

# Anna Belimova CV

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- PDF: [Anna\\_Belimova\\_CV.pdf](#)



## Summary

- Professional qualification in hospitality 10+ years.
- Certificate in Effective Conflict and Stress Management(Moscow).
- Certificate in Sales Organizers and Planners(Moscow).
- Saint-Petersburg State University of Tourism and Hotel Business.
- Belgorod Shukhov State Technological University. (Economist-manager).

## Experience

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2015 - 2015 | The Anuban KohKood School | Koh Kood island / Thailand

### Volunteer(English Teacher)

- In-patients
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2009 - 2009 | Natalie-tours | Pattaya / Thailand

### Representative of company

- Attending the needs of the customer.
  - Holding informational meetings as groups of tourists as VIP tourists.
  - Sale excursions and hotel services.
  - Assistance in solving the problems of tourists.
  - Assistance in organizing day and nighttime entertainment.
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2009 - 2009 | Natalie-tours | Alanya, Turkey

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2009 - 2010 | Natalie-tours | Pattaya / Thailand

### **Tour Guide**

- Attending to needs of the customers such as met touristic attractions in Phuket
  - Conducting excursion
  - Arranging tour packages
  - Responsible for leading groups of tourists through places with historical, cultural or regional importance
  - Leading walking tours, driving tours
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2008 - 2009 | Natalie Tours and Mina Travel | Antalya - Turkey

### **Arrival Manager – Representative**

- Attending to needs of the customers such as meeting touristic upon arrival at the
  - Antalya airport
  - Checking tourist hotel vouchers in accordance with guest's list
  - Reporting lost and found property
  - Supervising a group of 30 trainees at the Antalya international
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2007 - 2008 | Pegas Touristics | Hurgada, Egypt

### **Transfer guide**

- Transferring customers to and from the airport
  - Making sure that the guests are booking into their accommodation
  - Keeping guests occupied at the airport if there are any outgoing delays
  - Accompanying guests on day and night excursions
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## **Reference**

Svetlana Burova – CEO of Natalie- tours(Bangkok) Ph: 0838247790

Nikoporn– headmistress of Anuban School Ph: 0892772171

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