

# ANANYA GOEL

Email ID: [ananyagoel.brac@gmail.com](mailto:ananyagoel.brac@gmail.com) || Phone Number: +91- 9958555947

EDUCATION				
Course	Year	Institute	Board	Score
BA (Economics and HRM)	2023	Dr. Bhim Rao Ambedkar College, Delhi University	UGC	73%
Class XII	2020	KL International School, Meerut	CBSE	87%
Class X	2018	KL International School, Meerut	CBSE	78%

OBJECTIVE
Economics and Human Resource Management graduate with proficiency in Excel Advanced, SQL, Power BI, and Python. Aspiring Data Analyst with intermediate-level analytical skills, eager to contribute to data-driven decision-making and organizational growth. Committed to continuous learning in the field of data analytics.

WORK EXPERIENCE
<b>Research and Program Management Intern, Swachhpan</b> 2021/07 – Current
<ul style="list-style-type: none"><li>Developed a framework to analyse current and proposed content for children in early years, online.</li><li>Conducted in-depth qualitative and quantitative research analysis to understand the current attitudes and practices regarding early childhood development.</li><li>Oversaw the designing, management and implementation of Early Childhood education project undertaken by the organisation.</li><li>Designed and conducted workshops focused on content for early years.</li><li>Assist a research team on understanding of the key players and stakeholders.</li><li>Assist developing quarterly &amp; annual progress reports highlighting implementation, financial performance, and impact of the program for funders/doners.</li></ul>

<b>Operations Intern, Planetspark</b> 2022/02 – 2022/07
<ul style="list-style-type: none"><li>Supported organisational goals through operations process improvements.</li><li>Working closely with internal stakeholders and cross org departments to reduce the TAT of teacher and students queries.</li><li>Assisted the end-to-end SOP for teachers' and Students' attendance/leave management.</li><li>Analysed the entire daily inbound calls by the teachers and students</li><li>Identified the main reason which contributed to the call inflow.</li><li>Identified the in payout and assisted an automated system around it which helped saving an over payout of around INR lacs monthly.</li><li>Introduced the fair pay policy for the teachers and educated them about the same.</li><li>Analysing the daily tickets/chats raised by the teachers and Students and doing the weekly RCA/RCE.</li><li>Creating daily/weekly reports and team metrics using Excel/Google Sheets.</li></ul>