



# Anas BOUNAIM

Full-Stack Developer | Software Engineering

## About Me

Full-stack developer with strong foundations in software engineering, automation, and enterprise systems. After two years in technical environments (HCL Tech, Econocom), I transitioned into development, building scalable web apps and APIs with React, Next.js, and Spring Boot. My experience with SCCM, SAP, Azure, Citrix, and ServiceNow gives me a solid understanding of large systems, helping me design robust and maintainable solutions. I write clean code, automate workflows with Python/JavaScript, and turn business needs into efficient technical implementations.

## Contact

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- GitHub: anasbounaiim

## Skills

- Core Programming:** Python, JavaScript/TypeScript, Java Automation scripts, API integration, debugging tools
- Frontend:** React JS, Next.js, Angular, Tailwind CSS, shadcn/ui
- Backend:** Spring Boot, Node.js, Express, REST APIs
- Databases:** PostgreSQL, MongoDB, MySQL
- Tools & DevOps: Git, Docker, Postman, Jira, Linux CLI
- Other:** ServiceNow (automation scripts, API integration)

## Langues

- Français | Fluent
- Anglais | Fluent
- Arabe | Native Language

## Soft Skills

- Listening
- Customer Service
- Team Spirit

## Interests

- UI/UX design,
- photography
- creative coding

## Certificat

3W ACADEMY – 2021

- SUMMER-CAMP WORDPRESS

## Experience

### HCL Tech – Senior IT Service Desk Analyst 10/2024 – Present

- Automated workflows using Python / JavaScript scripts.
- Debugged issues via logs, configs, dependency tracing.
- Supported SAP GUI/Fiori (auth, roles, workflows).
- Worked with SCCM (deployments, collections, compliance).
- Troubleshoot Azure AD (SSO, MFA, Conditional Access).
- Resolved Citrix VDI session and profile issues.
- Managed ServiceNow CMDB updates and automation.
- Resolved network issues (VPN, DNS, Zscaler, proxies).
- Supported developers with dev tools (VS Code, IntelliJ), environment setup, build errors, API access, and network configuration for dev workflows.

### Econocom Maroc – Service Desk 9/2022 – 9/2024

- Delivered L1/L2 support
- Analyzed deployments & compliance using SCCM.
- Handled SAP access & workflow issues.
- Performed debugging via logs, Event Viewer, configs.
- Documented technical procedures and recurring issues.

### KaguyaCiné – Web Ticket Booking with Mood-Based Film Recommender 5/2025 – 7/2025

- Built a cinema web app featuring movie catalog, seat booking, online payments, and AI-based film recommendations.
- Stack:** Next.js, Tailwind CSS, Spring Boot (Microservices), PostgreSQL, Docker, Keycloak, GPT-4o API

### Trans Ghazala – Transport & Logistics Web Platform – Front-End Developer 5/2023 – 7/2023

- Developed a responsive transport website covering travel, tourism, and parcel tracking with modular UI components.
- Stack:** React, Next.js, Tailwind CSS, Radix UI, shadcn/ui, Framer Motion.

### CPNFC – Application Developer 5/2023 – 8/2023

- Designed and implemented a secure academic data platform with analytics dashboards and structured storage.
- Stack:** Java, Spring Boot, JPA, PostgreSQL.

### AIEM – Développeur Web 11/2023 – 12/2023

- Created a real-time event management web app with a clean, responsive UI.
- Stack:** React JS, Node.js, Express, MongoDB.

## Education

### Master's Degree in IT Engineering, Big Data & Cloud Computing

ENSET (Higher Normal School of Technical Education) – Hassan II University  
10/2023 – Present

### Bachelor's Degree in Web and Mobile Development

ENSET (Higher Normal School of Technical Education) – Hassan II University  
10/2022 – 07/2023

### Diploma of Specialized Technician in Software & Web Development

ISTA NTIC (Specialized Institute in Offshoring and New Information Technologies )  
09/2020 – 07/2022

### Scientific Baccalaureate – Physics & Chemistry Option

Moulay Teyeb El Alaoui (salé, Maroc)  
10/2018 – 07/2019