5/9/2020

Software Quality Management (SQM) & Software Quality Assurance (SQA) systems

CS591- Software Project Management

Course Project By Aladdin Elaballa Anand Reddy Sripathi

Submitted to, Dr. Vladimir Uskov, Ph.D.

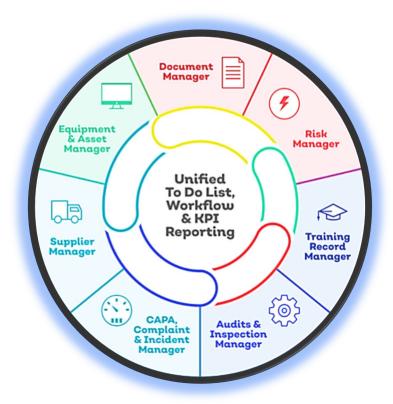


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1.Introduction to Quality Assurance System

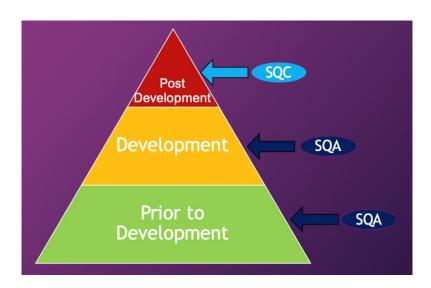
- A Quality Management System (QMS) is a set of:
 - ✓ Policies
 - ✓ Processes
 - ✓ Procedures
- required for planning and execution (production/development/service) in the core business area of an organization.
- A process based QMS enables the organizations to:
- Identify → Measure → Control → Improve the various core business processes that will ultimately lead to improved business performance.



- Software Quality Management (SQM) is a type of management process or procedure that aims to develop and manage the quality of software.
- The goal is to ensure that the product meets the quality standard assumed by the customer while also meeting any necessary regulatory and developer requirements.
- The software is required to be tested by software quality managers before it is released to the market.



- **Software Quality Assurance (SQA)** is a set of activities to ensure desired quality in software engineering process.
- It is a procedure of monitoring all the methods and activities of software development life cycle (SDLC).
- **Software Assurance Control (SQC) is** a method of maintaining and achieving the quality standards in Software Products with the assistance of testing against the predefined, standard specification.
- SQC is a reactive and corrective procedure through which an undeveloped product grows into the end product.



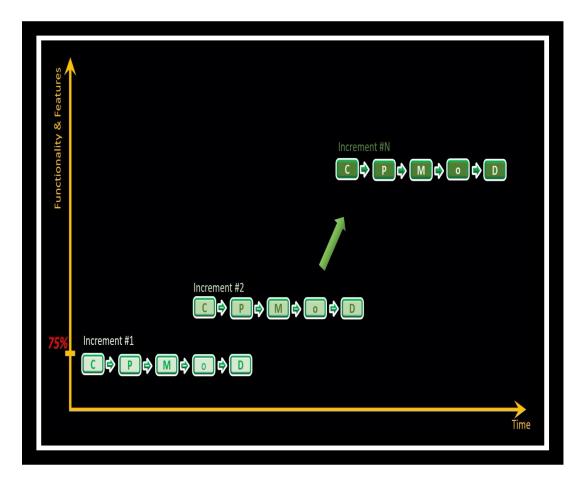
2.Top 10 Systems Analyzed

| | Properties Only of Properties | Test Rail | sé | Jenkins | New Relic. |
|--------------------------|--|--|--|---|--|
| Scope | A web-based tool that helps organizations to manage the application lifecycle right from project planning, requirements gathering, until Testing & deployment. | A complete web-based test case management solution to efficiently manage, track, and organize your software testing efforts. | An umbrella project for a range of tools and libraries that enable and support the automation of web browsers. | A self-contained, open source automation serve which can be used to automate all sorts of tasks related to building, testing, and delivering or deploying software. | New Relic One is an entity-centric observability platform. For engined teams with complex environments empowers you to find, visualize, as understand everything you need to more perfect software. |
| Main Functions | -Release Management -Requirement Management -Test case Management -Test Execution Management -Defect Management -Reports Management | -Automated Testing -Functional Testing -Exploratory Testing -Reporting -Projects Tracker | -Web applications Automation -Web-based Administration - tasks automation | -Continuous Integration (CI) / Continuous Delivery (CD) | -Monitor code & Track transaction -Monitor infrastructure & Centralia -Enhance browser performance -Monitor mobile apps & -Simulate activity -Collect data without an agent & B app with SDKs -Analyze, organize, process, and un your data. |
| Programming Languages | Java 2 Enterprise Edition (J2EE) | JavaScript UI Script | Java Script Java C# | Java Script Java XML | Ruby |
| TLOC | - | - | 695K | 1.04M | 70.9K |
| Technical Platform | ersion 15.0.x crosoft Windows 10 64 Bit icrosoft Internet Explorer 11 icrosoft Office 2016 32 Bit | ige refox | nrome, ozilla Firefox ternet Explorer bera S afari | httware: Java 8 runtime | nrome, ozilla Firefox ternet Explorer bera S afari |
| Website | https://www.microfocus.co m/en-us/products/quality- center-quality- management/download | https://www.gurock.c om/testrail/ | https://www.sele nium.dev/ | https://jenkins.io/ | https://newrelic.com/ |

