



:: CHECK-BY-PHONE/PRE-PAID CARD ::

- **Red - Verbatim**
 - **Blue - Non-Verbatim**
 - **Brown - Agent Guide/As Instruction Only**
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Instruction: This script must be read before charging the account. After reading this script, read the Sales Verification Script.

(Customer's First and Last Name), by providing your bank account information and verbal authorization today, (Current Date MM/DD/YY), you are authorizing 411 Locals to create an ACH debit to your account and that this Check-By-Phone will be drafted from your account for the non-refundable setup fee in the amount of \$_____.

Please be advised that the tech department will not begin work on the Local Listing until the check has cleared your bank and funds have been deposited into the account of 411 Locals. Please be advised that it may take 14 business days for the check to process.

In the event your Check-By-Phone is returned from your bank unpaid, you further agree that a fee of \$25.00 as allowable by law shall also be charged to your account via draft or ACH debit.

Do you authorize 411 Locals to proceed with this Check-By-Phone? (You must obtain an answer before proceeding. If Yes, proceed.)

A Check-By-Phone will be drafted from your bank account with the following information (Customer's First and Last Name, Bank Routing Number, Account Number and Set-Up Fee/Amount).

Please allow 12 to 72 business hours for this transaction to post to your account. Should you have any questions regarding your payment, you may reach our office at 866-391-0622.

Note: If script modification necessitates, please log it [here](#)