ID	Priority	Component [1]	Issue Type	Issue Title	URL	Steps To Reproduce [2]	Expected Result	Actual Result	Screenshot [3]	Video [4]	Logs (browser console or other) [5]
CHECKOUT-01	Critical	CHECKOUT	Functional	No Shipping Methods Available and 'Proceed to Billing' Button Not Working	https://qatest-dev.indvp.com/checkout	1)Go to the checkout page after adding an item to the cart. 2)Enter a shipping address (either pre-saved or a custom one). 3)Observe that the error message "There are no	Available shipping methods should display based on the entered address. If no shipping methods are available, the user should still be able to proceed to billing with a	The message "There are no shipping methods available, try a different address" is shown, even with a valid address and a custom address. The "Proceed to	https://app.screencast.com/Dk3PxdwJWjLY6		
PDP-01	High	PDP	Functional	Internal Server Error When Adding "Ananda Brass Nested Bowls - Set of Three" to Cart	https://qatest-dev.indvp.com/ananda-brass-nested-bowls-set-of-three	1)Navigate to the Bed & Bath section from the menu. 2)Select Accessories. 3)Locate the product "Ananda Brass Nested Bowls - Set of Three". 4)Verify that the product is listed	The "Ananda Brass Nested Bowls - Set of Three" should be successfully added to the cart without any error, as the product is in stock.	When trying to add the product to the cart, an Internal Server Error message appears, and the product is not added to the cart.	https://app.screencast.com/x6ziX0yLq3tc2	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	GET ananda-brass-nested-bowls-set-of-three:97 https://qatest-dev.indvp.com/media/ 404 (Not Found)
CMS-01	Medium	CMS PAGES	Functional	Internal Server Error on Catalogue Request Submission	https://qatest-dev.indvp.com/catalog-request	1)Navigate to the "Catalogue Request" page 2)Fill in the necessary details (e.g., name, email) 3)Click the "Send Catalogue" button	The catalogue request should be submitted successfully, and a confirmation message should appear, confirming that the catalogue is sent.	An Internal Server Error message is displayed after clicking the "Send Catalogue" button, and the request is not processed.	https://app.screencast.com/rnDFXfAV2Nr26		GET https://qatest-dev.indvp.com/media/ 404 (Not Found) catalog-request:97
PDP-02	High	PDP	Functional	The product "Blue Ticking Full Gardener's AproN" cannot be added to the basket	https://qatest-dev.indvp.com/full-apron	1)Navigate to the homepage. 2)Search for "Blue Ticking Full Gardener's Apron" in the search bar or browse through the categories. 3)On the product page, click the "Add to Basket" button.	The product "Blue Ticking Full Gardener's AproN" can be successfully added to the basket	Error message "Product that you are trying to add is not available." appears	https://app.screencast.com/IgXUfNthdERcV	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	GET https://qatest-dev.indvp.com/media/ 404 (Not Found)full-apron:97

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CART-01	Critical	CART	Functional	Sale Price Not Reflecting in Cart for the product "Amor Porcelain Espresso Cups and Saucers - Set of Two"	https://qatest-dev.indvp.com/mistletoe-porcelain-espresso-cups-and-saucers-set-of-two	1)Navigate to the product page for "Amor Porcelain Espresso Cups and Saucers - Set of Two". 2)Add the product to the cart. 3)Go to the Cart page. 4)Observe that	The sale price should be shown in the cart, matching the price displayed on the product page	The old price (pre-sale price) is displayed in the cart instead of the sale price.	https://app.screencast.com/IBtDj6GgTAah0		
SEARCH-01	High	SEARCH	Functional	Product Not Appearing in Search Results after Entering Search Term	https://qatest-dev.indvp.com/new-in	1)Type "Blue Ticking Everyday Gardener's Gloves" into the search bar. 2)Press Enter or scroll down. 3)Observe that the product doesn't appear in the search results.	The product "Blue Ticking Everyday Gardener's Gloves" should appear in the search results list when searched for	The product "Blue Ticking Everyday Gardener's Gloves" does not appear in the search results list after searching for it	https://app.screencast.com/801t7glGF7mfv		
CART-02	High	CART	Functional	Browser Back Button Doesn't Redirect Properly After Cart Error	https://qatest-dev.indvp.com/kitchen-dining	1)Add a product to the cart. 2)Click the "View Cart" button. 3)If an error occurs, click the browser's back button.	The page should redirect to the correct product page or the previous page as shown in the URL.	The URL updates to the correct product page, but the page doesn't load properly. The link doesn't work until the page is manually reloaded.	https://app.screencast.com/i1oN0Y4KkZvD0		
CART-03	Medium	CART	Functional	View Cart Button Fails After Adding New Item - Requires Manual Reload	https://qatest-dev.indvp.com/cart	1)Start a new session and navigate to the website. 2)Add a product to the cart. 3)Click on the View Cart button to go to the cart page. 4)Notice that the cart page loads correctly,	Clicking the View Cart button after adding a new item should show the updated cart without any errors.	Clicking the View Cart button redirects to an "Oops! Something Went Wrong" page, which is resolved only after manually reloading the page from the address bar (or URL bar)	https://app.screencast.com/5zyk82EbEitGw	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	GET https://qatest-dev.indvp.com/media/ 404 (Not Found) cart: 97

