

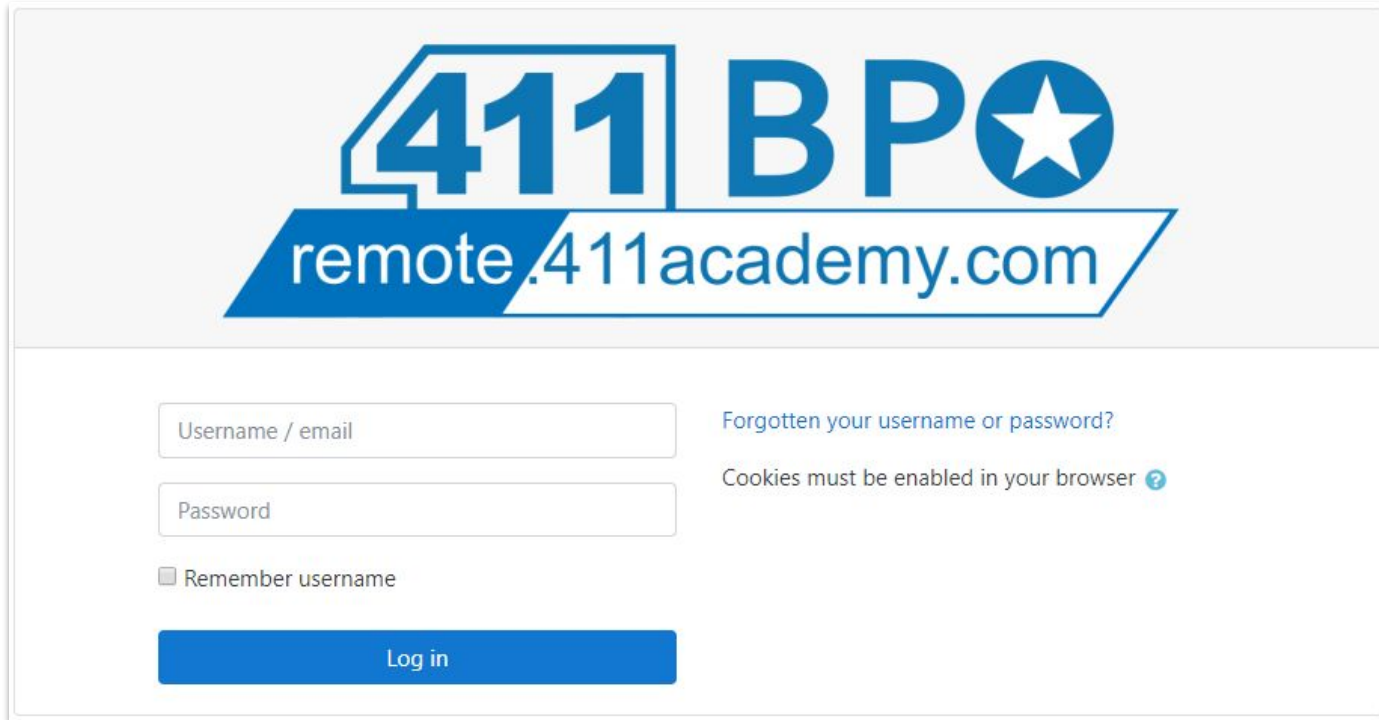


Remote LMS for Team Members




Remote LMS for TEAM MEMBERS

Step 1: Open remote.411academy.com



The screenshot shows the login interface for the 411 BPO Remote LMS. At the top, the logo features '411 BPO' in blue, with a white star inside a blue circle. Below the logo, the URL 'remote.411academy.com' is displayed in a blue banner. The login form includes a 'Username / email' field, a 'Password' field, and a 'Remember username' checkbox. A blue 'Log in' button is positioned at the bottom of the form. To the right of the form, there are two links: 'Forgotten your username or password?' and 'Cookies must be enabled in your browser' with a question mark icon.

