
// Trainer Utilization Rate
Trainer Utilization Rate =
   [PT Session Hours],
   [Total Trainer Hours],
```

```
// Average PT Sessions per Trainer
Avg PT Sessions per Trainer =
DIVIDE (
    CALCULATE (
        COUNTROWS (TRAINER),
        FILTER (
            TRAINER,
            TRAINER[activity_type] = "PT"
    DISTINCTCOUNT(TRAINER[trainer_id]),
// Revenue per Trainer
Revenue per Trainer =
DIVIDE (
    [PT Revenue],
    DISTINCTCOUNT(TRAINER[trainer_id]),
Gym Performance Metrics
dax
// Gym Health Score (composite KPI)
Gym Health Score =
VAR RetentionScore = 1 - [Monthly Churn Rate]
VAR UtilizationScore = [Trainer Utilization Rate]
VAR RevenueScore =
    DIVIDE (
        [Revenue per Gym],
        AVERAGEX(VALUES(GYM[gym_id]), [Revenue per Gym]),
RETURN
    (RetentionScore * 40 + UtilizationScore * 30 + RevenueScore * 30) / 100
// ROCE (Return on Capital Employed)
ROCE =
DIVIDE (
    [Total Revenue] - [Total Expenses],
    [Capital Employed],
// Days Since Opening
Days Since Opening =
DATEDIFF(GYM[open_date], TODAY(), DAY)
// Gym Density (members per sq ft)
Gym Density =
DIVIDE (
    [Active Members],
    GYM[area_sqft],
    0
Forecasting Measures
dax
// Revenue Forecast (Simple Moving Average)
Revenue Forecast =
VAR HistoricalPeriods = 3
VAR CurrentPeriodRev =
   CALCULATE (
        [Total Revenue],
        DATESINPERIOD(Date[Date], TODAY(), -1, MONTH)
VAR PrevPeriod1Rev =
```

CALCULATE (

```
[Total Revenue],
        DATESINPERIOD(Date[Date], DATEADD(TODAY(), -1, MONTH), -1, MONTH)
VAR PrevPeriod2Rev =
   CALCULATE (
        [Total Revenue],
       DATESINPERIOD(Date[Date], DATEADD(TODAY(), -2, MONTH), -1, MONTH)
RETURN
    (CurrentPeriodRev + PrevPeriod1Rev + PrevPeriod2Rev) / HistoricalPeriods
// Churn Forecast
Churn Forecast =
VAR HistoricalPeriods = 3
VAR CurrentPeriodChurn =
   CALCULATE (
        [Monthly Churn Rate],
        DATESINPERIOD(Date[Date], TODAY(), -1, MONTH)
VAR PrevPeriod1Churn =
   CALCULATE (
        [Monthly Churn Rate],
        DATESINPERIOD(Date[Date], DATEADD(TODAY(), -1, MONTH), -1, MONTH)
VAR PrevPeriod2Churn =
   CALCULATE (
        [Monthly Churn Rate],
        DATESINPERIOD(Date[Date], DATEADD(TODAY(), -2, MONTH), -1, MONTH)
RETURN
    (CurrentPeriodChurn + PrevPeriod1Churn + PrevPeriod2Churn) / HistoricalPeriods
```

Additional Helper Measures for RLS and Reporting

```
dax
// Get Cluster ID (for RLS)
Cluster ID = SELECTEDVALUE(GYM[cluster_id])

// Is Current User Cluster Manager (for RLS)
Is Cluster Manager =
IF(
     USERNAME() = "cluster_manager@wtfgym.com" ||
     CONTAINSSTRING(USERNAME(), "cluster_"),
     TRUE(),
```

Page-Specific DAX Measures

Executive Summary Page

FALSE()

```
// Net Growth (New members minus churned members)
Net Member Growth =
CALCULATE (
    COUNTROWS (MEMBERS),
    FILTER (
        MEMBERS,
        MEMBERS[join date] >= MIN(Date[Date]) &&
        MEMBERS[join date] <= MAX(Date[Date])</pre>
) - [Member Churn Count]
// YoY Net Growth %
YoY Net Growth % =
VAR CurrentYearGrowth =
    CALCULATE (
        [Net Member Growth],
        FILTER (
            ALL (Date),
            Date[Year] = YEAR(TODAY())
```

