



## Anna Belimova CV

- \* 34/2 M.1 Banklongnamsai
- \* 23000 Koh Kood, Trat, Thailand
- \* Mob. 0643377650
- \* Email: abelimova(at)yandex(dot)ru
- \* web: <http://anbel.github.io>
- \* CV: <http://anbel.github.io/cv/>

## Summary

- \* Professional qualification in hospitality 10+ years.
- \* Certificate in Effective Conflict and Stress Management(Moscow).
- \* Certificate in Sales Organizers and Planners(Moscow).
- \* Saint-Petersburg State University of Tourism and Hotel Business.
- \* Belgorod Shukhov State Technological University. (Economist-manager).

## Experience

2015 - 2015 | The Anuban KohKood School | Koh Kood island / Thailand

### Volunteer(English Teacher)

- \* In-patients

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2009 - 2009 | Natalie-tours | Pattaya / Thailand

### Representative of company

- \* Attending the needs of the customer.
- \* Holding informational meetings as groups of tourists as VIP tourists.
- \* Sale excursions and hotel services.
- \* Assistance in solving the problems of tourists.
- \* Assistance in organizing day and nighttime entertainment.

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2009 - 2009 | Natalie-tours | Alanya,Turkey

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## **2009 - 2010 | Natalie-tours | Pattaya / Thailand**

### **Tour Guide**

- \* Attending to needs of the customers such as met touristic attractions in Phuket
  - \* Conducting excursion
  - \* Arranging tour packages
  - \* Responsible for leading groups of tourists through places with historical, cultural or regional importance
  - \* Leading walking tours, driving tours
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## **2008 - 2009 | Natalie Tours and Mina Travel | Antalya - Turkey**

### **Arrival Manager – Representative**

- \* Attending to needs of the customers such as meeting touristic upon arrival at the
  - \* Antalya airport
  - \* Checking tourist hotel vouchers in accordance with guest's list
  - \* Reporting lost and found property
  - \* Supervising a group of 30 trainees at the Antalya international
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## **2007 - 2008 | Pegas Touristics | Hurgada, Egypt**

### **Transfer guide**

- \* Transferring customers to and from the airport
  - \* Making sure that the guests are booking into their accommodation
  - \* Keeping guests occupied at the airport if there are any outgoing delays
  - \* Accompanying guests on day and night excursions
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### **Reference**

Svetlana Burova – CEO of Natalie- tours(Bangkok) Ph: 0838247790

Nikoporn– headmistress of Anuban School Ph: 0892772171

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