

# ADITYA DEGREE COLLEGES \*ANDHRA PRADESH\*

II SEMESTER - I MID EXAMINATIONS
I -BBA FUNDAMENTALS OF DIGITAL MARKETING

Time: 2 Hours
Max. Marks: 60M

# **SECTION-A**

# I. Answer any FIVE Questions.

5 X 4 = 20 M

- 1. What is Marketing automation
- 2. Explain the need of digital marketing
- 3. Marketing automation software
- 4. Customer experience
- 5. Marketing automation tools
- 6. Define CRM integration
- 7. Data driven decision making
- 8. Social media marketing

#### SECTION - B

# II. Answer ALL Questions.

4 X 10 = 40 M

9. (a) difference between traditional marketing and digital marketing

(OR)

- (b) features or importance of marketing
- 10. (a) Role of digital marketing

(OR)

- (b) scope and challenges of digital marketing
- 11. (a) Key components, and aspects of marketing automation

(OR)

- (b) advantages of marketing automation
- 12. (a) significance of customer experience

(OR)

(b) how does marketing automation help marketers