

# Anas Al-Sammarraie

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## SUMMARY OF SKILLS

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- Front-End: JavaScript, Reactjs, Nextjs, Redux, jQuery, HTML5, CSS3, Tailwind, Bootstrap
- Back-End: Ruby on Rails, MySQL, PostgreSQL, MYSQL, OAuth, NextAuth
- Tools & Methods: Git, GitHub, AWS, S3, RSpec, TDD, Linux, Agile, Waterfall
- Professional: Remote Pair-Programming, Teamwork, Mentoring, collaboration, and communicating

## PROFESSIONAL EXPERIENCE

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### FREELANCE - PERSONAL PROJECTS

Amman, Jordan

#### Full-Stack Developer

NOVEMBER 2022-Present

Launched more than 5 side Full-Stack Side projects and also some freelanced projects during this time deployed most of them on AWS, Netlify, and Heruko, optimized the performance for clients, and boosted it up to 20%. made all responsive for Mobile and Desktop view

- Crypto Blog:: A Next.js web app with a Prisma adapter for real-time cryptocurrency data. Engage in community-driven discussions, and vote on comments. NextAuth ensures secure authentication.  
Built with: Nextjs, NextAuth, Redux, API, AWS RDS, PSQL, Tailwind
- Supplement-Register: Next.js 13, Prisma, and MySQL-powered app. It handles inventory, invoices, and daily sales tracking. using AWS S3 bucket for uploading images and RDS PSQL as a database  
Plus, it is packaged with downloadable PDF invoices.  
Built with: Nextjs, Prisma ORM, PSQL, AWS S3, API, Tailwind
- Budget-App: A Ruby on Rails app for managing personal finances with pSQL and Bootstrap.  
developed for iOS/Android to Track your expenses, set budget goals, and gain insights into your spending habits.  
Built with: Ruby on Rails, API, PSQL, Bootstrap, CSS

### AL-KHORA LTD.

Amman, Jordan

#### IT Support Engineer

July 2017-2023

played a pivotal role in supporting and enhancing the company's IT operations. I joined the organization during a critical phase and contributed significantly to its growth and success. My key responsibilities and achievements in alignment with this role include:

- Provided prompt and effective support, ensuring minimal downtime and smooth operations ensuring they were secure and compliant with company policies. Monitored system performance to ensure optimal performance.
- Enhanced departmental efficiency by 15% through the implementation of new processes and technologies.
- Reduced system downtime by 30% through prompt and effective support, achieving a 99.2% success rate in independently resolving Level 2 tech support tickets.

### PIXEL MOBILE

Amman, Jordan

#### Customer Support

January 2018-2023

During my tenure as a Customer Support Representative at Pixel Mobile in Amman, Jordan, from January 2018 to 2023, I played a crucial role in providing top-tier customer support services. My primary responsibilities and accomplishments in alignment with this role are as follows:

## Anas Al-Sammarraie

### PROFESSIONAL EXPERIENCE (CONTINUED)

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- Successfully resolved technical issues for customers by following up and utilizing service software, resulting in a 20% improvement in issue resolution time.
- Maintained strong customer relationships by addressing questions and concerns promptly and professionally, resulting in a 25% improvement in customer satisfaction ratings.
- Developed customer service scripts and procedures. Monitored customer interactions to ensure customer satisfaction. Provided feedback to management on customer service issues.

#### ROSE NET. COMPANY Network Specialist

**Baghdad, Iraq**  
**January 2013-2015**

Network Specialist at Rose Net Company in Baghdad, Iraq, from January 2013 to 2015, my role was centered around network management and technical expertise. Here are the key components of my role:

- Stayed current with the latest advancements in network technologies and infrastructure.
- Assisted with the implementation of new network technologies. Troubleshoot and resolve network issues. Delivered technical support to Users.
- Implemented and refined processes to maintain a resilient and dependable network environment.
- Identified and resolved hardware-related issues, optimizing network performance and formulating strategic networking solutions.

### EDUCATION

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#### BAGHDAD COES UNIVERSITY

**Baghdad, Iraq**

*Bachelor's degree in Computer Software Engineering*

#### MICROVERSE FULL-STACK DEVELOPMENT BOOTCAMP

**Remote**

*Full-Stack Web Development Program*

**December 2022-June 2023**

- Spent 1300+ hours mastering algorithms, data structures, and full-stack development while simultaneously developing projects with Ruby, Rails, JavaScript, React, and Redux
- Developed skills in remote pair programming using GitHub, industry-standard git-flow, and daily standups to communicate and collaborate with international remote developers

#### AMAZON WEB SERVICES

**Remote**

*Certified AWS Cloud Practitioner*

**August 2022**

- Continuously updated skills through AWS documentation, courses, and training.
- Successfully implemented and managed AWS resources for Amplify, RDS, S3, EC2

### VOLUNTEER

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#### MICROVERSE

**Remote**

**January 2023-March 2023**

*Full-Stack Web Development Program*

- Mentored 3 Junior web developers, providing technical support through code reviews
- Proposed improvements to code organization to improve code quality and performance by 20%.
- Handed over advice and tips to 10+ students on how to maintain motivation and longevity.

### REFERENCE

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- References available upon request