

# Antonio Carlos Garcia Junior

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<https://ancgci.github.io/myPortfolio/>

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## Software Test Analyst

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- ✓ Systems development analyst with knowledge in manual software testing analysis, automated testing, Javascript, Python, Html, CSS, GitHub, Java, and Solidity, SQL, Cypress, Jira, Confluence, Postman, Microsoft Word, Excel, Outlook, and Teams.
- ✓ 8 years and 9 months of experience in problem-solving, customer service, corporate systems analysis, remote work, and Service Level Agreement (SLA) in the last professional experience.
- ✓ Professional adapted to changes, curious, critical thinking, with attributes in the areas of administration and electrical engineering.
- ✓ Currently under development for Software Testing Analysis by Última School.

### Last Professional Experience

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Brasil Center: 05/2014 e 01/2023

### Specialized Service Representative

- Responsible for meeting demands in SLA format.
- Responsible for attending to individual micro demands for evaluation and resolution with a response to the presented demand.
- Data analysis in internal systems for problem resolution.
- Main achievements: I was recognized at annual events for my outstanding performance with the indicators. I transitioned from first-level customer service to back office in some campaigns involving legal matters, Anatel, and technical support for Claro Residencial products.

### Undergraduate degree

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FACULDADE ESTÁCIO DE SÁ

Analysis and Development of Systems (07/2020 a 12/2022)

FACULDADE NOVO MILÊNIO

Bachelor's degree in General Administration (02/2002 a 12/2006)

## Cursos

### ÚLTIMA SCHOOL

Software testing analyst (03/2023 - previsão 11/2023)

manual tests, automated tests, CSS, html, SQL Javascript, jest, postman

### PRIME CONTROL

Prime Hero Academy (08/2023) Fundamentos de Teste e Automação de Testes com Robot Framework

### AGILIZEI.COM

Cypress Direto ao Ponto (06/2023)

automatic testing, node, Javascript, cypress

### QAEXPERIENCE.COM (06/2023)

Cypress Express - Automatization Cypress Iniciante

automated test, regression test, end-to-end test

### UDEMY CURSOS

Aprenda JAVASCRIPT em 7 dias + Projetos Reais 2023 (05/2023)

Javascript

SQL Database from Scratch to Advanced + Real Projects 2023 (05/2023)

SQL, MySQL

Automatic Tests + Complete Software Testing Course (04/2023)

teste manual de software, teste automático unitário, JUnit

Complete Git: From Basics to Advanced (03/2023)

Git, GitHub, software versioning tools

Algorithmic Trading in Forex: Create Your First Forex Robot! (03/2023)

mql4, algorithms for trading

DYDX Pairs Trading Bot Build in Python Running in the Cloud (03/2023)

python, web3, MetaMask, GitHub, AWS

Ethereum and Solidity: The Complete Developer's Guide (02/2023)

Ethereum, solidity, smart contracts

Crypto Trading Execution with Flash Loans, Web3 and Hardhat (12/2022)

solidity, Javascript, hardhat, smart contract

Triangular Arbitrage for Crypto with Python - Fast Track (11/2022)

solidity, Javascript, smart contract

The Complete Solidity Course - Blockchain - Zero to Expert (09/2022)

solidity, smart contract, web3, Ethereum

## Languages

English - basic level, ease of reading.