```
VAR PrevYearGrowth =
    CALCULATE (
        [Net Member Growth],
        FILTER (
            ALL (Date),
            Date[Year] = YEAR(TODAY()) - 1
RETURN
    DIVIDE(CurrentYearGrowth - PrevYearGrowth, ABS(PrevYearGrowth), 0)
// Cluster Performance Score
Cluster Performance Score =
AVERAGEX (
    VALUES(GYM[cluster id]),
    [Gym Health Score]
// Top Performing Gym
Top Performing Gym =
VAR TopGym =
    TOPN(1, VALUES(GYM[gym_name]), [Gym Health Score], DESC)
    SELECTEDVALUE (TopGym)
// Bottom Performing Gym
Bottom Performing Gym =
VAR BottomGym =
    TOPN(1, VALUES(GYM[gym_name]), [Gym Health Score], ASC)
RETURN
    SELECTEDVALUE (BottomGym)
Sales & PT Dashboard
// Daily Revenue
Daily Revenue =
CALCULATE (
    [Total Revenue],
    FILTER (
        ALL (Date),
        Date[Date] = SELECTEDVALUE(Date[Date])
// Weekly Revenue
Weekly Revenue =
CALCULATE (
    [Total Revenue],
    DATESINPERIOD(Date[Date], MAX(Date[Date]), -7, DAY)
// Revenue Target
Revenue Target =
// Simple target based on 10% growth from previous year
VAR PrevYearSameMonthRev =
    CALCULATE (
        [Total Revenue],
        SAMEPERIODLASTYEAR(Date[Date])
RETURN
    PrevYearSameMonthRev * 1.1
// Revenue vs Target %
Revenue vs Target % =
DIVIDE (
    [Total Revenue],
    [Revenue Target],
```

```
// PT Session Count
PT Session Count =
CALCULATE (
   COUNTROWS (TRAINER),
    FILTER (
       TRAINER,
        TRAINER[activity_type] = "PT"
// Product Sales Revenue
Product Sales Revenue =
CALCULATE (
    SUM(REVENUE[other revenue]),
    FILTER (
       REVENUE,
       REVENUE[revenue_type] = "Product"
Retention & Churn Analysis Page
dax
// Recent Churners (Last 30 days)
Recent Churners =
CALCULATE (
    COUNTROWS (SUBSCRIPTION),
    FILTER (
       SUBSCRIPTION,
        AND (
            SUBSCRIPTION[status] = "Cancelled",
            SUBSCRIPTION[end_date] >= TODAY() - 30,
            SUBSCRIPTION[end_date] <= TODAY()</pre>
// At-Risk Members
At Risk Members =
CALCULATE (
   COUNTROWS (MEMBERS),
    FILTER (
        CHECKIN,
        CHECKIN[check_in_date] < TODAY() - 14 &&</pre>
        CHECKIN[check in date] >= TODAY() - 30
// Reactivated Members
Reactivated Members =
VAR ReactivatedMembersTable =
    FILTER (
        SUBSCRIPTION,
        SUBSCRIPTION[status] = "Active" &&
        EARLIER(SUBSCRIPTION[member id]) = SUBSCRIPTION[member id] &&
        SUBSCRIPTION[start date] > EARLIER(SUBSCRIPTION[end date])
RETURN
    COUNTROWS (ReactivatedMembersTable)
// Membership Length Categories
Membership Length Category =
VAR MembershipLength =
    SWITCH (
        TRUE(),
        [Average Member Tenure] < 3, "0-3 Months",
        [Average Member Tenure] < 6, "3-6 Months",
        [Average Member Tenure] < 12, "6-12 Months",
        [Average Member Tenure] < 24, "1-2 Years",
        "2+ Years"
```

