Ananya Garg
Computer Engineer

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Professional Experience

Sales Assistant | JD Sports

October 2023 - Present

- Delivering exceptional customer service and product knowledge, ensuring a seamless shopping experience for all customers in a dynamic retail environment.
- Maintaining clean and tidy stock standards on the shop floor, contributing to an organized and inviting store environment.
- Collaborating with team members to meet sales and Key Performance Indicator (KPI) targets by staying informed about current trends, in-store promotions, and evolving store processes.
- Thriving in a fast-paced, customer-focused retail setting, displaying flexibility to work various shifts, including weekends and holidays, as required.

Cashier | Hap Solutions

January 2023 - May 2023

- Handled fast-paced cashier and bartending duties at Aviva Stadium, ensuring accurate transactions and adhering to stadium policies and age restrictions.
- Maintained a balanced cash drawer, operated POS systems, and delivered professional customer service to contribute to a positive fan experience.

Other Experiences

Rotaract Club of TIET   July 2020 - June 2021

- Graphic Designer for social media projects within a subsidiary of Rotaract Club, a leadership and community service organization for young adults.

Paryavaran Welfare Society   October 2019 - June 2021

- Core Member, organized pollution checkups, plantation drives, and implemented water-saving measures through sensor-based taps in washrooms.

Hult Prize TIET   September 2020 - June 2021

- Director of Outreach, facilitated maximum student engagement for Hult Prize TIET, a part of the global Hult Prize movement collaborating with the UN.

Relevant Skills

- Store merchandise handling
- Credit and cash transactions
- Customer assistance
- Professional appearance
- Customer Service skills
- Communication skills
- Time Management
- Team Work
- Attention to detail
- Organised

Education History

Trinity College Dublin

Dublin, Ireland   2021-2023

- B.A.I Computer Engineering
- Enrolled in 2+2 credit transfer program. First two years were completed at Thapar University, India

Thapar Institute of Engineering and Technology (TIET)

Patiala, India   2019-2021

- B.A.I Computer Engineering

Thapar-Trinity Scholarship

One of the 2 percent people selected for 2+2 engineering program. Awarded the scholarship worth 15 percent on Academic fees.