

Software Quality Management (SQM) & Software Quality Assurance (SQA) systems for IT/SW/CIS development industry

Team\_09

Alaaddin Elballa

Anand Reddy Sripathi

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#### Introduction

- A Quality Management System (QMS) is a set of:
  - ✓ Policies
  - ✓ Processes
  - ✓ Procedures
- required for planning and execution (production/development/service) in the core business area of an organization.
- A process based QMS enables the organizations to:
- Identify → Measure → Control → Improve the various core business processes that will ultimately lead to improved business performance.



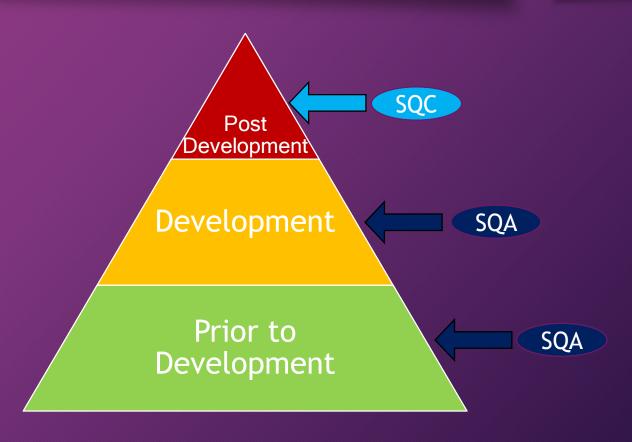
#### Introduction<sup>®</sup>

- Software Quality Management (SQM)
  is a type of management process or
  procedure that aims to develop and
  manage the quality of software.
- The goal is to ensure that the product meets the quality standard assumed by the customer while also meeting any necessary regulatory and developer requirements.
- The software is required to be tested by software quality managers before it is released to the market.



#### Introduction<sup>11</sup>

- Software Quality Assurance (SQA) is a set of activities to ensure desired quality in software engineering process.
- It is a procedure of monitoring all the methods and activities of software development life cycle (SDLC).
- Software Assurance Control (SQC) is a method of maintaining and achieving the quality standards in Software Products with the assistance of testing against the predefined, standard specification.
- SQC is a reactive and corrective procedure through which an undeveloped product grows into the end product.



### (SQM) & (SQA) Top systems analyzed



### (SQM) & (SQA) Top systems analyzed

✓ Opera

✓ Safari

Explorer 11

Bit

Website

✓ Microsoft Office 2016 32.

Chrome, Safari,

Webkit

**Jenkins** New Relic. wercker TestRail Empowers organizations and their Scope a self-contained, open New Relic One is an entity-centric development teams to achieve continuous A web-based tool that helps A complete web-based An umbrella project for a source automation serve observability platform. For engineering integration and continuous delivery (CI/CD) organizations to manage the test case management range of tools and which can be used to application lifecycle right solution to efficiently teams with complex environments, it goals with micro-services and Docker. This is libraries that enable and automate all sorts of tasks empowers you to find, visualize, and brought to life through its container-centric from project planning. manage, track, and support the automation related to building, testing, understand everything you need to and cloud-native automation platform requirements gathering, until organize your software of web browsers. and delivering or deploying comprised of their local command line Testing & deployment. testing efforts. deliver more perfect software. software. interface (CLI), online SaaS platform and API. ✓ Monitor code & Track transactions Main ✓ Release Management ✓ Monitor infrastructure & Centralize **Functions** ✓ Requirement ✓ Automated Testing loas ✓ Web applications Management ✓ Enhance browser performance, ✓ Functional Testina Automation ✓ Continuous Integration Continuous Integration (CI) / Continuous ✓ Test case Management **Exploratory Testing** Monitor mobile apps & Simulate user √ Web-based (CI) / Continuous Delivery (CD) ✓ Test Execution ✓ Reporting activity Delivery (CD) Administration tasks Management Projects ✓ Collect data without an agent & Build automation ✓ Defect Management ✓ Tracker an app with SDKs ✓ Reports Management ✓ Analyze, organize, process, and understand your data. ✓ Java Script √ Java Script **Programming** Java 2 Enterprise Edition JavaScript ✓ Ruby Pvthon ✓ Java ✓ Java Languages ✓ Shell Script (J2EE) ✓ UI Script ✓ C# ✓ XML **TLOC** 5K 695K 1.04M 70.9K **Technical** ✓ Hardware:1 GB+ of ✓ Version 15.0.x ✓ Windows, Linux OS RAM, 50 GB+ of drive **Platform** ✓ Microsoft Windows 10 64 ✓ Internet Explorer 11 ✓ Chrome. ✓ Chrome. space Bit & Edge ✓ Mozilla Firefox ✓ Mozilla Firefox ✓ Software: Java 8 ✓ Mac, Linux OS √ Firefox ✓ Microsoft Internet ✓ Internet Explorer ✓ Internet Explorer runtime environments

✓ Chrome, Mozilla Firefox

✓ Internet Explorer.

Safari

✓ Opera

✓ Safari

### (SQM) & (SQA) Top systems analyzed













Scope

Is a website and cloudbased service that helps developers store and manage their code, as well as track and control changes to their code.

Is a terminal multiplexer. It lets you switch easily between several programs in one terminal, detach them (they keep running in the background) and reattach them to a different terminal.

Is a collaboration platform for API development. Postman's features simplify each step of building an API and streamline collaboration so vou can create better APIsfaster.

Is a Codeless Automation Testing Tool for Software. Web, Mobile, Database, Cloud. Web Services and API testing.

Is designed to solve the everyday problems faced by the testers. It is uniquely tester-centric in its design and functionality.

It empowers testers with a complete toolset for end-to-end testing of desktop, web and mobile applications in a single license. Automate tests on a Windows desktop, and then execute them locally or remotely, on real iOS or Android mobile devices or on simulators/emulators.

Main Functions

- √ (CI) /(CD)
- ✓ Secure SW Development
- ✓ Code Review
- ✓ Hosting For Code & Documentation
- ✓ Project Management Tools
- √ tmux is a terminal multiplexer: it enables several terminals to be created, accessed, and controlled from a single screen.
- ✓ API-First Development
- ✓ Application Development
- ✓ Automated Testing **Exploratory Testing**
- ✓ Developer Onboarding
- ✓ Developer Portals

- ✓ Regression Testing
- Web Application Testing
- ✓ Cross-Browser Testing
- ✓ Database Testing
- ✓ Web Services Testing
- ✓ Mobile Application Testing

- ✓ Simple and Powerful APIs
- **Automatic Waits**

[5][6][7]

- ✓ Object Spy and Recorder
- ✓ Business Friendly Frameworks
- ✓ Automatic Logging and Reporting
- ✓ Parallel and Distributed Playback
- ✓ Continuous Integration

- ✓ Functional Testina
- ✓ GUI Testing Tools ✓ Regression Testing Tools
- ✓ Keyword-Driven Testing
- ✓ Data-Driven Testing

**Programming** Languages

- ✓ Java
- ✓ XML
- ✓ XML Schema

- ✓ C ✓ C++

✓ Java Script

- ✓ Java
- Eclipse RCP
- Groovv
- ✓ Java script

- ✓ Java Script
- ✓ Java
- ✓ HTML

✓ Microsoft's .NET platform.