ID	Priority	Component [1]	Issue Type	Issue Title	URL	Steps To Reproduce [2]	Expected Result	Actual Result	Screenshot [3]	Video [4]	Logs (browser console or other) [5]
CMS-02	Low	CMS PAGES	Functional	404 Error When Clicking on Gift Button in Menu	https://qatest-dev.indvp.com/gifts-under-50	1)Navigate to the website's Home Page. 2)Click on the Gift button in the menu. 3)Observe that a 404 Page Not Found error is displayed. 4)You are given a "Back to Home" button	Clicking the Gift button in the menu should redirect the user to the correct Gift page	A 404 Page Not Found error is displayed, and the user is unable to access the intended page. A "Back to Home" button appears, redirecting the user to the Home Page.	https://app.screencast.com/XUPt8jDKaRFmt		
CMS-03	Medium	CMS PAGES	Functional	Portmeirion Dropdown Menu Links Lead to 404 Pages	https://qatest-dev.indvp.com/portmeirion/all-portmeirion	1)Navigate to the main menu. 2)Hover over the "Portmeirion" menu item to see the dropdown options like ("All Portmeirion", "White Porcelain", "Candles",	Clicking on any subcategory in the "Portmeirion" dropdown should lead to the correct page displaying relevant products (e.g., "All Portmeirion", "White	Each dropdown option leads to a 404 Page Not Found error with a "Back to Home Page" button.	https://app.screencast.com/XItgfUIAqwiGH		
HOMEPAGE-01	High	HOME	Content	Invisible Underlying Box Visible but Not Accessible on Homepage	https://qatest-dev.indvp.com/	1)Go to the homepage of the website. 2)Locate the box that displays the text "Gustavian Bedroom" with a "Shop Now" button beneath it. 3)Notice that when you hover	Only the "Gustavian Bedroom" box with the "Shop Now" button should be visible, with no underlying box showing through.	An additional box is visible behind the "Gustavian Bedroom" box, but it is not clickable or accessible.	https://app.screencast.com/KZOyfHXGVCB0Q		
PDP-03	Critical	PDP	Content	Missing Product Image for "The Gardener's Ultimate Tool Collection."	https://qatest-dev.indvp.com/the-gardener-s-ultimate-tool-collection	1)Go to the Garden & Outdoor section in the website menu. 2)Select the product "The Gardener's Ultimate Tool Collection." 3)Observe that the product image does not	The product image should load and be visible on the product detail page.	Instead of the product image, the message "Image not found" appears, indicating that the image is missing or the file path is incorrect.	https://app.screencast.com/W4RD5hxsPFe8k		

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HOMEPAGE-02	Medium	HOME	Visual	Misaligned Boxes and Unwanted White Space on Homepage	https://qatest-dev.indvp.com/	1)Go to the homepage. 2)Scroll to the section with three boxes. 3)Notice the misalignment of boxes (one is left, one is right). 4)See extra white space between two	Boxes should be aligned in a row with no extra white space and consistent design	Boxes are misaligned, with extra white space and one box has a different design.	https://app.screencast.com/O7YfflXU6RFDC		
HOMEPAGE-03	Low	HOME	Visual	Misaligned Social Media Buttons (Facebook, Pinterest, Twitter)	https://qatest-dev.indvp.com/	1)Open the homepage of the website. 2)Scroll to the section with the social media buttons (Facebook, Pinterest, Twitter). 3)Notice that the Pinterest button is	All social media buttons (Facebook, Pinterest, Twitter) should be aligned horizontally in a uniform row.	The Pinterest button appears above the other two buttons, causing a misalignment in the layout.	https://app.screencast.com/hCUEHO0FaEQze		
SEARCH-02	High	SEARCH	Performace	Search bar results take several seconds to load	https://qatest-dev.indvp.com/	1)Open the website. 2)Navigate to the search bar. 3)Type a search term. 4)Observe the delay in displaying search results.	The search results should appear instantly or within a second or two after typing the search term.	There is a noticeable delay of a few seconds between typing the search term and the search results appearing.	https://app.screencast.com/vZEaJ10O32ikl		
PLP-01	High	PLP	Performace	Azure Hand Blown Glass Image is 897 KB	https://qatest-dev.indvp.com/azure-hand-blown-glass-collection	1)Open the product listing page on the website. 2)Right-click anywhere on the page and select Inspect. 3)In the Inspect tool, go to the Network tab. 4)Reload the page by	The image file for Azure Hand Blown Glass should be compressed and optimized to a file size of around 25-30 KB, maintaining visual quality but reducing the load time.	The image file for Azure Hand Blown Glass is 897 KB, which is significantly larger than the recommended size (25-30 KB).	https://app.screencast.com/XpKswqLNj4ml4		

