
Needfinding

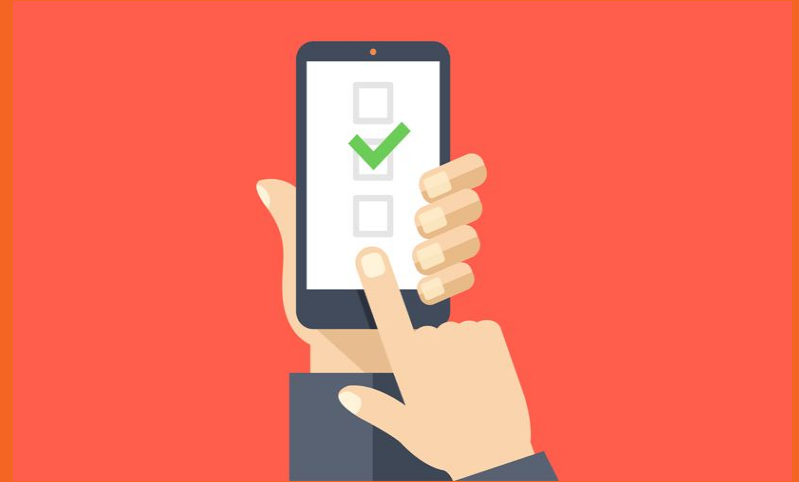
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Brainstorming

We started brainstorming by thinking about ideas that would ease the challenges faced by people in relation to health care during COVID-19. We thought of these difficulties in relation to both health care workers and patients, and decided to lean more towards helping out patients as we had easier access to interview them than health care workers and thus would be able to understand their problems.



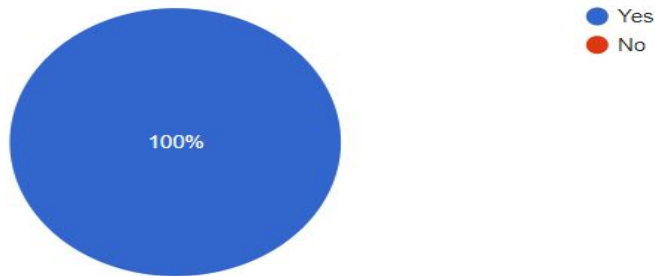
We sent out a google form to **21 people** who had either been directly affected by this disease or knew someone who had.



SOME QUESTIONS AND COMMON RESPONSES

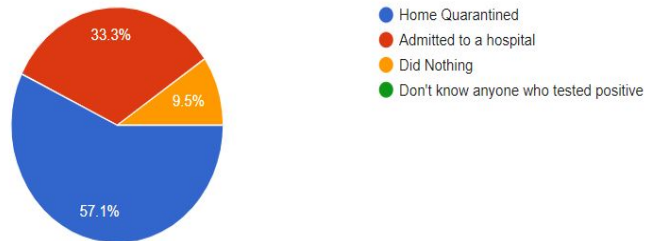
Have you or anyone you know tested positive for Covid-19?

21 responses



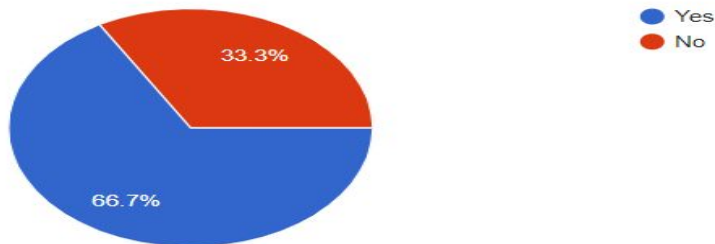
What did you or someone you know do after being tested positive?

21 responses



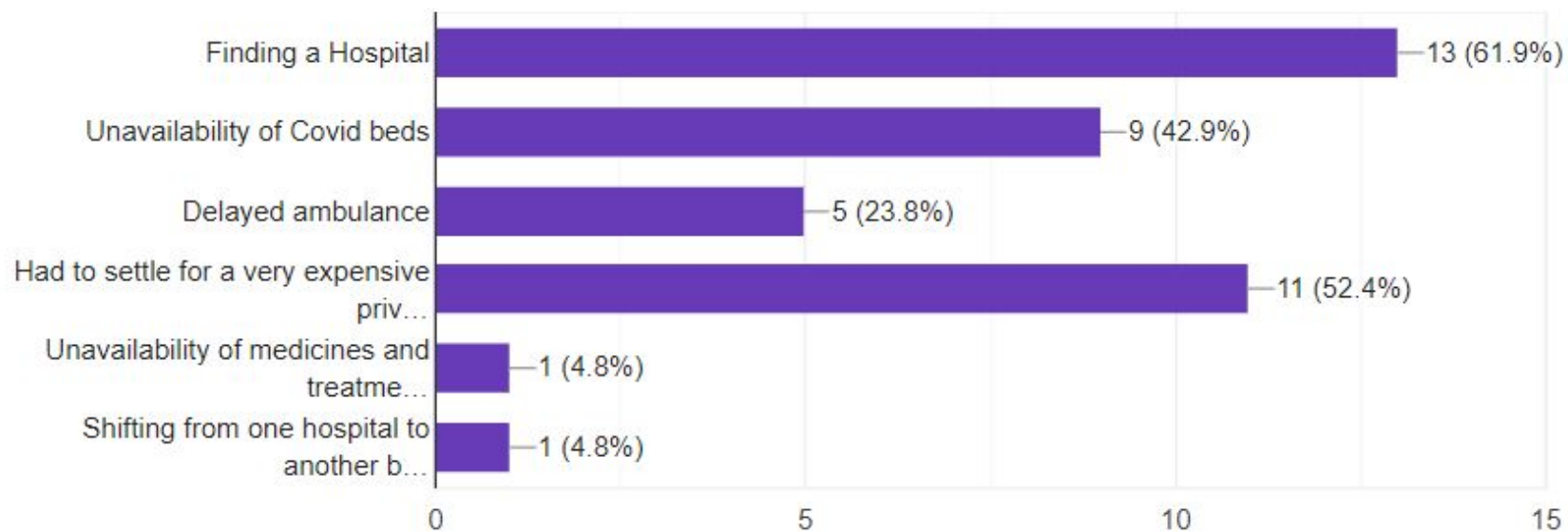
Have you or anyone you know have trouble getting immediate access to hospitals during the pandemic?

