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- 1) Being an engineering professional, ethics play a vital role. Ethics are morals which are applicable to all, as it is the basic way of sane human interaction.
- Ethics is similar to morals, but it is not exactly the same, i.e., morals are a self set boundary, whereas ethics are a set of desirable goals and ideals.
  - Being an engineer makes us responsible and gives us many expectations to live upto.
  - Engineers are everywhere production to services, everywhere engineers are present. Technology, food, transportation, planning, health, disaster management or ~~to~~ basic everyday necessities all are covered up by engineers. It becomes important to use safe and sound things and follow all the necessary guides and protocols.
  - If an engineer is ethical, they gain confidence and work efficiency increases.
  - Health of others and their own is good as they don't follow any malpractices and the morality of society is maintained.
  - The professional growth would be faster if the person works ethically.
  - The person's self-esteem would rise and give them confidence..
  - Therefore, ethics is essential for engineers as they are the building blocks of the society. Punctuality, fair means, honesty, loyalty, diligence and good virtue.
- ~~To conclude~~, ethics are are some of the basic ethics to be followed in everyday life.

2) Being a manager of a XYZ fried chicken producer, if the PETA challenges, it will cause a big decline of sales and cause unpopularity or promotion in wrong means. But ~~no~~ this can be turned good by good managerial skills.

- POSITIVITY:
- (a)\* No publicity is a bad publicity. The attention gained can be diverted from the animal-cruelty news to how polite the company is with the poultry. Advertisements and promotions should highlight how humane being omnivorous, require meat and ~~that~~ <sup>we</sup> handle the birds with care.
- \* We can have a legal action taken against the PETA and can question them in the court as we followed the market's standard measurements and rules and regulations. The legal battle would solve the problem by hearing both the sides fairly.



- \* We can promote cheaper deals, combos and other exciting offers to gain the attention of common people. It could target people from a particular age group such as children. Toys and other accessories would boost sales. Also new mascots and themes could help.
- \* Better public relations - staff relations. It would be beneficial if the world would know how generous the company was at the time of distress, didn't fire any of the staff and gave them steady salary. Also,
- \* Main way to boost ~~state~~ sales is only by appealing the common people, how meat is important for them in their diet. If we could come up with some new healthy variant of fried chicken too, such as air-fried chicken and so on.

### 3 Ways to manage ethical behaviour at workplace :

- \* Revise the employee handbook : A copy of all the policy and rules should be provided to all the employees. The company should take a written declaration from the employee, that they have read all the rules and policies properly and would abide by the workplace ethics policy.
- \* Work-place ethics simulation : Role play of various scenarios should be done so that the decision making skills of the employee increases, it is also called
- \* Experiential learning : To train the employees to deal with difficult situations.
- \* Policy : A proper workplace policy should be setup for the organisation.
- \* Training : The employees should be trained to solve ethical dilemmas, if any arise.
- \* A head charge authority : A person should be appointed to handle the employees grievances regarding workplace ethics.
- \* An anonymous box / hotline : Just to alert the employees and to give them a warning from crossing the line, a hotline is essential.
- \* Legal advice : If any workplace ethics issue arises, the matter should be taken to the higher authorities which comes under the employment law.
- \* Same business principles : Unbiased ~~and~~ decisions should be made regardless of the designation or the people involved.
- \* Policy to increase performance : The responsibilities and standards of the job can also be included in the policy to improve workforce.

4) Possible actions a manager has to take:

- a) The manager needs to talk to the woman face to face and try to understand her problem from herself.
  - b) He can offer the woman some paid leave to take good care of ~~the~~ her elderly mother and come back to work with full enthusiasm.
  - (c) As the manager knows that she is competent, she can be allowed to do work from home, so as to manage both office and home work.
  - (d) The manager could keep the ~~progress~~ meetings during lunch time and not in the morning.
  - (e) The manager should also sensitize the coworkers of the woman and educate them. Give them a lesson so as they don't pass any sexist comments.
- (2) a) The junior female worker should realise that she is lagging behind and needs to work harder.
- (b) she needs to be open and vocal with her colleagues and try not to overwork them.
  - (c) she is diligent already, she just has to become punctual.
  - (d) Other work place ethics include hard work and to increase the productivity of the organisation.



5 **Ethical climate**: It is the course of thought of its team members. It determines the ethical decision making skills of the members.

Signs of a healthy ethical climate:

- ❖ **INTEGRITY**: There should be clear communication between all the designations. Clarity and consistency is very important. Leaders play a very important part in shaping the integrity. They need to follow all rules and should be ethically sound and they should have the skill sets to make ethically right decisions. These integral values (consistent) should be practised for all in a routine and should be unbiased.
- ❖ **NO TOLERANCE FOR DESTRUCTIVE BEHAVIOUR**: Behaviour such as discrimination, sexual harassment and aggression is not permissible and would not be tolerated at all in a healthy ethical climate. It contaminates and disturbs the environment.
- ❖ **FOCUS ON PROCESS**: The Organisation should work together and focus on the right and correct ways to reach their end goal on time, using fair means and ethically.
- ❖ **SOCIAL RESPONSIBILITY**: The public relations of the organisations i.e., the partners and other components should also be good as they affect the ethical climate of the organisation.
- ❖ **STRUCTURAL REINFORCEMENT**: To have a strong base of moral behaviour, these elements influence the employees –
  - Reward systems (Monetary or Non-monetary)
  - Performance process
  - Evaluation process
  - Decision making rights.

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