```
RETURN
    MembershipLength
// Dropout Rate by Subscription Type
Dropout Rate by Subscription Type =
DIVIDE (
    CALCULATE (
       [Member Churn Count],
        FILTER (
           ALL (MEMBERS),
            MEMBERS[subscription_plan] = SELECTEDVALUE(MEMBERS[subscription_plan])
    ) ,
    CALCULATE (
       [Total Members],
        FILTER (
            ALL (MEMBERS),
            MEMBERS[subscription_plan] = SELECTEDVALUE(MEMBERS[subscription_plan])
    ) ,
    0
Trainer Performance Page
dax
// Sessions Target per Trainer
Sessions Target per Trainer = 20 // Example value, adjust as needed
// Sessions vs Target %
Sessions vs Target % =
DIVIDE (
    [PT Session Count],
    [Sessions Target per Trainer] * DISTINCTCOUNT(TRAINER[trainer_id]),
// Average Revenue per Session
Avg Revenue per Session =
DIVIDE (
    [PT Revenue],
    [PT Session Count],
    0
// Trainer Efficiency Score
Trainer Efficiency Score =
VAR RevPerHourScore =
    DIVIDE (
        [Revenue per PT Hour],
        AVERAGEX (ALL (TRAINER), [Revenue per PT Hour]),
    ) * 50
VAR UtilizationScore = [Trainer Utilization Rate] * 50
    RevPerHourScore + UtilizationScore
// Top Performing Trainer
Top Performing Trainer =
VAR TopTrainer =
    TOPN(1, VALUES(TRAINER[name]), [Trainer Efficiency Score], DESC)
RETURN
    SELECTEDVALUE (TopTrainer)
// Idle Hours Cost (Assuming hourly rate of $20)
Idle Hours Cost = [Trainer Idle Hours] * 20
Marketing Funnel Page
dax
// Lead to Member Conversion Time (days)
Lead to Member Conversion Time =
```

```
AVERAGEX (
    FILTER (
       LEADS,
        LEADS[status] = "Converted"
    DATEDIFF(LEADS[lead date], LEADS[conversion date], DAY)
// Lead Quality Score (based on conversion rate)
Lead Quality Score =
VAR ConvRate =
    DIVIDE (
        CALCULATE (
            COUNTROWS (LEADS),
            LEADS[status] = "Converted",
            SELECTEDVALUE(LEADS[lead source]) = LEADS[lead source]
        ) ,
        CALCULATE (
            COUNTROWS (LEADS),
            SELECTEDVALUE(LEADS[lead_source]) = LEADS[lead_source]
        ) ,
RETURN
    IF(ConvRate >= 0.5, "High", IF(ConvRate >= 0.25, "Medium", "Low"))
// Cost Per Acquisition (Mock data)
Cost Per Acquisition =
SWITCH (
    SELECTEDVALUE(LEADS[lead_source]),
    "Referral", 50,
    "Social Media", 120,
    "Website", 80,
    "Walk-in", 30,
    "Promotion", 150,
    100 // Default value
// Lead Source ROI
Lead Source ROI =
DIVIDE (
    [Member Lifetime Value] * [Converted Leads],
    [Cost Per Acquisition] * [Total Leads],
// Lead Closing Rate by Source
Lead Closing Rate by Source =
DIVIDE (
    CALCULATE (
        COUNTROWS (LEADS),
        LEADS[status] = "Converted"
    ) ,
    CALCULATE (
       COUNTROWS (LEADS)
    ) ,
    0
```

Segmentation Measures for AI Insights

```
dax
```

```
// Member Frequency Category
Member Frequency Category =
VAR LastCheckinDate = MAX(CHECKIN[check_in_date])
VAR DaysSinceLastCheckin = DATEDIFF(LastCheckinDate, TODAY(), DAY)
RETURN
    SWITCH(
         TRUE(),
         DaysSinceLastCheckin <= 7, "Frequent",
         DaysSinceLastCheckin <= 14, "Regular",
         DaysSinceLastCheckin <= 30, "Occasional",</pre>
```

