

Anas Al-Sammarraie

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SUMMARY OF QUALIFICATIONS

- ❖ Front-End: JavaScript, Reactjs, Nextjs, Redux, jQuery, HTML5, CSS3, Tailwind, Bootstrap
- ❖ Back-End: Ruby on Rails, MySQL, PostgreSQL, OAuth, NextAuth
- ❖ Tools & Methods: Git, GitHub, AWS, RSpec, TDD, Linux, Agile, Waterfall
- ❖ Professional: Remote Pair-Programming, Teamwork, Mentoring, collaboration, and communicating

PROFESSIONAL EXPERIENCE

Freelance - Personal Projects, Full-Stack Developer

Amman, Jordan
November 2022–Present

- ❖ [Crypto Blog](#): A Next.js web app with a Prisma adapter for real-time cryptocurrency data. Engage in community-driven discussions, and vote on comments. NextAuth ensures secure authentication.
 - Built with: Nextjs, NextAuth, Redux, API, AWS RDS, PSQL, Tailwind
- ❖ [Supplement-Register](#): Next.js 13, Prisma, and MySQL-powered app. It handles inventory, invoices, and daily sales tracking. using AWS S3 bucket for uploading images and RDS PSQL as a database Plus, it is packaged with downloadable PDF invoices.
 - Built with: Nextjs, Prisma ORM, PSQL, AWS S3, API, Tailwind
- ❖ [Budget-App](#): A Ruby on Rails app for managing personal finances with pSQL and Bootstrap. built for iOS/Android to Track your expenses, set budget goals, and gain insights into your spending habits.
 - Built with: Ruby on Rails, API, PSQL, Bootstrap, CSS

Al-Khora ltd. IT Support Engineer

Amman, Jordan
July 2017–2023

- ❖ Provided prompt and effective support, ensuring minimal downtime and smooth operations ensuring they were secure and compliant with company policies. Monitored system performance to ensure optimal performance.
- ❖ Actively contributed to Continuous Improvement initiatives within the IT department, implementing new processes and technologies to improve efficiency.
- ❖ Achieved a 99.2% success rate in independently resolving Level 2 tech support tickets Assisted with the development of IT Knowledgebase. Developed training materials for new hires.

Pixel Mobile Customer Support

Amman, Jordan
September 2018–2023

- ❖ Successfully resolved technical issues for customers by following up and utilizing service software, resulting in a 20% improvement in issue resolution time.
- ❖ Maintained strong customer relationships by addressing questions and concerns promptly and professionally, resulting in a 25% improvement in customer satisfaction ratings.
- ❖ Developed customer service scripts and procedures. Monitored customer interactions to ensure customer satisfaction. Provided feedback to management on customer service issues.

Rose Net
Network Specialist

Baghdad, Iraq
January 2013–Jan 2015

- ❖ Stayed current with the latest advancements in network technologies and infrastructure.
- ❖ Assisted with the implementation of new network technologies. Troubleshoot and resolve network issues. Provided technical support to Users.
- ❖ Implemented and refined processes to maintain a resilient and dependable network environment.
- ❖ Identified and resolved hardware-related issues, optimizing network performance and formulating strategic networking solutions.

VOLUNTEER

Microverse
Mentor (Voilnteer)

Remote
January 2023–March 2023

- ❖ Mentored 3 Junior web developers, providing technical support through code reviews
- ❖ Proposed improvements to code organization to improve code quality and performance by 20%.
- ❖ Provided advice and tips to 10+ students on how to maintain motivation and longevity.

EDUCATION

Microverse
Full Stack Web Development Bootcamp

Remote
December 2022–June 2023

- ❖ Spent 1300+ hours mastering algorithms, data structures, and full-stack development while simultaneously developing projects with Ruby, Rails, JavaScript, React, and Redux
- ❖ Developed skills in remote pair programming using GitHub, industry-standard git-flow, and daily standups to communicate and collaborate with international remote developers

Baghdad COES University
Bachelor's degree in Computer Software Engineering

Baghdad, Iraq

Amazon Web Services
Certified AWS Cloud Practioner

Remote
August 2022

- ❖ Continuously updated skills through AWS documentation, courses, and training.
- ❖ Successfully implemented and managed AWS resources for Amplify, RDS, S3, EC2