| | GitHub | ■■ tmux | POSTMAN | TestingWhiz | | X Ranorex' |
|-------------------------------|---|---|--|---|--|---|
| Scope | Is a website and cloud-based service that helps developers store and manage their code, as well as track and control changes to their code. | Is a terminal multiplexer. It lets you switch easily between several programs in one terminal, detach them (they keep running in the background) and reattach them to a different terminal. | Is a collaboration platform for API development. Postman's features simplify each step of building an API and streamline collaboration so you can create better APIs—faster. | Is a Codeless Automation Testing Tool for Software, Web, Mobile, Database, Cloud, Web Services and API testing. | Is designed to solve the everyday problems faced by the testers. It is uniquely tester-centric in its design and functionality. | It empowers testers with a complete toolset for end-to-end testing of desktop, web and mobile applications in a single license. Automate tests on a Windows desktop, and then execute them locally or remotely, on real iOS or Android mobile devices or on simulators/emulators. |
| Main Functions | (CI) /(CD) Secure SW Development Code Review Hosting For Code & Documentation Project Management Tools | tmux is a terminal multiplexer: it enables several terminals to be created, accessed, and controlled from a single screen. | API-First Development Application Development Automated Testing Exploratory Testing Developer Onboarding Developer Portals | Regression Testing Web Application Testing Cross- Browser Testing Database Testing Web Services Testing Mobile Application Testing | S imple and Powerful APIs Automatic Waits Object S py and Recorder Business Friendly Frameworks Automatic Logging and Reporting Parallel and Distributed Playback Continuous Integration | Functional Testing GUI Testing Tools Regression Testing Tools Keyword-Driven Testing Data-Driven Testing |
| Programming Languages | Java XML XML Schema | C C++ | Java Script | Java Eclipse RCP Groovy Java script | Java Script Java HTML | Microsoft's .NET platform. |
| TLOC Technical Platform | 393K Chrome, Mozilla Firefox Internet Explorer Opera Safari | 49.7K Chrome Mozilla Firefox Internet Explorer Opera Safari | 38.4K macOS 10.9. Linux Windows 7 and above | Platforms: Windows XP, 7, 8, 10, Server 2008 & Server 2012 Protocols: Http, Https, FTP, SFTP, SOAP, XML, REST, AJAX & Applets | 50.5K Internet Explorer 6, Mozilla Firefox 2 Google Chrome 6, Safari 5, Opera 9 and up PhantomJS, Microsoft Edge 25 and up | - Processor: 2 GHz dual core, Memory: 1 GB Windows 7 SP1 and up MS Windows Installer 3.1 MS Visual C++ 2017 Microsoft .NET Framework 4.6.2 Internet Explorer 11 |
| Website | https://github.com/ | https://github.co m/tmux/tmux/wi ki | https://www.post man.com/ | https://www.t esting- whiz.com/ | https://sahipro. com/ | https://www.ranorex.com/ |

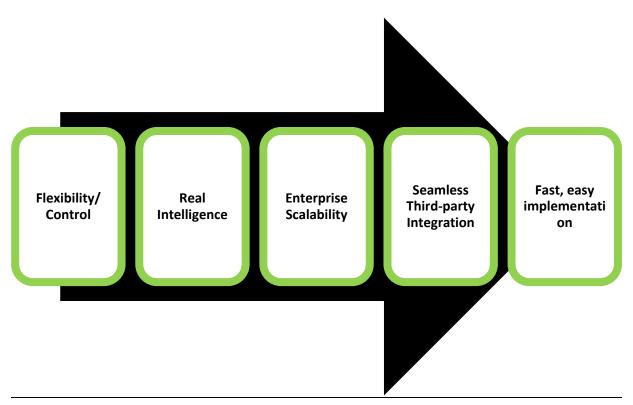
3. Software Engineering Process Model

- The Incremental Process Model will be adopted.
- SW has a Medium level of complexity.
- SW requires average number of developers.
- Evolutionary type of SW.
- Feedback from customer is required for enhancements.
- Customer Might feel the need to add more functionality to the SW in between iterations.
- First iteration will deliver the core of the SW with about %60



4. Scope Management

- The scope of this project is to create a quality management system that ensures the quality standards assumed by our customer and meets all necessary regulatory requirements.
- Achieved by providing more quality and compliance solutions:
- > System adaptability to the organization's existing IT and business environments.
- > System ability to deliver critical QMS requirements.



- Constraints on technical Platform
- Operating Systems:
- Front-end: HTML, JavaScript, CSS, JAVA
- Backend: JAVA, NodeJS
- Database : Cassandra
- IDE tools: Notepad, Notepad++
- Server : Apache Tomcat,
- Hardware Requirements
- Processor: 64 bit
- Memory: 8 GB
- Hard disk: 120 GB
- Functional Requirements:

