

What languages provide SDKs for interacting with Genesys services?

[closed]

Asked 15 years, 8 months ago Modified 6 years, 5 months ago

Viewed 658 times



0



Closed. This question is seeking recommendations for software libraries, tutorials, tools, books, or other off-site resources. It does not meet [Stack Overflow guidelines](#). It is not currently accepting answers.

💡 We don't allow questions seeking recommendations for software libraries, tutorials, tools, books, or other off-site resources. You can edit the question so it can be answered with facts and citations.

Closed 6 years ago.

[Improve this question](#)

Genesys is a contact center platform that provides software for working with both hard and soft PBXs. There are also a number of ancillary services they provide to support the wider contact center business.

I'm aware of the .NET and Java SDKs that Genesys supply on a first hand basis. Is there SDK support for any

other languages and, specifically, is there an official Python library for interacting with their services?

Alternatively, are there any 3rd party libraries that are designed to interact with Genesys services for Python?

python

pbx

genesys

pabx

Share

edited Jul 23, 2018 at 1:12

Improve this question

Follow

asked Mar 31, 2009 at 7:07



Josh Smeaton

48.7k ● 24 ● 135 ● 165

This is not "off topic" for the reasons mentioned because it's not asking for an opinion on "which is best". It's asking if such a library exists **at all**, and is therefore not open to opinion.

– Josh Smeaton Jul 23, 2018 at 1:04

4 Answers

Sorted by:

Highest score (default)



If they are providing a C library, you can use ctypes to interact with it.

2

Share Improve this answer

answered Mar 31, 2009 at 7:36



Follow



Philippe F

12.1k ● 5 ● 31 ● 30



That's what I had planned to do if there was nothing already available. Cheers – [Josh Smeaton](#) Mar 31, 2009 at 22:39



1

Just for completeness, one could use ironpython (<http://ironpython.net/>) with the .net libraries from genesys.



FWIW, I use the java libs with jython.



I was kind of expecting the scripts to be interchangeable (ie. between jython and ironpython) but unfortunately, the API differs in parts. ie. the parameters to some of the functions are different or in a different order.

Share Improve this answer

answered Jul 22, 2018 at 5:03

Follow



[Chai Ang](#)

481 ● 1 ● 6 ● 12



0

What do you need to interact with exacly? The GIS provides soap calls for a lot of functions.

Share Improve this answer

answered Feb 1, 2011 at 12:06

Follow



[user404](#)

266 ● 2 ● 9



GIS doesn't provide enough. Jython and the Java Platform SDK does the trick. – [Josh Smeaton](#) Feb 1, 2011 at 13:44



There is neither a native C nor a Python library. Best bet is to use GIS as suggested.

0

[Share](#) [Improve this answer](#)

[edited Nov 14, 2012 at 4:51](#)



[Follow](#)



[McGarnagle](#)

103k ● 31 ● 234 ● 261

answered Aug 19, 2011 at 15:12



[QMP](#)

1 ● 1