411 BPO 

remote.411academy.com

Username / email

Password

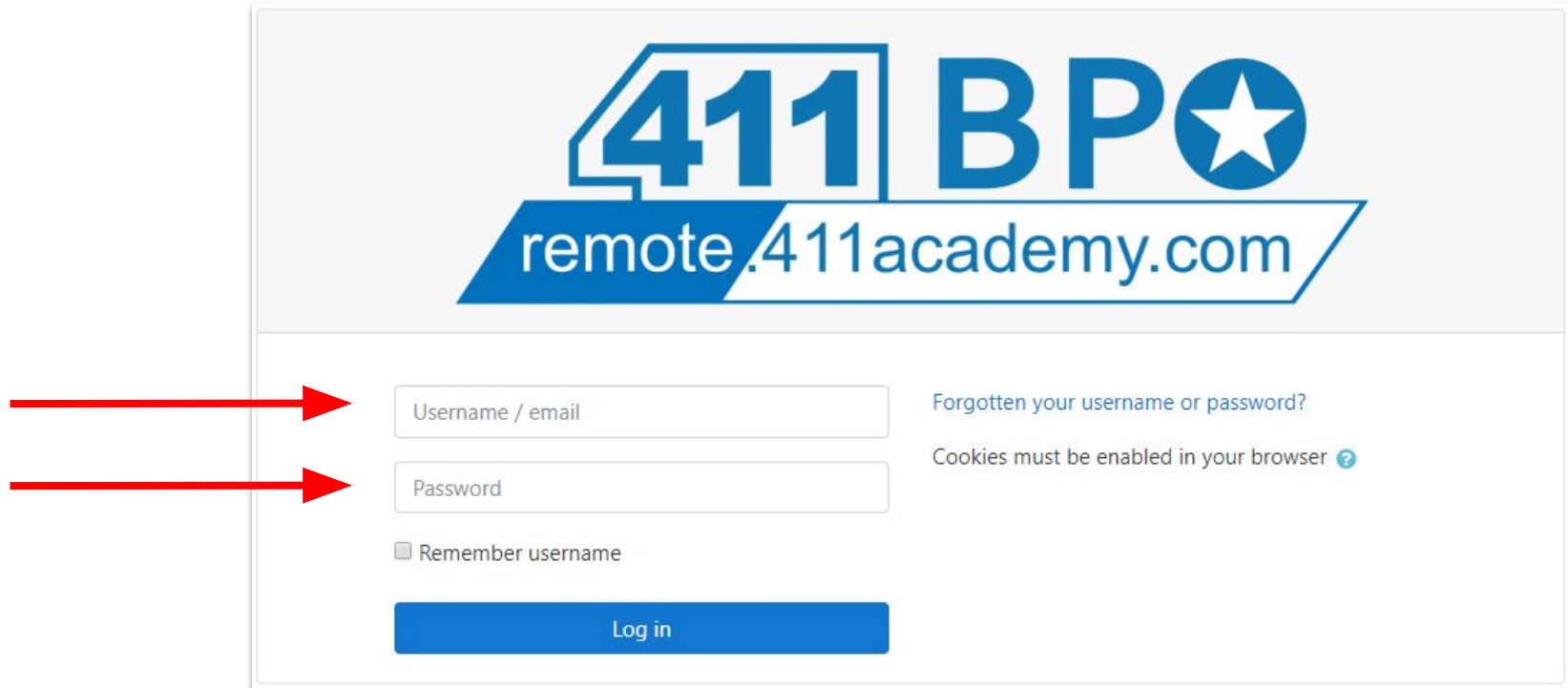
☐ Remember username

Log in

[Forgotten your username or password?](#)

[Cookies must be enabled in your browser ?](#)

Step 2: Type in your Username and Password



The screenshot shows the login interface for 411 BPO. At the top is the logo "411 BPO" with a star in a circle, and below it, the URL "remote.411academy.com" in a blue banner. The login form contains two input fields: "Username / email" and "Password". Two red arrows point to these fields from the left. Below the "Password" field is a checkbox labeled "Remember username". To the right of the input fields are two links: "Forgotten your username or password?" and "Cookies must be enabled in your browser ?". At the bottom of the form is a blue "Log in" button.

411 BPO

remote.411academy.com

Username / email

Password

☐ Remember username

Log in

[Forgotten your username or password?](#)

[Cookies must be enabled in your browser ?](#)

Step 5: Update Password

411 Remote LMS

411 Remote LMS

[Home](#) / [Log in](#) / [Forgotten password](#)

Please enter your new password below, then save changes.