TLOC **Technical** 

Platform

393K

- ✓ Chrome.
- ✓ Mozilla Firefox ✓ Internet Explorer
- ✓ Opera
- ✓ Safari

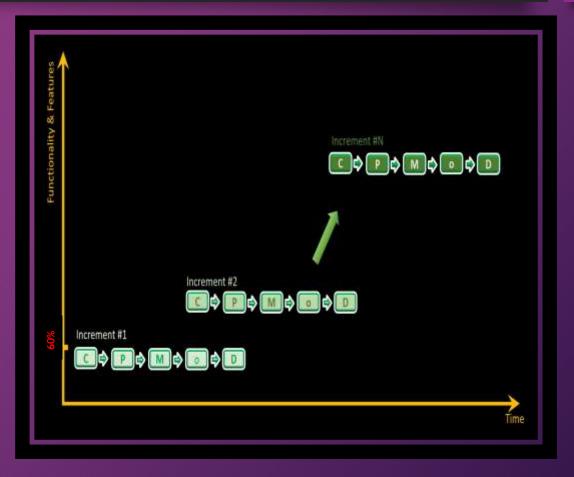
- 49.7K
- ✓ Chrome.
- ✓ Mozilla Firefox
- Internet Explorer
- ✓ Opera
- ✓ Safari

- 38.4K √ macOS 10.9.
- ✓ Linux
- Windows 7 and above
- ✓ Platforms: Windows XP, 7. 8, 10, Server 2008 & Server 2012
- ✓ Protocols: Http, Https, FTP, SFTP, SOAP, XML, REST, AJAX & Applets
- 50.5K
- ✓ Internet Explorer 6, Mozilla Firefox
- Google Chrome 6, Safari 5, Opera 9 and up
- ✓ PhantomJS, Microsoft Edge 25 and up
- ✓ Processor: 2 GHz dual core, Memory: 1
- Windows 7 SP1 and up
- ✓ MS Windows Installer 3.1
- ✓ MS Visual C++ 2017
- ✓ Microsoft .NET Framework 4.6.2
- ✓ Internet Explorer 11

Website

### Software Engineering Process Model to Be Used

- The Incremental Process Model will be adopted.
- SW has a Medium level of complexity.
- SW requires average number of developers.
- Evolutionary type of SW.
- Feedback from customer is required for enhancements.
- Customer Might feel the need to add more functionality to the SW in between iterations.
- First iteration will deliver the core of the SW with about %60



#### Scope Management [20]

- The scope of this project is to create a quality management system that ensures the quality standards assumed by our customer and meets all necessary regulatory requirements.
- Achieved by providing more quality and compliance solutions:
  - System adaptability to the organization's existing IT and business environments.
  - System ability to deliver critical QMS requirements.

 Main quality management system requirements: **❖**Seamless ❖Fast, easy ❖Flexibility **⊹**Real **❖**Enterprise Third-party implementa Intelligence Scalability / Control Integration tion

#### Scope Management

- Constraints on technical Platform
- Operating Systems:
- Front-end: HTML, JavaScript, CSS, JAVA
- Backend: JAVA, NodeJS
- IDE tools: Notepad, Notepad++
- Server : Apache Tomcat,

- Hardware Requirements
- Processor: 64 bit
- Memory: 16 GB
- Hard disk: 250 GB
- Functional Requirements:
- ✓ Web Browser: Google chrome, Mozilla firefox, Internet explorer, Opera, Safari
- Adobe Flash player or plugin
- 512kbps and higher internet connection

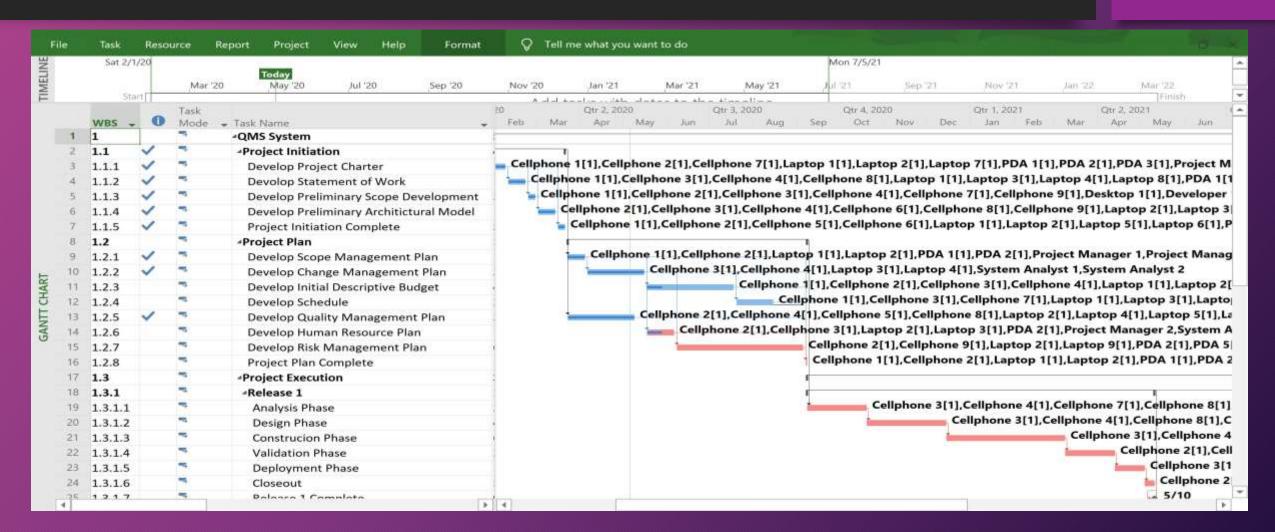
# Time Management Plan

ID	WBS	0	Task Mode	Task Name	Duration	Start	Finish
1	1		-	QMS System	556 days	Mon 1/27/20	Mon 3/14/22
2	1.1		=5	Project Initiation	40 days	Mon 1/27/20	Fri 3/20/20
3	1.1.1		-	Develop Project Charter	10 days	Mon 1/27/20	Fri 2/7/20
4	1.1.2		-	Devolop Statement of Work	10 days	Mon 2/10/20	Fri 2/21/20
5	1.1.3		=	Develop Preliminary Scope Developm	5 days	Mon 2/24/20	Fri 2/28/20
6	1.1.4		-	Develop Preliminary Architictural Mo	10 days	Mon 3/2/20	Fri 3/13/20
7	1.1.5		-	Project Initiation Complete	5 days	Mon 3/16/20	Fri 3/20/20
8	1.2		-	Project Plan	121 days	Mon 3/23/20	Mon 9/7/20
9	1.2.1			Develop Scope Management Plan	10 days	Mon 3/23/20	Fri 4/3/20
10	1.2.2		=	Develop Change Management Plan	30 days	Mon 4/6/20	Fri 5/15/20
11	1.2.3		-	Develop Initial Descriptive Budget	45 days	Mon 5/18/20	Fri 7/17/20
12	1.2.4		-5	Develop Schedule	20 days	Mon 7/20/20	Fri 8/14/20
13	1.2.5		-	Develop Quality Management Plan	35 days	Mon 3/23/20	Fri 5/8/20
14	1.2.6		-	Develop Human Resource Plan	15 days	Mon 5/18/20	Fri 6/5/20
15	1.2.7		===	Develop Risk Management Plan	65 days	Mon 6/8/20	Fri 9/4/20
16	1.2.8		-	Project Plan Complete	1 day	Mon 9/7/20	Mon 9/7/20
17	1.3		-	Project Execution	394 days	Tue 9/8/20	Fri 3/11/22
18	1.3.1		-5	Release 1	175 days	Tue 9/8/20	Mon 5/10/21
19	1.3.1.1			Analysis Phase	30 days	Tue 9/8/20	Mon 10/19/20
20	1.3.1.2			Design Phase	40 days	Tue 10/20/20	Mon 12/14/20
21	1.3.1.3		-	Construcion Phase	60 days	Tue 12/15/20	Mon 3/8/21
22	1.3.1.4		-5	Validation Phase	25 days	Tue 3/9/21	Mon 4/12/21
23	1.3.1.5		-	Deployment Phase	15 days	Tue 4/13/21	Mon 5/3/21
24	1.3.1.6		-	Closeout	5 days	Tue 5/4/21	Mon 5/10/21
25	1.3.1.7			Release 1 Complete	0 days	Mon 5/10/21	Mon 5/10/21
26	1.3.2		-	Release 2	73 days	Tue 5/11/21	Thu 8/19/21
27	1.3.2.1		-	Analysis Phase	10 days	Tue 5/11/21	Mon 5/24/21
28	1.3.2.2		-	Design Phase	15 days	Tue 5/25/21	Mon 6/14/21
29	1.3.2.3		-	Construcion Phase	25 days	Tue 6/15/21	Mon 7/19/21
30	1.3.2.4		=	Validation Phase	10 days	Tue 7/20/21	Mon 8/2/21
31	1.3.2.5		-	Deployment Phase	10 days	Tue 8/3/21	Mon 8/16/21