- Web Browser : google ChromeAdobe Flash player or plugin

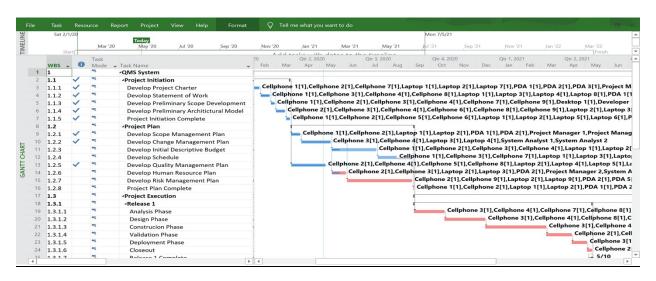
5. Time Management

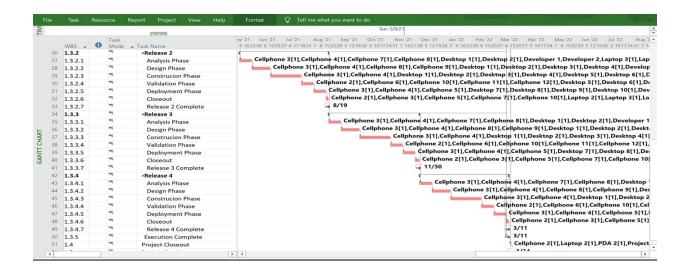
WBS -Detailed Diagram

| D | WBS | 0 | Task Mode | Task Name | Duration | Start | Finish |
|----|---------|---|--------------|--------------------------------------|----------|--------------|--------------|
| 1 | 1 | | - | QMS System | 556 days | Mon 1/27/20 | Mon 3/14/22 |
| 2 | 1.1 | | - | Project Initiation | 40 days | Mon 1/27/20 | Fri 3/20/20 |
| 3 | 1.1.1 | | - | Develop Project Charter | 10 days | Mon 1/27/20 | Fri 2/7/20 |
| 4 | 1.1.2 | | | Devolop Statement of Work | 10 days | Mon 2/10/20 | Fri 2/21/20 |
| 5 | 1.1.3 | | - | Develop Preliminary Scope Developm | 5 days | Mon 2/24/20 | Fri 2/28/20 |
| 6 | 1.1.4 | | - | Develop Preliminary Architictural Mo | 10 days | Mon 3/2/20 | Fri 3/13/20 |
| 7 | 1.1.5 | | - | Project Initiation Complete | 5 days | Mon 3/16/20 | Fri 3/20/20 |
| 8 | 1.2 | | -3 | Project Plan | 121 days | Mon 3/23/20 | Mon 9/7/20 |
| 9 | 1.2.1 | | | Develop Scope Management Plan | 10 days | Mon 3/23/20 | Fri 4/3/20 |
| 10 | 1.2.2 | | | Develop Change Management Plan | 30 days | Mon 4/6/20 | Fri 5/15/20 |
| 11 | 1.2.3 | | - | Develop Initial Descriptive Budget | 45 days | Mon 5/18/20 | Fri 7/17/20 |
| 12 | 1.2.4 | | = | Develop Schedule | 20 days | Mon 7/20/20 | Fri 8/14/20 |
| 13 | 1.2.5 | | = | Develop Quality Management Plan | 35 days | Mon 3/23/20 | Fri 5/8/20 |
| 14 | 1.2.6 | | | Develop Human Resource Plan | 15 days | Mon 5/18/20 | Fri 6/5/20 |
| 15 | 1.2.7 | | - | Develop Risk Management Plan | 65 days | Mon 6/8/20 | Fri 9/4/20 |
| 16 | 1.2.8 | | -> | Project Plan Complete | 1 day | Mon 9/7/20 | Mon 9/7/20 |
| 17 | 1.3 | | - | Project Execution | 394 days | Tue 9/8/20 | Fri 3/11/22 |
| 18 | 1.3.1 | | -3 | Release 1 | 175 days | Tue 9/8/20 | Mon 5/10/21 |
| 19 | 1.3.1.1 | | -3 | Analysis Phase | 30 days | Tue 9/8/20 | Mon 10/19/20 |
| 20 | 1.3.1.2 | | | Design Phase | 40 days | Tue 10/20/20 | Mon 12/14/20 |
| 21 | 1.3.1.3 | | - | Construcion Phase | 60 days | Tue 12/15/20 | Mon 3/8/21 |
| 22 | 1.3.1.4 | | = | Validation Phase | 25 days | Tue 3/9/21 | Mon 4/12/21 |
| 23 | 1.3.1.5 | | = | Deployment Phase | 15 days | Tue 4/13/21 | Mon 5/3/21 |
| 24 | 1.3.1.6 | | | Closeout | 5 days | Tue 5/4/21 | Mon 5/10/21 |
| 25 | 1.3.1.7 | | - | Release 1 Complete | 0 days | Mon 5/10/21 | Mon 5/10/21 |
| 26 | 1.3.2 | | - | Release 2 | 73 days | Tue 5/11/21 | Thu 8/19/21 |
| 27 | 1.3.2.1 | | - | Analysis Phase | 10 days | Tue 5/11/21 | Mon 5/24/21 |
| 28 | 1.3.2.2 | | -5 | Design Phase | 15 days | Tue 5/25/21 | Mon 6/14/21 |
| 29 | 1.3.2.3 | | - | Construcion Phase | 25 days | Tue 6/15/21 | Mon 7/19/21 |
| 30 | 1.3.2.4 | | | Validation Phase | 10 days | Tue 7/20/21 | Mon 8/2/21 |
| 31 | 1.3.2.5 | | | Deployment Phase | 10 days | Tue 8/3/21 | Mon 8/16/21 |

| D | WBS | 0 | Task Mode | Task Name | Duration | Start | Finish |
|----|---------|---|--------------|--------------------|----------|--------------|--------------|
| 32 | 1.3.2.6 | | = | Closeout | 3 days | Tue 8/17/21 | Thu 8/19/21 |
| 33 | 1.3.2.7 | | = | Release 2 Complete | 0 days | Thu 8/19/21 | Thu 8/19/21 |
| 34 | 1.3.3 | | =5 | Release 3 | 73 days | Fri 8/20/21 | Tue 11/30/21 |
| 35 | 1.3.3.1 | | =3 | Analysis Phase | 10 days | Fri 8/20/21 | Thu 9/2/21 |
| 36 | 1.3.3.2 | | | Design Phase | 15 days | Fri 9/3/21 | Thu 9/23/21 |
| 37 | 1.3.3.3 | | = | Construcion Phase | 25 days | Fri 9/24/21 | Thu 10/28/21 |
| 38 | 1.3.3.4 | | =5 | Validation Phase | 10 days | Fri 10/29/21 | Thu 11/11/21 |
| 39 | 1.3.3.5 | | = | Deployment Phase | 10 days | Fri 11/12/21 | Thu 11/25/21 |
| 40 | 1.3.3.6 | | =3 | Closeout | 3 days | Fri 11/26/21 | Tue 11/30/21 |
| 41 | 1.3.3.7 | | =3, | Release 3 Complete | 0 days | Tue 11/30/21 | Tue 11/30/21 |
| 42 | 1.3.4 | | === | Release 4 | 73 days | Wed 12/1/21 | Fri 3/11/22 |
| 43 | 1.3.4.1 | | =5 | Analysis Phase | 10 days | Wed 12/1/21 | Tue 12/14/21 |
| 44 | 1.3.4.2 | | === | Design Phase | 15 days | Wed 12/15/21 | Tue 1/4/22 |
| 45 | 1.3.4.3 | | =5 | Construcion Phase | 25 days | Wed 1/5/22 | Tue 2/8/22 |
| 46 | 1.3.4.4 | | =3, | Validation Phase | 10 days | Wed 2/9/22 | Tue 2/22/22 |
| 47 | 1.3.4.5 | | = | Deployment Phase | 10 days | Wed 2/23/22 | Tue 3/8/22 |
| 48 | 1.3.4.6 | | =5 | Closeout | 3 days | Wed 3/9/22 | Fri 3/11/22 |
| 49 | 1.3.4.7 | | === | Release 4 Complete | 0 days | Fri 3/11/22 | Fri 3/11/22 |
| 50 | 1.3.5 | | =5 | Execution Complete | 0 days | Fri 3/11/22 | Fri 3/11/22 |
| 51 | 1.4 | | =3, | Project Closeout | 1 day | Mon 3/14/22 | Mon 3/14/22 |
| 52 | 1.5 | | === | Project Comlete | 0 days | Mon 3/14/22 | Mon 3/14/22 |

