

ANA TURBINO

UX/UI DESIGNER

SUMMARY:

UI designer with a passion for creating visually appealing and user-friendly interfaces. Skilled in using design tools, wireframing and prototyping. Adept at conducting user research and testing to identify areas for improvement and committed to delivering high-quality designs that meet project timelines. Past experience in customer service management and hospitality in a lead bartender role and bar management. Strong background in program management, operations, and development. Seeking a UI design position where I can utilize my skills and grow as a designer.

EDUCATION:

- UI/UX Design with Frontend Development, CareerFoundry, Berlin, Germany (2023)
- Bachelor of Arts in Psychology, New Jersey City University, Jersey City, NJ (2019)
- Early College Program, Essex County College, Newark, NJ

EMPLOYMENT:

Lead Bartender, Recreation at The Moxy Hotel, New York, NY (June 2022 - Present)

- Provide exceptional customer service, anticipate customer needs, and ensure a positive guest experience.
- Stay knowledgeable about menu offerings, drink preparation, and liquor laws.
- Contributed to menu development and provided suggestions for new menu items.

Bar Manager, Hard Grove, Jersey City, NJ (October 2019 - May 2022)

- Managed inventory and ordering list, trained new employees, and contributed to menu development and drink specials.
- Implemented new menu items and drink specials, contributing to a 20% increase in sales.
- Ensured proper customer service and sanitation standards.

Program Manager, The Hudson County Latino Foundation, Jersey City, NJ (August 2019 - May 2021)

- Managed a group of community ambassadors for the LIHEAP program.
- Handled weekly reporting, weekly and yearly projections, hiring and training of new team members, and primary contact with the U.S Department of Health and Human Services.
- Scheduled and managed payroll of team of contractors.

Operations & Development Specialist, HCLF, Jersey City, NJ (February 2019 - May 2021)

- Developed educational programs and community relief projects.
- Key role in yearly planning sessions, monthly reporting of programs to President & VP, and creation of seasonal events and galas.
- Strong point of contact for outreach and partnerships.

AWARDS:

- Graduated Magna Cum Laude
- Merit Scholarship recipient at New Jersey City University (4 years)
- Dean's List: Fall 2015 - Spring 2019
- Honor Roll Mention (8 mentions throughout 4 years)
- National Honor Society Member for 8 years
- Early College Program Participation Merit
- FINRA Accredited Financial Literacy Instructor Certification

REFERENCES:

Available upon request.