```
"Inactive"
// Member Value Segment
Member Value Segment =
VAR MemberLTV =
    CALCULATE (
        [Member Lifetime Value],
        ALLEXCEPT (MEMBERS, MEMBERS [member id])
RETURN
    SWITCH (
        TRUE(),
        MemberLTV >= PERCENTILE.INC(VALUES([Member Lifetime Value]), 0.8), "Premium",
        MemberLTV >= PERCENTILE.INC(VALUES([Member Lifetime Value]), 0.5), "Standard",
        "Basic"
// Churn Risk Score
Churn Risk Score =
VAR LastCheckinDate = MAX(CHECKIN[check_in_date])
VAR DaysSinceLastCheckin = DATEDIFF(LastCheckinDate, TODAY(), DAY)
VAR AvgVisitFrequency =
    AVERAGEX (
        CHECKIN,
        DATEDIFF(CHECKIN[check in date], NEXT(CHECKIN[check in date], 1), DAY)
VAR FrequencyScore =
        DaysSinceLastCheckin > AvgVisitFrequency * 2,
        50,
        0
VAR ContractEndingSoon =
    IF(
        DATEDIFF(TODAY(), SUBSCRIPTION[end date], DAY) <= 30,</pre>
        30,
VAR RecentPTUsage =
    IF(
        CALCULATE (
            COUNTROWS (TRAINER),
            FILTER (
                TRAINER,
                TRAINER[activity type] = "PT" &&
                TRAINER[punch in] >= TODAY() - 30
        ) = 0
        20,
        0
RETURN
    FrequencyScore + ContractEndingSoon + RecentPTUsage
What-If Parameter for Pricing Strategy (Bonus)
dax
```

```
// Create a What-If Parameter for Price Increase
Price Increase Parameter = 0.05 // Default 5%

// Projected Revenue with Price Increase
Projected Revenue =
[Total Revenue] * (1 + [Price Increase Parameter])

// Projected Churn with Price Increase
Projected Churn Rate =
[Monthly Churn Rate] * (1 + ([Price Increase Parameter] * 2))

// Projected Net Revenue Impact
Projected Net Revenue Impact =
[Projected Revenue] * (1 - [Projected Churn Rate]) -
```

```
[Total Revenue] * (1 - [Monthly Churn Rate])
```

Advanced Time Intelligence DAX Measures

```
// Year to Date Revenue
YTD Revenue =
TOTALYTD(SUM(REVENUE[total revenue]), Date[Date])
// Year to Date Revenue Previous Year
YTD Revenue PY =
TOTALYTD(SUM(REVENUE[total_revenue]), SAMEPERIODLASTYEAR(Date[Date]))
// YTD Revenue Growth %
YTD Revenue Growth % =
DIVIDE (
    [YTD Revenue] - [YTD Revenue PY],
    [YTD Revenue PY],
// Quarter to Date Revenue
QTD Revenue =
TOTALQTD(SUM(REVENUE[total revenue]), Date[Date])
// Quarter to Date Revenue Previous Year
QTD Revenue PY =
TOTALQTD(SUM(REVENUE[total revenue]), SAMEPERIODLASTYEAR(Date[Date]))
// QTD Revenue Growth %
QTD Revenue Growth % =
DIVIDE (
   [QTD Revenue] - [QTD Revenue PY],
   [QTD Revenue PY],
// Month to Date Revenue
MTD Revenue =
TOTALMTD(SUM(REVENUE[total_revenue]), Date[Date])
// Month to Date Revenue Previous Month
MTD Revenue PM =
TOTALMTD(SUM(REVENUE[total revenue]), DATEADD(Date[Date], -1, MONTH))
// MTD Revenue Growth %
MTD Revenue Growth % =
DIVIDE (
    [MTD Revenue] - [MTD Revenue PM],
    [MTD Revenue PM],
```

Advanced Segmentation DAX Measures

```
dax
// Member Segments for Cluster Analysis
Member Segment =
SWITCH(
    TRUE(),
    [Average Member Tenure] > 12 && [Monthly Active Members] = 1, "Loyal Active",
    [Average Member Tenure] > 12 && [Monthly Active Members] = 0, "Loyal At-Risk",
    [Average Member Tenure] <= 12 && [Monthly Active Members] = 1, "New Active",
    [Average Member Tenure] <= 12 && [Monthly Active Members] = 0, "New At-Risk",
    "Unknown"
)

// Gym Classification Based on Performance
Gym Classification =
SWITCH(
    TRUE(),</pre>
```

```
[Gym Health Score] >= 85, "High Performing",
    [Gym Health Score] >= 70 && [Gym Health Score] < 85, "Average Performing",
    [Gym Health Score] < 70, "Under Performing",
    "Unclassified"
// Trainer Performance Category
Trainer Performance Category =
SWITCH (
   TRUE(),
    [Trainer Efficiency Score] >= 85, "Top Performer",
    [Trainer Efficiency Score] >= 70 && [Trainer Efficiency Score] < 85, "Average Performer",
    [Trainer Efficiency Score] < 70, "Under Performer",
    "Unclassified"
```

ROCE (Return on Capital Employed) Component Measures