Gantt Chart



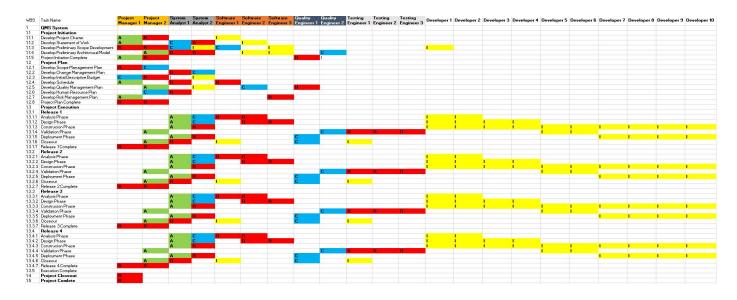


Total Project Time

| Phases | į. | Start Date | Final Date | Duration (Days) |
|--------|--------------------|------------|------------|-----------------|
| 1.1 | Project Initiation | 1/27/2020 | 3/20/2020 | 40 |
| 1.2 | Project Plan | 3/23/2020 | 9/7/2020 | 121 |
| 1.3.1 | Release 1 | 9/8/2020 | 5/10/2021 | 175 |
| 1.3.2 | Release 2 | 5/11/2021 | 8/19/2021 | 73 |
| 1.3.3 | Release 3 | 8/20/2021 | 11/30/2021 | 73 |
| 1.3.4 | Release 4 | 12/1/2021 | 3/11/2022 | 73 |
| | Overall Project | 1/27/2020 | 3/14/2022 | 556 |

6. Human Resource Management

RRM Matrix



Human and their material Resources

| Human Resources | Material Resources | Human Resources | Material Resources |
|--------------------|---------------------------|-------------------|-----------------------|
| Project Manager1 | Laptop1,PDA1,Cellphone1 | Testing Engineer3 | Laptop12, Cellphone12 |
| Project Manager2 | Laptop2,PDA2,Cellphone2 | Developer1 | Desktop1 |
| System Analyst1 | Laptop3,Cellphone3 | Developer2 | Desktop2 |
| System Analyst2 | Laptop4,Cellphone4 | Developer3 | Desktop3 |
| Quality Engineer 1 | Laptop5, Cellphone5 | Developer4 | Desktop4 |
| Quality Engineer 2 | Laptop6, Cellphone6 | Developer5 | Desktop5 |
| Software Engineer1 | Laptop7, Cellphone7, PDA3 | Developer6 | Desktop6 |
| Software Engineer2 | Laptop8, Cellphone8, PDA4 | Developer7 | Desktop7 |
| Software Engineer3 | Laptop9, Cellphone9, PDA5 | Developer8 | Desktop8 |
| Testing Engineer1 | Laptop10, Cellphone10 | Developer9 | Desktop9 |
| Testing Engineer2 | Laptop11, Cellphone11 | Developer10 | Desktop10 |

Project Phases Resources

| WBS | Task Name | Human and Material Resources |
|-------|---|--|
| 1 | QMS System | |
| 1.1 | Project Initiation | |
| 111 | Develop Project Charter | Project Manager 1 Project Manager 2, Software Engineer 1 Laptop 1, PDA1, Celliphone 1 Laptop 2, PDA2, Celliphone 2, Laptop 7, Celliphone 7, PDA3 |
| 1.1.2 | Devolop Statement of Work | Project Manager 1, System Analyst 1, System Analyst 2, Software Engineer 2, Laptop 1, PDA1 (cell phone 1, Laptop 3, Cell phone 4, Laptop 9, Cell phone 4, DDA4 |
| 113 | Develop Preliminary Scope Development | Project Manager 1, Project Manager 2, System Analyst 3, System Ana |
| 1.1.4 | Develop Preliminary Architictural Model | Project Manager 2, System Analyst 1, System Analyst 1, System Analyst 1, System Analyst 2, Quality Engineer 2, Software Engineer 3, Software Engineer 3, Laptop 2, POMS (Alliphone) Laptop 3, Celliphone 3, Laptop 4, Celliphone 5, Laptop 6, Celliphone 5, Apollog 7, Celliphone 8, POMS (Alliphone 5, Laptop 6, Celliphone 5, Laptop 6, Celliphone 6, Laptop 7, Celliphone 8, POMS (Alliphone 6, Laptop 6, Celliphone 6, Laptop 7, Celliphone 6, Laptop 7, Celliphone 7, Celli |
| 1.1.5 | Project Initiation Complete | Project Manager 1, Project Manager 2, Quality Engineer 1, Quality Engineer 2, Laptop 1, POA3, Cell phone 2, Laptop 2, POA3, Cell phone 3, Laptop 5, Cell phone 5, Laptop 5, Cell phone 6 |
| 1.2 | Project Plan | |
| 1.2.1 | Develop Scope Management Plan | Project Manager 1 Project Manager 2 Laptop 1 PDA 1 Cellphone 1 Laptop 2 PDA 2 Cellphone 2 |
| 122 | Develop Change Management Plan | System Analyst System Analyst System Analyst Laptop3 Cellphone Laptop4 Cellphone4 |
| 1.2.3 | Develop Initial Descriptive Budget | Project Manager 1, Project Manager 2, system Analyst 1, System Analyst 1, System Analyst 1, System Analyst 2, Laptop 1, PDA1, Celliphone 2, Laptop 2, Celliphone 2, Laptop 3, Celliphone 3, Laptop 4, Celliphone 4, Laptop |
| 1.2.4 | Develop Schedule | Project Manager 1, System Analyst 1, Software Engineer 1. Laptop 1, DA1, Cellphone 1, Laptop 3, Cellphone 3, Laptop 7, Cellphone 7, PDA3 |
| 1.2.5 | Develop Quality Management Plan | Project Manager 2, System Analyst 2, Quality Engineer 1, Software Engineer 2, Laptop 2, PDA2, Celliphone 2, Laptop 5, Celliphone 3, Laptop 6, Celliphone 9, Celliphone 9, Lapt |
| 1.2.6 | Develop Human Resource Plan | Project Manager 2, Vistem Analyst (Japhop 2 PDA 2, Celliphone 2, Japhop 3, Celliphone 3 |
| 1.2.7 | Develop Risk Management Plan | Project Manager 2 Software Engineer 3 Laptop 2, 2042, Celliphone 2, Laptop 9, Celliphone 9, PDA5 |
| 1.2.8 | Project Plan Complete | Project Manager/Project Manager/Laptop1 PDA1 Cellphone 1 Laptop2 PDA2 Cellphone2 |