Set password

Username milen.sotirov

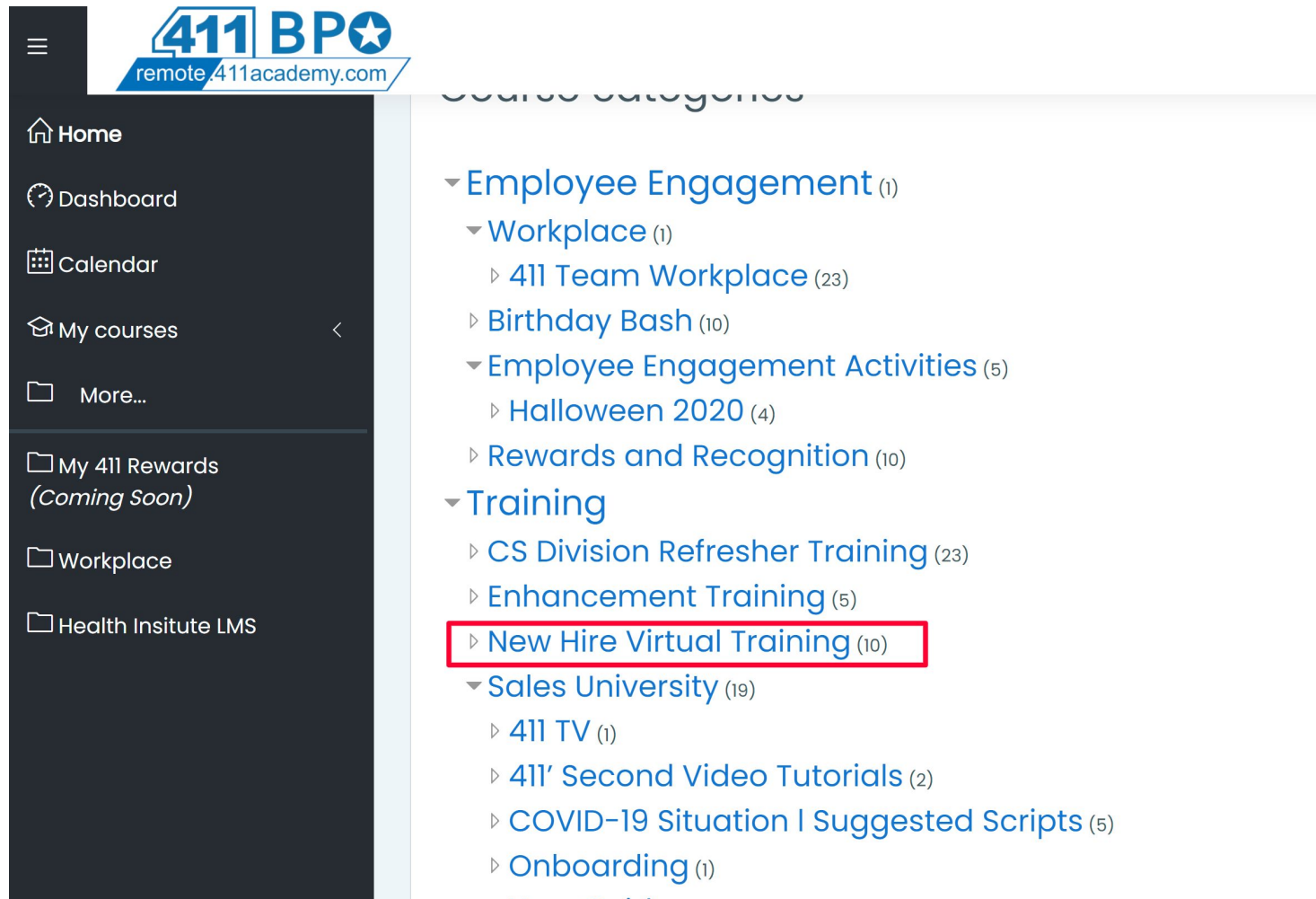
New password ⓘ

New password (again) ⓘ

There are required fields in this form marked ⓘ .

Note: Make sure to remember or take note of your NEW password

Step 6: New Hire Course



The screenshot displays the 411 BPO Academy LMS interface. The top header features the 411 BPO logo and the URL 'remote.411academy.com'. A dark sidebar on the left contains a menu with the following items: Home, Dashboard, Calendar, My courses, More..., My 411 Rewards (Coming Soon), Workplace, and Health Institute LMS. The main content area, titled 'Course Categories', lists several categories with their respective counts in parentheses: Employee Engagement (1), Workplace (1), 411 Team Workplace (23), Birthday Bash (10), Employee Engagement Activities (5), Halloween 2020 (4), Rewards and Recognition (10), Training, CS Division Refresher Training (23), Enhancement Training (5), New Hire Virtual Training (10), Sales University (19), 411 TV (1), 411' Second Video Tutorials (2), COVID-19 Situation | Suggested Scripts (5), and Onboarding (1). The 'New Hire Virtual Training' item is highlighted with a red rectangular border.



- Home
- Dashboard
- Calendar
- My courses
- More...
- My 411 Rewards (Coming Soon)
- Workplace
- Health Institute LMS

Course Categories

- Employee Engagement (1)
 - Workplace (1)
 - 411 Team Workplace (23)
 - Birthday Bash (10)
- Employee Engagement Activities (5)
 - Halloween 2020 (4)
 - Rewards and Recognition (10)
- Training
 - CS Division Refresher Training (23)
 - Enhancement Training (5)
 - New Hire Virtual Training (10)
 - Sales University (19)
 - 411 TV (1)
 - 411' Second Video Tutorials (2)
 - COVID-19 Situation | Suggested Scripts (5)
 - Onboarding (1)

Step 7: Training agenda day by day

DAY 1

- | | |
|---|-------------------------------------|
|  TjBPO New Hire Orientation | <input type="checkbox"/> |
|  House Rules | <input type="checkbox"/> |
|  Who Are We? | <input type="checkbox"/> |
|  Department Video | <input checked="" type="checkbox"/> |
|  Why Choose 411 Locals | <input checked="" type="checkbox"/> |
|  The Secret of Google's First Page | <input type="checkbox"/> |
|  Time Doctor Setup (Video) | <input checked="" type="checkbox"/> |
|  Confidence Video with Kony | <input type="checkbox"/> |

DAY 2

- | | |
|---|-------------------------------------|
|  Online Presence Package (OPP) | <input checked="" type="checkbox"/> |
|  SEO Bases | <input checked="" type="checkbox"/> |
|  The Google Listing | <input checked="" type="checkbox"/> |
|  Keywords (SWTH Video) | <input checked="" type="checkbox"/> |
|  Stairway to Heaven | <input type="checkbox"/> |



Activity

1. Everyone navigate on your own through “Dashboard” page
2. Everyone navigate on your own through “My Courses” page



If you have questions or needs further assistance, please reach out to the following:

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