

Emotional Interaction

Assessment Task Number 6

- 1) Try to remember the emotions you went through when buying a big-ticket item online (e.g. a fridge, a vacation, a computer) How many different emotions did you go through?
- 2) Do you feel more creative when you are in a happy mood? Do you get less work done when you are feeling stressed?
- 3) What is Phishing?
- 4) Define error messages.
- 5) Which do you prefer?

Feedback when get something wrong

1. "Now Chris, that's not right. You can do better than that. Try again."
2. "Incorrect. Try again."

Is there a difference as to what you prefer depending on type of message? Why?

ANSWER

1. I feel happy and excited because finally I can buy the things that I really like.
2. Yes because when I'm happy I feel so energetic to do more works. Yes because whenever I'm stressed I feel tired all the time.
3. Phishing is a type of social engineering attack often used to steal user data, including login credentials and credit card numbers. It occurs when an attacker, masquerading as a trusted entity, dupes a victim into opening an email, instant message, or text message.
4. An error message is information displayed when an unforeseen problem occurs, usually on a computer or other device. On modern operating systems with graphical, error messages are often displayed using dialog boxes.
5. I prefer the second one because it short but straight to the point. Yes because messages should always straight to the point.