

# **Big Data and Advanced Analytics**

## **Improving Data Quality For Big Data Using Advanced Analytics**



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This dissertation is submitted for the degree of  
*Master of Big Data*



## **Abstract**

Digital data play a crucial role in the information and communication technology (ICT) society: they are managed by business and governmental applications, by all kind of applications on the Web, and are fundamental in all relationships between governments, business, and citizens.

Furthermore, quality of data is also a significant issue for operational process of business and organizations. Some disasters are due to the presence of data quality problems, among them the use of inaccurate, incomplete, out-of-date.

As a consequence, the overall quality of the information that flows between information systems may rapidly degrade over time if both process and their inputs are not themselves subject to quality control. On the other hand, the same networked information system offers new opportunities for data quality management, including possibility of selecting sources with better quality data, and of comparing sources for the purpose of error localization and correction, thus facilitating the control and improvement of data quality in the system.

Due to the described above motivations, researchers and organizations more and more need to understand and solve data quality problems, and thus answering the following questions: What is in essence, data quality? Which techniques, methodologies, and data quality issues are at a consolidated stage?

In this paper, we first review relevant works and discuss machine learning techniques, tools and statistical models. Second, we offer a creative data profiling framework based deep learning and statistical model algorithms for improving data quality.



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# **Chapter 1**

## **Introduction to Data Quality**

A Web search of terms "data quality" through the search engine Google, returns about three millions of pages and indicator that data quality issues are real and increasingly important (the term data quality will be shortened to the acronym DQ)

### **1.1 Why Data Quality is Relevant**

The consequences of poor quality of data are often experienced in everyday life, but often, without making the necessary connections to their causes.

For example, the late or mistaken delivery of a letter is often blamed on a postal service, although a closer look often reveals data-related causes, typically an error in the address, originating in the address database.

Data quality has serious consequences of far-reaching significance, for the efficiency and effectiveness of organizations and business.

### **1.2 Introduction to the Concept of Data Quality**

From a research perspective, data quality has been addressed in different areas, including statistics, management, and computer science. Statisticians were the first to investigate some of the problems related to data quality, by proposing a mathematical theory for considering duplicates in statistical data sets, in the late 1960's. They were followed by researchers in management, who at the beginning of the 1980's focused on how to control data manufacturing systems in order to detect and eliminate data quality problems. Only at the beginning of the 1990's computer scientists begin considering the problem of defining, measuring, and

improving the quality of electronic data stored in databases, data warehouses, and legacy systems. [2]

Dr. Genichi Taguchi [4], who was a world-renowned quality engineering expert from Japan, emphasized and established the relationship between poor quality and overall loss. Dr. Taguchi (1987) used a quality loss function (QLF) to measure the loss associated with quality characteristics or parameters. The QLF describes the losses that a system suffers from an adjustable characteristic. According to the QLF, the loss increases as the characteristic  $y$  (such as thickness or strength) gets further from the target value ( $m$ ). In other words, there is a loss associated if the quality characteristic diverges from the target. Taguchi regards this loss as a loss to society, and somebody must pay for this loss. The results of such losses include system breakdowns, company failures, company bankruptcies, and so forth.

Figure 1.1 shows how the loss arising from varying (on either side) from the target by  $\Delta_0$  increases and is given by  $L(y)$  when  $y$  is equal to  $m$ ,

### THE IMPORTANCE OF DATA QUALITY

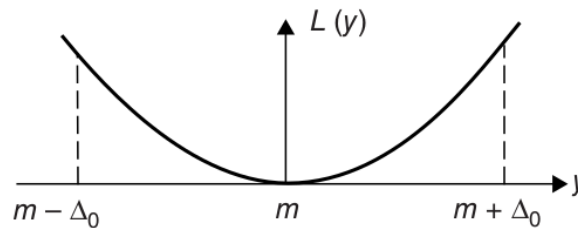


Fig. 1.1 Quality Loss Function (QLF)

the loss is zero, or at the minimum. The equation for the loss function can be expressed as follows:

$$L(y) = k(y - m)^2$$

where  $k$  is a factor that is expressed in dollars, based on direct costs, indirect costs, warranty costs, reputational costs, loss due to lost customers, and costs associated with rework and rejection. There are prescribed ways to determine the value of  $k$ . The loss function is usually not symmetrical-sometimes it is steep on one side or on both sides. Deming [3] says that the loss function need not be exact and that it is difficult to obtain the exact function. As most cost calculations are based on estimations or predictions, an approximate function is sufficient-that is, close approximation is good enough.

The concept of the loss function aptly applies in the DQ context, especially when we are measuring data quality associated with various data elements such as customer IDs, social security numbers, and account balances. Usually, the data elements are prioritized based on certain criteria, and the quality levels for data elements are measured in terms of percentages (of accuracy, completeness, etc.). The prioritized data elements are referred to as critical data elements (CDEs).

