

# VICTOR A. ANAYA

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Junior developer with experience creating dynamic websites and applications in a variety of languages and frameworks; competent in both Front End and Back End development. A creative problem-solver with proven skills in customer service, team leadership, and conflict management.

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## PROFESSIONAL EXPERIENCE

### Covalence Coding Bootcamp

**January 2018-March 2018**

#### FULL STACK DEVELOPMENT CERTIFICATE

Nashville, TN

- Experience building web applications, mobile apps, databases, and backend APIs.
- Learned the fundamentals to build websites and web apps.
- Reading and Writing Databases using SQL and NoSQL.
- Created an API that allowed others to connect to data.

### Holiday Inn Express

**June 2012 - January 2018**

#### FRONT DESK MANAGER & AGENT

Denton and Ennis, TX

- Developed strategic formulas to improve customer service skills resulting in revenue increases
- Managed employee payroll, schedules, and training
- Oversaw and responded to guest feedback on travel sites
- Input and organized guest data into internal system, maintaining current occupancy rates
- Processed guest payments and prepared records on weekly cash flow & revenue
- Provided registration, check-in and check-out service for guests
- Maintained high level of customer satisfaction through prompt, clear communication and teamwork
- Promoted from agent to manager due to excellent performance and leadership aptitude

### GoTravel

**June 2014 - September 2014**

#### SALES REPRESENTATIVE

Irving, TX

- Consistently obtained #1 sales ranking in weekly sales reports
- Sold vacation packages in a seminar setting on different hotels around Texas
- Prepared and provided calculations to customers for accommodations required
- Provided excellent customer service and pristine communication to effectively bolster sales

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## EDUCATION

### BACHELOR OF APPLIED ARTS & SCIENCE: *Major in APAS*

University of North Texas

**June 2017**

Denton, TX

### ASSOCIATE OF SCIENCE: *Multimedia Graphics in Arts*

Navarro College

**May 2009**

Corsicana, TX

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## SKILLS

Technical Skills: HTML, CSS, & JavaScript ES6 | Web Application Development | SQL/ NoSQL/ MySQL Databases | NodeJS/ & Express | ReactJS/ React Native | Amazon Web Services (AWS) | Heroku

Other: Proficient in Adobe Photoshop/Illustrator | Bilingual (English, Spanish)