| WBS Task Name | Human and Material Resources |
|----------------------------|--|
| 1.3 Project Execution | |
| 1.3.1 Release 1 | |
| 1.3.1.1 Analysis Phase | System Analysts, System Analysts, System Analysts, Software Engineers, Developers, Developers, Developers, Ediphones, Laptops, Celliphones, 1904, Developers, Deve |
| 1.3.1.2 Design Phase | System Analyst System Analyst System Analyst Software Engineer's Detweloper Developer's De |
| 1.3.1.3 Construcion Phase | System Analyst, System Analyst, Developer(, Developer(, Developer(), D |
| 1.3.1.4 Validation Phase | Project Manager/, Quality Engineer 2, Testing Engineer/, Developer/, Develope |
| 1.3.1.5 Deployment Phase | System Analyst 1, System Analyst 2, Quality Engineer 1, Developer 7, Developer 8, Developer 9, Developer 10, Laptop 5, Celliphone 3, Laptop 5, Celliphone 4, Laptop 5, Celliphone 5, Desktop 7, Desktop 9, Desktop 9, Desktop 10 |
| 1.3.1.6 Closeout | Project Manager/System Analyst LQuality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop 2, PDA2, Cellphone 2, Laptop 3, Cellphone 3, Laptop 3, Cellphone 5, Laptop 7, Cellphone 7, PDA3, Laptop 10, Cellphone 10 |
| 1.3.1.7 Release 1 Complete | Project Manager1, Project Manager2, Laptop1, PDA1, Celliphone1, Laptop2, PDA2, Celliphone2 |
| 1.3.2 Release 2 | |
| 1.3.2.1 Analysis Phase | System Analyst J, System Analyst 2, Software Engineer 1, Software Engineer 3, Developer 1, Developer 2, Laptop 3, Celiphone 4, Laptop 7, Celiphone 7, POA3, Laptop 8, Celiphone 8, POA4, Desktop 1, Desktop 2 |
| 1.3.2.2 Design Phase | System Analysts, System Analysts, System Analysts, System Engineer S, Software Engineer S, Developer J, Developer J, Developer S, Devel |
| 1.3.2.3 Construcion Phase | System Analysts, System Analysts, Dystem Analysts, Developers, Dev |
| 1.3.2.4 Validation Phase | Project Manager/, Quality Engineer 2, Testing Engineer/, Developer/, Develope |
| 1.3.2.5 Deployment Phase | System Analyst 1, System Analyst 2, Quality Engineer 1, Developer 7, Developer 8, Developer 9, Developer 10, Laptop 5, Celliphone 4, Laptop 5, Celliphone 4, Laptop 5, Celliphone 5, Desktop 7, Desktop 9, Desktop 9, Desktop 10 |
| 1.3.2.6 Closeout | Project Manager/2, System Analyst 1, Quality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop 2, PDA2, Cellphone 2, Laptop 3, Cellphone 5, Laptop 5, Cellphone 5, Laptop 7, Cellphone 7, PDA3, Laptop 10, Cellphone 10 |
| 1.3.2.7 Release 2 Complete | Project Manager/, Project Manager/, Laptop1, PDA1, Celliphone1, Laptop2, PDA2, Celliphone2 |
| 1.3.3 Release 3 | |
| 1.3.3.1 Analysis Phase | System Analyst J, System Analyst 2, Software Engineer 1, Software Engineer 3, Doftware 5, Dof |
| 1.3.3.2 Design Phase | System Analysts, System Analysts, System Analysts, System Engineer S, Software Engineer S, Developer J, Developer J, Developer S, Devel |
| 1.3.3.3 Construcion Phase | System Analyst J, System Analyst J, System Analyst J, Developer J, Developer J, Developer J, Developer S, Dev |
| 1.3.3.4 Validation Phase | Project Manager2, Quality Engineer 3, Testing Engineer3, Testing Engineer4, Testing Engineer4, Testing Engineer4, Developer5, Developer5, Developer6, Laptop2, Cellphone2, Laptop3, Cellphone10, Laptop10, Cellphone10, Laptop11, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6 |
| 1.3.3.5 Deployment Phase | System Analyst J, System Analyst Quality Engineer 1, Developer 7, Developer 9, Developer 9, Developer 10, Laptop 5, Cellphone 5, Laptop 5, Cellphone 5, Desktop 7, Desktop 9, Desktop 9, Desktop 9, Desktop 10 |
| 1.3.3.6 Closeout | Project Manager2, System Analyst 1, Quality Engineer 1, Software Engineer 1, Testing Engineer 1, East Description (Engineer 1, |
| 1.3.3.7 Release 3 Complete | Project Manager/Lyroject Manager/Ljaptop1,PDA1,Cellphone1,Laptop2,PDA1,Cellphone2 |
| 1.3.4 Release 4 | |
| 1.3.4.1 Analysis Phase | System Analyst J, System Analyst 2, Software Engineer 1, Software Engineer 2, Developer 1, Developer 2, Laptop 3, Cellphone 4, Laptop 7, Cellphone 7, POA3, Laptop 8, Cellphone 8, POA4, Desktop 1, Desktop 1, Desktop 2 |
| 1.3.4.2 Design Phase | System Analyst, System Analyst, System Analyst, System Engineer, Software Engineer, Sevenoper, Developer, Developer, Developer, Developer, Speeloper, Spee |
| 1.3.4.3 Construcion Phase | System Analyst J, System Analyst J, System Analyst J, Developer J, Dev |
| 1.3.4.4 Validation Phase | Project Manager2, Quality Engineer 2, Testing Engineer1, Testing Engineer2, Testing Engineer2, Testing Engineer3, Developer6, Developer6, Developer6, Laptop2, POA2, Cellphone6, Laptop16, Cellphone6, Laptop10, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6 |
| 1.3.4.5 Deployment Phase | System Analyst1, System Analyst2, Quality Engineer 1, Developer(7, Developer(8, Developer(9, Developer(9, Developer(9, Laptop(8, Celiphones, Laptop(8, Celiphones, Desktop(9, Desktop(9, Desktop(9, Desktop(9), De |
| 1.3.4.6 Closeout | Project Manager2, System Analyst1, Quality Engineer 1, Software Engineer1, Testing Engineer1, Laptop2, POA2, Cellphone2, Laptop5, Cellphone5, Laptop5, Cellphone7, POA3 Laptop10, Cellphone10 |
| 1.3.4.7 Release 4 Complete | Project Manager1, Project Manager2, Laptop1, PDA1, Celiphone1, Laptop2, PDA2, Celiphone2 |
| 1.3.5 Execution Complete | |
| 1.4 Project Closeout | Project Nanager/2, aptop2, PDA2, Celliphone2 |
| 1.5 Project Comlete | Project Manager1Laptop1 PD41 Cellphone1 |

