# **Antonio Carlos Garcia Junior**

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# **Junior Quality Analyst**

- ✓ Professional with complete higher education in Systems Analysis and Development, with additional qualifications as a Software Test Analyst in career transition.
- ✓ She has more than 8 years of experience in problem solving and customer service through the analysis of corporate systems and acquired experience with SLA. For approximately two years, I worked remotely. I have an analytical, investigative and detail-oriented profile, and results-oriented.
- ✓ Furthermore, I have basic knowledge in functional test automation, manual testing, didactic experience in preparing test cases and their execution and bug reporting. I am available to start immediately and have experience in various sectors, from commercial to services.
- ✓ Furthermore, I have basic knowledge of frontend and backend languages, databases, git version control tools, api, agile methodology and understanding of requirements gathering.
- ✓ I am looking for opportunities that allow me to apply my skills and knowledge in a challenging and dynamic environment, contributing to the success of the team and the projects in which I will be involved. Full availability for sporadic trips to the company office for face-to-face meetings.

## **Latest Professional Experiences**

Crowdtest - Software Tester 18/03/2024 - 09/04/2024

■ Freelance project without employment relationship to conduct exploratory tests aimed at identifying opportunities, security-type bugs on websites belonging to a financial institution for evaluation regarding privacy rules. Special highlight for campaign 17.

19/03/2024 - 29/03/2024

■ Freelance project without employment relationship to conduct exploratory tests aimed at identifying opportunities, impeding, functional and interface bugs in a web system for campaign 1 dental clinics.

08/02/2024 a 16/02/2024 & 22/02/2024 a 01/03/2024

■ Freelance project without employment relationship that conducts exploratory software tests aimed at identifying opportunities, impeding, functional and interface bugs in app testing specialized in the 'e-commerce' niche. Special highlight for campaign 36 and 38

BrasilCenter - Specialized Service Representative 05/2014 e 01/2023

Responsible for activities related to support in meeting demands with the aim of resolving conflicts, clarifications, responding to requests through data analysis in internal systems and direct contact with customers.

Main achievements: I was recognized in annual events with highlights in the indicators. I carried out internal transition from N1 service to back office. I worked on internal campaigns evaluating demands with support for critical channels. As well as technical support for Claro Residencial products.

## **Higher Degree**

Estácio de Sá College - Systems Analysis and Development (07/2020 to 12/2022)

New Millennium College - Bachelor's Degree in General Administration (11/2002 to 12/2006)

#### Courses

### **Última School**

Software testing analyst (03/2023 -11/2023)

Manual testing, Automatic testing, api testing, unit testing, frontend, html, css, javascript, selenium, cypress, mobile manual testing, jira, confluence, github, docker, postman, agile development methodologies

### **Prime Control**

Prime Hero Academy (08/2023)

Fundamentals of Testing and Test Automation with Robot Framework

### Agilizei.com

Cypress Direto ao Ponto (06/2023)

automatic tests, node, Javascript, Cypress

Qaexperience.com(06/2023)

Cypress Express - Beginner Cypress Automator automated testing, regression testing, end-to-end testing

### **Udemy Cursos**

Aprenda JAVASCRIPT em 7 dias + Projetos Reais 2023 (05/2023)

Banco de Dados SQL do Zero ao Avançado + Projetos Reais 2023 (05/2023)

Testes Automáticos + Curso Completo de Teste de Software (04/2023) teste manual de software, teste automático unitário, JUnit

Git Completo: Do Básico ao Avançado (03/2023)

Algorithmic Trading in Forex: Create Your First Forex Robot! (03/2023)

DYDX Pairs Trading Bot Build in Python Running in the Cloud (03/2023)

Ethereum and Solidity: The Complete Developer's Guide (02/2023)

Crypto Trading Execution with Flash Loans, Web3 and Hardhat (12/2022)

Triangular Arbitrage for Crypto with Python - Fast Track (11/2022)

The Complete Solidity Course - Blockchain - Zero to Expert (09/2022)

#### **Idiomas**

Inglês intermediário.