

# Remote OS Service Checklists

## OS Installation (Windows/Linux/Android)

- Backup existing data (optional/user-directed)
- Confirm system requirements
- Create bootable USB (Rufus, Ventoy)
- Set boot order in BIOS
- Begin installation (choose correct partitions)
- Complete post-install steps (updates, drivers, cleanup)
- Share install summary with client

## System Optimization

- Uninstall bloatware
- Disable startup programs
- Update drivers
- Install antivirus/firewall (if needed)
- Adjust power settings for performance
- Run disk cleanup
- Document optimization changes for client

## Troubleshooting

- Ask client for symptoms or screenshots
- Perform initial system audit
- Boot into Safe Mode or recovery environment
- Check boot order, BIOS, disk errors
- Use command-line tools (chkdsk, sfc /scannow, bootrec)
- Repair or reinstall bootloader (Linux: GRUB, Windows: BCD)
- Verify issue resolution with client