



PREPAID CARD



How to check Prepaid Cards

If it is a new card:

- Check in the Deal module
- Use the [Binlist.net](https://binlist.net)

If it is a card on file:

- Check the card through vaults in the contacts

1. Check in the Deals module

- When processing a deal, enter the Card Details in the deal module
- Check the type of the card
- If it shows “Yes” under “Is Prepaid”, then it is a prepaid card.

Billing Notification: ☒

Days before BD: 7

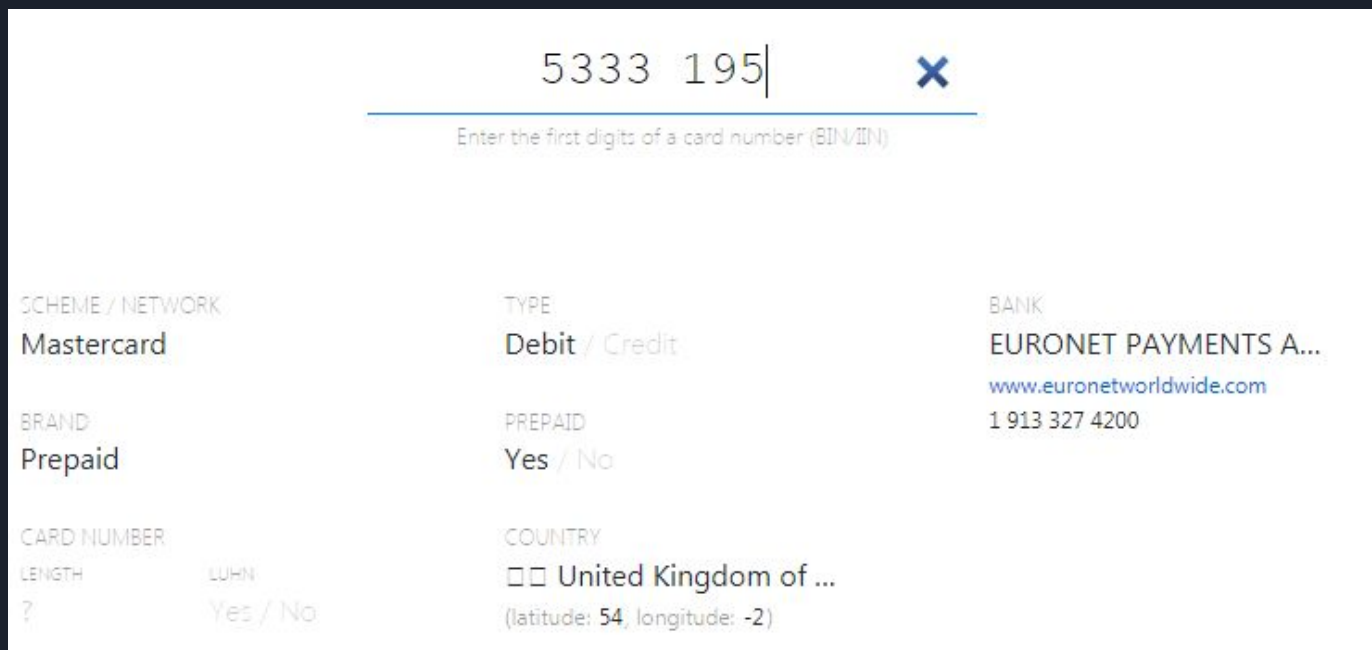
Collection

Collection: CC type: Visa
Issuer: undefined
Type: debit
Is Prepaid: Yes

Credit Card Number*	4348630111063811
Expiration Date (ie. 0716 = July 2016)*	
CVV*	
Amount*	1.00
Merchant Account*	auto
Company*	
First Name*	
Last Name*	
Full address*	
Address*	
City*	
State*	
Zip*	

2. Binlist

- Go to <https://binlist.net/> and enter the first digits of the card.
- Check the type of the card under Prepaid, If it says Yes then it is a prepaid card.



5333 195 | ✕

Enter the first digits of a card number (BIN/IIN)

SCHEME / NETWORK	TYPE	BANK
Mastercard	Debit / Credit	EURONET PAYMENTS A...
BRAND	PREPAID	www.euronetworldwide.com
Prepaid	Yes / No	1 913 327 4200
CARD NUMBER	COUNTRY	
LENGTH	<input type="checkbox"/> United Kingdom of ...	
?	(latitude: 54, longitude: -2)	
LUHN		
Yes / No		

3. Vaults

- Go to Contacts.
- Search for Vaults and check if the card is valid.
- If box is ticked on the Prepaid section, then it is a prepaid card.

Note: We can't use any cards where the box under Invalid is ticked. It means that the card is no longer active.

^ Vaults

Select


(1 - 3 of 3)

Name	Date Created	Vault ID	CC Number	CC Exp Date	CC Type	Is Prepaid	Invalid	Check Account	Created By
Tuesday Lena Amundson VaultID	06/20/2019 02:47pm	1292039264	404654*****8669	0123	Visa	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Vanessa Paquiabas
Tuesday Amundson VaultID	01/30/2019 02:05pm	1009460513	375150*****3018	0522	American Express	<input type="checkbox"/>	<input type="checkbox"/>		Angela Orleans
Tuesday Lena Amundson VaultID	11/18/2019 03:27pm	1293576003	403995*****1229	0723	Visa	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Stella Neville



What is the prepaid card procedure?

1. If customer insist to use a Prepaid Card/ has no Credit Card, then Setup can be processed if we **collect advance payment worth 3 months**
2. SME/Team Lead will contact Accounting Team to generate the 3-month invoice
3. Agent will process the payment in Collections Form in Contacts



How can we fix the issue about prepaid cards?

- Ask for another valid credit card or debit card to be used for AB. If the customer is not willing to give the card details on the phone:
 - -Send customer the online payment link
 - -Send customer the Checkout email
- Ask for a Checking account to be used for AB
 - -Get the account number and routing number
 - -Read the CBP Script
- Ask cx if he has a relative who has a card that we can use for AB
 - -Make sure to read the Vscript for the card owner