Antonio Carlos Garcia Junior

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Junior Software Test Analyst

- ✓ System development analyst with knowledge in manual and automated black-box and white-box testing of web applications. With knowledge in frontend and backend technologies and testing frameworks such as Jest, Robot, Cypress, and Selenium. Additionally, knowledge in supporting development and documentation tools.
- ✓ With over 8 years of experience, I excel in problem-solving, customer service, corporate systems analysis, remote work, and Service Level Agreement (SLA) management. Possessing strong teamwork skills, adaptability, curiosity, and critical thinking, I bring a blend of administrative and technical attributes. My experience spans various sectors, including commercial and services.
- ✓ Ability to work effectively in a team, strong adaptability, curiosity, and critical thinking with attributes in both administrative and technical areas. I bring experience across various sectors, including commercial and services.

Latest Professional Experience

BrasilCenter 05/2014 e 01/2023

Specialized Service Representative

In support role responsible for responding to requests aimed at resolving conflicts, providing clarifications and handling doubts through data analysis in internal systems.

Key Achievements: Recognized at annual events for outstanding performance in key performance indicators. Facilitated the internal transition from N1 customer service to back office.

Participated in internal campaigns, assessing demands and providing support to critical channels.

Provided technical support for Claro Residencial products.

University Education

ESTÁCIO DE SÁ COLLEGE

Analysis and Systems Development · 07/2020 to 12/2022

NEW MILLENIO COLLEGE

Bachelor's in General Administration · 11/2002 to 12/2006

Courses

ÚLTIMA SCHOOL

Software Testing Analyst (03/2023 - 11/2023)

Manual testing, Automatic testing, api testing, unit testing, frontend, html, css, javascript, selenium, cypress, mobile manual testing, jira, confluence, github, docker, postman, agile development methodologies

PRIME CONTROL

Prime Hero Academy (08/2023)

Fundamentals of Testing and Test Automation with Robot Framework

AGILIZEI.COM

Cypress Direto ao Ponto (06/2023)

automatic tests, node, Javascript, cypress

QAEXPERIENCE.COM (06/2023)

Cypress Express - Automatizador Cypress Iniciante

automated testing, regression testing, end-to-end testing

UDEMY CURSOS

Learn JAVASCRIPT in 7 days + Real Projects 2023 (05/2023)

Javascrip

SQL Database from Zero to Advanced + Real Projects 2023 (05/2023)

SQL, MySQL

Automatic Tests + Complete Software Testing Course (04/2023)

manual software testing, automatic unit testing, JUnit

Complete Git: From Basic to Advanced (03/2023)

Git, GitHub, software versioning tools

Algorithmic Trading in Forex: Create Your First Forex Robot! (03/2023)

mgl4, algoritmos para trade

DYDX Pairs Trading Bot Build in Python Running in the Cloud (03/2023)

python, web3, MetaMask, GitHub, AWS

Ethereum and Solidity: The Complete Developer's Guide (02/2023)

Ethereum, solidity, smart contracts

Crypto Trading Execution with Flash Loans, Web3 and Hardhat (12/2022)

solidity, Javascript, hardhat, smart contract

Triangular Arbitrage for Crypto with Python - Fast Track (11/2022)

solidity, Javascript, smart contract

The Complete Solidity Course - Blockchain - Zero to Expert (09/2022)

solidity, smart contract, web3, Ethereum

Idiomas

English - basic