

# Anamaria Oharciuc

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## Skills

- Understanding of C#, C++, HTML, CSS, JavaScript, Java, XAML/WPF, MySQL, Python
- Experienced in Microsoft Office Suite, Windows 10/11, Linux, Adobe Creative Cloud, Visual Studio, Git/GitHub, Microsoft Azure (including Active Directory and Endpoint Manager), WSL
- Proficiency in Level 1 IT troubleshooting, repairs, and customer service (remote and on-site)
- **Certifications:** IC3, NOCTI, Red Cross CPR/AED
- Bilingual: English, Romanian

## Education

### **ROWAN UNIVERSITY | 2022-2025**

- B.S. in Computer Science with concentrations in Software Engineering/Cybersecurity Defense
  - On track to be at Junior/3rd-Year credit level after Spring 2022
- 4.0 GPA as of Fall 2022
- Member of the John H. Martinson Honors College
- Event Coordinator of the Rowan Women's Association for Computing Machinery (ACM-W) as of October 2022

### **GLOUCESTER COUNTY INSTITUTE OF TECHNOLOGY (GCIT) | 2018-2022**

- High School Diploma, Academy of Computer Science
- 4.0 GPA in all Honors and College Level courses – graduated in the top 15% of the Class of 2022
- Assisted in orienting all prospective Computer Science applicants and answering questions about the Academy daily over the course of 2 years
- Accumulated over 30 volunteer hours through school organizations alone
- **Activities:** Student Council (2018-2019), SkillsUSA and Key Club (2019-2020), National Honor Society + National Technical Honor Society (2021-2022)

## Experience

### **PC TECHNICIAN LEVEL 1 | GCIT | AUGUST 2022-PRESENT**

- Configure, troubleshoot, and repair equipment, devices, and software on a 4-campus educational network
- Assist with the management and development of a large-scale MySQL database
  - Develop quality-of-life solutions to its respective front-end inventory system using C# and XAML
- Efficiently respond to network security threats, such as phishing, malicious devices, and virtual intruders
- Utilize a web-based ticketing system, Microsoft Endpoint Manager, and Azure Active Directory to address technical, networking, and security issues

### **STUDENT TECHNICIAN | GCIT | MAY 2021-JUNE 2022**

- Provided technical support across a multi-campus school district with 1600+ students and 500+ staff
- Created documentation and procedures that increased team efficiency and overall knowledge of asset management, configuration, and locations
  - Wrote and proofread several documentation and procedure files for the configuration of new campus and student testing equipment and devices
- Singlehandedly completed over 230 technical support tickets as of May 2022, alongside many cooperative tickets and projects