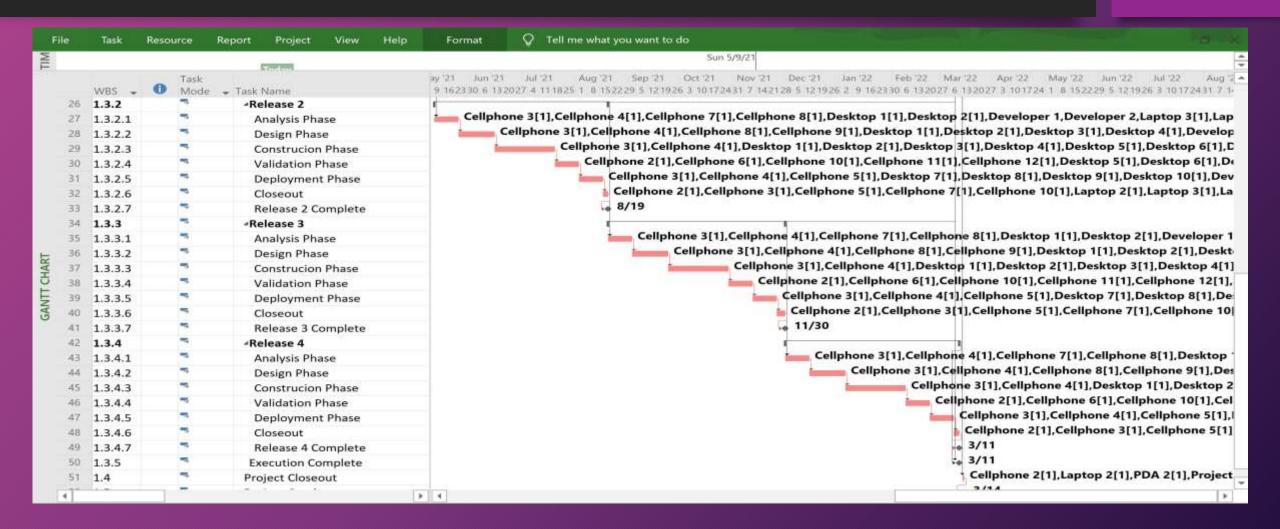
# Time Management Plan - Cont.

ID	WBS	0	Task Mode	Task Name	Duration	Start	Finish
32	1.3.2.6			Closeout	3 days	Tue 8/17/21	Thu 8/19/21
33	1.3.2.7		-	Release 2 Complete	0 days	Thu 8/19/21	Thu 8/19/21
34	1.3.3		=5	Release 3	73 days	Fri 8/20/21	Tue 11/30/21
35	1.3.3.1		-	Analysis Phase	10 days	Fri 8/20/21	Thu 9/2/21
36	1.3.3.2		-5	Design Phase	15 days	Fri 9/3/21	Thu 9/23/21
37	1.3.3.3		1007	Construcion Phase	25 days	Fri 9/24/21	Thu 10/28/21
38	1.3.3.4		-	Validation Phase	10 days	Fri 10/29/21	Thu 11/11/21
39	1.3.3.5		PR.	Deployment Phase	10 days	Fri 11/12/21	Thu 11/25/21
40	1.3.3.6		1	Closeout	3 days	Fri 11/26/21	Tue 11/30/21
41	1.3.3.7		-5	Release 3 Complete	0 days	Tue 11/30/21	Tue 11/30/21
42	1.3.4			Release 4	73 days	Wed 12/1/21	Fri 3/11/22
43	1.3.4.1		100	Analysis Phase	10 days	Wed 12/1/21	Tue 12/14/21
44	1.3.4.2		-	Design Phase	15 days	Wed 12/15/21	Tue 1/4/22
45	1.3.4.3		-	Construcion Phase	25 days	Wed 1/5/22	Tue 2/8/22
46	1.3.4.4			Validation Phase	10 days	Wed 2/9/22	Tue 2/22/22
47	1.3.4.5		DESCRIPTION OF THE PERSON OF T	Deployment Phase	10 days	Wed 2/23/22	Tue 3/8/22
48	1.3.4.6		-	Closeout	3 days	Wed 3/9/22	Fri 3/11/22
49	1.3.4.7		<b></b> 5	Release 4 Complete	0 days	Fri 3/11/22	Fri 3/11/22
50	1.3.5		100	Execution Complete	0 days	Fri 3/11/22	Fri 3/11/22
51	1.4		<b>-5</b>	Project Closeout	1 day	Mon 3/14/22	Mon 3/14/22
52	1.5		100	Project Comlete	0 days	Mon 3/14/22	Mon 3/14/22

## Time Management Gantt Chart



## Time Management Gantt Chart - Cont.



### Time Management Total Project Time

Phases		Start Date	Final Date	Duration (Days)
1.1	Project Initiation	1/27/2020	3/20/2020	40
1.2	Project Plan	3/23/2020	9/7/2020	121
1.3.1	Release 1	9/8/2020	5/10/2021	175
1.3.2	Release 2	5/11/2021	8/19/2021	73
1.3.3	Release 3	8/20/2021	11/30/2021	73
1.3.4	Release 4	12/1/2021	3/11/2022	73
	Overall Project	1/27/2020	3/14/2022	556