Human Resources

| Position | Salary | Experience(Years) | Hourly Rate |
|---------------------|-----------|-------------------|-------------|
| Project Manager 1 | \$176,000 | 8-10 | \$80.00 |
| Project Manager 2 | \$146,360 | 5-8 | \$66.53 |
| System Analyst 1 | \$143,000 | 8-10 | \$65.00 |
| System Analyst 2 | \$138,600 | 5-8 | \$63.00 |
| Quality Engineer 1 | \$136,400 | 5-8 | \$62.00 |
| Quality Engineer 2 | \$111,620 | 3-5 | \$50.74 |
| Software Engineer 1 | \$132,000 | 8-10 | \$60.00 |
| Software Engineer 2 | \$110,000 | 5-8 | \$50.00 |
| Software Engineer 3 | \$103,620 | 3-5 | \$47.10 |
| Testing Engineer 1 | \$66,000 | 5-8 | \$30.00 |
| Testing Engineer 2 | \$63,800 | 3-5 | \$29.00 |
| Testing Engineer 3 | \$63,800 | 3-5 | \$29.00 |
| Developer 1 | \$121,000 | 5-8 | \$55.00 |
| Developer 2 | \$121,000 | 5-8 | \$55.00 |
| Developer 3 | \$83,600 | 3-5 | \$38.00 |
| Developer 4 | \$83,600 | 3-5 | \$38.00 |
| Developer 5 | \$83,600 | 3-5 | \$38.00 |
| Developer 6 | \$83,600 | 3-5 | \$38.00 |
| Developer 7 | \$83,600 | 3-5 | \$38.00 |
| Developer 8 | \$83,600 | 3-5 | \$38.00 |
| Developer 9 | \$83,600 | 3-5 | \$38.00 |
| Developer 10 | \$83,600 | 3-5 | \$38.00 |

7.Resource (material) Management

| Material Resources | Price | Material Resources | Price |
|--------------------|------------|--------------------|------------|
| Laptop 1 | \$1,961.99 | Cellphone 9 | \$763.00 |
| Laptop 2 | \$1,885.69 | Cellphone 10 | \$763.00 |
| Laptop 3 | \$1,885.69 | Cellphone 11 | \$654.00 |
| Laptop 4 | \$1,743.99 | Cellphone 12 | \$654.00 |
| Laptop 5 | \$1,743.99 | PDA 1 | \$653.99 |
| Laptop 6 | \$1,743.99 | PDA 2 | \$435.99 |
| Laptop 7 | \$1,634.99 | PDA 3 | \$435.99 |
| Laptop 8 | \$1,634.99 | PDA 4 | \$217,99 |
| Laptop 9 | \$1,416.99 | PDA 5 | \$217,99 |
| Laptop 10 | \$1,416.99 | Desktop 1 | \$2,397.99 |
| Laptop 11 | \$1,416.99 | Desktop 2 | \$2,397.99 |
| Laptop 12 | \$1,362.49 | Desktop 3 | \$1,664.60 |
| Cellphone 1 | \$1,098.00 | Desktop 4 | \$1,664.60 |
| Cellphone 2 | \$981,00 | Desktop 5 | \$1,664.60 |
| Cellphone 3 | \$872.00 | Desktop 6 | \$1,664.60 |
| Cellphone 4 | \$872.00 | Desktop 7 | \$1,504.19 |
| Cellphone 5 | \$872.00 | Desktop 8 | \$1,504.19 |
| Cellphone 6 | \$872.00 | Desktop 9 | \$1,504.19 |
| Cellphone 7 | \$872.00 | Desktop 10 | \$1,504.19 |
| Cellphone 8 | \$763.00 | | |

8.Cost Management

Project Cost Estimates

| LOC Based Estimation | | | | | | | |
|----------------------------------|-------|------------------------|---------------------|--|--|--|--|
| Function | Pages | Lines of Code per page | Total Lines Of Code | | | | |
| User Interfaces for Static Pages | 170 | 110 | 18700 | | | | |
| User Interface for Dynamic Pages | 195 | 158 | 30810 | | | | |
| Code behind Static Pages | 180 | 135 | 24300 | | | | |
| Code behind Dynamic Pages | 240 | 165 | 39600 | | | | |
| Database- SQL Stored Procedures | 34 | 95 | 3230 | | | | |
| Business Layer Logical Pages | 84 | 134 | 11256 | | | | |
| Other Layer Logical Pages | 28 | 70 | 1960 | | | | |
| | | Total | 129856 | | | | |
| | | Total Project Cost | \$2,077,696.00 | | | | |

Function Point Analysis

| LOC Based Estimation | | | |
|----------------------------------|-------|------------------------|------------------------|
| Function | Pages | Lines of Code per page | Total Lines Of Code |
| User Interfaces for Static Pages | 170 | 110 | 18700 |
| User Interface for Dynamic Pages | 195 | 158 | 30810 |
| Code behind Static Pages | 180 | 135 | 24300 |
| Code behind Dynamic Pages | 240 | 165 | 39600 |
| DataBase- SQL Stored Procedures | 34 | 95 | 3230 |
| Busines Layer Logical Pages | 84 | 134 | 11256 |
| Other Layer Logical Pages | 28 | 70 | 1960 |
| | | Total | 129856 |
| | | Total Project Cost | \$2,077,696.00 |