```
// Operational Profit (assuming 30% cost ratio)
```

dax

```
Operational Profit =
[Total Revenue] * 0.7
// Capital Employed (mock data - typically would come from actual data)
Capital Employed =
VAR FixedAssetPerGym = 500000 // Example value
RETURN
    FixedAssetPerGym * DISTINCTCOUNT(GYM[gym_id])
// ROCE Calculation
ROCE =
DIVIDE (
   [Operational Profit],
    [Capital Employed],
// ROCE Target
ROCE Target = 0.15 // 15% target return
// ROCE Achievement %
ROCE Achievement % =
DIVIDE (
   [ROCE],
    [ROCE Target],
```

Advanced Forecasting Measures with Seasonality

dax

```
// Revenue Forecast with Seasonality
Revenue Forecast with Seasonality =
VAR BaselineForecast = [Revenue Forecast]
VAR CurrentMonth = MONTH(TODAY())
VAR SeasonalFactor =
    SWITCH (
        CurrentMonth,
        1, 0.9, // January - post holiday slump
        2, 0.85, // February - lowest month
        3, 0.95, // March - slight improvement
        4, 1.0, // April - average
        5, 1.05, // May - slight increase
        6, 1.1, // June - summer increase
        7, 1.0, // July - average
        8, 0.95, // August - slight decline
        9, 1.15, // September - back to school/work spike
        10, 1.1, // October - still strong
        11, 1.0, // November - average
        12, 0.9, // December - holiday season dip
        1.0 // Default
```

```
RETURN

BaselineForecast * SeasonalFactor

// Forecast Upper Bound (90% confidence)
Forecast Upper Bound = [Revenue Forecast with Seasonality] * 1.1

// Forecast Lower Bound (90% confidence)
Forecast Lower Bound = [Revenue Forecast with Seasonality] * 0.9
```

Membership Conversion and Retention Advanced Metrics

```
// Trial to Paid Conversion Rate
Trial to Paid Conversion Rate =
DIVIDE (
    CALCULATE (
       COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[subscription_plan] <> "Trial" &&
            SUBSCRIPTION[status] = "Active"
    ) ,
    CALCULATE (
       COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[subscription_plan] = "Trial"
    ) ,
// Membership Upgrade Rate
Membership Upgrade Rate =
DIVIDE (
    CALCULATE (
       COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[subscription plan] IN {"Premium", "Platinum"}
    ) ,
    CALCULATE (
       COUNTROWS (SUBSCRIPTION),
        FILTER (
            SUBSCRIPTION,
            SUBSCRIPTION[subscription_plan] IN {"Basic", "Standard"}
    ) ,
// Member Retention Rate (inverse of churn)
Member Retention Rate = 1 - [Monthly Churn Rate]
// 3-Month Rolling Retention Rate
3-Month Rolling Retention Rate =
VAR Month1 =
    CALCULATE (
       [Member Retention Rate],
        DATEADD(Date[Date], -2, MONTH)
VAR Month2 =
    CALCULATE (
       [Member Retention Rate],
        DATEADD(Date[Date], -1, MONTH)
VAR Month3 = [Member Retention Rate]
```

RETURN

Marketing ROI Advanced Metrics

```
// Marketing Cost per Lead Source (mock data)
Marketing Cost per Lead Source =
SWITCH (
    SELECTEDVALUE(LEADS[lead_source]),
    "Referral", 2000,
    "Social Media", 5000,
    "Website", 3500,
    "Walk-in", 1000,
    "Promotion", 7500,
    3000 // Default
// Return On Marketing Investment (ROMI)
Return On Marketing Investment =
    [PT Revenue] + [Subscription Revenue] - [Marketing Cost per Lead Source],
    [Marketing Cost per Lead Source],
// Customer Acquisition Cost (CAC)
Customer Acquisition Cost =
    [Marketing Cost per Lead Source],
    [Converted Leads],
// CAC Payback Period (months)
CAC Payback Period =
DIVIDE (
    [Customer Acquisition Cost],
    [Avg Monthly Revenue per Member],
    0
```

Gym Utilization and Capacity Metrics