## Resource Management WBS Structure

File	Tas	sk.	Resource	Report Project View Help Format	Q 1	Tell me what you want to do		File	i. J	isk	Resource	Report	Project	View 1	lelp F	ormat 🗸	Tell me what y	u want to do		
				Total			Sun 7/11/21	MIT					-							Sun 7
	WBS	5 +	Task     Mode	▼ Task Name	<ul> <li>Duration</li> </ul>		Predecessors +			IS .	Task     Mode					→ Duration		• Finish		edecessors
1	1		-	∗QMS System	556 days	Mon 1/27/20 Mon 3/14/2	22		27 1.3		(-5)		alysis Pha			10 days		/21 Mon 5		
2	1.1		V =	⁴Project Initiation	40 days	Mon 1/27/20 Fri 3/20/20			28 1.3	.2.2	1.75	De	sign Phase			15 days		/21 Mon 6		
3	1.1.	1	V =	Develop Project Charter	10 days	Mon 1/27/20 Fri 2/7/20			29 1.3	.2.3	-	Co	nstrucion	Phase		25 days		/21 Mon 7		
-4	1.1.	2	V =	Devolop Statement of Work	10 days	Mon 2/10/20 Fri 2/21/20	3		30 1.3	.2.4	-5	Va	lidation Ph	ase		10 days	Tue 7/20	/21 Mon 8	/2/21 29	£
5	1.1.	3	V =	Develop Preliminary Scope Development	5 days	Mon 2/24/20 Fri 2/28/20	3,4		31 1.3	.2.5	-	De	ployment	Phase		10 days	Tue 8/3/	21 Mon 8	/16/21 30	(i
- 6	1.1.4	4	V =	Develop Preliminary Architictural Model	10 days	Mon 3/2/20 Fri 3/13/20	3,4,5		32 1.3	.2.6	-	Clo	oseout			3 days	Tue 8/17	/21 Thu 8/	19/21 31	
7	1.1.	5	V =	Project Initiation Complete	5 days	Mon 3/16/20 Fri 3/20/20	3,4,5,6		33 1.3	.2.7	-	Re	lease 2 Co	mplete		0 days	Thu 8/19	/21 Thu 8/	19/21 32	j)
8	1.2		=	-Project Plan	121 days	Mon 3/23/20 Mon 9/7/20	)		34 1.3	.3	-	≉Rel	ease 3			73 days	Fri 8/20,	21 Tue 1	1/30/21	
9	1.2.	1	V =	Develop Scope Management Plan	10 days	Mon 3/23/20 Fri 4/3/20	2		35 1.3	.3.1	-	An	alysis Phas	se		10 days	Fri 8/20/	21 Thu 9/	2/21 26	ê
K	1.2.	2	V =	Develop Change Management Plan	30 days	Mon 4/6/20 Fri 5/15/20	9		35 1.3	.3.2	-	De	sign Phase			15 days	Fri 9/3/2	1 Thu 9/	23/21 35	Ğ.
11	1.2.	3	-	Develop Initial Descriptive Budget	45 days	Mon 5/18/20 Fri 7/17/20	9,10	t	37 1.3	.3.3	~	Co	nstrucion	Phase		25 days	Fri 9/24/	21 Thu 10	)/28/2136	į.
12	1.2.	4	-	Develop Schedule	20 days	Mon 7/20/20 Fri 8/14/20	10,11	CHART	38 1.3	.3.4	*	Va	lidation Ph	nase		10 days	Fri 10/29	/21 Thu 1	1/11/21 37	li .
1	1.2.	5	V =	Develop Quality Management Plan	35 days	Mon 3/23/20 Fri 5/8/20	2	Ò	39 1.3	.3.5	*	De	ployment	Phase		10 days	Fri 11/12	/21 Thu 11	1/25/21 38	Ē
34	1.2.	6	-5	Develop Human Resource Plan	15 days	Mon 5/18/20 Fri 6/5/20	10,13	SANT	40 1.3	.3.6	*	Clo	oseout			3 days	Fri 11/26	/21 Tue 11	/30/2139	ĺ.
15	1.2.	7	-	Develop Risk Management Plan	65 days	Mon 6/8/20 Fri 9/4/20	10,14	GAI	41 1.3	.3.7	-	Re	lease 3 Co	mplete		0 days	Tue 11/3	0/21 Tue 11	/30/21 40	Ď.
16	1.2.	8	-	Project Plan Complete	1 day	Mon 9/7/20 Mon 9/7/20	9,10,11,12,13,14,15		42 1.3	.4	-	₄Rel	ease 4			73 days	Wed 12,	1/21 Fri 3/1	1/22	
17	1.3		-	→Project Execution	394 days	Tue 9/8/20 Fri 3/11/22			43 1,3	.4.1	*	An	alysis Pha	se		10 days	Wed 12/	1/21 Tue 12	2/14/21 34	Į.
18	1.3.	1	*	4Release 1	175 days	Tue 9/8/20 Mon 5/10/2	1		44 1.3	.4.2	4	De	sign Phase	15		15 days	Wed 12/	15/2:Tue 1/	4/22 43	į.
15	1.3.	1.1	*	Analysis Phase	30 days	Tue 9/8/20 Mon 10/19/	218		45 1.3	.4.3	**	Co	nstrucion	Phase		25 days	Wed 1/5	/22 Tue 2/	8/22 44	A
20	1.3.	1.2	*	Design Phase	40 days	Tue 10/20/20 Mon 12/14/	2(19		46 1.3	.4.4	*	Va	lidation Ph	ase		10 days	Wed 2/9	/22 Tue 2/	22/22 45	e e
21	1.3.	1.3	*	Construcion Phase	60 days	Tue 12/15/20 Mon 3/8/21	20		47 1.3	.4.5	-	De	ployment	Phase		10 days	Wed 2/2	3/22 Tue 3/	8/22 46	Ř.
-22	1.3.	1.4	*	Validation Phase	25 days	Tue 3/9/21 Mon 4/12/2	1 21		48 1.3	.4.6	*	Clo	oseout			3 days	Wed 3/9	/22 Fri 3/1	1/22 47	Ē.
23	1.3.	1.5	-	Deployment Phase	15 days	Tue 4/13/21 Mon 5/3/21	22		49 1.3	.4.7	-	Re	lease 4 Co	mplete		0 days	Fri 3/11/	22 Fri 3/1	1/22 48	ê .
24	1.3.	1.6	-	Closeout	5 days	Tue 5/4/21 Mon 5/10/2	1 23		50 1.3	.5	*	Exe	cution Cor	nplete		0 days	Fri 3/11/	22 Fri 3/1	1/22 18,	,26,34,42
	1.3.		-	Release 1 Complete	0 days	Mon 5/10/21 Mon 5/10/2		900	51 1.4		*		ect Closeo			1 day		4/22 Mon 3		
	1.3.		-	₄Release 2	73 days	Tue 5/11/21 Thu 8/19/2:	1		52 1.5		**		ect Comlet			0 days		4/22 Mon 3		

#### 18

#### Resource Management Roles and Responsibility Matrix (RRM)



## Resource Management Human Resources & Material Resources

Human Resources	Material Resources	Human Resources	Material Resources
Project Manager1	Laptop1,PDA1,Cellphone1	Testing Engineer3	Laptop12, Cellphone12
Project Manager2	Laptop2,PDA2,Cellphone2	Developer1	Desktop1
System Analyst1	Laptop3,Cellphone3	Developer2	Desktop2
System Analyst2	Laptop4, Cellphone4	Developer3	Desktop3
Quality Engineer 1	Laptop5, Cellphone5	Developer4	Desktop4
Quality Engineer 2	Laptop6, Cellphone6	Developer5	Desktop5
Software Engineer1	Laptop7, Cellphone7, PDA3	Developer6	Desktop6
Software Engineer2	Laptop8, Cellphone8, PDA4	Developer7	Desktop7
Software Engineer3	Laptop9, Cellphone9, PDA5	Developer8	Desktop8
Testing Engineer1	Laptop10, Cellphone10	Developer9	Desktop9
Testing Engineer2	Laptop11, Cellphone11	Developer10	Desktop10

# Resource Management Project Phases Resources

WBS	Task Name	Human and Material Resources
1	QMS System	
1.1	Project Initiation	
1.1.1	Develop Project Charter	Project Manager1, Project Manager2, Software Engineer1, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2, Laptop7, Cellphone7, PDA3
1.1.2	Devolop Statement of Work	Project Manager1, System Analyst1, System Analyst2, Software Engineer2, Laptop1, PDA1, Cell phone3, Laptop4, Cell phone4, Laptop8, Cell phone8, PDA4
1.1.3	Develop Preliminary Scope Development	Project Manager1, Project Manager2, System Analyst1, System Analyst1, System Analyst2, Software Engineer1, Developer1, Laptop2, PDA5, Desktop1
1.1.4	Develop Preliminary Architictural Model	Project Manager2, System Analyst2, Quality Engineer 2, Software Engineer
1.1.5	Project Initiation Complete	Project Manager1, Project Manager2, Quality Engineer 1, Quality Engineer 2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone5, Laptop5, Cellphone5
1.2	Project Plan	
1.2.1	Develop Scope Management Plan	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2
1.2.2	Develop Change Management Plan	System Analyst1, System Analyst2, Laptop3, Cellphone3, Laptop4, Cellphone4
1.2.3	Develop Initial Descriptive Budget	Project Manager1, Project Manager2, System Analyst1, System Analyst2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone3, Laptop3, Cellphone3, Laptop4, Cellphone4
1.2.4	Develop Schedule	Project Manager1, System Analyst1, Software Engineer1, Laptop1, PDA1, Cell phone1, Laptop7, Cell phone7, PDA3
1.2.5	Develop Quality Management Plan	Project Manager2, System Analyst2, Quality Engineer 1, Software Engineer 2, Laptop2, PDA2, Cellphone 2, Laptop4, Cellphone 5, Laptop5, Cellphone 5, Laptop8, Cellphone 5, Laptop8, Cellphone 5, Laptop8, Cellphone 6, Laptop
1.2.6	Develop Human Resource Plan	Project Manager2, System Analyst1, Laptop2, PDA2, Cellphone2, Laptop3, Cellphone3
1.2.7	Develop Risk Management Plan	Project Manager2, Software Engineer3, Laptop2, PDA2, Cellphone2, Laptop9, Cellphone9, PDA5
1.2.8	Project Plan Complete	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2