### 1.3 Data Quality and Types of Information Systems

Data are collected, stored, elaborated, retrieved, and exchanged in information systems used in organizations to provide services to business processes. Different criteria can be adopted for classifying the different types of information systems, and their corresponding architectures; they are usually related to the overall organizational model adopted by the organization or the set of the organizations that make use of the information system.

The three classifications are represented together in the classification space of Figure 1.2. Among all possible combinations, five main types of information systems are highlighted in the figure: Monolithic, Distributed, Data Warehouses, Cooperative, and Peer-to-Peer.

- In a *monolithic information system* presentation, application logic, and data management are merged into a single computational node. Many monolithic information systems are still in use. While being extremely rigid, they provide advantages to organizations, such as reduced costs due to homogeneity of solutions and centralization of management. In monolithic systems data flows have a common format, and data quality control is facilitated by the homogeneity and centralization of procedures and management rules.
- A *data warehouse* (DW) is a centralized set of data collected from different sources, designed to support management decision making. The most critical problem in DW design concerns the cleaning and integration of the different data sources that are loaded into the DW, in that much of the implementation budget is spent on data cleaning activities.
- A *distributed information system* relaxes the rigid centralization of monolithic systems, in that it allows the distribution of resources and applications across network of geographically distributed systems.

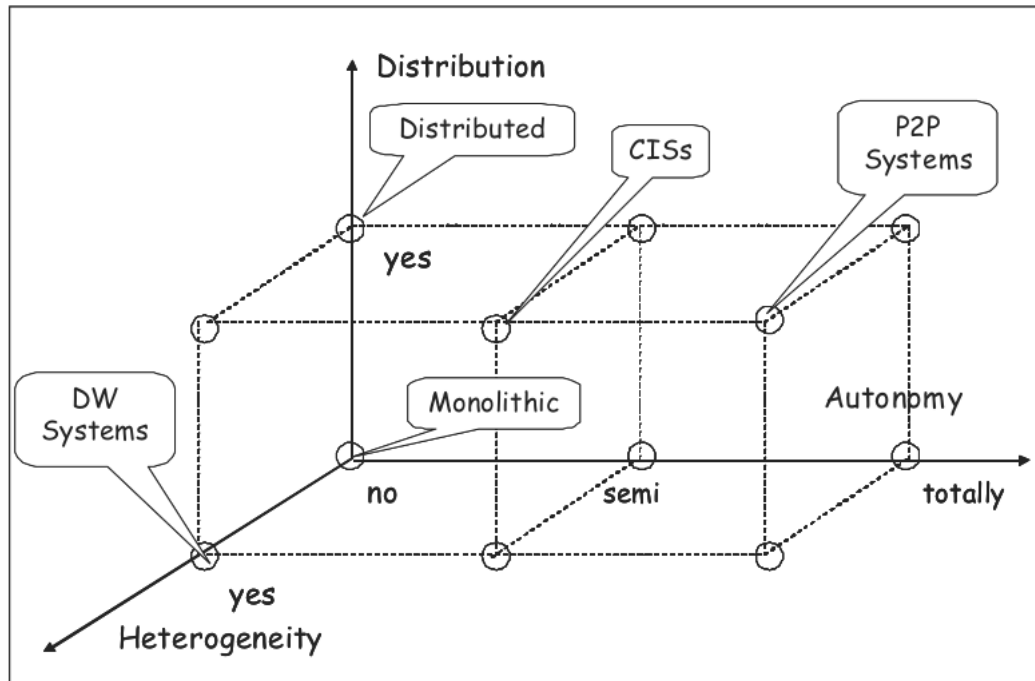


Fig. 1.2 Quality Loss Function (QLF)

# Chapter 2

## My second chapter

### 2.1 Reasonably long section title

I'm going to randomly include a picture Figure 2.1.

If you have trouble viewing this document contact Krishna at: [kks32@cam.ac.uk](mailto:kks32@cam.ac.uk) or raise an issue at <https://github.com/kks32/phd-thesis-template/>

### Enumeration

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Fig. 2.1 This is just a long figure caption for the minion in Despicable Me from Pixar



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1. The first topic is dull
2. The second topic is duller
  - (a) The first subtopic is silly
  - (b) The second subtopic is stupid
3. The third topic is the dullest

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## Itemize

- The first topic is dull
- The second topic is duller
  - The first subtopic is silly
  - The second subtopic is stupid
- The third topic is the dullest

## Description

**The first topic** is dull

**The second topic** is duller

**The first subtopic** is silly

**The second subtopic** is stupid

**The third topic** is the dullest

## 2.2 Hidden section

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<sup>1</sup>My footnote goes blah blah blah! ...



