



Anna Belimova CV

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* PDF: Anna_Belimova_CV.pdf

Summary

- * Professional qualification in hospitality 10+ years.
- * Certificate in Effective Conflict and Stress Management(Moscow).
- * Certificate in Sales Organizers and Planners(Moscow).
- * Saint-Petersburg State University of Tourism and Hotel Business.
- * Belgorod Shukhov State Technological University. (Economist-manager).

Experience

2015 - 2015 | The Anuban KohKood School | Koh Kood island / Thailand

Volunteer(English Teacher)

- * In-patients

2009 - 2009 | Natalie-tours | Pattaya / Thailand

Representative of company

- * Attending the needs of the customer.
- * Holding informational meetings as groups of tourists as VIP tourists.
- * Sale excursions and hotel services.
- * Assistance in solving the problems of tourists.
- * Assistance in organizing day and nighttime entertainment.

2009 - 2009 | Natalie-tours | Alanya, Turkey

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2009 - 2010 | Natalie-tours | Pattaya / Thailand

Tour Guide

- * Attending to needs of the customers such as met touristic attractions in Phuket
- * Conducting excursion
- * Arranging tour packages
- * Responsible for leading groups of tourists through places with historical, cultural or regional importance
- * Leading walking tours, driving tours

2008 - 2009 | Natalie Tours and Mina Travel | Antalya - Turkey

Arrival Manager – Representative

- * Attending to needs of the customers such as meeting touristic upon arrival at the
- * Antalya airport
- * Checking tourist hotel vouchers in accordance with guest's list
- * Reporting lost and found property
- * Supervising a group of 30 trainees at the Antalya international

2007 - 2008 | Pegas Touristics | Hurgada, Egypt

Transfer guide

- * Transferring customers to and from the airport
- * Making sure that the guests are booking into their accommodation
- * Keeping guests occupied at the airport if there are any outgoing delays
- * Accompanying guests on day and night excursions

Reference

Svetlana Burova – CEO of Natalie- tours(Bangkok) Ph: 0838247790

Nikoporn– headmistress of Anuban School Ph: 0892772171

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