#### Resource Management Project Phases Resources - Cont.

WBS Task Name	Human and Material Resources
1.3 Project Execution	
1.3.1 Release 1	
1.3.1.1 Analysis Phase	System Analyst J, System Analyst J, System Analyst J, Software Engineer J, Developer J, Develope
1.3.1.2 Design Phase	System Analyst2, System Analyst2, Software Engineer 2, Developer 1, Developer 2, Developer 2, Developer 3, De
1.3.1.3 Construcion Phase	System Analyst2, System Analyst2, Developer3, Developer4, Developer5, Developer5, Developer6, Developer7, Develope
1.3.1.4 Validation Phase	Project Manager2, Quality Engineer 2, Testing Engineer1, Testing Engineer2, Testing Engineer3, Developer6, Laptop6, Cellphone6, Laptop10, Cellphone6, Laptop11, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6
1.3.1.5 Deployment Phase	System Analyst3, System Analyst3, Quality Engineer 1, Developer7, Developer8, Developer9,
1.3.1.6 Closeout	Project Manager2, System Analyst.), Quality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop2, PDA2, Cellphone 2, Laptop3, Cellphone 3, Laptop7, Cellphone 7, PDA3 Laptop10, Cellphone 10
1.3.1.7 Release 1 Complete	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2
1.3.2 Release 2	
1.3.2.1 Analysis Phase	System Analyst2, System Analyst2, Software Engineer 1, Software Engineer 2, Developer 1, Developer 2, Laptop 3, Cellphone 4, Laptop 7, Cellphone 4, Laptop 8, Cellphone 8, PDA4, Desktop 1, Desktop 2
1.3.2.2 Design Phase	System Analyst2, System Analyst2, Software Engineer 2, Software Engineer 3, Developer 1, Developer 2, Developer 3, Develop
1.3.2.3 Construcion Phase	System Analyst1, System Analyst2, Developer3, Developer4, Developer5, Developer6, Developer6, Developer7, Develope
1.3.2.4 Validation Phase	Project Manager2, Quality Engineer 2, Testing Engineer1, Testing Engineer2, Testing Engineer2, Testing Engineer3, Developer6, Laptop6, Cellphone6, Laptop10, Cellphone10, Laptop11, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6
1.3.2.5 Deployment Phase	System Analyst3, System Analyst2, Quality Engineer 1, Developer7, Developer8, Developer9,
1.3.2.6 Closeout	Project Manager2, System Analyst.), Quality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop2, PDA2, Cellphone 2, Laptop3, Cellphone 3, Laptop7, Cellphone 10
1.3.2.7 Release 2 Complete	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2
1.3.3 Release 3	
1.3.3.1 Analysis Phase	System Analyst2, System Analyst2, Software Engineer1, Software Engineer2, Developer1, Developer2, Laptop3, Cellphone4, Laptop7, Cellphone4, Laptop8, Cellpho
1.3.3.2 Design Phase	System Analyst2, System Analyst2, Software Engineer 2, Developer 1, Developer 2, Developer 2, Developer 3, De
1.3.3.3 Construcion Phase	System Analyst1, System Analyst2, Developer3, Developer4, Developer5, Developer6, Developer6, Developer7, Develope
1.3.3.4 Validation Phase	Project Manager2, Quality Engineer 2, Testing Engineer1, Testing Engineer2, Testing Engineer2, Testing Engineer2, Testing Engineer3, Developer6, Laptop6, Cellphone6, Laptop10, Cellphone10, Laptop11, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6
1.3.3.5 Deployment Phase	System Analyst3, System Analyst3, Quality Engineer 1, Developer7, Developer8, Developer9,
1.3.3.6 Closeout	Project Manager2, System Analyst.), Quality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop 2, PDA2, Cellphone 2, Laptop 3, Cellphone 3, Laptop 7, Cellphone 9, Laptop 7, Cellphone 10
1.3.3.7 Release 3 Complete	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2
1.3.4 Release 4	
1.3.4.1 Analysis Phase	System Analyst2, System Analyst2, Software Engineer1, Software Engineer2, Developer2, Laptop3, Cellphone4, Laptop7, Cellphone4, Laptop7, Cellphone4, Laptop8, Cellphone4, Laptop8
1.3.4.2 Design Phase	System Analyst2, System Analyst2, Software Engineer 2, Developer 1, Developer 2, Developer 2, Developer 3, De
1.3.4.3 Construcion Phase	System Analyst1, System Analyst2, Developer3, Developer4, Developer5, Developer6, Developer6, Developer7, Develope
1.3.4.4 Validation Phase	Project Manager2, Quality Engineer 2, Testing Engineer1, Testing Engineer2, Testing Engineer2, Testing Engineer3, Developer6, Laptop6, Cellphone6, Laptop10, Cellphone10, Laptop11, Cellphone11, Laptop12, Cellphone11, Laptop12, Cellphone12, Desktop5, Desktop6
1.3.4.5 Deployment Phase	System Analyst3, System Analyst3, Quality Engineer 1, Developer7, Developer8, Developer9,
1.3.4.6 Closeout	Project Manager2, System Analyst3, Quality Engineer 1, Software Engineer 1, Testing Engineer 1, Laptop 2, PDA2, Cellphone 2, Laptop 3, Cellphone 3, Laptop 7, Cellphone 10
1.3.4.7 Release 4 Complete	Project Manager1, Project Manager2, Laptop1, PDA1, Cellphone1, Laptop2, PDA2, Cellphone2
1.3.5 Execution Complete	
1.4 Project Closeout	Project Manager2, Laptop2, PDA2, Cellphone2
1.5 Project Comlete	Project Manager1,Laptop1,PDA1,Cellphone1

#### Resource Management Human Resources

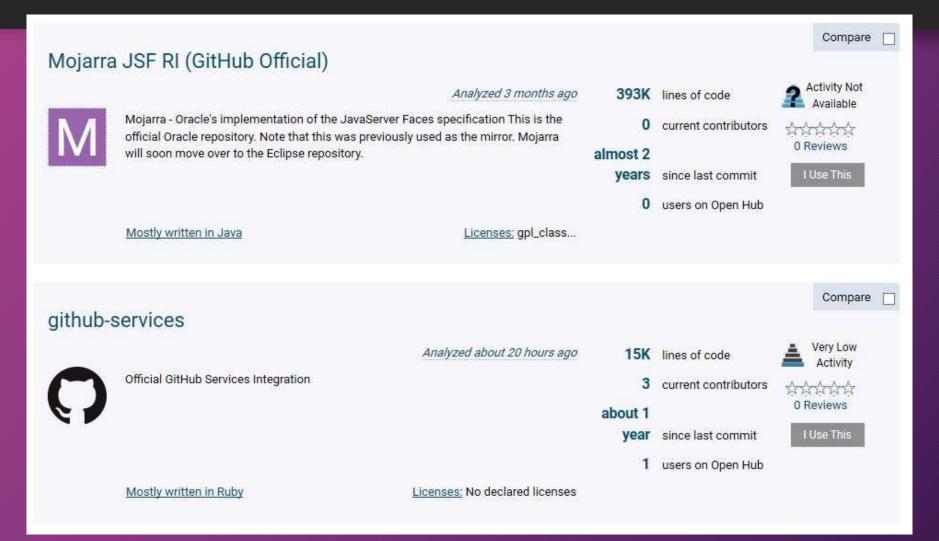
Position	Salary	Experience(Years)	Hourly Rate
Project Manager 1	\$176,000	8-10	\$80.00
Project Manager 2	\$146,360	5-8	\$66.53
System Analyst 1	\$143,000	8-10	\$65.00
System Analyst 2	\$138,600	5-8	\$63.00
Quality Engineer 1	\$136,400	5-8	\$62.00
Quality Engineer 2	\$111,620	3-5	\$50.74
Software Engineer 1	\$132,000	8-10	\$60.00
Software Engineer 2	\$110,000	5-8	\$50.00
Software Engineer 3	\$103,620	3-5	\$47.10
Testing Engineer 1	\$66,000	5-8	\$30.00
Testing Engineer 2	\$63,800	3-5	\$29.00
Testing Engineer 3	\$63,800	3-5	\$29.00
Developer 1	\$121,000	5-8	\$55.00
Developer 2	\$121,000	5-8	\$55.00
Developer 3	\$83,600	3-5	\$38.00
Developer 4	\$83,600	3-5	\$38.00
Developer 5	\$83,600	3-5	\$38.00
Developer 6	\$83,600	3-5	\$38.00
Developer 7	\$83,600	3-5	\$38.00
Developer 8	\$83,600	3-5	\$38.00
Developer 9	\$83,600	3-5	\$38.00
Developer 10	\$83,600	3-5	\$38.00

