



Anna Belimova CV

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- * CV: <http://anbel.github.io/cv/>

Summary

- * Professional qualification in hospitality 10+ years.
- * Certificate in Effective Conflict and Stress Management(Moscow).
- * Certificate in Sales Organizers and Planners(Moscow).
- * Saint-Petersburg State University of Tourism and Hotel Business.
- * Belgorod Shukhov State Technological University. (Economist-manager).

Experience

2015 - 2015 | The Anuban KohKood School | Koh Kood island / Thailand

Volunteer(English Teacher)

- * In-patients

2009 - 2009 | Natalie-tours | Pattaya / Thailand

Representative of company

- * Attending the needs of the customer.
- * Holding informational meetings as groups of tourists as VIP tourists.
- * Sale excursions and hotel services.
- * Assistance in solving the problems of tourists.
- * Assistance in organizing day and nighttime entertainment.

2009 - 2009 | Natalie-tours | Alanya, Turkey

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2009 - 2010 | Natalie-tours | Pattaya / Thailand

Tour Guide

- * Attending to needs of the customers such as met touristic attractions in Phuket
 - * Conducting excursion
 - * Arranging tour packages
 - * Responsible for leading groups of tourists through places with historical, cultural or regional importance
 - * Leading walking tours, driving tours
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2008 - 2009 | Natalie Tours and Mina Travel | Antalya - Turkey

Arrival Manager – Representative

- * Attending to needs of the customers such as meeting touristic upon arrival at the
 - * Antalya airport
 - * Checking tourist hotel vouchers in accordance with guest's list
 - * Reporting lost and found property
 - * Supervising a group of 30 trainees at the Antalya international
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2007 - 2008 | Pegas Touristics | Hurgada,Egypt

Transfer guide

- * Transferring customers to and from the airport
 - * Making sure that the guests are booking into their accommodation
 - * Keeping guests occupied at the airport if there are any outgoing delays
 - * Accompanying guests on day and night excursions
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Reference

Svetlana Burova – CEO of Natalie- tours(Bangkok) Ph: 0838247790

Nikoporn– headmistress of Anuban School Ph: 0892772171

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