Fig. 2.2 Best Animations

## Subplots

I can cite Wall-E (see Fig. 2.2b) and Minions in despicable me (Fig. 2.2c) or I can cite the whole figure as Fig. 2.2

# Chapter 3

## My third chapter

### 3.1 First section of the third chapter

And now I begin my third chapter here ...

And now to cite some more people Read [5], Ancey et al. [1]

#### 3.1.1 First subsection in the first section

...and some more

#### 3.1.2 Second subsection in the first section

...and some more ...

##### First subsub section in the second subsection

...and some more in the first subsub section otherwise it all looks the same doesn't it? well we can add some text to it ...

#### 3.1.3 Third subsection in the first section

...and some more ...

##### First subsub section in the third subsection

...and some more in the first subsub section otherwise it all looks the same doesn't it? well we can add some text to it and some more and some more and some more and some more and some more and some more and some more ...

### Second subsub section in the third subsection

... and some more in the first subsub section otherwise it all looks the same doesn't it? well we can add some text to it ...

## 3.2 Second section of the third chapter

and here I write more ...

## 3.3 The layout of formal tables

This section has been modified from “Publication quality tables in L<sup>A</sup>T<sub>E</sub>X<sup>\*</sup>” by Simon Fear.

The layout of a table has been established over centuries of experience and should only be altered in extraordinary circumstances.

When formatting a table, remember two simple guidelines at all times:

1. Never, ever use vertical rules (lines).
2. Never use double rules.

These guidelines may seem extreme but I have never found a good argument in favour of breaking them. For example, if you feel that the information in the left half of a table is so different from that on the right that it needs to be separated by a vertical line, then you should use two tables instead. Not everyone follows the second guideline:

There are three further guidelines worth mentioning here as they are generally not known outside the circle of professional typesetters and subeditors:

3. Put the units in the column heading (not in the body of the table).
4. Always precede a decimal point by a digit; thus 0.1 *not* just .1.
5. Do not use ‘ditto’ signs or any other such convention to repeat a previous value. In many circumstances a blank will serve just as well. If it won't, then repeat the value.

A frequently seen mistake is to use ‘`\begin{center}`’ ... ‘`\end{center}`’ inside a figure or table environment. This center environment can cause additional vertical space. If you want to avoid that just use ‘`\centering`’

Table 3.1 A badly formatted table

	Species I		Species II	
Dental measurement	mean	SD	mean	SD
I1MD	6.23	0.91	5.2	0.7
I1LL	7.48	0.56	8.7	0.71
I2MD	3.99	0.63	4.22	0.54
I2LL	6.81	0.02	6.66	0.01
CMD	13.47	0.09	10.55	0.05
CBL	11.88	0.05	13.11	0.04

Table 3.2 A nice looking table

Dental measurement	Species I		Species II	
	mean	SD	mean	SD
I1MD	6.23	0.91	5.2	0.7
I1LL	7.48	0.56	8.7	0.71
I2MD	3.99	0.63	4.22	0.54
I2LL	6.81	0.02	6.66	0.01
CMD	13.47	0.09	10.55	0.05
CBL	11.88	0.05	13.11	0.04

Table 3.3 Even better looking table using booktabs

Dental measurement	Species I		Species II	
	mean	SD	mean	SD
I1MD	6.23	0.91	5.2	0.7
I1LL	7.48	0.56	8.7	0.71
I2MD	3.99	0.63	4.22	0.54
I2LL	6.81	0.02	6.66	0.01
CMD	13.47	0.09	10.55	0.05
CBL	11.88	0.05	13.11	0.04





# References

- [1] Ancey, C., Coussot, P., and Evesque, P. (1996). Examination of the possibility of a fluid-mechanics treatment of dense granular flows. *Mechanics of Cohesive-frictional Materials*, 1(4):385–403.
- [2] C. Batini, M. S. (2006). *Data Quality Concepts, Methodologies and Techniques*. Springer-Verlag, Berlin Heidelberg.
- [3] Deming, W. E. (1960). *Sample Design in Business Research*. John Wiley and Sons, Inc., New York.
- [4] Jugulum, R. (2014). *Computing with High Quality Data*, page 1. John Wiley and Sons, Inc., New Jersey.
- [5] Read, C. J. (1985). A solution to the invariant subspace problem on the space  $l_1$ . *Bull. London Math. Soc.*, 17:305–317.