### Resource Management Material Resources

Material Resources	Price	Material Resources	Price
Laptop 1	\$1,961.99	Cellphone 9	\$763.00
Laptop 2	\$1,885.69	Cellphone 10	\$763.00
Laptop 3	\$1,885.69	Cellphone 11	\$654.00
Laptop 4	\$1,743.99	Cellphone 12	\$654.00
Laptop 5	\$1,743.99	PDA 1	\$653.99
Laptop 6	\$1,743.99	PDA 2	\$435.99
Laptop 7	\$1,634.99	PDA 3	\$435.99
Laptop 8	\$1,634.99	PDA 4	\$217,99
Laptop 9	\$1,416.99	PDA 5	\$217,99
Laptop 10	\$1,416.99	Desktop 1	\$2,397.99
Laptop 11	\$1,416.99	Desktop 2	\$2,397.99
Laptop 12	\$1,362.49	Desktop 3	\$1,664.60
Cellphone 1	\$1,098.00	Desktop 4	\$1,664.60
Cellphone 2	\$981,00	Desktop 5	\$1,664.60
Cellphone 3	\$872.00	Desktop 6	\$1,664.60
Cellphone 4	\$872.00	Desktop 7	\$1,504.19
Cellphone 5	\$872.00	Desktop 8	\$1,504.19
Cellphone 6	\$872.00	Desktop 9	\$1,504.19
Cellphone 7	\$872.00	Desktop 10	\$1,504.19
Cellphone 8	\$763.00		

### Cost Management

## Project Cost Estimates LOC Based Estimation



#### LOC Based Estimation





#### LOC Based Estimate

LOC Based Estimation									
Function	Pages	Lines of Code per page	Total Lines Of Code						
User Interfaces for Static Pages	170	110	18700						
User Interface for Dynamic Pages	195	158	30810						
Code behind Static Pages	180	135	24300						
Code behind Dynamic Pages	240	165	39600						
DataBase- SQL Stored Procedures	34	95	3230						
Busines Layer Logical Pages	84	134	11256						
Other Layer Logical Pages	28	70	1960						
		Total	129856						
		Total Project Cost	\$2,077,696.00						

\$16 per line of code

### Functional Point Analysis

	Complexity Calculation											
Category	Category Low Weight_L Average Weight_A High Weight_H											
User Inputs	13	3	15	6	3	7	150					
User Outputs	18	5	21	6	4	9	252					
User Inquiries	28	7	23	6	14	6	418					
File/Structures	21	11	14	12	4	15	459					
External Interfaces	25	10	14	9	8	11	464					
	Unadjusted Total(UT):											
	Cost per Function Point											
		Total					\$2,126,460.00					

## Cost Management -list of project human resources (with salaries);

Resource Name	Туре	Initials	Std. Rate
Project Manager 1	Work	P	\$80.00/hr
Project Manager 2	Work	Р	\$66.53/hr
System Analyst 1	Work	S	\$65.00/hr
System Analyst 2	Work	S	\$63.00/hr
Quality Engineer 1	Work	Q	\$62.00/hr
Qulaity Engineer 2	Work	Q	\$50.74/hr
Software Engineer 1	Work	S	\$60.00/hr
Software Engineer 2	Work	S	\$50.00/hr
Software Engineer 3	Work	S	\$47.10/hr
Testing Engineer 1	Work	Т	\$30.00/hr
Testing Engineer 2	Work	T	\$29.00/hr
Testing Engineer 3	Work	Т	\$29.00/hr
Developer 1	Work	D	\$55.00/hr
Developer 2	Work	D	\$55.00/hr
Developer 3	Work	D	\$38.00/hr
Developer 4	Work	D	\$38.00/hr
Developer 5	Work	D	\$38.00/hr
Developer 6	Work	D	\$38.00/hr
Developer 7	Work	D	\$38.00/hr
Developer 8	Work	D	\$38.00/hr
Developer 9	Work	D	\$38.00/hr
Developer 10	Work	D	\$38.00/hr

# Cost Management -list of project materials (with costs)

Material Resources	Price	Material Resources	Price
Laptop 1	\$1,961.99	Cellphone 9	\$763.00
Laptop 2	\$1,885.69	Cellphone 10	\$763.00
Laptop 3	\$1,885.69	Cellphone 11	\$654.00
Laptop 4	\$1,743.99	Cellphone 12	\$654.00
Laptop 5	\$1,743.99	PDA 1	\$653.99
Laptop 6	\$1,743.99	PDA 2	\$435.99
Laptop 7	\$1,634.99	PDA 3	\$435.99
Laptop 8	\$1,634.99	PDA 4	\$217,99
Laptop 9	\$1,416.99	PDA 5	\$217,99
Laptop 10	\$1,416.99	Desktop 1	\$2,397.99
Laptop 11	\$1,416.99	Desktop 2	\$2,397.99
Laptop 12	\$1,362.49	Desktop 3	\$1,664.60
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Cellphone 2	\$981,00	Desktop 5	\$1,664.60
Cellphone 3	\$872.00	Desktop 6	\$1,664.60
Cellphone 4	\$872.00	Desktop 7	\$1,504.19
Cellphone 5	\$872.00	Desktop 8	\$1,504.19
Cellphone 6	\$872.00	Desktop 9	\$1,504.19
Cellphone 7	\$872.00	Desktop 10	\$1,504.19
Cellphone 8	\$763.00		