21 responses



What was the major difficulty that you faced or one might face?

21 responses





How can technology help?

Because of technology we can get information about availability of beds in hospital ,treatment cost etc through face book what's up and Google.

Firstly, technology can help us to develop a vaccine and help us in determining the distribution of cases all over the country. Secondly, by analysis we can find out what exactly is the need of the people, in terms of money required for treatment, for other amenities.

Letting them know which hospitals have available beds via a simple application instead of by calling up every hospital in their reach

Some system which keeps track of number of available beds

Build app to find hospital



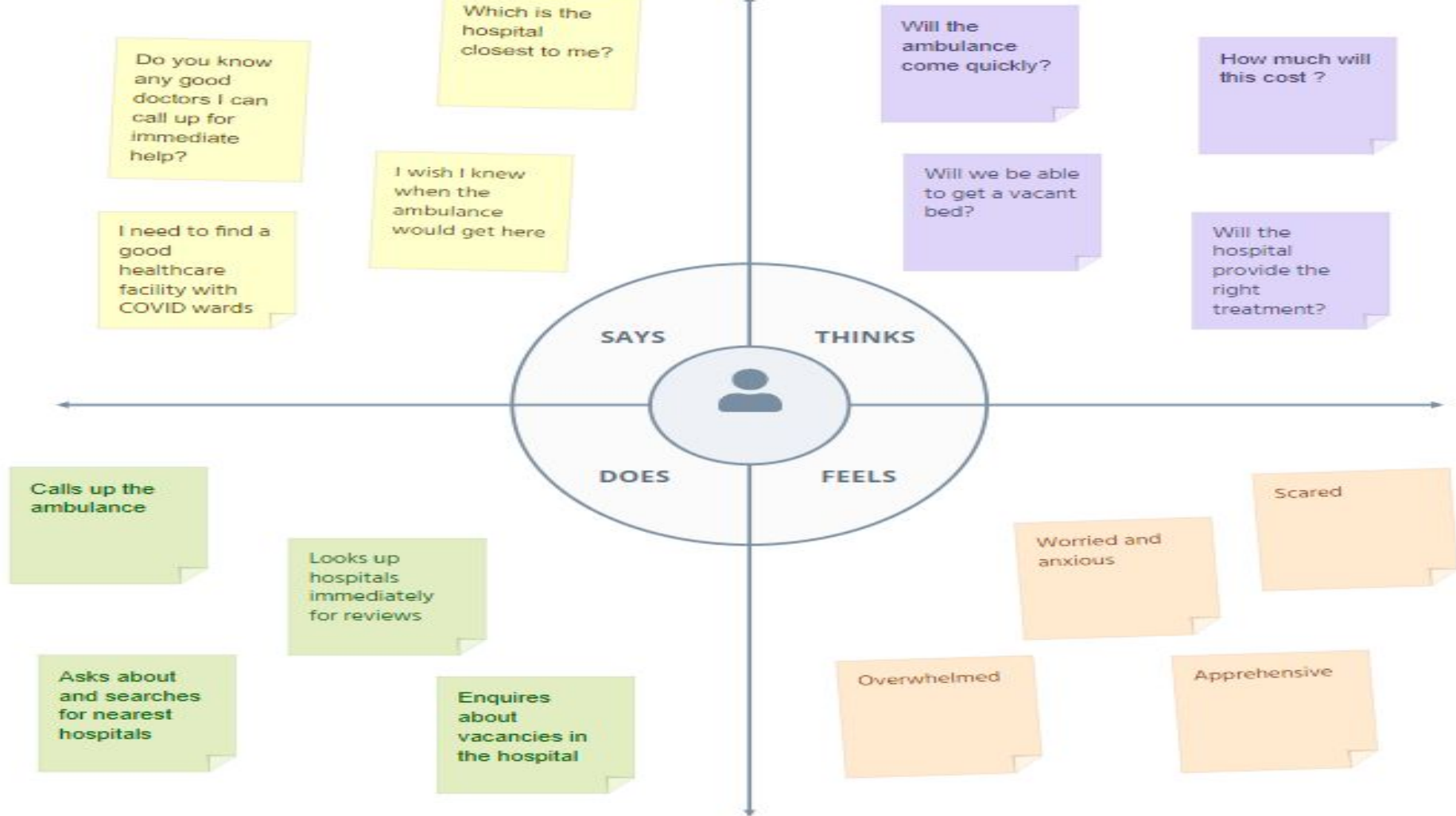
Inferences

People face the most difficulties w.r.t :

- **Finding a vacant hospital bed**
- **Having to settle for higher priced hospital beds/rooms**
- **Delayed ambulance**
- **Finding highly rated health care facilities with ease**

EMPATHY MAP

Patients / Relatives taking patients to the
hospital



— CONCLUSION

Would it make it easier if there was an application that eases the hospital finding process?

21 responses

