Ana Teixeira

Graduated from the Central University of Venezuela offering a strong foundation in software engineering and programming principles across multiple platforms.

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EXPERIENCE

LIVING ROOM RESTAURANT, Boynton Beach, Florida –
Head Waiter

MARCH 2017 - JUNE 2018

Responsible for the correct operation of the POS systems. Balancing of all daily and nightly cash drawers and POS. Providing excellent customer service to guests and excellent leadership to employees. Enforce and monitor all health, safety, and sanitation standards in their area. Handle guest complaints according to provided guidelines. Work closely with the Back of House to provide a seamless experience. Responsible for training junior staff, monitoring waiters, and evaluating customer satisfaction.

AGORA MEDITERRANEAN KITCHEN, West Palm Beach, Florida— *Waiter*

FEBRUARY 2016 - FEBRUARY 2017

Check with customers to ensure that they are enjoying their meals and take action to correct any problems. Collect payments from customers. Roll silverware, set up food stations or set up dining areas to prepare for the next shift or for large parties. Inform customers of daily specials. Explain how various menu items are prepared, describing ingredients and cooking methods. Describe and recommend wines to customers.

COMPUTER GLOBAL TECHNOLOGY SYSTEMS, Caracas, Venezuela — Software engineer

JULY 2014 - DECEMBER 2016

Integrated software with existing systems; software analysis; support, maintained and document software functionality; participated in daily scrum meeting, taking part in the decision making, and delegation of tasks; designed, coded and debugged applications using a variety of libraries and languages, including but not limited to AngularJS, Django, Bootstrap, JQuery, and Python.

EDUCATION

ADULT EDUCATION CENTER, West Palm Beach, FL — *English for Speakers of Other Languages*

FEBRUARY 2016 - JANUARY 2017

CENTRAL UNIVERSITY OF VENEZUELA, Caracas, Venezuela — *Bachelor Degree in Computer Science*

SEPTEMBER 2009 - DECEMBER 2015

SKILLS

Windows, ubuntu, Unix, Linux, MySQL, Android SDK, PHP, Oracle, Unix Shell, Scripting, BPMN, HTML5, CSS3, jQuery, JavaScript, JSON, AngularJS, Bootstrap, AJAX, Python, Django, PHP, MySQL, Oracle SQL, PostgreSQL, Adobe Illustrator, FTP, Github, Bowser Developer Tools, Adobe Dreamweaver, Sublime, Version Control/GIT, TortoiseSVN, Android SDK, Document Project Build and Maintenance, Quick Learner.

VOLUNTEER EXPERIENCE

TECHO, Caracas, Venezuela

Mobilized youth volunteers to fight extreme poverty, by constructing transitional housing and implementing social inclusion programs.

JOINCIC, Caracas, Venezuela

Brought researchers to exchange knowledge in computer science; spearheaded contacting financial sponsors through email.

LANGUAGES

Fluent in Spanish and English

Intermediate in Portuguese