# WORK EXPERIENCE

## Web Developer

### QualQuest Consulting Pvt Ltd

*05/2021 - Present*, *Nagpur*

*Achievements/Tasks*

##### Automated Case Management System for IT Service (Ticketing system)

A software system to automate the ﬂow where it can create IT Ticket/ Service Ticket by reading emails from customer.

System has capability to identify emails received by customers, system can identify whether the email that is been sent by customer is a new email or an email for ongoing communication.

**Responsibilities :** Database creation, implementation of various server actions, UI

# SKILLS

Outsystem

HTML

CSS

JavaScript

Data Analysis

MS Oﬃce

Google Data Studio

Adobe Acrobate

**CERTIFICATES**

screen creation and management, roles deﬁning for different users, debugging,

Project completion by following the best practices of Outsystem



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Anas Ahmad

Web Developer

Innovative, task driven professional with 2+ years of experience in Outsystems web development and looking forward to utilize my skills and experience to contribute for the growth of the organization.

##### Employee Directory and Vacations Management System

An Employee Directory is an employee management system, where the different roles and vacations for employees can be managed.

Employee leaves management and leave scheduling calendar, new comers and employee birthdays dashboard for managing employee database.

**Responsibilities :** Database creation, various UI screen designing, API assignment, running timers for assigning holidays according to country code and storing the data.

**Internship Trainee**

### Anexas Euorope Consultancy

*01/2021 - 02/2021*,

*Achievements/Tasks*

An online training on Process improvement by data analytics such as DMAIC, Histogram, Pareto Chart, Fish Bone Diagram

# EDUCATION

## B-Tech Chemical Tech.

### Laxminarayan Institute Of Technology (LIT)

*05/2017 - 05/2021*, *Ist Class Distinction - 78.73%*

## HSC

### M M Rabbani Jr College

*06/2015 - 06/2017*, *82.46%*

## SSC

### M M Rabbani High School

*05/2014 - 05/2015*, *95.40%*

#### Outsystem ODC Ready Training

*Proﬁle link:- https://*[*www.outsystems.com/proﬁle/ryr9oneffz/overvie*](http://www.outsystems.com/proﬁle/ryr9oneffz/overvie) *w*

#### Data Analytics Certiﬁcation

*A certiﬁcation course to become a data analytics specialist*

#### Building Interactive Dashboard

*An interactive dashboard for designing the graphical data representation for data managing and data analysis.*

#### Statistics Foundation

*An online course on "statistics to built data"*

