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Acknowledgements

Overview

- Libraries & change.
- Change is scary.
- Let's make a map.
- Where are we?
- Who are we?
- Where can we go from here?

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Libraries & change, or, πάντα ῥεῖ

We *know* change.

Reference

- Information needs and reference interviews
- Modes of interaction

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Availability of resources

- Acquisitions
- Circulation
- E-resources management
- Document delivery/ILL
- Discovery systems
- Collection management and weeding

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Metadata

- Descriptive cataloging and resource description
- Serials cataloging
- Authority control
- Access control
- Mapping
- Remediation

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Preservation & conservation

- Inherent vice
- Deterioration
- Reformatting and transfer
- Media or file format obsolescence

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Scholarly communication

- Research data management
- Citation management
- Managing information about researchers and funders
- Persistence of web resources

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Digital libraries & repositories

- Technological change and migration
- Aggregation and data sharing

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We got this.

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...but...

Change is (still) scary.

Why is change scary?

- Lots of unanswered questions
- No time to get your bearings
- Basically, it's like you're lost and have forgotten who you are.

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Let's make a map.

Where are we?

Discovery expectations

- "Discovery happens elsewhere" (Lorcan Dempsey)
- Our ILSes or discovery environments are no longer the single source of information
- Expectations of integrated discovery
- Delivery must necessarily follow soon after discovery

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Information objects and resources

- Many more types
- Reintegration of special collections
- Strong desire for but vague notion of LAM interoperability

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Authority control

- Rise of specialized vocabularies
- Improved feasibility of local management
- Cultural/political pushback on existing authority control practice and management

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Data & systems

- Rise of open source implementations
- Increased prevalence and expectations of APIs
- Introduction of discovery layers and the "disintegration" of the ILS
- Ecosystems required to acquire, manage, catalog, provide discovery for varied kinds of content
- Move from managing systems to managing data and dataflows across systems

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Addressing barriers to use

- Higher risk tolerance for making digital materials available
- Improving rights documentation
- Aggregation onto external platforms (DPLA, SHARE)
- Collections as data
- Move towards interoperable research

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Users ask for more.

Users ask machines first.

Our data has to do things it never had to before now.

Who are we?

Professional values & ethics

- Provide highest levels of service
- Ensure intellectual freedom
- Ensure privacy
- Respect intellectual property
- Responsible custody

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Balanced openness & transparency

- Open data (when appropriate)
- Open source
- Encouraging reuse
- Communication

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Community

- Trust the opinions and experience of others
- Cultivate hospitality, empathy, and mutual respect
- Assume the best of intentions
- Promote and support leadership
- Actively facilitate meetings
- Allow for both participation and retreat
- Allow the shape to redefine itself

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Address systemic issues

- Responsible use of all resources
- Make space for and support the underrepresented and disenfranchised on their terms
- Decenter colonial narratives
- Provide sanctuary
- Resist surveillance

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Where can we go from here?

What we can work towards

- A broader, more accessible, more inclusive, and more respectful body of knowledge
- Bringing new people and new ways of thinking into longstanding issues within our sector
- Systems and standards that lower barriers to reuse and movement of data across contexts
- Things we haven't even anticipated yet

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Thank you!

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Examples

DPLA tech team

- Building a team
- Establishing a set of values for one team
- Rebuilding core infrastructure and confronting major issues
- Changing course and resolution
- Value expansion

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Revision of the DACS principles

- Content standard's existing principles were hard to understand and teach
- Revision process focused on community-forward, anti-oppressive methods
- Actively encouraging feedback but preferring facilitated group discussions to inform process
- Mechanism ensures participation of many voices

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ArcLight MVP

- Building participatory processes
- Providing opportunities for increased contributions and clear commitments
- Being clear about limits and intent within focused areas of work

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