# Cost Management -project budget (partial outcome of Lab # 2)

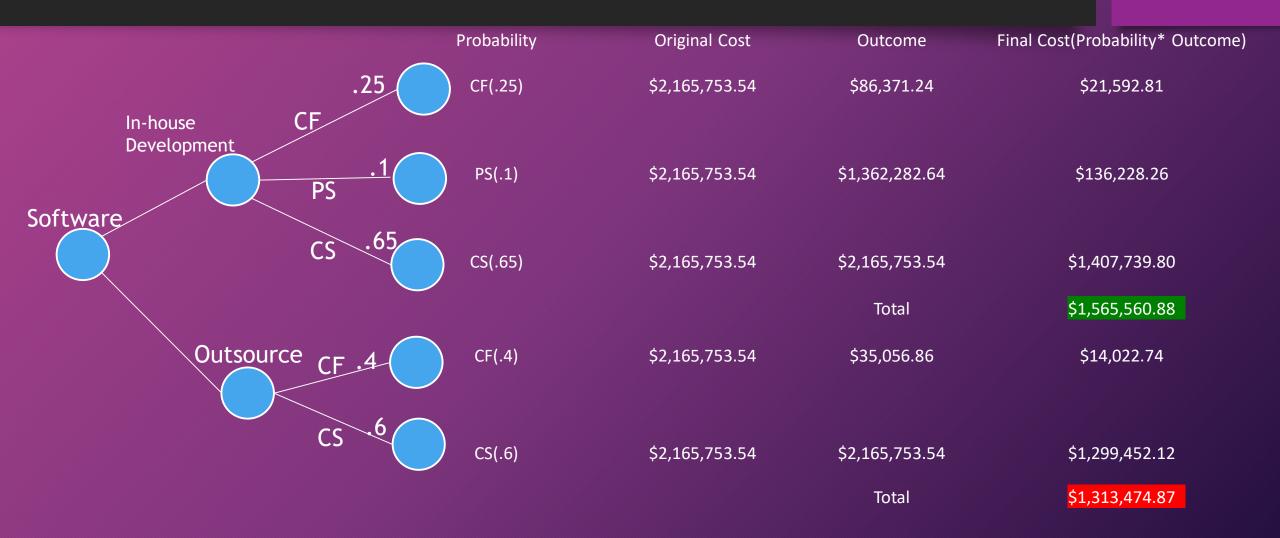
Phases	Total Project Cost(\$)	Actual Cost(\$)	Remaining Cost(\$)
Project Initiation	\$162,735.52	\$162,735.52	\$0.00
Project Plan	\$286,971.5	\$123,336.92	\$163,634.58
Release 1	\$684,274.56	\$0.00	\$684,274.56
Release 2	\$342,645.68	\$0.00	\$342,645.68
Release 3	\$342,645.68	\$0.00	\$342,645.68
Release 4	\$342,645.68	\$0.00	\$342,645.68
Overall Project	\$2,165,753.54	\$286,072.44	\$1,879,681.10

### Cost Management -Project Budget(Partial Outcome of Microsoft Project)

	Task Name ▼	Cost ▼
1	4 QMS System	\$2,165,753.54
2		\$162,735.52
3	Develop Project Charter	\$26,482.04
4	Devolop Statement of Work	\$32,343.64
5	Develop Preliminary Scope Development	\$37,594.49
6	Develop Preliminary Architictural Model	\$43,695.91
7	Project Initiation Complete	\$22,619.44
8		\$286,971.50
9	Develop Scope Management Plan	\$18,739.06
10	Develop Change Management Plan	\$20,733.68
11	Develop Initial Descriptive Budget	\$78,277.54
12	Develop Schedule	\$42,214.65
13	Develop Quality Management Plan	\$59,456.64
14	Develop Human Resource Plan	\$21,843.97
15	Develop Risk Management Plan	\$37,517.06
16	Project Plan Complete	\$8,188.90
17	♣ Project Execution	\$1,712,211.60
18		\$684,274.56
19	Analysis Phase	\$99,248.62
20	Design Phase	\$150,064.82
21	Construcion Phase	\$283,004.82
22	Validation Phase	\$71,769.34
23	Deployment Phase	\$55,046.43
24	Closeout	\$25,140.53
25	Release 1 Complete	\$0.00
26	₄ Release 2	\$342,645.68
27	Analysis Phase	\$43.568.62

26	<sup>⊿</sup> Release 2	\$342,645.68
27	Analysis Phase	\$43,568.62
28	Design Phase	\$67,844.82
29	Construcion Phase	\$131,244.82
30	Validation Phase	\$38,016.94
31	Deployment Phase	\$41,366.43
32	Closeout	\$20,604.05
33	Release 2 Complete	\$0.00
34	₄ Release 3	\$342,645.68
35	Analysis Phase	\$43,568.62
36	Design Phase	\$67,844.82
37	Construcion Phase	\$131,244.82
38	Validation Phase	\$38,016.94
39	Deployment Phase	\$41,366.43
40	Closeout	\$20,604.05
41	Release 3 Complete	\$0.00
42	₄ Release 4	\$342,645.68
43	Analysis Phase	\$43,568.62
44	Design Phase	\$67,844.82

## Risk Management-Decision Tree analysis with EMV



#### Risk Management

Risk List (with at least 7 different types of risks associated with this project)

Types of Risks	Key	Explanation
Integration Management	Integration points	Avoiding extreme complexity by smart and simple planning will result in a better integration.
Scope Management	Change in requirements	Frequent changes to the requirements can cause serious damage to the project.
Time Management	Unrealistic schedules	Setting unrealistic schedules is a sign of poor management and can cause unwanted and very expensive delays.
Cost Management	Unproven technology	The use of unproven technologies might prove more problematic than beneficial.
Quality Management	Testing plans	Testing can be performed often to insure the early discovery of problems.
Human Resource Management	Experience and knowledge	Staff need to have knowledge and experience and be provided with proper training to work in a QMS project.
Communication Management	Lack of communication or miscommunication	All parties involved in the project need to communicate and provide feedback to guarantee the success of the project.
Procurement Management	Change in staff	Any changes in the staff (Project managers, System analysts, Software engineers, Quality Engineers, Testing engineers) will complicate the completion of the project.

### Risk Management-Risk Impact and probability

S.NO	Risk	Impact	Probability
1	Cost management	Medium	Medium low
2	Requirement Analysis	Medium Low	Low
3	Beginners on the project	High	High
4	Using APIs or Third party Used	Medium High	Medium High
5	Acquiring New System	Low	Medium
6	Using the Offshore Resources	Medium	High
7	Knowledge Transfer on New Transfer	Medium High	High

### Risk Management -Risk Exposure table

Risk No.	Risk Drivers	Risk Probability (RP)	Risk Impact (RI)	Risk Exposure (RP * RI)
1	Experience and Teaming	Medium (0.5)	Medium (0.5)	0.25
2	Requirements and Design	Medium (0.5)	Medium High (0.7)	0.35
3	Planning	Medium Low (0.3)	Medium Low (0.3)	0.09
4	Testing	Medium (0.5)	Medium High(0.7)	0.35
5	Tools	Low (0.1)	Medium Low (0.3)	0.03
6	Schedule	Medium High (0.7)	Medium Low (0.3)	0.21
	Total Risk Adjustment Factor			1.28

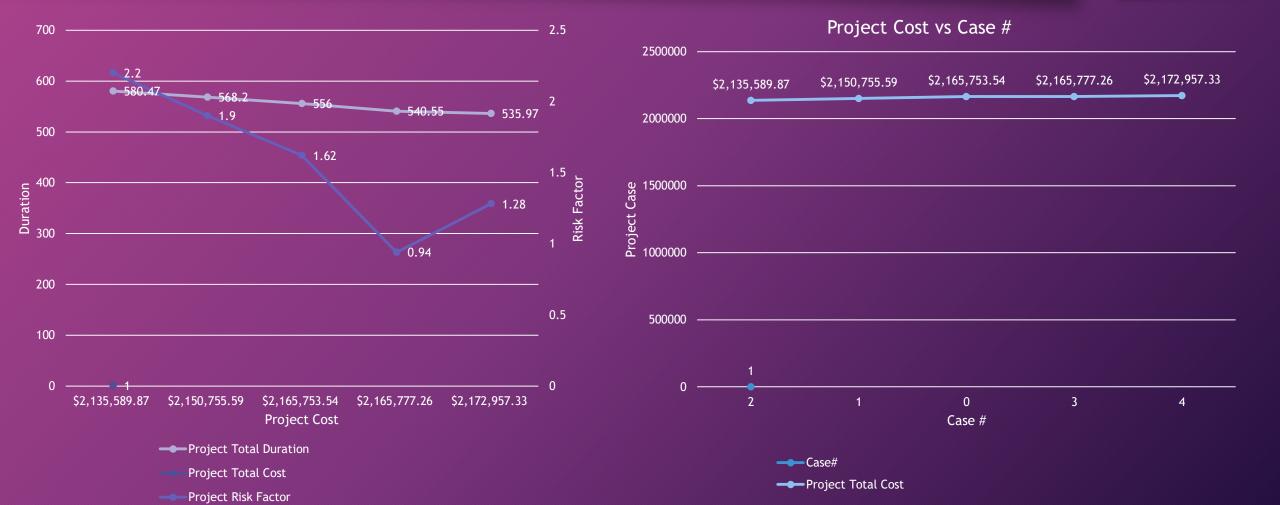
### Risk Management- Probability Impact Matrix

