

# Website Terms and Conditions

**Effective Date: 2<sup>nd</sup> December 2024**

Welcome to SIPNOVATIONS Technology Pvt Ltd! By accessing or using our website , you agree to comply with and be bound by the following terms and conditions. If you do not agree with these terms, please refrain from using our website.

## **1. General Use**

- 1.1. The content of this website is for general information and use only. It is subject to change without notice.
- 1.2. Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offense.

## **2. Intellectual Property Rights**

- 2.1. All content, logos, and designs on this website are the property of SIPNOVATIONS Technology Pvt Ltd unless otherwise noted.
- 2.2. You may not reproduce, distribute, or otherwise use the content for commercial purposes without written consent.

## **3. User Obligations**

- 3.1. You agree to use this website responsibly and not to misuse the platform by introducing viruses or harmful material.
- 3.2. Any information provided by you must be accurate and truthful.

## **4. Limitations of Liability**

- 4.1. SIPNOVATIONS Technology Pvt Ltd will not be held liable for any loss or damage arising from your use of the website or reliance on its content.

## **5. Third-Party Links**

- 5.1. Our website may include links to other websites. These links are provided for your convenience, and we do not endorse their content.

## **6. Privacy Policy**

- 6.1. Your use of the website is also governed by our Privacy Policy, which explains how we collect, use, and protect your personal information.

## **7. Jurisdiction**

- 7.1. These terms and conditions are governed by the laws of India. Any disputes arising will be resolved under the jurisdiction of Ahmedabad courts.
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# Privacy Policy

**Effective Date: 2<sup>nd</sup> December 2024**

At SIPNOVATIONS Technology Pvt. Ltd., we value your trust and are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, store, and protect your personal information when you visit our website or use our services.

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## 1. Information We Collect

We may collect the following types of information from you:

- **Personal Information:** Name, email address, phone number, business details, and other information you provide when filling out forms or contacting us.
  - **Usage Data:** Information about how you access and use our website, including your IP address, browser type, device information, and browsing behavior.
  - **Cookies:** Small files stored on your device to enhance user experience. See our Cookie Policy for more details.
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## 2. How We Use Your Information

We use your information for the following purposes:

- To provide and improve our services.
  - To process your requests, inquiries, or transactions.
  - To send updates, newsletters, or promotional materials (with your consent).
  - To analyze website performance and enhance user experience.
  - To comply with legal obligations.
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## 3. Sharing Your Information

We do not sell, rent, or trade your personal information. However, we may share your information:

- With trusted third-party service providers to support our operations (e.g., payment processors, hosting providers).
  - When required by law or to protect our legal rights.
  - With your consent, for specific purposes.
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## 4. Data Security

We implement industry-standard security measures to protect your personal information. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

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## 5. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections to your personal information.
- Request deletion of your personal data, subject to legal obligations.
- Opt out of receiving promotional communications.

To exercise these rights, please contact us at **[Insert Contact Email]**.

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## 6. Cookies Policy

Our website uses cookies to enhance user experience and analyze site traffic. By using our website, you consent to the use of cookies. You can manage or disable cookies through your browser settings.

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## 7. Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review their privacy policies before providing any personal information.

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## 8. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated effective date. Please review this policy periodically.

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## 9. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us:

**SIPNOVATIONS Technology Pvt. Ltd.**

**Address:** 307 Anand Mangal-2 Complex, Near Famina Town, CG Road, Ahmedabad, Gujarat 380009

**Email:** hello@ sipnovations.org

**Phone:** +91-9724555522

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## Refund & Cancellation Policy

**Effective Date: 2<sup>nd</sup> December 2024**

At **SIPNOVATIONS Technology Pvt. Ltd.**, we are committed to providing the highest level of service and customer satisfaction. This Refund & Cancellation Policy outlines the terms under which refunds and cancellations are processed for our products and services.

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### 1. Services Covered Under This Policy

This policy applies to all services offered by **SIPNOVATIONS Technology Pvt. Ltd.**, including but not limited to:

- Business consulting services.
  - Virtual staffing solutions (CFO, HR, CA, etc.).
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### 2. Refund Policy

#### A. Eligibility for Refunds

Refunds may be considered under the following conditions:

1. If the service was not delivered as promised.
2. If there is a proven technical error or delay caused solely by **SIPNOVATIONS Technology Pvt. Ltd.**
3. If the customer cancels the service within the specified cooling-off period (where applicable). Or before the said service delivered

#### B. Non-Refundable Services

The following services are non-refundable:

1. Services where work has already commenced or been delivered.
2. One-time setup fees or consultation charges.
3. Customized or tailor-made solutions, including business development.

#### C. Refund Process

- Eligible refunds will be processed within **7-10 business days** from the date of approval.
  - Refunds will be issued via the original payment method unless agreed otherwise.
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### 3. Cancellation Policy

#### A. Service Cancellation by Customer

1. Customers may request cancellations by contacting us via email or phone at least **48 hours / 2 working day** prior to the scheduled start date of the service.
2. If the cancellation request is made after work has begun, no refund will be provided for work already completed.

#### B. Service Cancellation by SIPNOVATIONS

We reserve the right to cancel services due to unforeseen circumstances, non-compliance with our terms, or non-payment of dues. In such cases:

- A prorated refund may be issued for work not yet completed.
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### 4. Exclusions

This policy does not cover:

- Delays or failures caused by customer negligence, lack of communication, or failure to provide necessary inputs.
  - Force majeure events beyond the control of **SIPNOVATIONS Technology Pvt. Ltd.**
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### 5. How to Request a Refund or Cancellation

To request a refund or cancellation, please follow these steps:

1. Send an email to **hello@sipnovations.org** with your order details, invoice number, and reason for the request.
  2. Our team will review your request and respond within **[3-5 business days]**.
  3. If approved, refunds or cancellations will be processed as per the terms mentioned above.
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### Product Pricing

SIPNOVATIONS Technology Pvt Ltd offers various services at competitive prices. Below is a general pricing structure for some of our core offerings. Please contact us for a customized quote.

### Company Registration

- Starting at **₹5,000** (Price may vary based on the business type, STATE OF REGISTRATION and requirements)

## **Manpower Solutions**

- Recruitment services: Starting at **₹10,000** per position (Price may vary based on the position, business type, STATE and requirements)

## **Digital Presence**

- Professional Website Development: Starting at **₹15,000** (Price may vary based on the type of service, business type, STATE and requirements)
- Social Media and Video Ads: Starting at **₹5,000** per campaign
- Ecommerce product registration & listings

## **Funding Preparation assistance**

- Pitch Deck Creation: **₹10,000**
- Business Plan and Financial Reports: **₹20,000**

## **Investor Research**

- Customized Investor List: Starting at **₹7,500** (Price may vary based on the type of service, business type, STATE and requirements)

## **Virtual Leadership Services**

- Virtual CFO, CTO, HR Manager: Starting at **₹25,000** per month (Price may vary based on the type of service, business type, STATE and requirements)

Can also work on the equity based + commission based

## **Other Services**

- Lead Generation Services: **₹2,500** per month (Price may vary based on the type of service, business type, STATE and requirements)
- Compliance and Accounting Services: **₹3,000** per month  
(Price may vary based on the type of service, business type, STATE and requirements)