Project Budget(Partial Outcome of Microsoft Project after lab 02)

| | Task Name ▼ | Cost ▼ |
|----|---|----------------|
| 1 | △ QMS System | \$2,165,753.54 |
| 2 | △ Project Initiation | \$162,735.52 |
| 3 | Develop Project Charter | \$26,482.04 |
| 4 | Devolop Statement of Work | \$32,343.64 |
| 5 | Develop Preliminary Scope Development | \$37,594.49 |
| 6 | Develop Preliminary Architictural Model | \$43,695.91 |
| 7 | Project Initiation Complete | \$22,619.44 |
| 8 | △ Project Plan | \$286,971.50 |
| 9 | Develop Scope Management Plan | \$18,739.06 |
| 10 | Develop Change Management Plan | \$20,733.68 |
| 11 | Develop Initial Descriptive Budget | \$78,277.54 |
| 12 | Develop Schedule | \$42,214.65 |
| 13 | Develop Quality Management Plan | \$59,456.64 |
| 14 | Develop Human Resource Plan | \$21,843.97 |
| 15 | Develop Risk Management Plan | \$37,517.06 |
| 16 | Project Plan Complete | \$8,188.90 |
| 17 | △ Project Execution | \$1,712,211.60 |
| 18 | △ Release 1 | \$684,274.56 |
| 19 | Analysis Phase | \$99,248.62 |
| 20 | Design Phase | \$150,064.82 |
| 21 | Construcion Phase | \$283,004.82 |
| 22 | Validation Phase | \$71,769.34 |
| 23 | Deployment Phase | \$55,046.43 |
| 24 | Closeout | \$25,140.53 |
| 25 | Release 1 Complete | \$0.00 |
| 26 | ₄ Release 2 | \$342,645.68 |
| 27 | Analysis Phase | \$43.568.62 |

| 26 | ₄ Release 2 | \$342,645.68 |
|----|--------------------|--------------|
| 27 | Analysis Phase | \$43,568.62 |
| 28 | Design Phase | \$67,844.82 |
| 29 | Construcion Phase | \$131,244.82 |
| 30 | Validation Phase | \$38,016.94 |
| 31 | Deployment Phase | \$41,366.43 |
| 32 | Closeout | \$20,604.05 |
| 33 | Release 2 Complete | \$0.00 |
| 34 | △ Release 3 | \$342,645.68 |
| 35 | Analysis Phase | \$43,568.62 |
| 36 | Design Phase | \$67,844.82 |
| 37 | Construcion Phase | \$131,244.82 |
| 38 | Validation Phase | \$38,016.94 |
| 39 | Deployment Phase | \$41,366.43 |
| 40 | Closeout | \$20,604.05 |
| 41 | Release 3 Complete | \$0.00 |
| 42 | △ Release 4 | \$342,645.68 |
| 43 | Analysis Phase | \$43,568.62 |
| 44 | Design Phase | \$67,844.82 |

Total Project Budget

| Phases | Total Project Cost(\$) | Actual Cost(\$) | Remaining Cost(\$) |
|--------------------|------------------------|-----------------|--------------------|
| Project Initiation | \$162,735.52 | \$162,735.52 | \$0.00 |
| Project Plan | \$286,971.5 | \$123,336.92 | \$163,634.58 |
| Release 1 | \$684,274.56 | \$0.00 | \$684,274.56 |
| Release 2 | \$342,645.68 | \$0.00 | \$342,645.68 |
| Release 3 | \$342,645.68 | \$0.00 | \$342,645.68 |
| Release 4 | \$342,645.68 | \$0.00 | \$342,645.68 |
| Overall Project | \$2,165,753.54 | \$286,072.44 | \$1,879,681.10 |

9. Risk Management: Decision Tree with EMV



10. Risk Management

List of Risk relevant to project

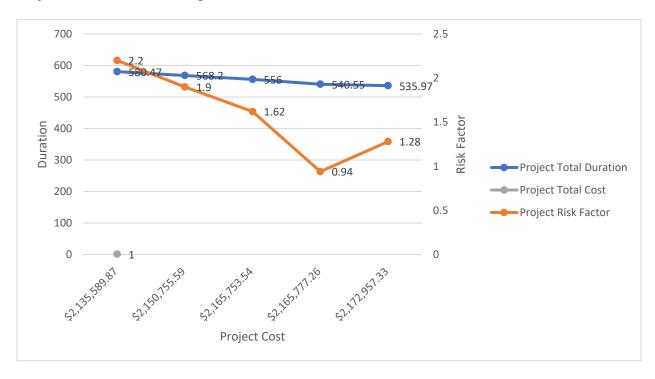
| Types of Risks | Кеу | Explanation |
|------------------------------|---|---|
| Integration Management | Integration points | Avoiding extreme complexity by smart and simple planning will result in a better integration. |
| Scope Management | Change in requirements | Frequent changes to the requirements can cause serious damage to the project. |
| Time Management | Unrealistic schedules | Setting unrealistic schedules is a sign of poor management and can cause unwanted and very expensive delays. |
| Cost Management | Unproven technology | The use of unproven technologies might prove more problematic than beneficial. |
| Quality Management | Testing plans | Testing can be performed often to insure the early discovery of problems. |
| Human Resource Management | Experience and knowledge | Staff need to have knowledge and experience and be provided with proper training to work in a QMS project. |
| Communication Management | Lack of communication or miscommunication | All parties involved in the project need to communicate and provide feedback to guarantee the success of the project. |
| Procurement Management | Change in staff | Any changes in the staff (Project managers, System analysts, Software engineers, Quality Engineers, Testing engineers) will complicate the completion of the project. |

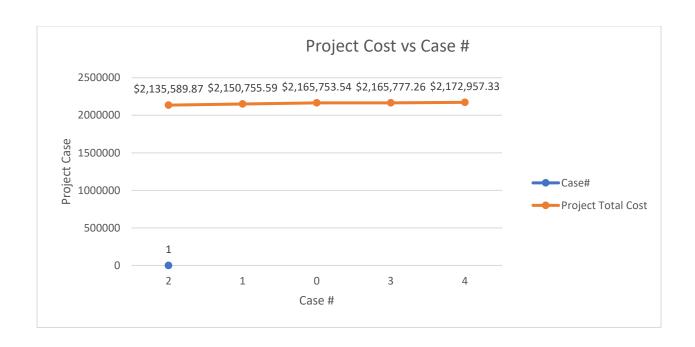
Risk Impact-Probability matrix

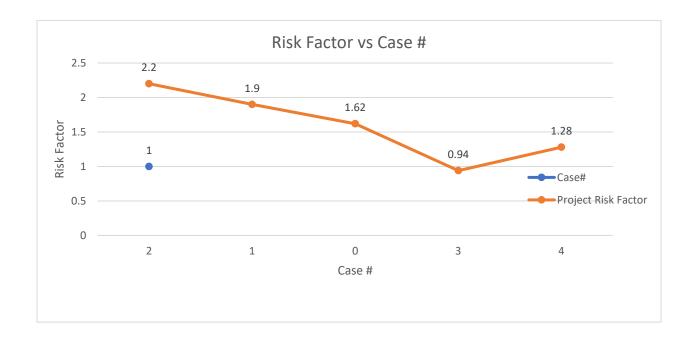
| S.NO | Risk | Impact | Probability |
|------|------------------------------------|-------------|-------------|
| 1 | Cost management | Medium | Medium low |
| 2 | Requirement Analysis | Medium Low | Low |
| 3 | Beginners on the project | High | High |
| 4 | Using APIs or Third party Used | Medium High | Medium High |
| 5 | Acquiring New System | Low | Medium |
| 6 | Using the Offshore Resources | Medium | High |
| 7 | Knowledge Transfer on New Transfer | Medium High | High |