Impact Probability	Low	Low Medium	Medium	Medium High	High
Low					
Medium Low	5	3		6	
Medium			1		
Medium High			2,4		
High				7	

### Risk Management -Lab 03 Outcomes

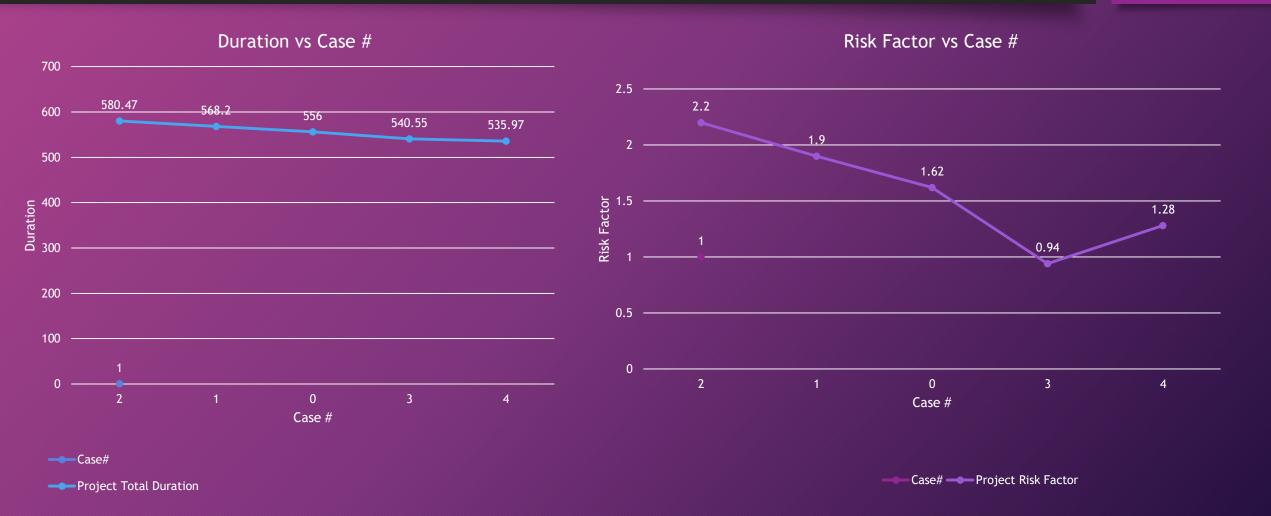
Case #	Project Total Cost	Risk Factor	Duration(Days)	Probability	Expected Value
0	\$2,165,753.54	1.62	556 days		
1(Remove 1 expert)	\$2,150,755.59	1.9	568.2 days	Partial Failure(35%)	(\$5,249.28)
2(Remove 2 Experts)	\$2,135,589.87	2.2	580.47 days	Complete Failure(30%)	(\$9,049.10)
3(add 2 Expert)	\$2,165,777.26	0.94	540.55 days	Complete Success(15%)	\$3.56
4(Add 4 beginners)	\$2,172,957.33	1.28	535.97 days	Partial Success(20%)	\$1,440.76
				EMV	(\$12,854.07)
				Total EMV	\$2,152,899.47

#### Risk Management -Project Prioritized Risks diagram



#### 40

#### Risk Management -Project Prioritized Risks diagram Part 2



## Procurement Management-Make or Buy Diagram



## Procurement Management- Contract to be used—Using CPIF

#### Case 1

- Sharing Formula: 85/15, 85% by buyer and 15% by seller
- Allowable cost: \$2,050,500.5
- Target Fee: \$150,000
- Maximum Fee :\$180,000
- Minimum Fee :\$90,000
- Project Result:
- > Seller completes the project at cost of \$1,850,753.54
- > seller is paid \$1,850,753.54+(\$2,050,500.5-\$1,850,743.54)\*.15 + \$150,000= \$2,030,717.84
- > seller profit= \$2,030,717.84-\$1,850,753.54 = \$179,964.3

#### Case 2

- Sharing Formula: 85/15, 85% by buyer and 15% by seller
- Allowable cost :\$2,050,500.5
- Target Fee :\$150,000
- Maximum Fee :\$180,000
- Minimum Fee :\$90,000
- Project Result:
- > Seller completes the project at cost of \$2200,753.54
- > seller is paid: \$2,050,500.5 + \$90,000=\$2140,500.5
- > seller profit= \$90,000

#### Statement of Work- Part1

Statement of Work				
Company name	Alanand Solutions			
SOW Version	2.4.5			
Date Submitted	5/7/2020			
Author	Alanand			
ORGANIZATION				
Client Name	Chillarga			
Client Phone	(309)550-***			
Client Email	chillargaunnavara@gmail.com			
Current Mailing Address	1010 Chillarga Avenue, Jai Balayya Street, Ayyagare noone, NY.			
Project				
Project Name	SQA System for Binami Software Company			
Client	Chillarga Nenokadine			
Brand	Dobbeyra			
Begin Data	1/27/20			
End Data	3/14/22			
Project Duration	556			
GOALS				
Objective	To provide a SQA system which tests the Software Systems			
Business	Providing Software Systems			
Solution	Software Solutions			
Technical	Every Technical Support			
Service	Service for 3 Years			

#### Statement Of Work- Part 2

Milestones			
Estimated Delivery Date	Project Milestone Title		
5/10/21	Release 1		
8/19/21	Release 2		
	Release 3		
3/11/22	Release 4		
Standard Adherence			
The incremental Model is used so which s	suits the SQA system to build and modify for every increm	ent	
Rate Schedule			
Estimated Cost	Delivery Schedule	Descr	iption
\$162,735.52	3/20/20	1.1	Project Initiation
\$286,971.50	9/7/20	1.2	Project Plan
\$684,274.56	5/10/21	1.3.1	Release 1
\$342,645.68	8/19/21	1.3.2	Release 2
\$342,645.68	11/30/21	1.3.3	Release 3
\$342,645.68	3/11/22	1.3.4	Release 4
\$2,165,753.54	3/14/22		Overall Project
		11.5	(All)
POINTS OF CONTACT			
Name/Title	Contact Info		
Project Manager	*********		
Project Manager2	*********		

#### Statement Of Work - Part3

**Client Printed Name** 

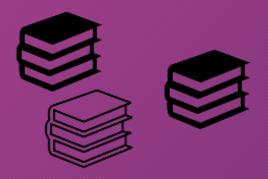
Client Date

POINTS OF CONTACT	
Name/Title	Contact Info
Project Manager	******
Project Manager2	******
Business Terms/Conditions	
Duration of Services	3 years of support
Terms of Payment	Release Wise Payment
Contract Modifications	Will be flexible till 2nd Release
Confidentiality	The information is made confiedntial only to the Project Team
Authorization	
Client Signature	Anand Reddy

Anand Reddy Sripathi

5/7/2020

#### References:



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- [4] <a href="https://metadesignsolutions.com/differences-between-SQA-and-SQC">https://metadesignsolutions.com/differences-between-SQA-and-SQC</a>
- [5] https://fortegrp.com/11-popular-software-testing-tools/
- [6] <a href="https://www.guru99.com/hp-alm-introduction.html">https://www.guru99.com/hp-alm-introduction.html</a>
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- [11] <a href="https://jenkins.io/">https://jenkins.io/</a>
- [12] https://newrelic.com/
- [13] <a href="https://www.oracle.com/corporate/acquisitions/wercker/">https://www.oracle.com/corporate/acquisitions/wercker/</a>
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### THANK YOU