# Appendix A

## How to install L<sup>A</sup>T<sub>E</sub>X

### Windows OS

#### TeXLive package - full version

1. Download the TeXLive ISO (2.2GB) from  
<https://www.tug.org/texlive/>
2. Download WinCDEmu (if you don't have a virtual drive) from  
<http://wincdemu.sysprogs.org/download/>
3. To install Windows CD Emulator follow the instructions at  
<http://wincdemu.sysprogs.org/tutorials/install/>
4. Right click the iso and mount it using the WinCDEmu as shown in  
<http://wincdemu.sysprogs.org/tutorials/mount/>
5. Open your virtual drive and run setup.pl

or

#### Basic MikTeX - T<sub>E</sub>X distribution

1. Download Basic-MiK<sub>T</sub>E<sub>X</sub>(32bit or 64bit) from  
<http://miktex.org/download>
2. Run the installer
3. To add a new package go to Start » All Programs » MikTeX » Maintenance (Admin)  
and choose Package Manager

4. Select or search for packages to install

## **TexStudio - T<sub>E</sub>X editor**

1. Download TexStudio from  
<http://texstudio.sourceforge.net/#downloads>
2. Run the installer

## **Mac OS X**

### **MacTeX - T<sub>E</sub>X distribution**

1. Download the file from  
<https://www.tug.org/mactex/>
2. Extract and double click to run the installer. It does the entire configuration, sit back and relax.

### **TexStudio - T<sub>E</sub>X editor**

1. Download TexStudio from  
<http://texstudio.sourceforge.net/#downloads>
2. Extract and Start

## **Unix/Linux**

### **TeXLive - T<sub>E</sub>X distribution**

#### **Getting the distribution:**

1. TexLive can be downloaded from  
<http://www.tug.org/texlive/acquire-netinstall.html>.
2. TexLive is provided by most operating system you can use (rpm,apt-get or yum) to get TexLive distributions

## Installation

1. Mount the ISO file in the mnt directory

```
mount -t iso9660 -o ro,loop,noauto /your/texlive####.iso /mnt
```

2. Install wget on your OS (use rpm, apt-get or yum install)
3. Run the installer script install-tl.

```
cd /your/download/directory
./install-tl
```

4. Enter command 'i' for installation
5. Post-Installation configuration:  
<http://www.tug.org/texlive/doc/texlive-en/texlive-en.html#x1-320003.4.1>
6. Set the path for the directory of TexLive binaries in your .bashrc file

### For 32bit OS

For Bourne-compatible shells such as bash, and using Intel x86 GNU/Linux and a default directory setup as an example, the file to edit might be

```
edit ~/.bashrc file and add following lines
PATH=/usr/local/texlive/2011/bin/i386-linux:$PATH;
export PATH
MANPATH=/usr/local/texlive/2011/texmf/doc/man:$MANPATH;
export MANPATH
INFOPATH=/usr/local/texlive/2011/texmf/doc/info:$INFOPATH;
export INFOPATH
```

### For 64bit OS

```
edit ~/.bashrc file and add following lines
PATH=/usr/local/texlive/2011/bin/x86_64-linux:$PATH;
export PATH
MANPATH=/usr/local/texlive/2011/texmf/doc/man:$MANPATH;
export MANPATH
```

```
INFOPATH=/usr/local/texlive/2011/texmf/doc/info:$INFOPATH;  
export INFOPATH
```

**Fedora/RedHat/CentOS:**

```
sudo yum install texlive  
sudo yum install psutils
```

**SUSE:**

```
sudo zypper install texlive
```

**Debian/Ubuntu:**

```
sudo apt-get install texlive texlive-latex-extra  
sudo apt-get install psutils
```

# Appendix B

## Installing the CUED class file

$\text{\LaTeX}$ .cls files can be accessed system-wide when they are placed in the  $\langle\text{texmf}\rangle/\text{tex}/\text{latex}$  directory, where  $\langle\text{texmf}\rangle$  is the root directory of the user's  $\text{\TeX}$  installation. On systems that have a local  $\text{texmf}$  tree ( $\langle\text{texmflocal}\rangle$ ), which may be named “ $\text{texmf-local}$ ” or “ $\text{localtexmf}$ ”, it may be advisable to install packages in  $\langle\text{texmflocal}\rangle$ , rather than  $\langle\text{texmf}\rangle$  as the contents of the former, unlike that of the latter, are preserved after the  $\text{\LaTeX}$  system is reinstalled and/or upgraded.

It is recommended that the user create a subdirectory  $\langle\text{texmf}\rangle/\text{tex}/\text{latex}/\text{CUED}$  for all CUED related  $\text{\LaTeX}$  class and package files. On some  $\text{\LaTeX}$  systems, the directory look-up tables will need to be refreshed after making additions or deletions to the system files. For  $\text{\TeX}$ Live systems this is accomplished via executing “ $\text{texhash}$ ” as root.  $\text{MikTeX}$  users can run “ $\text{initexmf -u}$ ” to accomplish the same thing.

Users not willing or able to install the files system-wide can install them in their personal directories, but will then have to provide the path (full or relative) in addition to the filename when referring to them in  $\text{\LaTeX}$ .