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PLP-02	Medium	PLP	Cross-Browser Bug	Third-Party Cookies Blocked in Cross-Site Context on Microsoft Edge	https://qatest-dev.indvp.com/	1)Open the website https://qatest-dev.indvp.com/. 2)Ensure third-party cookies are being set. 3)Open Microsoft Edge and open Developer Tools. 4)Go to the	Third-party cookies should be accessible and not blocked in cross-site contexts.	In Microsoft Edge, third-party cookies are blocked or not read due to strict privacy policies	https://app.screencast.com/FxH2dlSgyEAOs		
CMS-04	Low	CMS PAGES	Cross-Browser Bug	Homepage Layout Displays Differently When Split-Screen in Chrome, Edge, and Opera	https://qatest-dev.indvp.co	1)Open the homepage of https://qatest-dev.indvp.com/. 2)Resize the browser window or split the screen on Chrome. 3)Observe the layout as the page adjusts to the new screen	The homepage layout should adapt consistently across browsers, with elements aligned correctly, whether the screen is resized or split.	When the screen is split in Chrome, Microsoft Edge, and Opera, the homepage layout appears differently in each browser. This may include elements being misaligned,	https://app.screencast.com/QMWFhUBPs0K6m	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	
PDP-04	Critical	PDP	Cross-Device	404 Not Found Error When Accessing "Azure Hand Blown Glass Collection" in Incognito Mode	https://qatest-dev.indvp.com/azure-hand-blown-glass-collection	On iPad (Regular Chrome): 1)Open Chrome and navigate to Menu → New In. 2)Click on "Azure Hand Blown Glass Collection". 3)The page	The page should load correctly in both regular and incognito modes.	Regular Chrome (iPad): Page loads. Incognito Chrome (Asus Zenbook Fold): 404 error	https://app.screencast.com/PzRiqhDqpz9el?conversation=2R0lVQ5p7yEtWrx6lH2fXF	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	
CMS-05	Medium	CMS PAGES	Cross-Device	Menu Layout Displays Differently on Regular vs. Incognito Mode in Opera Browser	https://qatest-dev.indvp.com/new-in	On iPad Air (Regular Opera): Open Opera Browser 1)(non-incognito). 2)Navigate to the Menu. 3)Observe that the menu displays in two lines instead of	The menu should appear in one line across all devices and browsing sessions.	Regular Opera (iPad Air): Menu displays in two lines. Incognito Opera (Asus Zenbook Fold): Menu displays in one line.	https://app.screencast.com/K9eIS4OCAHx37?conversation=s03oe2vyd01X00VrzbltXx	https://drive.google.com/drive/folders/1GNG9KtShCiPU5W0R1A4rC5iik_uK8dqN	
		TEST SCENARIO: Checkout Flow									
		Objective: Verify shipping methods load for valid addresses									
		Preconditions:									
		- Cart has 1 item									
		- Customer logged in									

ID	Priority	Component [1]	Issue Type	Issue Title	URL	Steps To Reproduce [2]	Expected Result	Actual Result	Screenshot [3]	Video [4]	Logs (browser console or other) [5]
	Steps:										
	1. Proceed to checkout (CHECKOUT-01)										
	2. Enter valid address										
	3. Verify shipping options appear										
	Linked Defects: CHECKOUT-01, CART-01										

[1] In a Magento store these can be HOME, PLP, PDP, CART, CMS PAGES, CHECKOUT, SEARCH, MY ACCOUNT, ERP INTEGRATION.

[2] For cross-browser and cross-device these should include particular browser and device models to reproduce the bug and fix it

USE COMMAND-ENTER (soft enter) to create line breaks and empty lines in description within one cell.

[3] You can use screencast.com or any other tool to capture and share screenshots

[4] Add video ONLY, where there are multiple steps involved and developer will benefit from video to understand EXACTLy, what is the problem and how to reproduce it. VIDEO does not substitute for good description and how to reproduce steps.

[5] Check what is browser console in Chrome, browser reports there errors and issues that the web site is having without usual site visitor seeing them. These can be helpful to identify the root cause of the error. Add logs ONLY, when you see that these are particlar logs related to the issue you are facing.