```
// Peak Hour Utilization % (assuming capacity data)
Peak Hour Utilization % =
DIVIDE (
    CALCULATE (
       COUNTROWS (CHECKIN),
        FILTER (
            HOUR(CHECKIN[check in time]) = SELECTEDVALUE(Hour[hour number])
    GYM[max_capacity],
// Average Daily Check-ins
Average Daily Check-ins =
AVERAGEX (
   VALUES(Date[Date]),
   CALCULATE (
       COUNTROWS (CHECKIN)
// High Traffic Days
High Traffic Day =
IF(
    CALCULATE (
```

```
COUNTROWS(CHECKIN)
) > [Average Daily Check-ins] * 1.2,
   "High Traffic",
   "Normal"
)

// Low Traffic Hours
Low Traffic Hour =
IF(
   [Peak Hour Utilization %] < 0.3,
   "Low Traffic",
   "Normal"
)</pre>
```

Power BI Dashboard Implementation - Page by Page Guide

1. Executive Summary Page

Layout: 2x3 grid with header containing date slicer and gym filter

Key Visuals:

1. Gym Health Score Card

- Large number visual showing [Gym Health Score]
- Trend line showing score over time
- Conditional formatting: <70 (red), 70-85 (yellow), >85 (green)

2. Cluster Performance Map

- Filled map showing gym locations
- Size: [Active Members]
- o Color: [Gym Health Score] with gradient
- o Tooltip: Show [Gym Name], [Revenue per Gym], [Monthly Churn Rate]

3. Revenue Metrics

- o Card visuals showing:
 - [Total Revenue]
 - [Revenue YoY Growth]
 - [MTD Revenue]
 - [Revenue vs Target %]
- o Small sparklines showing trends

4. Member Metrics

- o Line chart showing [Active Members] and [Monthly Active Members] over time
- Add [Net Member Growth] as stacked column
- o Include reference line for previous year

5. Churn Analysis

- Gauge showing [Monthly Churn Rate]
- Target line at industry benchmark (e.g., 5%)
- o Small trend chart showing churn over time

6. Top/Bottom Performers

- o Small table showing top 3 and bottom 3 gyms by [Gym Health Score]
- $\circ \quad \text{Include columns for [Revenue per Gym], [Churn Rate], [Trainer Utilization Rate]} \\$
- Conditional formatting on all metrics

2. Sales & PT Dashboard

Layout: Single page with synchronized slicers (date, gym location, trainer)

Key Visuals:

1. Revenue Trend

- Line chart showing daily revenue for selected period
- $\circ \quad \text{Include moving average line} \\$
- Incorporate [Revenue Target] as reference line

2. PT Revenue Analysis

- Bar chart showing PT Revenue by trainer
- Sort by highest to lowest
- Add data label for [Revenue per PT Hour]
- o Include average line for comparison

3. PT Session Calendar

- o Matrix visual with days on columns and trainers on rows
- Values showing session count with color gradient
- Include row and column totals
- Conditional formatting to highlight low utilization days

4. Revenue Breakdown

- Donut chart showing:
 - [Subscription Revenue]
 - [PT Revenue]
 - [Product Sales Revenue]
- Include % of total and absolute values

5. Revenue Forecast

- Line chart with [Total Revenue] historical data
- o Add [Revenue Forecast] line extending 3 months
- Include confidence interval bands (±10%)
- Mark key seasonal events

6. Revenue KPIs with Time Intelligence

- Card visuals with comparisons:
 - MTD vs. Previous MTD
 - QTD vs. Previous QTD
 - YoY Growth
 - Rolling 3-Month

3. Retention & Churn Analysis

Layout: Single page with member segmentation focus

Key Visuals:

1. Member Status Overview

- o Donut chart showing [Active Members] vs [Inactive Members]
- o Include count and percentage
- Tooltip showing trend over time

2. Churn Rate Analysis

- Line chart showing [Monthly Churn Rate] over time
- o Add column chart with [Recent Churners] count
- o Include benchmark line for industry average

3. Key Influencers for Churn

- o Key Influencers visual analyzing what factors influence churn
- Target: [Member Churn Count]
- o Explanatory factors: Membership length, visit frequency, subscription type, trainer usage
- Top segments view to identify high-risk groups

4. Member Segmentation

- Scatter chart plotting:
 - X-axis: [Average Member Tenure]
 - Y-axis: Average check-ins per month
 - Size: [Member Lifetime Value]
 - Color: [Member Frequency Category]

5. Membership Length Distribution

