# Apply for **VA Health Care**

This guide will help you apply for VA Health Care, which includes regular checkups, prescriptions, and access to specialists, such as cardiologists, gynecologists, and mental health providers.

**U.S. Department of Veterans Affairs**

**Choose VA**

## A checklist to help you apply for VA Health Care:

**1** **PREPARATION**

- ☐ Collect the following information:
  - ☐ **Discharge papers** (**DD214 member-4** or equivalent)
  - ☐ Your most recent **tax return**
  - ☐ **Social security numbers** for yourself and your dependents
  - ☐ **Account numbers** for insurance programs you are enrolled in
  - ☐ Your **VA Disability Rating Decision** (if applicable)

**2** **APPLICATION**

- ☐ Apply by completing the healthcare application form (VA Form–10 EZ) in one of these ways:
  - ➔ Visit us **online** at VA.gov and click on "Health Care"
  - ➔ Give us a **call** at (877) 222-8387 (press 1); M–F, 8am–8pm EST
  - ➔ Visit us **in person** at a VA Medical Center
  - ➔ Print out and **mail** the completed form to the Health Eligibility Center (2957 Clairmont Road, Suite 200, Atlanta, GA 30329)

**3** **REVIEW AND DECISION**

- ☐ **Call** (877)-222-8387 (press 2) if you haven't heard back from VA more than one week after you've submitted your application

**4** **NEXT STEPS**

If approved, take steps to access the benefits you are eligible for:

- ☐ **Review priority group assignment** and personalized benefits handbook mailed by VA after enrollment
- ☐ Contact your local VA Medical Center to **set up an appointment**
- ☐ Make an appointment to obtain your **Veterans Health Identificaton Card (VHIC)**

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**WHERE CAN I FIND MY DISCHARGE PAPERS?**

*Visit eBenefits.va.gov to request a copy of your DD214 records.*

**HOW WILL I FIND OUT ABOUT VA'S DECISION?**

*If **accepted**, you'll receive a phone call from VA and a personalized benefits handbook in the mail. If **denied**, you'll receive a letter indicating the reason.*

**WHAT ARE PRIORITY GROUPS?**

*During enrollment, each Veteran is assigned to one of eight priority groups based on different factors. Your priority group may affect what type of VA Health Care services you can access and how much you will need to pay for those services.*

**WHAT IS A VHIC?**

*A **VHIC** is a photo ID that gives you access to VA Health Care facilities. When you're enrolled in VA Health Care, you can get a VHIC by making an appointment with your local VA Medical Center to get your picture taken for your VHIC.*