

Service Contract for Repricing Application

Definitions

Developer: Anas Reaz c/o Out Origin (AMZ One Step Ltd.)

28 - 4004 97st NW
Edmonton, AB
T6E 6N1
Canada

Client: Steven Mayer c/o Valiant Consultants

120 Nolancrest Cir NW
Calgary, AB
T3R 1J4
Canada

Services (~2 month scope):

- Create a user sign-up and login portal
- Periodically report stock status of products
- Establish connection between Amazon & Walmart and report price differences
- Syncing of stock and prices across platforms to prevent stock-outs and losses

Services (~4-6 month scope):

- Automatically reprice your items against competitors so you can win the Buy Box and get more sales
- Create pricing rules
- Automatically add tracking for shipped packages
- Automate order placement on Amazon as soon as they are placed by customers to save time on manual fulfillment - Every 10 minutes
- Customer Portal: Easy-to-read dashboard displays the health of your business with key metrics like sales, profits, expenses, Buy Box wins, top sellers, pay invoices, open tickets/chat with support
- Employee Portal: Access multiple stores at once, upload bulk listings, add team members, reply to customer questions on Walmart, add all hard cost (shipping, Amazon fees, and other expenses)
- Tracking Numbers: Pull valid tracking numbers that are needed for TBA and update with valid tracking number - Scraping UPS, USPS and Fedex for valid tracking numbers by the city/state/date

Addition:

- Integrate chat-bot for automated customer support

Specifications:

SQL Database

Web-based PHP application

Ability to be installed on in-house server or Cloud server

Product: Web-based application

Timeline: Mid-September 2021: *Start*

Estimated completion: ~6 - 8 months

Client responsibilities:

1-week response time for feedback.

Any costs associated to licenses/server cost or setup

Any costs associated with API calls

Providing access to any APIs/signups we require

Payment schedule:

Billed Hourly @ \$50/hr

(Monthly
billed at
the end of
the month)

Monthly Cloud Hosting charge \$150 *Secure SSL site setup (If client does not provide server)

Terms

1. **Rate:** Additional services shall be billed to the Client at the rate of \$50 USD per hour if there are any further hours needed to complete project.
2. **Payment:** The Client shall send payment to the Developer within 7 days of receiving an invoice.
 1. **Late Payment:** If a payment is more than 7 days late, no Services will be performed for the Client until payment is received.
3. **Copyright:** Copyright of all Products created while performing Services for the Client will be transferred to the Client upon receipt of payment in full, except in the cases described below.
4. **Copyright Exceptions**
 1. The Developer reserves the right to reuse and re-license portions of the created Product as desired, as long as the portions are general solutions to common problems and are not specific to the Clients product.
 2. Any portions of the Product whose copyright is withheld by the developer are licensed to the Client for use in the Product under the MIT license: <http://www.opensource.org/licenses/mit-license.php>
 3. The Client will only be billed for portions of the Product that were created during the effective period of this contract and created while performing Services for the Client.
5. **Termination:** Either party must give at least 30 days notice to the other party before termination. This contract may only be terminated after all outstanding invoices have been paid in full.
6. **Changes:** Either party may request to modify the terms of this contract at any time. When both parties consent to new terms and a new contract is signed, this contract is terminated immediately.

Customer Authorized Signature

Date