- o Histogram showing distribution of membership length
- Use [Membership Length Category] for binning
- Include average line
- o Highlight churn probability for each segment

6. Reactivation Funnel

- o Funnel visual showing:
 - Churned members
 - Contacted for reactivation
 - Expressed interest
 - [Reactivated Members]
- o Conversion rates between stages

4. Trainer Performance Page

Layout: Single page with trainer-focused metrics

Key Visuals:

1. PT Sessions Delivered

- Bar chart showing sessions by trainer
- Include target line from [Sessions Target per Trainer]
- Color bars based on achievement percentage
- Sort by performance

2. Revenue Generation

- Clustered column chart with:
 - [PT Revenue] by trainer
 - [Revenue per Trainer]
 - [Avg Revenue per Session]
- Sort by highest revenue

3. Trainer Utilization Heatmap

- Matrix visual with:
 - Hours of day on rows
 - Days of week on columns
 - Color gradient based on session count or utilization %
 - Highlight peak and low-demand periods

4. Idle Hours Analysis

- Line chart showing [Trainer Idle Hours] by day
- o Add [Idle Hours Cost] as secondary axis
- Include average line
- Annotate with scheduling recommendations

5. Trainer Efficiency Scorecard

- Table showing all trainers with:
 - [Trainer Efficiency Score]
 - [PT Session Count]
 - [Revenue per PT Hour]
 - [Trainer Utilization Rate]
- Conditional formatting on all metrics
- Top 1 highlighted as [Top Performing Trainer]

6. PT Conversion Rate

- Gauge showing percentage of free PT sessions converted to paid packages
- Targets: Low (30%), Medium (50%), High (70%)
- Small trend line showing historical performance

5. Marketing Funnel Page

Layout: Single page with lead source effectiveness focus

Key Visuals:

1. Lead Source Breakdown

- o Pie chart showing lead distribution by source
- o Include count and percentage
- o Color by [Lead Quality Score]

2. Conversion Funnel

- o Funnel visual showing:
 - [Total Leads]
 - [Contacted Leads]
 - [Converted Leads]
 - Active members (retained beyond trial)
- o Percentage drop between each stage

3. Time to Conversion

- o Column chart showing [Lead to Member Conversion Time] by lead source
- Sort by shortest to longest
- Include overall average line
- Annotate with optimization recommendations

4. Cost Per Acquisition

- o Bar chart showing [Cost Per Acquisition] by lead source
- Include data labels
- Add reference line for target CPA

5. Marketing ROI Analysis

- Scatter plot with:
 - X-axis: [Cost Per Acquisition]
 - Y-axis: [Lead Source ROI]
 - Size: Number of leads
 - Color: [Lead Closing Rate by Source]
- Quadrants labeled for analysis (High ROI/Low Cost, etc.)

6. Lead Performance Over Time

- $\circ\quad$ Area chart showing lead volume by source over time
- Stacked by lead status

- Include annotations for marketing campaigns
- Secondary axis with [Conversion Rate] line

Implementation Tips

For Drillthrough Pages:

1. Member Detail Drillthrough

- Create a separate page with member-specific metrics
- o Enable drillthrough from Member visuals
- o Include:
 - Member profile summary
 - Visit frequency chart
 - Subscription history
 - PT session history
 - Churn risk indicators
 - Recommended actions

2. Trainer Detail Drillthrough

- o Create a separate page with trainer-specific metrics
- o Enable drillthrough from Trainer visuals
- o Include:
 - Trainer profile summary
 - Session calendar
 - Revenue trend
 - Client satisfaction metrics
 - Utilization rate by hour/day
 - Performance vs. targets

For Bookmarks:

1. Financial View

- Focus on revenue metrics, ROCE, LTV
- Hide operational metrics
- Emphasize financial KPIs

2. Operational View

- $\circ \quad \text{Focus on member activity, trainer utilization} \\$
- Hide financial details
- Emphasize operational KPIs

Synchronized Slicers:

- 1. Create a separate "Slicer" page with:
 - o Date range slider
 - o Gym location dropdown/checkbox
 - Trainer multi-select
 - Subscription type filter
- 2. Use "Sync Slicers" feature to apply these across all pages
- 3. Add "Reset Filters" button using bookmark functionality