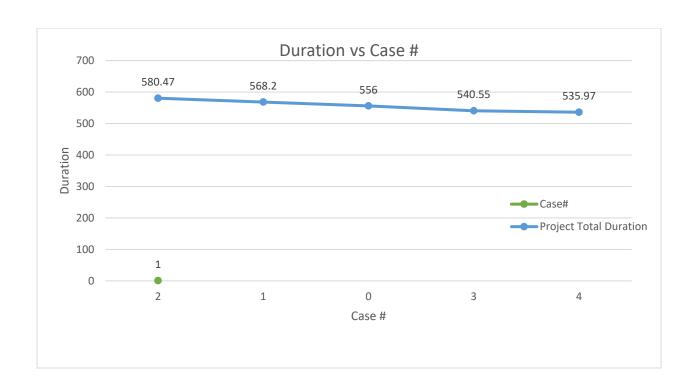
| Impact Probability | Low | Low Medium | Medium | Medium High | High |
|-----------------------|-----|---------------|--------|----------------|------|
| Low | | | | | |
| Medium Low | 5 | 3 | | 6 | |
| Medium | | | 1 | | |
| Medium High | | | 2,4 | | |
| High | | | | 7 | |

Project Prioritized Risks diagram









11. Procurement Management

Make-Buy Diagram



Type of Contract to be Used:

Case 1

• Sharing Formula: 85/15, 85% by buyer and 15% by seller

• Allowable cost: \$2,050,500.5

• Target Fee: \$150,000

• Maximum Fee :\$180,000

• Minimum Fee :\$90,000

• Project Result:

➤ Seller completes the project at cost of \$1,850,753.54

seller is paid \$1,850,753.54+(\$2,050,500.5-\$1,850,743.54)*.15 + \$150,000= \$2,030,717.84

> seller profit= \$2,030,717.84-\$1,850,753.54 = \$179,964.3

Case 2

• Sharing Formula :85/15, 85% by buyer and 15% by seller

• Allowable cost :\$2,050,500.5

• Target Fee :\$150,000

• Maximum Fee :\$180,000

• Minimum Fee :\$90,000

• Project Result:

➤ Seller completes the project at cost of \$2200,753.54

> seller is paid: \$2,050,500.5 + \$90,000=\$2140,500.5

> seller profit= **\$90,000**

12.Statement Of Work

| Statement of Work | | |
|-------------------|-------------------|--|
| Company name | Alanand Solutions | |
| SOW Version | 2.4.5 | |
| Date Submitted | 5/7/2020 | |
| Author | Alanand | |
| | | |
| ORGANIZATION | | |
| Client Name | Chillarga | |
| Client Phone | (309)550-*** | |

| Client Email | chillargaunnavara@gmail.c | <u>com</u> | |
|-------------------------------------|--|----------------------------------|--|
| Current Mailing Address | 1010 Chillarga Avenue, Jai Balayya Street, Ayyagare noone, NY. | | |
| | | | |
| Project | | | |
| Project Name | SQA System for Binami Sof | tware Company | |
| Client | Chillarga Nenokadine | | |
| Brand | Dobbeyra | | |
| Begin Data | 1/27/20 | | |
| End Data | 3/14/22 | | |
| Project Duration | 556 | | |
| | | | |
| GOALS | | | |
| Objective | To provide a SQA system w | which tests the Software Systems | |
| Business | Providing Software System | s | |
| Solution | Software Solutions | | |
| Technical | Every Technical Support | | |
| Service | Service for 3 Years | | |
| | | | |
| Milestones | | | |
| Estimated Delivery Date | Project Milestone Title | | |
| 5/10/21 | Release 1 | | |
| 8/19/21 | Release 2 | | |
| 11/30/21 | 11/30/21 Release 3 | | |
| 3/11/22 | 3/11/22 Release 4 | | |
| | | | |
| Standard Adherence | | | |
| The incremental Model is used so wi | nich suits the SQA system to | build and modify for every | |
| increment | | | |
| | | | |
| | | | |
| Rate Schedule | | | |
| Estimated Cost | Delivery Schedule | Description | |
| \$162,735.52 | 3/20/20 | 1.1 Project Initiation | |
| \$286,971.50 | 9/7/20 | 1.2 Project Plan | |
| \$684,274.56 | 5/10/21 | 1.3.1 Release 1 | |
| \$342,645.68 | 8/19/21 | 1.3.2 Release 2 | |
| \$342,645.68 | 11/30/21 | 1.3.3 Release 3 | |
| \$342,645.68 | 3/11/22 | 1.3.4 Release 4 | |
| \$2,165,753.54 | 3/14/22 | Overall Project | |

| POINTS OF CONTACT | |
|---------------------------|---|
| Name/Title | Contact Info |
| Project Manager | ******* |
| Project Manager2 | ******* |
| | |
| | |
| Business Terms/Conditions | |
| Duration of Services | 3 years of support |
| Terms of Payment | Release Wise Payment |
| Contract Modifications | Will be flexible till 2nd Release |
| Confidentiality | The information is made confidential only to the Project Team |
| | |
| Authorization | |
| Client Signature | Anand Reddy |
| Client Printed Name | Anand Reddy Sripathi |
| Client Date | 5/7/2020 |

13.References

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| [18] | https://sahipro.com/ |
| [19] | https://www.ranorex.com/ |
| [20] | https://www.mastercontrol.com/quality/qms/requirements |